

I GO ♥ SG- Get your Complimentary Sands Rewards LifeStyle membership with ICBC Cards and enjoy exclusive privileges

FAQ

What is Sands Rewards LifeStyle membership?

Sands Rewards LifeStyle is Marina Bay Sands' loyalty programme that rewards valued customers with **9% instant Reward Dollars** at selected dining outlets and **guaranteed 3% instant Reward Dollars** at **over 200** outlets including shopping, dining hotel stays and entertainment!

Distinguished customers will get to enjoy the Sands Rewards Elite tier status which gives them exclusive access and privileges. Please visit

www.marinabaysands.com/sandsrewardslifestyle for more details.

Which ICBC Cards are entitled to participate this promotion?

All ICBC Debit and Credit Cards including cards issued by ICBC China and other overseas branches will be entitled to participate.

For Card holders of tier Gold and above, you will be awarded with a 3-month Sands Rewards LifeStyle Elite tier membership with the standard benefits as set out at www.marinabaysands.com/sandsrewardslifestyle from time to time.

For Classic Credit Card holders, you will be awarded with a 3-months Sands Rewards LifeStyle Prestige tier membership with the standard benefits as set out at www.marinabaysands.com/sandsrewardslifestyle from time to time.

What happens if I have an existing Sands Rewards Lifestyle membership? Will I still be able to enjoy this promotion?

Present your ICBC Card at any of Sands Rewards counters at Marina Bay Sands ("MBS") to upgrade your Sands Rewards LifeStyle membership.

What will happen to my membership after 3 months?

Enjoy exclusive Elite/ Prestige benefits while shopping, dining, staying with MBS. Use

your membership card to accumulate spending of more than S\$15,000 for Elite tier and S\$500 for Prestige tier within the first 3 months to maintain your membership status for another 9 months, enjoying a total of 12 months membership benefits. If the spending criteria is not met within the first 3 months of membership, your membership status will be reduced to Prestige or LifeStyle accordingly.

Do I need to present my physical membership card to enjoy the membership benefits?

Yes, you will need to present your physical membership card.

Can my membership card be used by someone else?

No, a PIN and identity verification is required when you use the membership card at the retail outlets.

What happens if I lose my membership Card?

You may reprint your membership at any of the Sands Rewards counter.

Who can I contact if I require further assistance?

You may speak to the hosts at Sands Rewards counters, call Sands Rewards 24 hours hotline at +65 6688 9999 or email at SandsRewardsLifeStyle@MarinaBaySands.com .