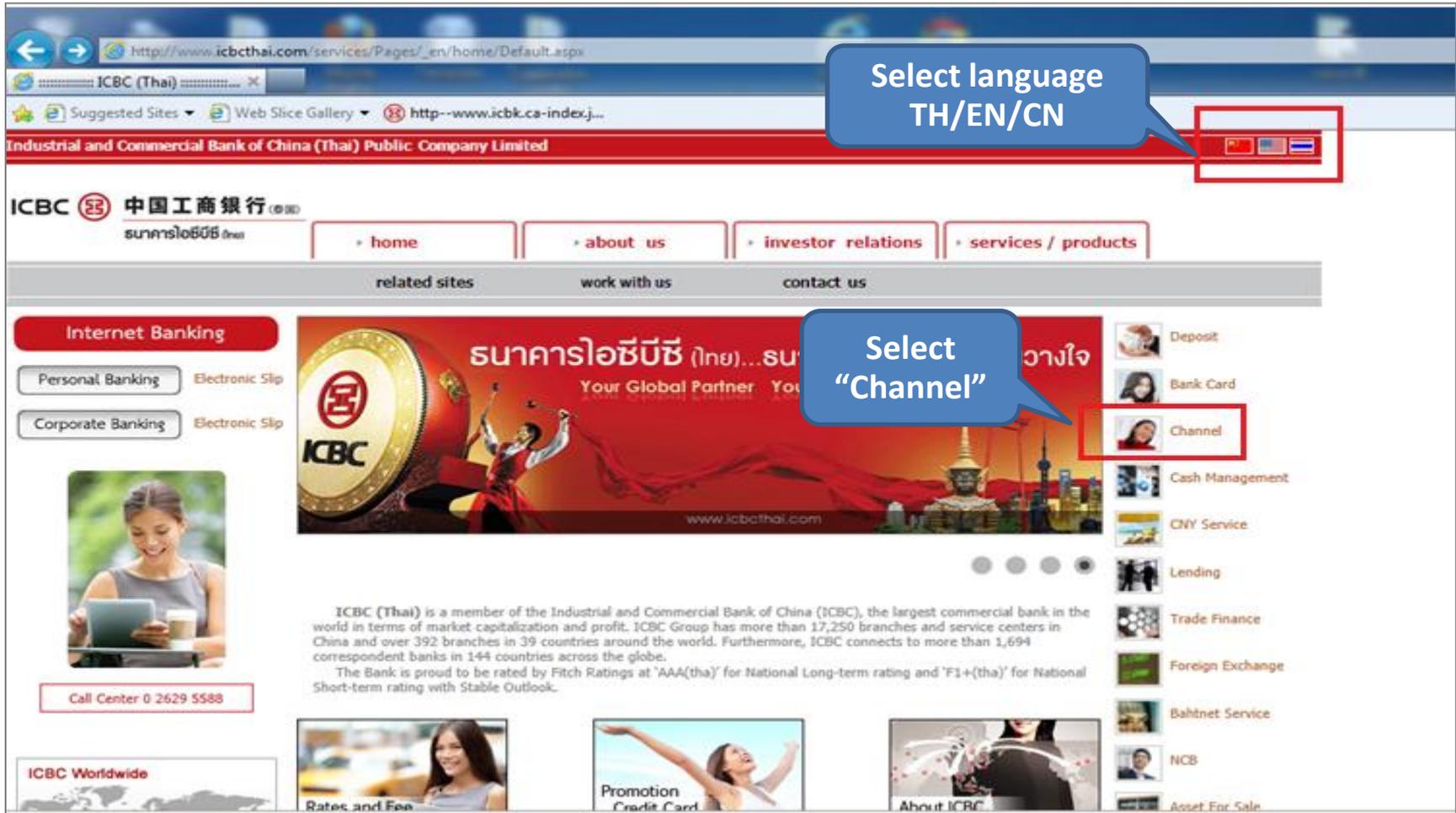


How to install Personal Internet Banking

How to install ebanking service on customers' computer? ICBC

Visit “www.icbcthai.com”



The screenshot shows the ICBC (Thai) website interface. At the top, there is a navigation bar with the ICBC logo and the text "Industrial and Commercial Bank of China (Thai) Public Company Limited". Below this, there are several menu items: "home", "about us", "investor relations", and "services / products". A blue callout box with the text "Select language TH/EN/CN" points to a language selection area in the top right corner, which contains three flags: Chinese, English, and Thai.

