


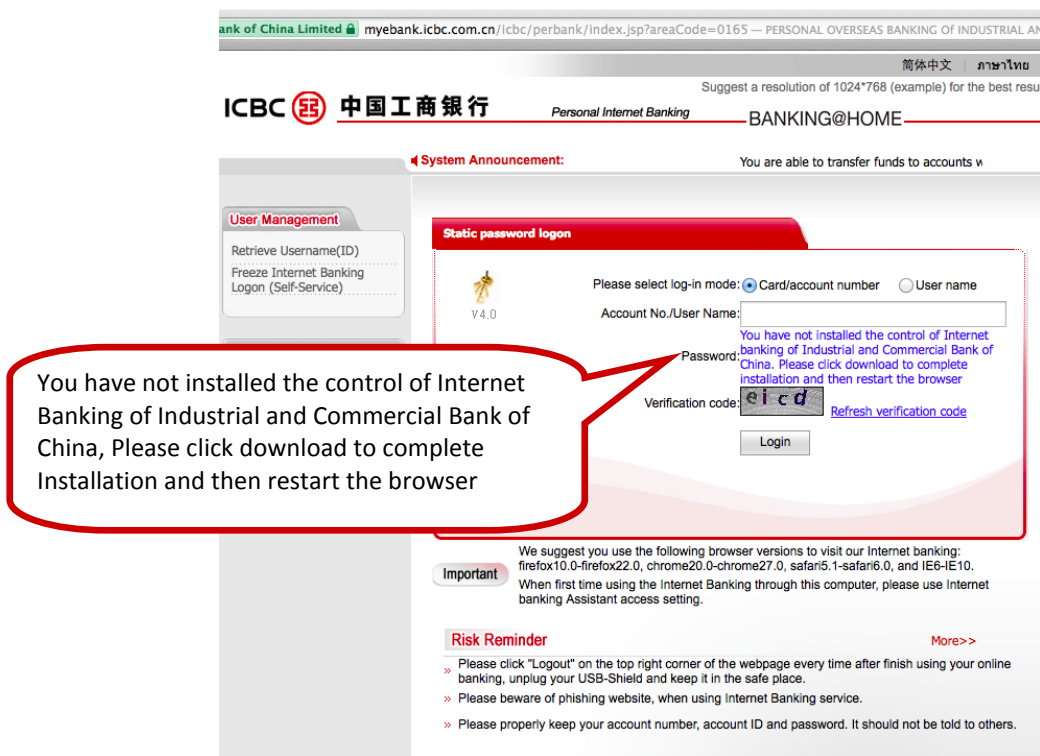
MAC Book is support for ICBC Personal Internet Banking only. If customer uses MAC Book to access ICBC Personal Internet Banking, they do not need to download “Internet Banking Assistance Program”. Please follows below step

Step 1: Visit www.icbcthai.com with browser safari  (safari version 5.1 or version 6.0) and Click Personal Banking



Step 2: The logon page will be shown the message in the password field.

2.1) Click → blue link message “You have not installed the control of Internet Banking of Industrial and Commercial Bank of China. Please click download to complete installation and then restart the browse” to install the program

