

# **Installation Manual**

## **ICBC Internet Banking Assistant**

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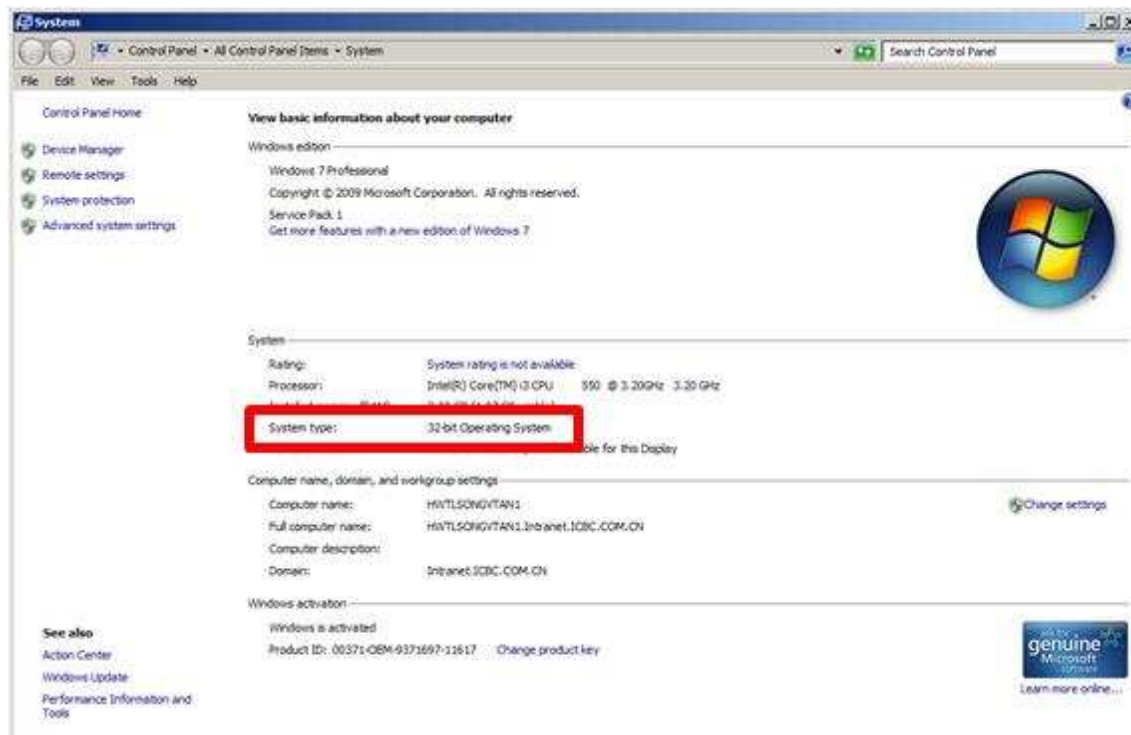
## Introduction of ICBC Internet Banking Assistant

ICBC Internet Banking Assistant is the required program in order to use ICBC Internet Banking. This program has been designed and implemented to protect and secure your internet banking account while using ICBC Internet Banking.

There are two types of the program which are Internet Banking Assistant 32 Bits and Internet Banking Assistant 64 Bits. You may need to install the program either 32 Bits or 64 Bits matching with your computer system's type.