Below the navigation bar, there is a section for "Internet Banking" with buttons for "Personal Banking" and "Corporate Banking". A large banner for "ธนาคารไอซีบีซี (ไทย) ... Your Global Partner" is displayed. A blue callout box with the text "Select 'Channel'" points to a "Channel" button in a vertical menu on the right side of the page. Other items in the menu include "Deposit", "Bank Card", "Cash Management", "CNY Service", "Lending", "Trade Finance", "Foreign Exchange", "Bahtnet Service", "NCB", and "Asset For Sale".

At the bottom of the page, there are several smaller sections: "ICBC Worldwide", "Rates and Fee", "Promotion Credit Card", and "About ICBC".

Install "ICBC Bank Assistance and USB-Shield"



1

Internet banking



2

Software download



3

There are 32 and 64 bits. It's depended on customer's computer

Install ICBC Bank Assistance & USB-Shield



Click "RUN"

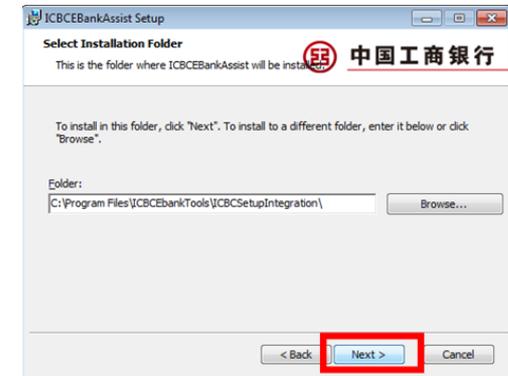
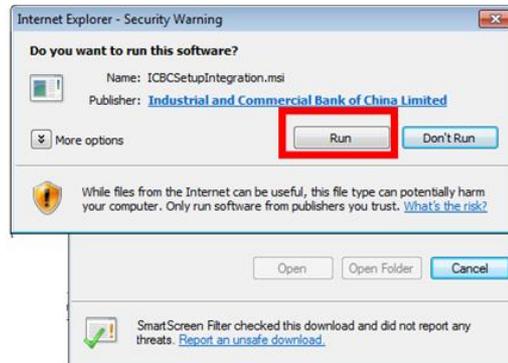
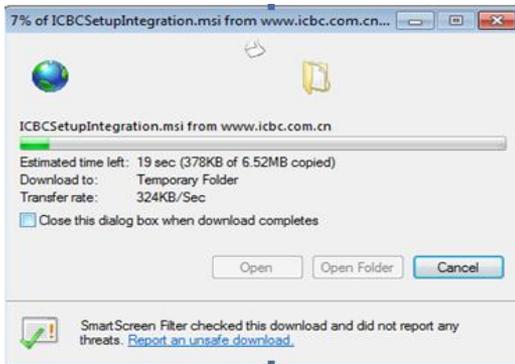
Click "NEXT"

Read agreement, click
• I accept and click "Next"



Click "RUN"

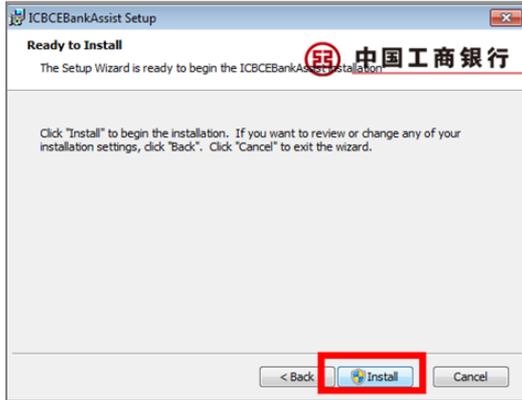
Click "Next"