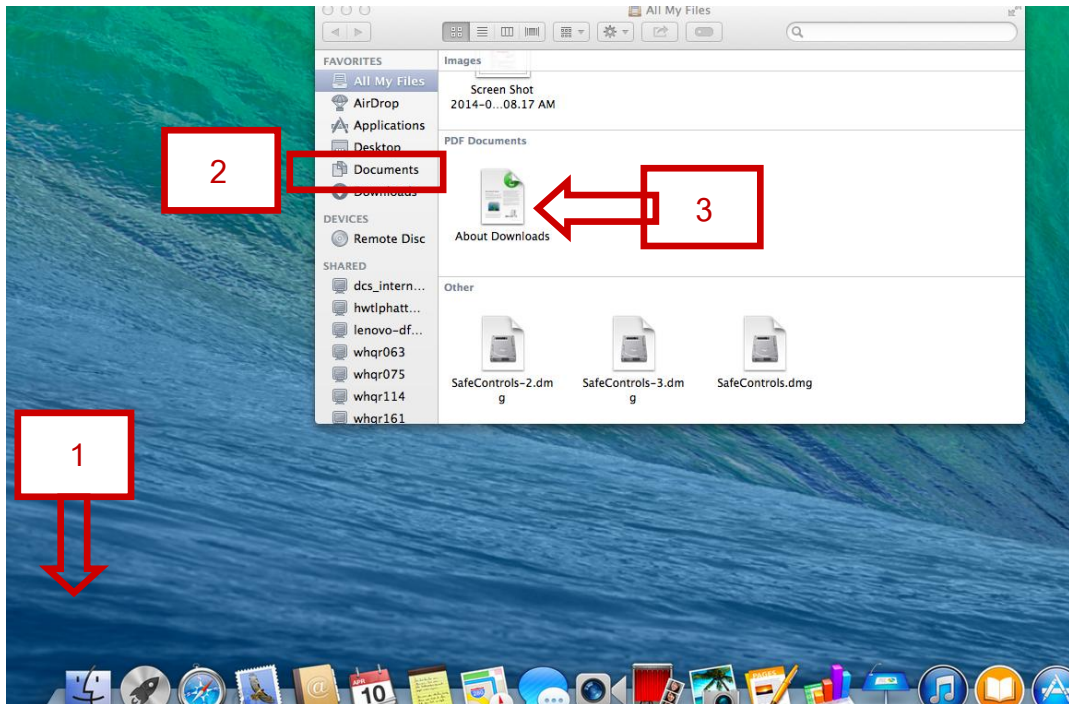


2.2) Waiting until download is completed. Customer can reach the program by

Step 1. Select > Finder

Step 2. Select > Downloads

Step 3. Customer will find the program name “SafeControls.dmg”