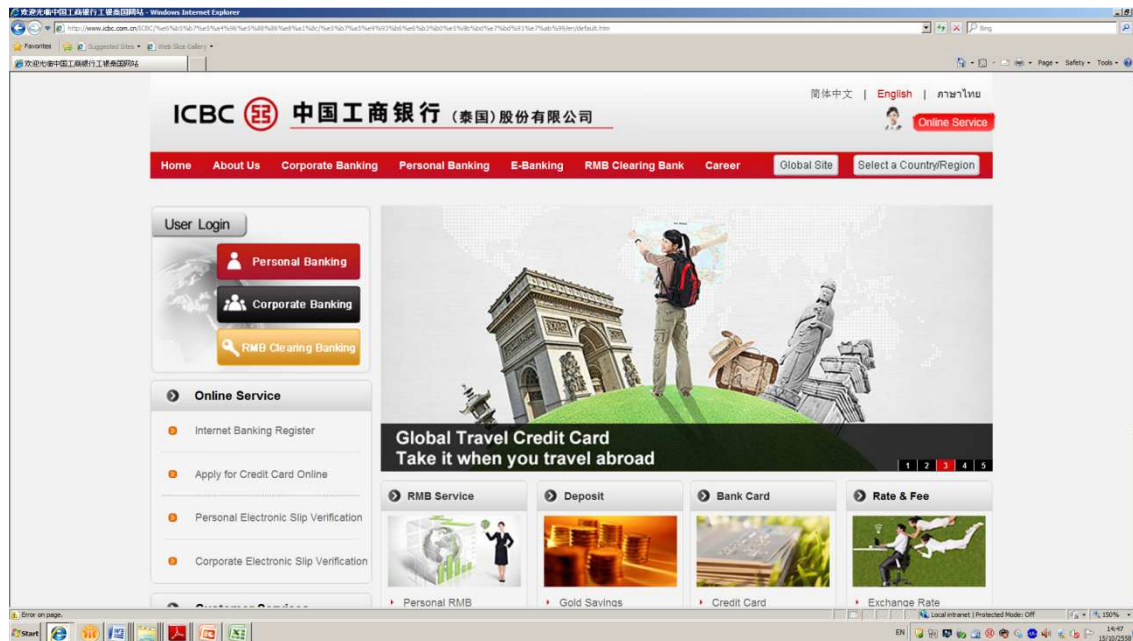
How to check your computer's system type?

1. Click right button at "Computer" icon on the desktop
2. Click on the "Properties" menu
3. You can check your system types under the "System" subject