How to Install “ICBC Bank Assistance and USB-Shield”



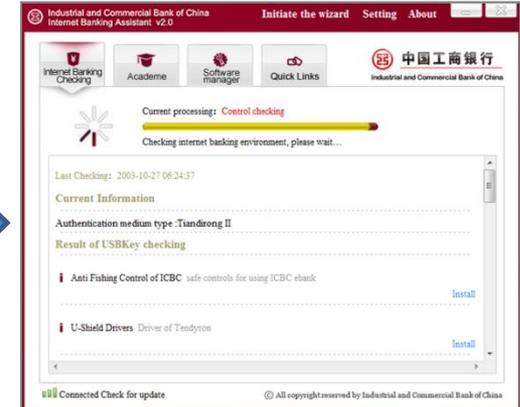
Install



Plug in USB-Shield and click “One-key Installation for USBKey User or One-Key Installation for Non USB



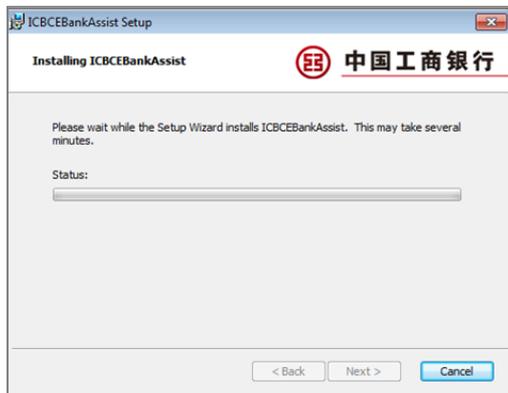
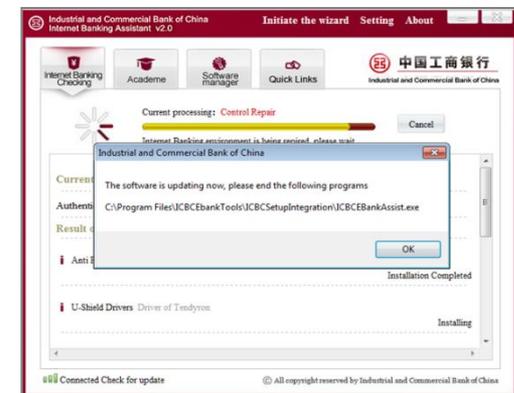
Waiting system process

