

Date: 29 November 2022

Dear Customer,

ICBC (Asia) Branch Services Updates

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that in view of the latest development of COVID-19 epidemic, the services of Shatin Branch will be suspended from 29 November 2022 (Tuesday) until further notice, while the other branches and Personal Banking Centres will remain in service as usual.

The following branch will remain suspended from 29 November 2022 (Tuesday) until further notice:

Branch Name	Address
Shatin Branch	Shop 22J, Level 3, Shatin Centre, New Territories

Customers are suggested to access banking services via electronic channels such as Mobile Banking, Internet Banking and Phone Banking. For enquiry, please contact our customer service hotline at (852) 218 95588 or visit ICBC (Asia)’s website at www.icbcasia.com.

Industrial and Commercial Bank of China (Asia) Limited

(In case of inconsistency between the English and Chinese versions of the letter, the English version shall prevail)

(This is a computer-generated letter and no signature is required)