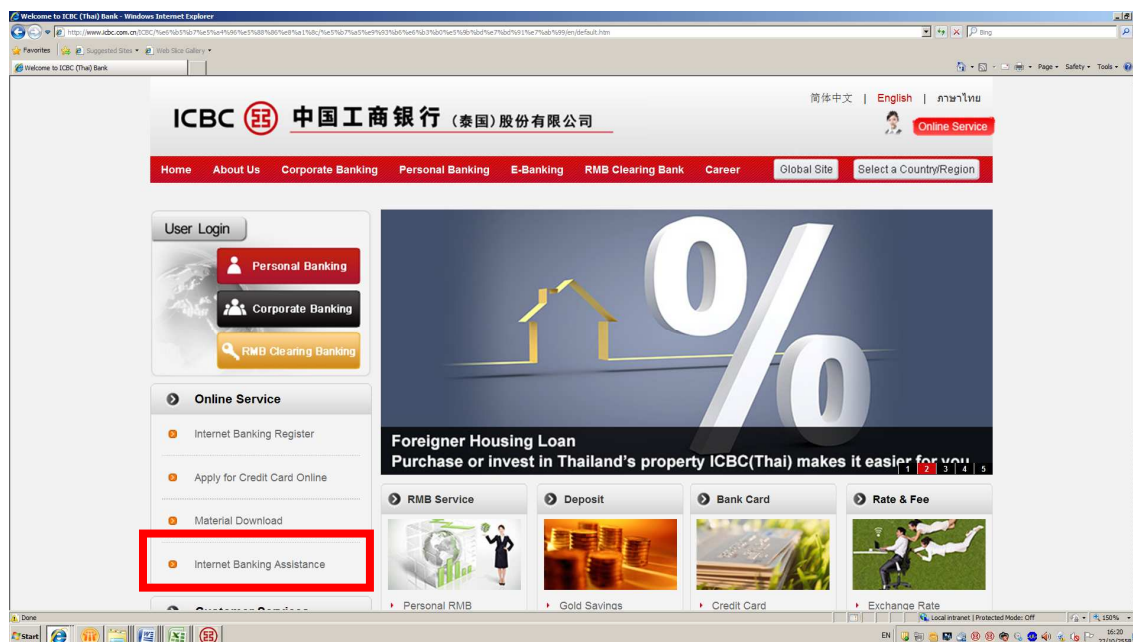


## Step-by-step to download and install the program

Step 1: go to ICBC (Thai) Website > <http://www.icbcthai.com>

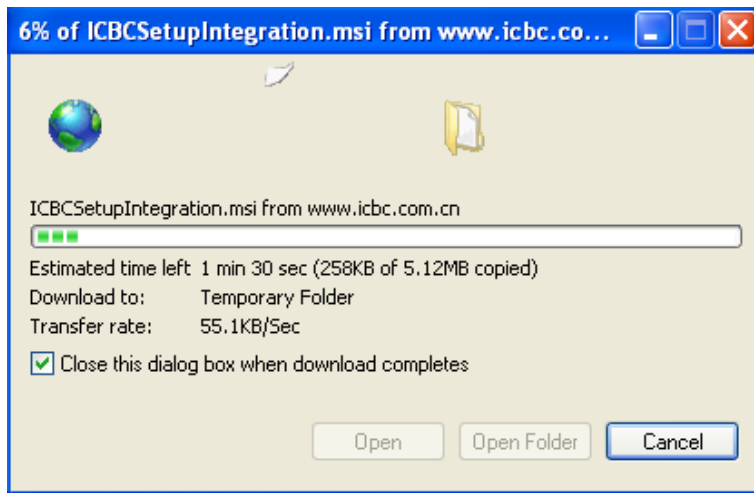


Step 2: click at "Internet Banking Assistant" at the Online Service session





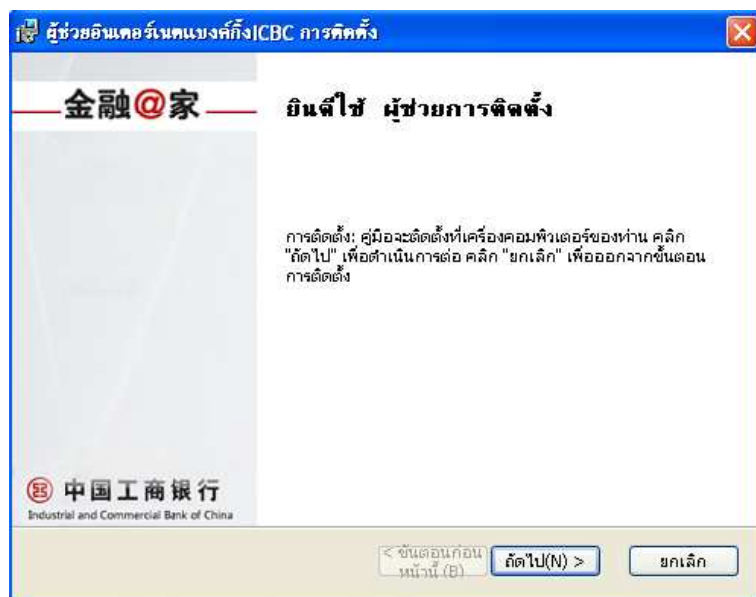
Step 5: wait until the download is complete



Step 6: click "Run" to confirm to run this program



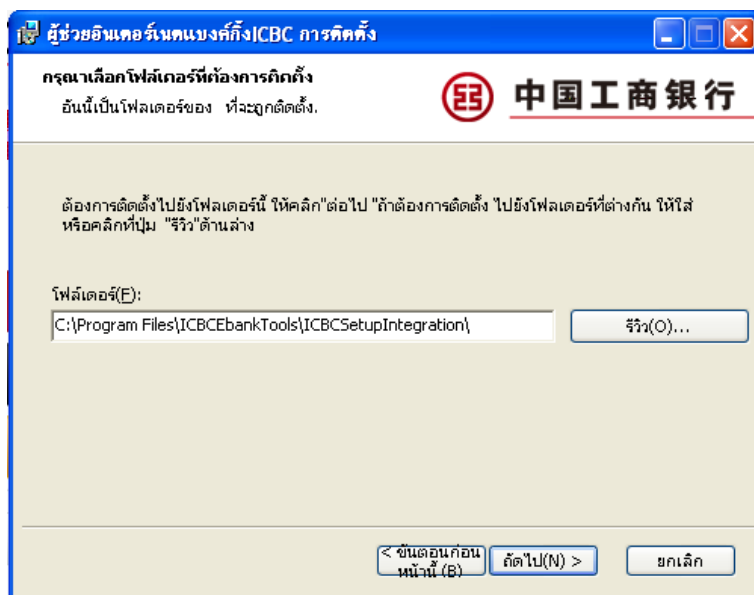
Step 7: click "N" to start the program installation



