

Replace Bank Cards/Reset Pin Code/ Internet Banking Access Form

With this form you can report your bank card(s) or password token missing. Your bank card(s) will be blocked and replaced. Also it is possible to give yourself access again to your internet banking by unfreezing your Internet Banking

Please complete this form in BLOCK LETTERS and needs be completed in Chinese (Pinyin) or English. Incomplete forms will not be processed. Questions with* are optional.

Information Accountholder			
Registered ID number + ID Type / BSN number			
Given name(s) + Surname			
Telephone number			
Email			
IBAN nummer		NL ICBK	
Bank card(s)			
<i>Lost report Reset Pin Code Unfreeze</i>			
Lost report (5 Euro)	<i>If you lost your card, you do not need to visit our office in person. You can mail/fax/post this form Amsterdam.</i>		
	<input type="checkbox"/> UnionPay Debit Card	<input type="checkbox"/> Maestro Debit Card	<input type="checkbox"/> MasterCard CreditCard
Reset Pin code (1 Euro) (6 Times false attempts)	<i>If you only wish to reset your Pin code or unfreeze your card, you need to bring you debit card in person to our office. If you do not wish to visit our office in person, you will receive a new Pin code and debit card. Please be aware of applicable fee(s)..</i>		
	<input type="checkbox"/> UnionPay Debit Card	<input type="checkbox"/> Maestro Debit Card	<input type="checkbox"/> MasterCard CreditCard
Unfreeze	<input type="checkbox"/> UnionPay Debit Card	<input type="checkbox"/> Maestro Debit Card	<input type="checkbox"/> Maestro CreditCard
Other			
Internet banking			
<i>Please complete the applicable fields below by mentioning your 19 digit Payment Account Number below!</i>			
<input type="checkbox"/> Reset blockade Internet Banking			
<input type="checkbox"/> Apply for (new) ICBC Password Token (5 Euro per token) <i>(You can replace the old Dynamic Card to the ICBC Password Token for free). Please visit our webpage "Costs, rates, limits and processing times" for more information about our costs and rates.</i>			
Other			
Date and place		Signature	

Do not forget to submit (a copy of) your valid ID.