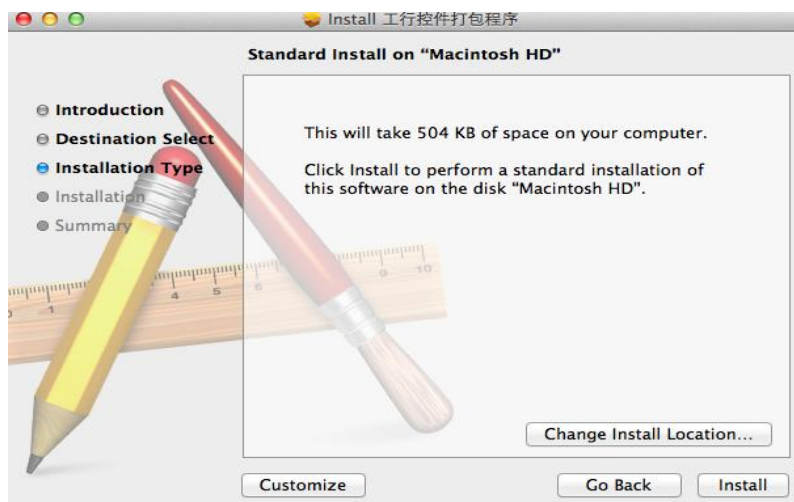


2.3) Click > “safeControls.dmg” icon



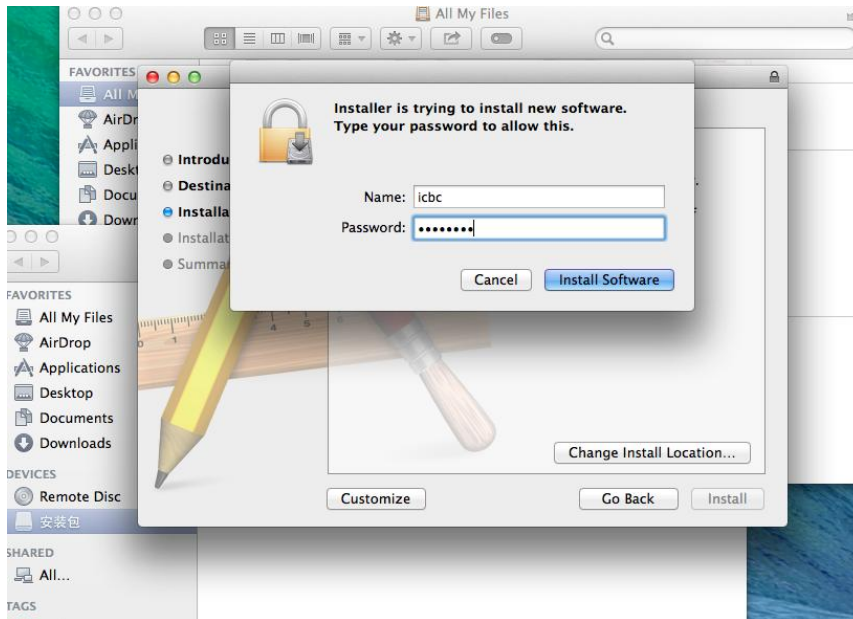
Click > “set up” icon to install program

2.4) Click > install

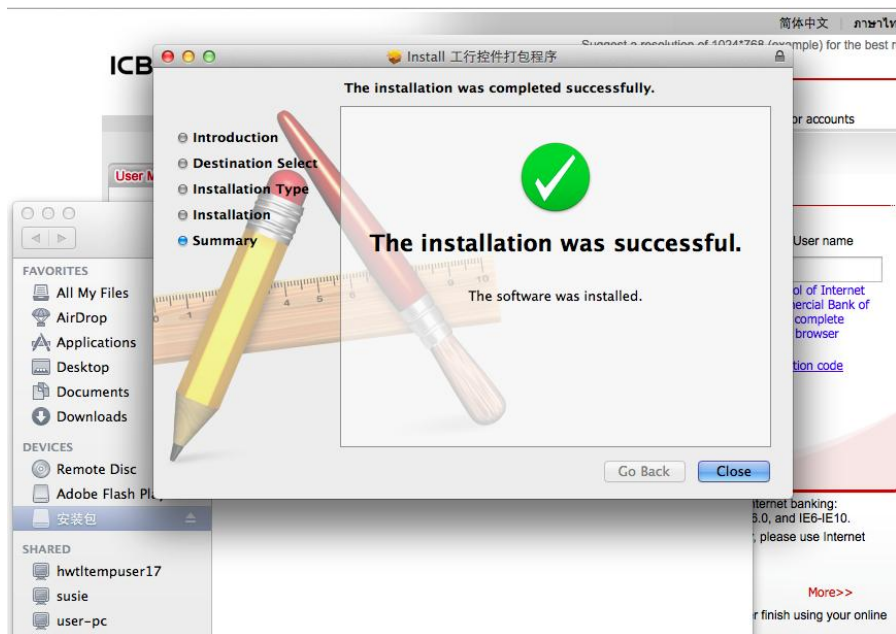


2.5) Input the user name and password if required.

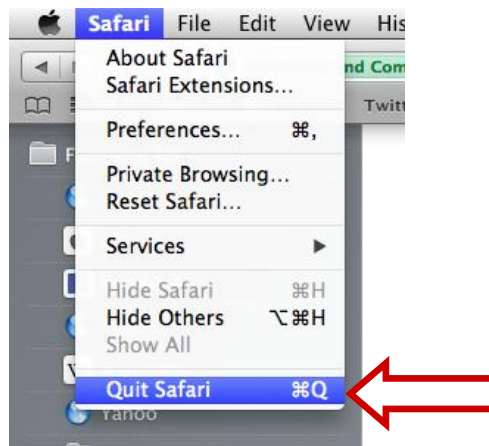
Click > Install Software



2.6) Installation was successful.



2.7) Go Back to Safari page and select QuitSafari ***This is important step***



Step 3: Access to www.icbcthai.com via Safari again and logon



Step 4: Customer can logon by using existing card/account number or user name.

Remark: Personal Internet Banking customer who selected USB-Shield as payment authentication tool, is unable to do the transfer and remittance.