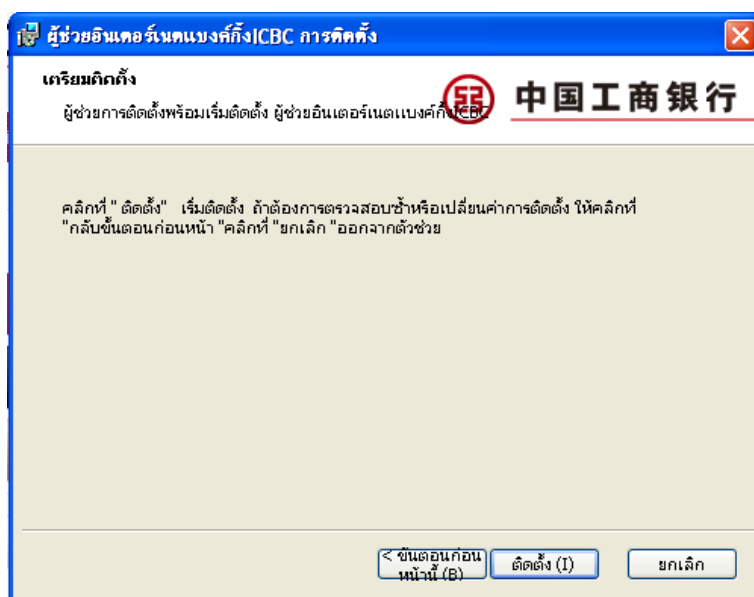
Step 8: select "A" to agree on terms and conditions, and then click "N" to go for the next step



