

# 通告

為配合澳門特區政府防疫工作，減少人群聚集及減少疾病傳播及擴散風險，根據銀行公會有關通知要求，現公告如下：

一、本行工銀大廈、濠景、宋玉生、信步閑庭分行將於2022年7月4日至7月8日（本週一至週五）期間對外辦理滙款、支票轉賬等應急支付結算服務，營業時間為上午10:00至下午16:00，其他網點於7月4日至7月8日（本週一至週五）繼續暫停對外營業。在此期間，閣下可透過自動櫃員機、網上銀行、手機銀行等自助渠道辦理所需的金融服務。

二、對於為採購醫療用品、民生生活保障物資、發薪等急需的結算服務，請聯繫您的客戶經理或致電抗疫物資應急滙款專線電話83982963、83982282（服務時間：10:00至15:30）。其他業務辦理，請諮詢電話服務熱線88995588。

三、對我行因疫情防控原因不能受理的業務，敬請您的諒解。感謝您的理解和配合！

中國工商銀行（澳門）股份有限公司謹啟  
2022年7月3日

## NOTICE

In order to cooperate with the anti-epidemic work of the Macao SAR Government, reduce crowd gatherings and reduce the risk of disease transmission and its spread, in accordance with the requirements of the Macau Association of Banks, the announcement is as follows:

1. Our ICBC Tower Branch, Nova Taipa Branch, Song Lok Sang Kuong Cheong Branch and Trust Leisure Garden Branch will be opened for business from 4<sup>th</sup> July to 8<sup>th</sup> July 2022 (Monday to Friday) to handle urgent remittance and cheque payment businesses during opening hours of 10:00 to 16:00. Other Branches will be temporarily closed from 4<sup>th</sup> July to 8<sup>th</sup> July 2022 (Monday to Friday). During the said period, customers are encouraged to perform banking transactions through ATM, internet banking, mobile banking.
2. Should you need urgent assistance for payroll and settlement services while purchasing supplies of medical or livelihood purposes, please contact your Bank Relationship Manager or call our direct line 83982963, 83982282. (Service Hours: 10:00 – 15:30). For any other enquiry, please call our customer service hotline 88995588.
3. We apologize for any inconvenience caused by our service suspension due to epidemic prevention purposes. Thank you for your kind understanding and cooperation.

Industrial and Commercial Bank of China (Macau) Limited  
3<sup>rd</sup> July 2022