

Changi Recommends Promotions FAQ

How do I qualify for the promotions?

This promotion is valid from 19 September to 31 December 2017 (both dates inclusive) (“Promotion Period”) and is applicable to all ICBC SG UnionPay and Visa Dual Currency Credit Cardmembers (“ICBC Credit Cards”).

(a) Overseas attractions

To be eligible for the Promotion, the Cardmember must, during the Promotion Period, charge to his ICBC Credit Cards and enter the following promotion codes to receive the corresponding discount indicated in the table below:-

Please logon to: <http://www.changirecommends.com/overseasattractions>

Selected Overseas Attractions	Original Price	Promo Price	Promotion Code
Hong Kong			
Trick Eye Museum Hong Kong (12-65 years old)	\$22	\$20	ICBC2OFF
Madame Tussauds Hong Kong (Adult)	\$40	\$37	ICBC3OFF
The Big Bus Hong Kong (Adult/Child)	\$35	\$31	ICBC4OFF
Taiwan			
Taiwan Lefoo Village Theme Park (Adult)	\$35	\$33	ICBC2OFF
South Korea			
Korea Lotte World Theme Park (Adult/Child)	\$41	\$39	ICBC2OFF
Japan			
Sanrio Puroland Japan (Adult)	\$37	\$34	ICBC3OFF

(b) Portable WIFI router

For special discount when you reserve and rent a portable WIFI router at Changi Recommends with ICBC Credit Cards, ICBC credit card must be presented upon collection of the device from Changi Recommend.

Please reserve at: <http://www.changiwifi.com>

Country	Promo Price	Promotion code
Taiwan	\$4.65 per day	ICBCTW
Japan	\$4.65 per day	ICBCJP
South Korea	\$4.65 per day	ICBCSK
China	\$7.44 per day	ICBCCN
Malaysia	\$7.44 per day	ICBCMY
Vietnam	\$7.44 per day	ICBCVN
Hong Kong	\$8.00 per day	ICBCHK
Thailand	\$9.30 per day	ICBCTH
United States	\$10.00 per day	ICBCUS
Australia	\$10.00 per day	ICBCAU
Philippines	\$10.00 per day	ICBCPH
Indonesia	\$11.16 per day	ICBCID
Europe	\$11.16 per day	ICBCEU

What do I need to provide when I collect the router from Changi Recommends?

- a) The passport that is used to reserve the router, for registration and verification purposes.
- b) Valid ICBC credit card, a refundable deposit of SGD\$1 will be placed on the card as a verification of credit card account validity and any loss or damages that may be caused to the WIFI router during period of rent. Full payment and refund of deposit shall be processed when the WIFI router is returned to the Changi Recommends counter.

Who can I contact if I require further assistance?

You may:

- a) Visit <https://www.changirecommends.com/index.aspx> for more details; or
- b) Call +65 6701 1185 (24 hours); or

- c) Whatsapp +65 8403 4722 (24 hours) or
- d) Email call@changirec.com during office hours: 9am-6pm, Monday to Friday.

Under what circumstances will I not be eligible for this promotion?

You will not be eligible for this Promotion if:

- a) your Card Account is not in good standing and is overdue;
- b) your Card has been reported lost or stolen;
- c) your Card has been frozen for any reason;
- d) your Card is cancelled or terminated for any reason;
- e) you violated the terms of your ICBC Dual Currency Credit Card Cardmember's Agreement;
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest or unauthorized.