Step 9: click "N" to install program on this folder

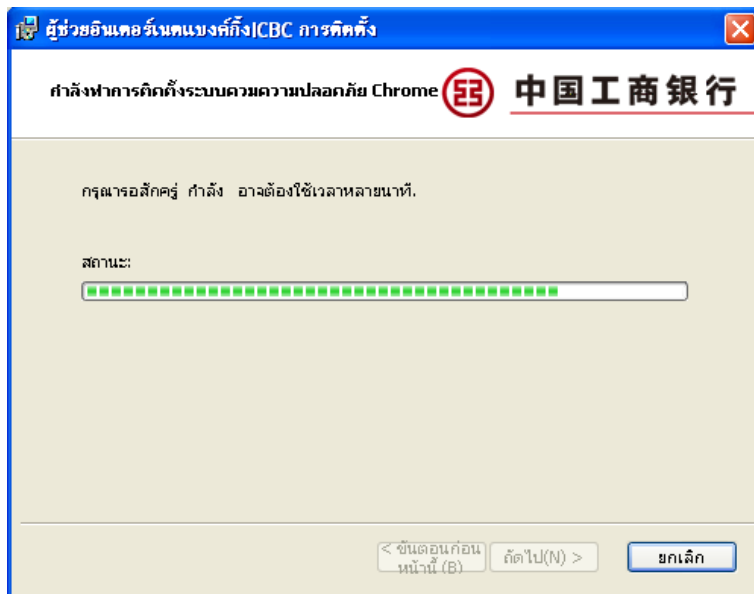


Step 10: click "I" to confirm for the installation





Step 11: wait until the installation is complete



Step 12: click "F" to finish the installation

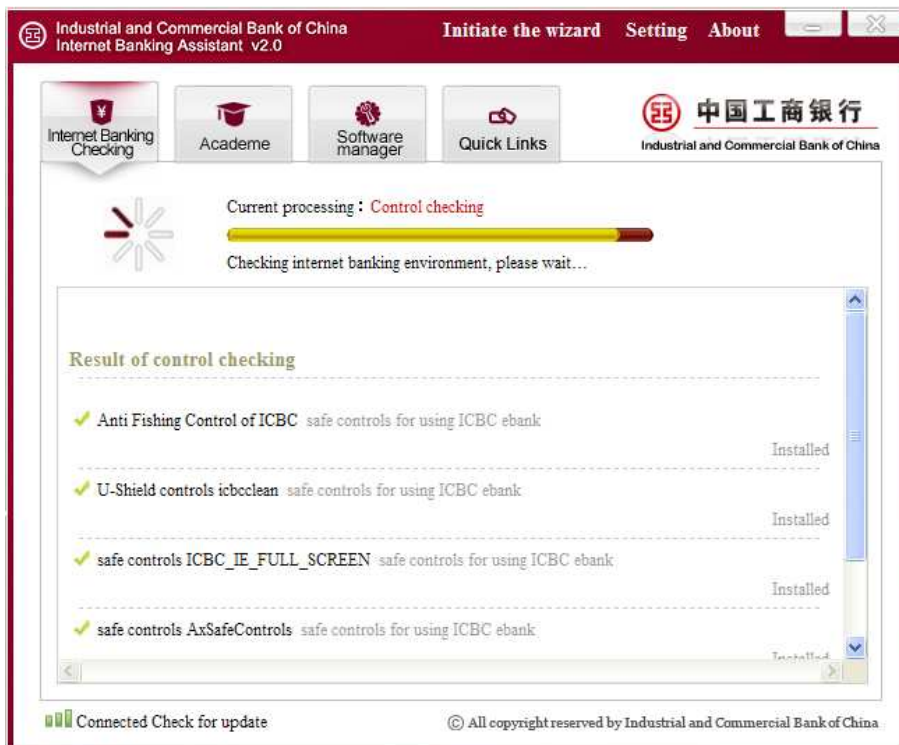


### Step 13: select the type of your authentication method

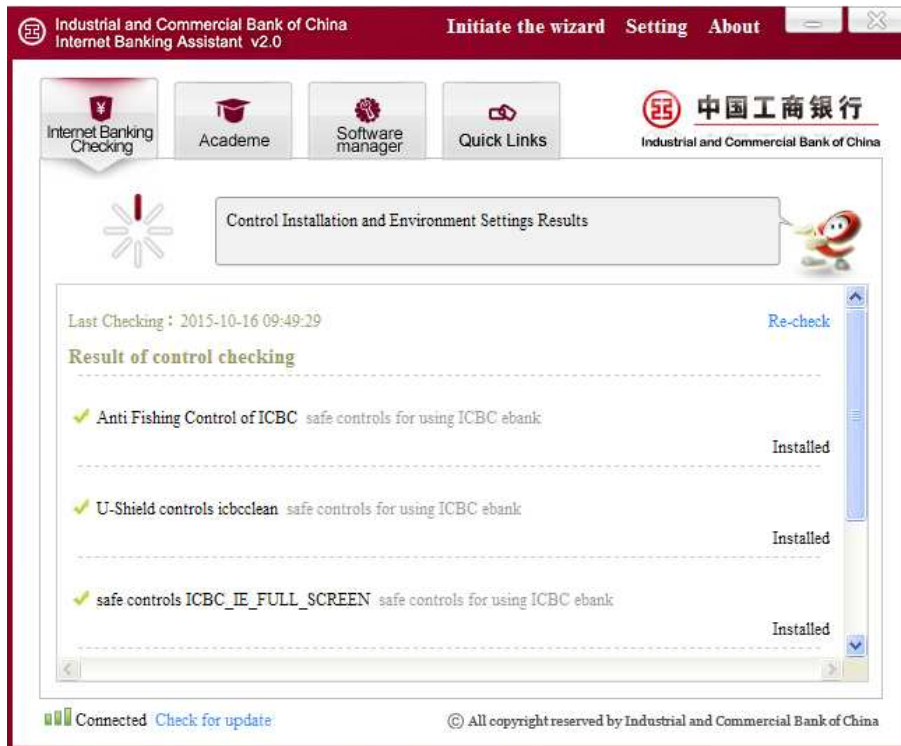
- Blue Icon is for USB Shield User
- Orange Icon is for both e-Token and Code Card user