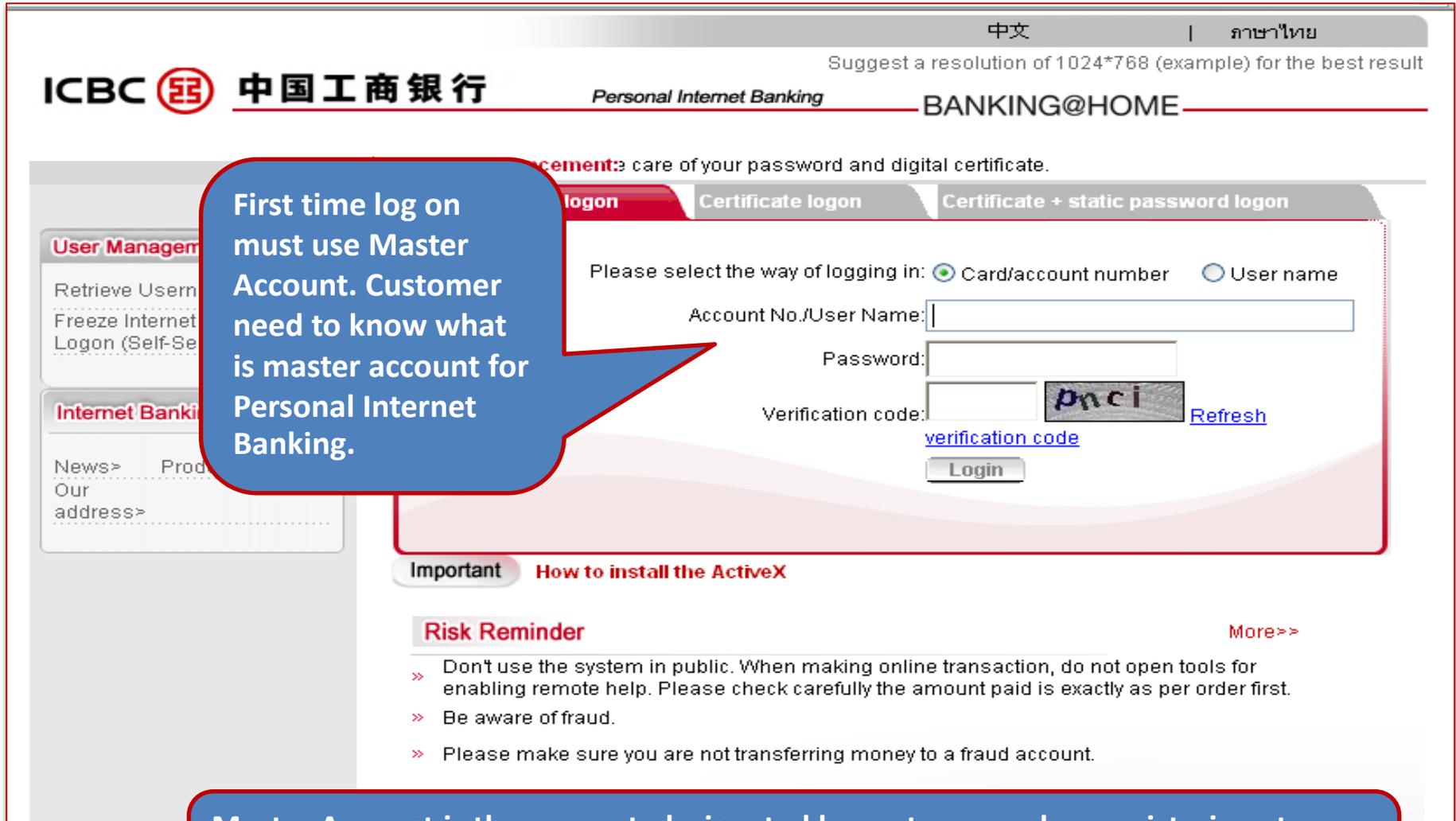


Finish



Install completed





The screenshot shows the ICBC Personal Internet Banking login interface. At the top, there are language options for '中文' and 'ภาษาไทย', and a note: 'Suggest a resolution of 1024*768 (example) for the best result'. The main header includes the ICBC logo and '中国工商银行', followed by 'Personal Internet Banking' and 'BANKING@HOME'. Below the header, there are three tabs: 'Certificate logon', 'Certificate logon', and 'Certificate + static password logon'. A central form asks the user to select a login method: 'Card/account number' (selected) or 'User name'. The form includes fields for 'Account No./User Name', 'Password', and 'Verification code'. A 'Refresh' button is next to the verification code field, and a 'Login' button is at the bottom. A blue callout box points to the form with the text: 'First time log on must use Master Account. Customer need to know what is master account for Personal Internet Banking.' Below the form, there are sections for 'Important How to install the ActiveX' and 'Risk Reminder' with a 'More>>' link. The risk reminder lists three points: 'Don't use the system in public...', 'Be aware of fraud.', and 'Please make sure you are not transferring money to a fraud account.'

Master Account is the account designated by customers when registering at branch, they fill in this item in the application form.



- Input Original Password
- New Password
- Confirm New Password
- Input Validation Code
- Select type of Certificate
- Input Certificate Number (refers to ID or passport no.)

ICBC  中国工商银行 Personal Internet Banking BANKING@HOME

»» Modify Logon Password of Internet Banking: Use this function to modify your logon password of Internet Banking for strengthening the security of using online banking services.

Modify Password

The change of logon password for the Internet banking succeeds, and the new password will take effect at the next time of your logging on the Internet banking system.

