

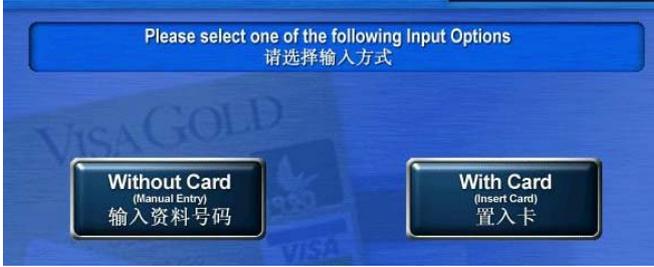
1. What is AXS Station?
AXS Station is an automated self-service kiosk, which provides a wide range of services such as bill and fine payments.
2. How do I find the nearest AXS Station?
You can pay at over 900 AXS Stations placed at convenient points island-wide.
To locate the nearest AXS Station, you may call AXS Customer Service hotline at 6560 2727 (8am to 10pm daily) or click [here](#)
AXS stations operate for 24 hours daily, even on weekends and public holidays.
3. Which bank's ATM card can I use to make payments?

The following ATM cards are accepted:



4. When will ICBC process my payments?
ICBC will process your payments on the next working day.
5. How do I pay my ICBC Credit Card Bills?
Please follow the steps below:

		<p>1) At the right side of the screen, please select "Bills".</p>
		<p>2) Select "02 Credit Cards".</p>
		<p>3) Select "ICBC"</p>

	<p>4) Customer can choose to input the credit card number manually, or insert the credit card that customer wish to make payment to.</p> <p>If customer wishes to input the credit card number manually (for customers who do not have the card on hand), select “Without Card (Manual Entry)”, and proceed to step 5.</p> <p>If customer wishes to allow the machine to read the credit card number, select “With Card (Insert Card)”, and proceed to step 9.</p>
	<p>5) Customer has to enter the credit number that he wishes to make payment to, twice.</p>
	<p>6) Customer will have to select the currency account that he wishes to pay to.</p> <p>Customer is reminded to make payment to each account separately as indicated on Statement Balance/Payment Slip.</p> <p>For example, ICBC UnionPay Dual Currency Credit Card has 2 accounts, CNY and SGD. If you have outstanding balances in both accounts, you have to make 2 separate payments.</p>

	<p>7) Customer has to enter his/her contact number.</p>
	<p>8) Customer will have to input the payment amount. Customer is reminded that the minimum payment amount is SGD\$5.00. Any excess amount will be shown as a credit balance in the respective credit card account.</p>
	<p>9) Customer will insert the card that he wishes to make payment to. Please note that the slot is located at the lower right corner of the screen.</p>

	
	<p>10) Customer will have to select the currency account that he wishes to pay to. Customer is reminded to make payment to each account separately as indicated on Statement Balance/Payment Slip.</p> <p>For example, ICBC UnionPay Dual Currency Credit Card has 2 accounts, CNY and SGD. If you have outstanding balances in both accounts, you have to make 2 separate payments.</p>
	<p>11) Customer will have to input the payment amount. Customer is reminded that the minimum payment amount is SGD\$5.00. Any excess amount will be shown as a credit balance in the respective credit card account.</p>

6. I am experiencing issues with my AXS payments. Who should I contact?
Please call AXS hotline at (65) 6560 2727 (8am – 10 pm daily) or visit www.axs.com.sg/axsStation.php