### Step 14: for the first time usage, the program will automatically download and set up all required security module

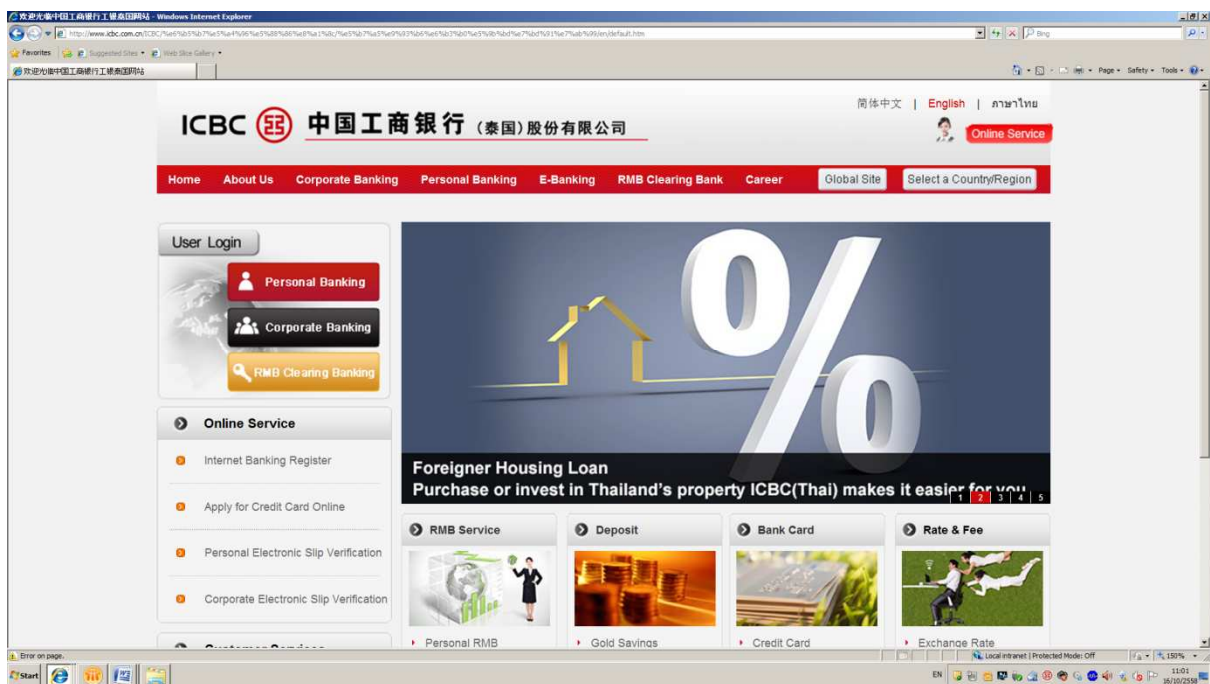


Step 15: wait until the set up is complete



Step 16: go to ICBC (Thai) website, then go to the internet banking page

- Select red icon for Personal Internet Banking
- Select black icon for Corporate Internet Banking



## How to Select the Program Language

If you open the program and would like to change the language, please go to the second menu from the right-hand side at the top



At the first dropdown, you can select your preferred language



Here is the list of language

1. Traditional Chinese
2. Simplified Chinese
3. English
4. Japanese
5. German
6. Indonesian
7. Russian
8. Thai
9. Polish
10. Italian
11. French
12. Spanish
13. Dutch