

**I GO ♥ SG- Get your Complimentary Sands Rewards LifeStyle Elite membership\* with your ICBC Gold and above credit card to enjoy exclusive privileges**

**FAQ**

**What is Sands Rewards LifeStyle membership?**

Sands Rewards LifeStyle is Marina Bay Sands' loyalty programme that rewards valued customers with **9% instant Reward Dollars** at selected dining outlets and guaranteed **3% instant Reward Dollars** at **over 200** outlets including shopping, dining hotel stays and entertainment!

Distinguished customers will get to enjoy the Sands Rewards Elite tier status which gives them exclusive access and privileges. Please visit

[www.marinabaysands.com/sandsrewardslifestyle](http://www.marinabaysands.com/sandsrewardslifestyle) or refer to this document for more details.

**What happens if I have an existing Sands Rewards Lifestyle membership? Will I still be able to enjoy this promotion?**

Present your ICBC credit card physically at any of Sands Rewards counters at MBS to upgrade your Sands Rewards LifeStyle membership.

For credit card holders of tier Gold and above, you will be awarded with a 3-month Sands Rewards LifeStyle Elite tier membership with the standard benefits as set out at [www.marinabaysands.com/sandsrewardslifestyle](http://www.marinabaysands.com/sandsrewardslifestyle) from time to time.

For Classic credit card holders, you will be awarded with a 3-months Sands Rewards LifeStyle Prestige tier membership with the standard benefits as set out at [www.marinabaysands.com/sandsrewardslifestyle](http://www.marinabaysands.com/sandsrewardslifestyle) from time to time.

**What will happen to my membership after 3 months?**

Enjoy exclusive Elite/ Prestige benefits while shopping, dining, staying with MBS. Use your membership card to accumulate more than S\$15,000 for Elite tier and S\$500 for

Prestige tier within the first 3 months to maintain your membership status for another 9 months, enjoying a total of 12 months membership benefits. MBS will exercise its discretion whether to maintain the status of a member if for any reason the minimum spending is not met.

**Do I need to present my physical membership card to enjoy the membership benefits?**

Yes, you will need to present your physical membership card.

**Can my membership card be used by someone else?**

No, a PIN and identity verification is required when you use the membership card at the retail outlets.

**What happen if I lose my membership Card?**

You may reprint your membership at any of our Sands Rewards counter.

**Who can I contact if I require further assistance?**

You may speak to the hosts at Sands Rewards counters, call Sands Rewards 24 hours hotline at +65 6688 9999 or email at [SandsRewardsLifeStyle@MarinaBaySands.com](mailto:SandsRewardsLifeStyle@MarinaBaySands.com) .