

ICBC UnionPay and Visa Credit Card Cashback Promotion - 1st July 2016 - 30th September 2016

Q&As

1. What is the Cashback promotion period, and how can I be eligible for this promotion?

The promotion period is from **1st July 2016 to 30th September 2016**. According to Terms and Conditions, to be eligible for this Cashback promotion, you must:

A. apply for a ICBC Visa Dual Currency Credit Card and/or ICBC UnionPay Dual Currency Credit Card and have the Cards approved during the Promotional Period; and

B. activate the Card within a month from the issuance of the Card, and the date of activation must not later than 30th September 2016.

2. If I have submitted my application before 30th Sep 2016 but received my card after the promotion due date, can I still enjoy this Cashback Promotion?

Sorry, according to our terms and conditions, you must activate your card during the promotional period.

3. It will take how long time to process the application?

Generally, our processing time will be around 4 weeks. If documents are not in place, the process will be longer. (Gentle reminder: submit all mandatory documents for smooth processing.)

4. If I received my credit card a month ago, however due to various reasons I didn't activate my card within a month, am I still entitled to enjoy this Cashback promotion if I activate the card now?

Sorry, according to our terms and conditions, to be eligible for this promotion you must activate your card within a month from the issuance of the card.

5. What's the meaning of Cashback "up to SGD\$200", and how to be entitled for up to SGD\$200?

The Cashback amount will be SGD\$50.00 for each principal card, and SGD\$25 for each supplementary card. The Cashback will be capped at a total of SGD\$200 when you apply for BOTH Visa and UnionPay Principal cards and TWO VISA Supplementary Cardmembers and TWO UnionPay Supplementary Cardmembers under your name. Cashback will be credited to the Principal Cardholder's Card Account within 50 days from the date of activation.

6. Is there any additional requirement applied to this Cashback promotion?

Based on the requirements stated in terms & conditions, you should activate your credit card within a month from the issuance of the card. The Cashback must be utilized within 12 months from the date of card activation; the Cashback will be also forfeited if you cancel your card within 12 months from the date of card activation.

7. When can I expect to receive the Cashback?

The Cashback will be credited to your Credit Card Account within 50 days from the date of activation.