

Date: May 2017

Dear Customer,

Re: Closure of Hong Ning Road Personal Banking Centre

Thank you for using our banking services. In order to cope with our business development, our Hong Ning Road Personal Banking Centre, which is located at 58 Hong Ning Road, Kwun Tong, Kowloon, will remain open until 4 August 2017 (Friday). With effect from 7 August 2017 (Monday), please visit our Kwun Tong Branch or other branches for patronage. For any enquiries, please visit our branches or call our customer hotline at (852) 218 95588.

Kwun Tong Branch:

Shop 5 & 6, 1/F, Crocodile Center, 79 Hoi Yuen Road, Kwun Tong, Kowloon

Office Hours:

Monday to Thursday: 9:00 - 17:00

Friday: 9:00 - 17:30 Saturday: 9:00 - 13:00

Thank you for your patronage and continued support.

Industrial and Commercial Bank of China (Asia) Limited

(This is a computer-generated letter and no signature is required)

(In case of inconsistency between the English and Chinese versions of the letter, the English version shall prevail)