Use Password Token to perform two-factor authentication (“2FA”)

(A) Mobile Banking

Step 1: Login to Mobile Banking and click on the investment function that you need.

Step 2: On the 2FA screen, the system will require you to enter the password shown on the password token.
Step 3: Switch on your password token and press “Confirm” to acquire a 6-digit dynamic password. Then, enter the password on your Mobile Banking.

Step 4: Continue your investment transaction or enquiry upon the completion of 2FA. (For customers conduct multiple investment transactions or inquiries in a valid Mobile Banking login session, only one 2FA is required)
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