

Date: June 2017

Dear Customers,

Re: Change of Service Hours of ICBC (Asia) Personal Banking Centres

Thank you for using our banking services. In order to cope with our business development, the service hours of our City Garden Personal Banking Centre and Kau Yuk Road Personal Banking Centre will be changed. The two Personal Banking Centres will be closed on Saturdays, Sundays and public holidays with effect from 17 July 2017 (Monday), while the service hours will remain unchanged from Mondays to Fridays. For any enquiries, please visit our branches or call our customer hotline at (852) 218 95588.

Service Hours of ICBC (Asia) Personal Banking Centres:

<u>Existing Service Hours of the two Personal Banking Centres</u>	Mon to Thur	Fri	Sat	Sun & public holidays
City Garden Personal Banking Centre	9:00 – 17:00	9:00 – 17:30	9:00 – 13:00	Close
Kau Yuk Road Personal Banking Centre				
Service Hours of the two Personal Banking Centres will be changed with effect from <u>17 July 2017</u>	Mon to Thur	Fri	Sat, Sun & public holidays	
City Garden Personal Banking Centre	9:00 – 17:00	9:00 – 17:30	Close	
Kau Yuk Road Personal Banking Centre				
Service Hours of the eight Personal Banking Centres below will <u>remain unchanged</u>	Mon to Thur	Fri	Sat, Sun & public holidays	
West Point Personal Banking Centre	9:00 – 17:00	9:00 – 17:30	Close	
Admiralty Personal Banking Centre				
Wanchai Personal Banking Centre				
Shau Kei Wan Personal Banking Centre				
Hong Ning Road Personal Banking Centre				
Tseung Kwan O Personal Banking Centre				
Sha Tsui Road Personal Banking Centre				
Shatin Personal Banking Centre				

Thank you for your patronage and continued support.