[Logon again](#)

Tips:

1. Owing to the Logon Password of Internet Banking your reserved at ICBC Business Office is numeric, System will modify password when you first logon in order to protect the security of your password. Password must be modified before it can be used. New password entered must be longer than 6 digits and shorter than 30 digits, and can be a combination of characters and numbers.
2. Verification Code needed to be entered refers to the numbers displayed on the right of the box for Verification Code input.
3. If you have forgotten the password, after reset at the ICBC Business Office where you open the Account, use this function to modify the password to strengthen the security while you are using online banking services.

After change password completed, system will automatically log off. Customers should log on again using new password.

How to download Personal Certificate into USB-Shield

This process is applicable for USB-Shield customer only



Welcome Page

My Welcome Page

Search Internet Banking

Search

Welcome: ชื่อ-สกุลลูกค้า

Security Tips

- Last logon ON:2012-02-14 16:42:10
- The verification information reserved by you in ICBC is: \ ResenVerInfo ที่กำหนดในใบสมัคร
- System will automatically log off if the account is inactive for 15 minutes.
- Download Certificate not yet completed. Continue to download by clicking [Download Personal USB-Shield \(Self-service\)](#).
- Otherwise, your USB-Shield cannot be used as usual.

Transaction Tips

Second Time logon, this link will be shown for USB-Shield customer. Plug in USB-Shield and click this link.

1



Customer Service > Manage USB-Shield > Download Personal USB-Shield (Self-service)

Customer Service: a group of Internet Banking functions to manage customer information, password, USB-Shield and customize personal details. USB Shield Management: It is a group of functions to provide certificate management and maintenance and download tool software for U Shield. Download USB-Shield certificate: Once you apply for a USB-Shield at the ICBC(Thai) branch, you can download the certificate in Internet Banking.

Customer Service > Manage USB-Shield > Download Personal USB-Shield (Self-service)

Download Personal USB-Shield (Self-service) >>Help

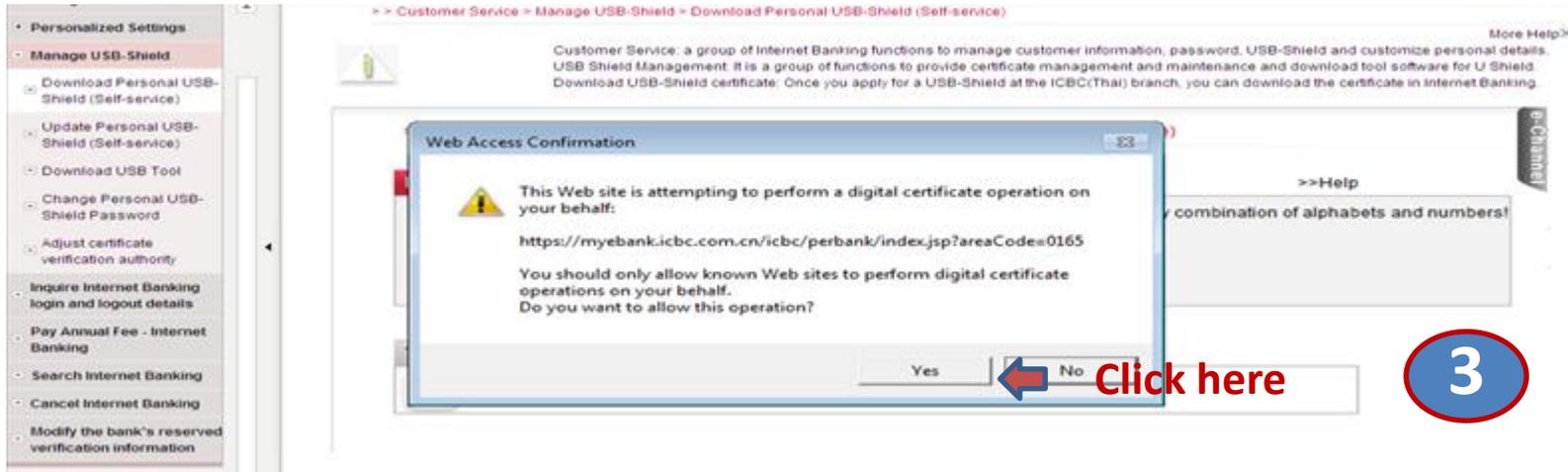
Welcome to theUSB-Shield , now for USB-Shield !
Please link USBKey good!

