

Privileges for ICBC (Thai) UnionPay Platinum Credit Card



Personal Assistance...A comprehensive range of emergency assistance and concierge services for every travel need. Just call (662) 205 7880.

(The services described below are provided by Aspire Lifestyles.)

| Global Medical Assistance | |
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| Over-the-Phone Medical Advice | Emergency Medical Evacuation |
| Referral of Medical Service Provider | Repatriation of Mortal Remains |
| Hospital Admission | Compassionate Visit for Cardholders Traveling Alone |
| Guarantee of Medical Expenses Incurred and Monitoring of Medical Condition during Hospitalisation | Return of Minor Children |
| Medical Interpreter | Arrangement of Accommodation |
| Delivery of Essential Medicine | |
| Global Travel Assistance | |
| Lost Luggage and/or Passport Assistance | Emergency Interpreter |
| Referral of Lawyers and Legal Practitioners | Worldwide Consulate and Embassy Referral |
| Emergency Travel Service Assistance | Emergency Message Transmission |
| Concierge Services | |
| Travel | |
| Hotel Referral and Reservation Assistance | Train or Rail Information and Ticketing Assistance |
| Flight Information and Ticketing Assistance | |
| Shopping, Leisure & Entertainment | |
| Golf Course Referral and Reservation Assistance | Dining Referral and Reservation Assistance |
| Global Concert and Performance Assistance | Flower and Gift Delivery Assistance |

Global Medical Assistance

1. Over-the-Phone Medical Advice

Provision of medical advice to the Cardholder over the phone.

2. Referral of Medical Service Provider

Upon request from the Cardholder, we will refer him/her to Medical Service Providers in the vicinity by providing any available contact information.

UnionPay International is not responsible for providing any medical diagnosis or treatment. While due care and diligence will be exercised in the selection of Medical Service Providers, UnionPay International cannot guarantee the quality of the Medical Service Providers referred. The final decision in selecting a Medical Service Provider lies with the Cardholder.

3. Hospital Admission

In the unfortunate event that the Cardholder needs to be hospitalised, we will assist in facilitating his/her admission.

4. Guarantee of Medical Expenses Incurred and Monitoring of Medical Condition during Hospitalisation

We will guarantee on the Cardholder's behalf, medical expenses incurred during his/her hospitalisation subject to us first securing payment from the Cardholder through his/her credit card or through direct funds transfer.

When such hospitalisation expenses are guaranteed, we will further assist in monitoring the Cardholder's medical condition with the hospital's attending physician to ensure that the hospitalisation expenses incurred are reasonable and that the standard of care is reasonable for his/her condition and location. This will be subject to any confidentiality obligations and relevant authorisation by the Cardholder.

5. Medical Interpreter

Arrangement of over-the-phone interpretation services for medical cases.

6. Delivery of Essential Medicine

Arrangement for the delivery of medicine, drugs and medical supplies not available at the Cardholder's location but essential to his/her care and/or treatment.

Such delivery is subject to local laws and regulations. All associated costs are to be borne by the Cardholder.

7. Emergency Medical Evacuation

Includes the arrangement for air and/or surface transportation of the Cardholder, medical care during transportation (including mobile medical equipment) and ancillary services required to move the Cardholder to the nearest hospital where appropriate care is available.

Whenever possible, we will ensure that the medical escort crew is linguistically compatible with the Cardholder.

8. Emergency Medical Repatriation

Arrangement for the Cardholder to return to his/her Home Country following emergency medical evacuation and subsequent hospitalisation.

Whenever possible, the Cardholder will travel with the necessary mobile medical equipment and linguistically compatible medical escort crew.

9. Repatriation of Mortal Remains

In the unfortunate event of the Cardholder's passing during his/ her travel, We will arrange for transportation of the Cardholder's mortal remains to his/her Home Country or if requested by the Cardholder's family, arrange for burial at the place of death.

10. Compassionate Visit for Cardholders Traveling Alone

Arrangement and provision of a return air ticket for one visitor to call on the Cardholder should the latter be hospitalised when travelling alone.

11. Return of Minor Children

Arrangement for one-way airfares for the return of minor children to their Home Country if they are left unattended as a result of the accompanying Cardholder's illness, accident or emergency medical evacuation.

Upon request and subject to availability, an escort will be provided.

12. Arrangement of Accommodation

We shall arrange for the hotel accommodation of the Cardholder's relatives related to an incident requiring Emergency Medical, Evacuation, Emergency Medical Repatriation or hospitalisation.

Global Travel Assistance

1. Lost Luggage and/or Passport Assistance

Assisting the Cardholder by referring him/her to the relevant authorities where the loss occurred.

2. Referral of Lawyers and Legal Practitioners

Upon request by the Cardholder, we will refer lawyers and legal practitioners by providing contact information available at the time of the request.

No legal advice shall be given to the Cardholder by UnionPay International.

3. Emergency Travel Service Assistance

Arrangement of air tickets and/or hotel accommodations for the Cardholder in times of emergency.

4. Emergency Interpreter

Arrangement of emergency over-the-phone interpretation services on behalf of the Cardholder.

5. Worldwide Consulate and Embassy Referral

Locating and providing to the Cardholder, contact information to the nearest relevant consulate and embassy.

6. Emergency Message Transmission

Assisting in the transmission of messages between Cardholders and their families in times of emergency.

Concierge Services

Travel

1. Hotel Referral and Reservation Assistance

Provision of name and contact details of hotels and holiday resorts in major cities. Assistance in making reservations will also be rendered where possible.

2. Flight Information and Ticketing Assistance

Provision of name, contact details and where available, flight times of airlines in major cities. Reservation assistance will also be rendered where possible.

3. Train or Rail Information and Ticketing Assistance

Provision of name, contact details and where available, schedules of train/rail services in major cities. Reservation assistance will also be rendered where possible.

4. Overseas Translation Services *

Assisting cardholders with telephonic translation services and emergency support whenever a need arises.

Leisure and Entertainment

1. Golf Courses

Worldwide assistance in the booking of golf courses in locations determined by the Cardholder.

2. Concerts and Performances^

Worldwide assistance in the booking of tickets to major concerts and performances.

3. Wine and Dine

Worldwide assistance for reservations at restaurants and bars in major cities.

Shopping

Flowers and Gifts*

Assistance in the purchase and delivery of flowers and gifts on behalf of the Cardholder.

"All third party costs and expenses resulting from these referrals and/or assistance are to be borne solely by the Cardholder."