

1. What is an AXS m-Station?
AXS m-Station is a mobile app that allows you to make payment at your own convenience.
2. Where do I download the app?



For iOS users, please click here.



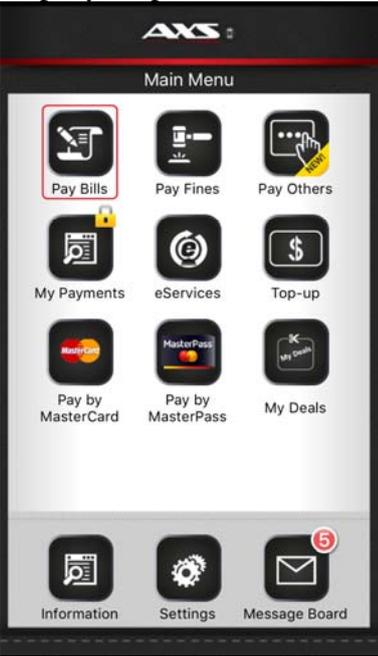
For Android users, please click here.

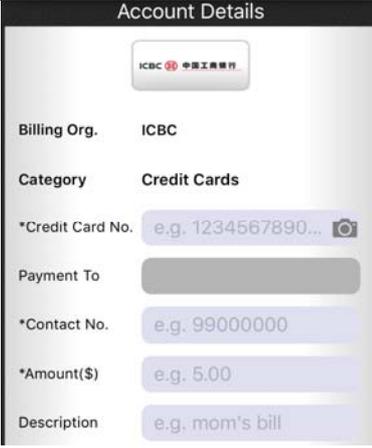
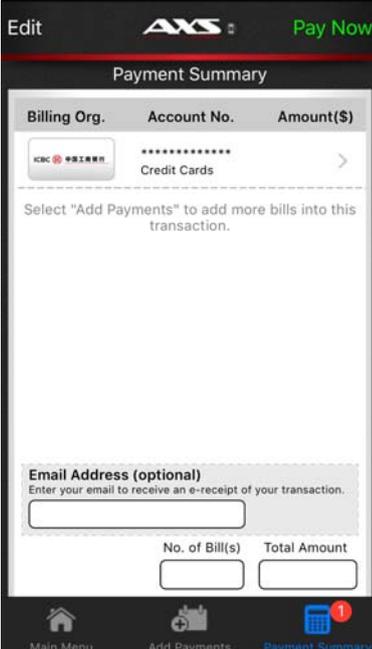
3. Which bank can I use to make internet banking payments?
AXS e-station is only applicable for users with Internet Banking facility from the following banks:

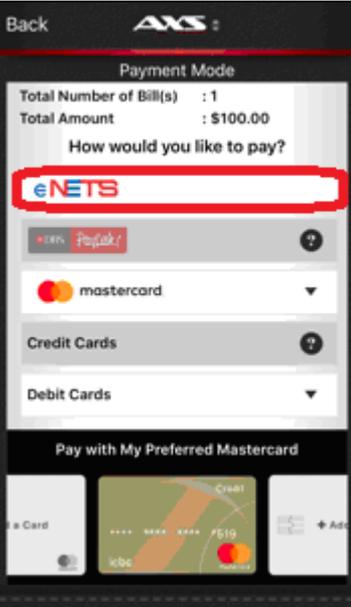


Please take note that Security token or SMS OTP from each respective bank is required to perform the transaction

4. When will ICBC process my payments?
ICBC will process your payments on the next working day.
5. How do I pay my ICBC Credit Card Bills with AXS-mStation?
Please follow the steps below:

Step By Step Illustration	Step By Step Instructions
	1) Select “Pay Bills” from the Main Menu of the AXS app.
	2) Select “Pay Bills”, then “Credit Cards”.
	3) Select “ICBC”
	4) Input your billing details, and click “Add to Payment Summary”

 <p>Account Details</p> <p>ICBC 中国工商银行</p> <p>Billing Org. ICBC</p> <p>Category Credit Cards</p> <p>*Credit Card No. e.g. 1234567890... </p> <p>Payment To <input type="text"/></p> <p>*Contact No. e.g. 99000000</p> <p>*Amount(\$) e.g. 5.00</p> <p>Description e.g. mom's bill</p>	<table border="1"> <tr> <td>Account No. :</td> <td>Please enter your 16 digit ICBC Credit Card Number</td> </tr> <tr> <td>Payment Option:</td> <td> <p>If you have outstanding balances in multiple accounts, you have to make separate payments to each respective account as indicated on your Statement Balance/Payment Slip.</p> <p>For example, ICBC UnionPay Dual Currency Credit Card has 2 accounts, CNY and SGD. If you have outstanding balances in both accounts, you have to make 2 separate payments.</p> </td> </tr> <tr> <td>Name:</td> <td>Input Cardholder's name</td> </tr> <tr> <td>Contact No:</td> <td>Input your contact number.</td> </tr> <tr> <td>Amount (\$):</td> <td>Please refer to amount indicated in SGD currency on the Payment Slip.</td> </tr> </table>	Account No. :	Please enter your 16 digit ICBC Credit Card Number	Payment Option:	<p>If you have outstanding balances in multiple accounts, you have to make separate payments to each respective account as indicated on your Statement Balance/Payment Slip.</p> <p>For example, ICBC UnionPay Dual Currency Credit Card has 2 accounts, CNY and SGD. If you have outstanding balances in both accounts, you have to make 2 separate payments.</p>	Name:	Input Cardholder's name	Contact No:	Input your contact number.	Amount (\$):	Please refer to amount indicated in SGD currency on the Payment Slip .
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 <p>Edit  Pay Now</p> <p>Payment Summary</p> <table border="1"> <thead> <tr> <th>Billing Org.</th> <th>Account No.</th> <th>Amount(\$)</th> </tr> </thead> <tbody> <tr> <td> 中国工商银行</td> <td>***** Credit Cards</td> <td>></td> </tr> </tbody> </table> <p>Select "Add Payments" to add more bills into this transaction.</p> <p>Email Address (optional) Enter your email to receive an e-receipt of your transaction.</p> <input type="text"/> <p>No. of Bill(s) <input type="text"/> Total Amount <input type="text"/></p> <p>Main Menu Add Payments Payment Summary </p>	Billing Org.	Account No.	Amount(\$)	 中国工商银行	***** Credit Cards	>	<p>5) Review your payments, before clicking on “Pay Now” at the top right.</p>				
Billing Org.	Account No.	Amount(\$)									
 中国工商银行	***** Credit Cards	>									

	<p>6) Select eNETS.</p>
	<p>7) Select the Internet Banking account you would wish to debit from. Only applicable for users with Internet Banking facility from the following banks.</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"></div> <div style="text-align: center;"></div> <div style="text-align: center;"></div> </div> <div style="display: flex; justify-content: space-around; align-items: center; margin-top: 10px;"> <div style="text-align: center;"></div> <div style="text-align: center;"></div> <div style="text-align: center;"></div> </div> <p>Security token or SMS OTP from each respective bank is required to perform the transaction.</p> <p>Please follow the instructions given by each respective bank's website.</p>
	<p>8) Transaction is successful when you receive the notification.</p>

6. I am experiencing issues with my AXS payments. Who should I contact?
Please call AXS hotline at (65) 6560 2727 (8am – 10 pm daily) or visit www.axs.com.sg/axsMStation.php