Download

Click here

2

How to download Personal Certificate into USB-Shield



>> Customer Service > Manage USB-Shield > Download Personal USB-Shield (Self-service)

Customer Service: a group of Internet Banking functions to manage customer information, password, USB-Shield and customize personal details. USB Shield Management: it is a group of functions to provide certificate management and maintenance and download tool software for U Shield. Download USB-Shield certificate: Once you apply for a USB-Shield at the ICBC(Thai) branch, you can download the certificate in Internet Banking.

Web Access Confirmation

This Web site is attempting to perform a digital certificate operation on your behalf:
<https://myebank.icbc.com.cn/icbc/perbank/index.jsp?areaCode=0165>

You should only allow known Web sites to perform digital certificate operations on your behalf.
Do you want to allow this operation?

Yes No **Click here**

3



>> Customer Service > Manage USB-Shield > Download Personal USB-Shield (Self-service)

Download Personal USB-Shield (Self-service)

Set password for your certificate! Password should be a character string of 6-8 digits in any combination of alphabets and numbers!

CSP: Tendyron OnKey CSP ICBC v1.0

Download **Click here**

4

Press "ok" bottom on USB-Shield 5



Successfully 6



This process is applicable for E-Password Token Customer only. Customer will get activation code from transaction voucher when the registration process is completed.

Example of transaction voucher

VerfMode1: electronic pass Use	VerfMode2: None	Nonuse	
CtfType:	CtfChrgMrk:	CtfVochNo:	ShareICBCctf:
DynPINCdNo:	DynPINCdFrez/Release:		
1 E-PwdImptSerNo: 2113000000001156	E-PwdImptActCod: 073444843773	2 EPasswordStat:	
SuplBillPayStat/Not: No	OnlnBkClntStat: Normal		
AcvtOnlnPymtFn: Off	CrosBdrRemtEnblFlg: Open	MbBkOpMk	Open
RsvdVrfnInf: WARAKORNP			
UsrNm: warakornp			
NblMetalInvstAgrmtMk: Sign	FxTranAgreemtMrk: Sign		
PhoneBkEdDt:	PhoneBkEdDt: 31/12/9999		
CountrAccrGoldAgrmtFlg: Sign			
A/CbkkpMthd: RegOne			

1 is E-Password Token serial number

2 is Activation Code

How to activate E-Password Token and set start up password



VerfModel: electronic pass Use	VerfMode2: None	Nonuse	
CtfType:	CtfChrgMrk:	CtfVochNo:	ShareICBCctf:
DynPINCdNo:	DynPINCdFrez/Release:		
1 E-PwdImptSerNo: 2113000000001156	E-PwdImptActCod: 073444843773	2	EPasswordStat:
SuplBillPayStat/Not: No	OnlnBkClntStat: Normal		
AcvtOnlnPymtFn: Off	CrosBdrRemtEnblFlg: Open	MbBkOpMk:	Open
RsvdVrfnInf: WARAKORNP			
UsrNm: warakornp			
NblMetalInvstAgrmtMk: Sign	FxTranAgreemtMrk: Sign		
PhoneBkEdDt:	PhoneBkEdDt: 31/12/9999		
CountrAccrGoldAgrmtFlg: Sign			
A/CbkkpMthd: RegOne			



1 is E-Password Token serial number **2** is Activation Code

Please do the following steps to activate and set up start up code.

➤ Press  to open the E-Password Token. The Token will pop up below image.



➤ Input code from **2** E-PwdImptActcod (total 12 digits). If customer inputted the correct code, the token will pop up below image



➔ set up start code 6 digits



➔ confirm start code 6 digits

➤ Completed to set up start up password.

ICBC Personal Internet Banking

