

User guide for VIP lounge service at the high-speed railway station and airport

1. Privilege details

Industrial and Commercial Bank of China and DragonPass now jointly offer Global VIP lounge service at high-speed railway stations and Airports to all ICBC Global Travel Mastercard® Credit Card holders. All qualified cardholders can enjoy VIP lounge services at high-speed railway stations and airports globally. Simply log on to the “DragonPass” official website, click on the “Overseas ICBC Credit Card Zone”, make payment and complete the verification process to enjoy the Global VIP lounge services, making your journey more comfortable.

2. Promotion Period

From now till 31 December 2020 (both dates inclusive)

3. Applicable card

ICBC Horoscope Credit Card
ICBC Chinese Zodiac Credit Card
ICBC Global Travel Mastercard Credit Card
ICBC Unionpay Dual Currency Credit Card

4. Privileges' rules and regulations

1) From now till 31 December 2020, all ICBC Horoscope Credit Card, ICBC Chinese Zodiac Credit Card, ICBC Global Travel Mastercard Credit Card and ICBC Unionpay Dual Currency Credit Card holders can receive a maximum of total 6 DragonPass points per cardholder (regardless of how many ICBC credit cards you hold). Every cardholder can enjoy up to 6 free visits to VIP Lounge at airports or up to 12 visits to VIP lounge at high-speed railway stations within the Promotion Period. For every visit to VIP lounge at the airports, 1 point will be deducted per person and for every visit

to VIP lounge at the high-speed railway stations, 0.5 point will be deducted per person. You can only use high-speed railway stations' VIP lounge if you have 0.5 point left.

2) You can bring your guests along to enjoy the VIP lounge service at airports and high-speed railway stations. The free DragonPass points given to you will be deducted according to the number of guests you bring along.

3) More information is available on site at the respective VIP lounge at airports and high-speed railway station (including the VIP lounge internet service network, location guide and etc) or through the DragonPass official website or on their mobile app.

4) You must use your mobile number in our record to register VIP lounge benefits. The Dragonpass points cannot be accumulated and automatically expires on the last day of the Promotion Period.

5. User manual

1) Click on "Overseas ICBC Credit Card zone" in DragonPass official website and enter the card number on your ICBC Global Travel Mastercard Credit Card.

Link to page : <https://dwz.cn/xQn2plEJ>



QR Code for application :



尊敬的工银信用卡持卡人

需支付3元人民币验证卡片信息，以防您的卡片专属权益被他人冒用，及保障您的用卡安全。

银行卡号
CARD NUMBER

输入银行卡号

同意龙腾出行的《服务条款》。

校验卡号

2) Submit your personal account details.



✓ 您已成功通过核验

请填写个人信息，开通机场/高铁休息室权益

姓名
NAME

(请填写本人真实姓名，如不符将影响使用)

国家/地区
COUNTRY/AREA

==请选择==

手机号码
PHONE NUMBER

验证码
IDENTIFYING CODE

获取验证码

邮箱地址
E-MAIL

提交

3) Enter the relevant information of the card and complete the verification required. Once the verification message is generated, **3 RMB** will be debited from your account. This is to ensure that your card is not being used fraudulently and to secure the safety of your card.



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需支付3元人民币验证卡片信息，以防范您的卡片专属权益被他人冒用，及保障您的用卡安全。

| | |
|----------------------------|---|
| 银行卡号 CARD NUMBER | <input type="text" value="552814600011224"/> |
| 有效期 EXPIRY DATE | <input type="text" value="MM"/> <input type="text" value="YY"/> |
| CVV CVV | <input type="text" value="CVV"/> |

支付

4) Once the VIP lounge service privilege has been granted, please show us your DragonPass card.

首页 > 账户中心 > 我的龙腾卡 > 龙腾卡详情

Freya
130****8080

账户中心

我的龙腾卡 (5)

订单中心

我的订单

| | |
|------|---|
| 卡号 | 6868 2016 8888 8888 |
| 姓名 | XIAOTENG LONG |
| 发卡机构 | 中国工商银行 |
| 卡类型 | 年卡 |
| 剩余点数 | 3 |
| 有效期 | 2017-12-31 |
| 服务提示 | 此卡为年卡，本人使用免费，携伴需扣除相应点数，如点数不足请通过龙腾出行APP/微信/官网充值。 卡片剩余点数请通过龙腾出行APP/微信/官网/客服查询。 |

[返回](#)



点卡
6868 1234 2345 4568
2018-12-31

5) Click return by going back to the Dragon Pass card list page

首页 > 账户中心 > 我的龙腾卡

Freya
130****8080

账户中心

我的龙腾卡 (5)

订单中心

我的订单

我的龙腾卡

点卡
6868 1234 2345 4568
2018-12-31

点卡
6868 1234 2345 4568
2018-12-31

点卡
6868 1234 2345 4568
2018-12-31

点卡
6868 1234 2345 4568
2018-12-31

点卡
6868 1234 2345 4568
2018-12-31

点卡
6868 1234 2345 4568
2018-12-31

6) The access link for the privilege entitled to you will be sent to you via SMS and

email, please save it for your future use.

6. Content of Email and SMS

Content of SMS:

Lounge Pass is activated! Pls Click [http: XXX](http://XXX) and present the QR code to lounge staff. Keep the link or retrieve it via DragonPass APP for next use. Service number: **+886 4-2206-8053**

Content of Email (From Email Address: noreply@emailserv.dragonpass.com.cn):

Dear ICBC credit card customer, your Lounge Pass service has been activated. To use the service, please click [http: XXX](http://XXX) and present the QR code to lounge staff for verification upon arrival at the lounge. Please save the link and keep it for next use or you can download the DragonPass APP via this link <http://dwz.cn/xGzrEe7e>. You can login APP by mobile number and SMS verification code (If you have already registered as a member, your password remains unchanged). For more details, please contact DragonPass at **4008821111**, overseas at **+86 (20) 32311919**.

尊敬的工行信用卡客户，您的贵宾厅服务已经激活，点击 [http](http://XXX)（凭证短链），将二维码提供给贵宾厅工作人员即可使用。请保存链接以便下次使用，或点击 <http://dwz.cn/xGzrEe7e>，下载龙腾出行 APP，凭手机号及短信验证码登录（已注册过的会员密码不变），具体可咨询龙腾出行 **4008821111**，境外**+86 (20) 32311919**。

7. Service network

Global VIP lounge service network :

<https://network.dragonpass.com.cn/airport/list>

8. Utilization rules and regulations

1) After a qualified cardholder visits “DragonPass” official website to activate the

DragonPass electronic membership card, the cardholder can immediately enjoy the worldwide VIP lounge service available at airports and high-speed railway stations during the promotion period. This service is solely restricted to the cardholder. Card holders can bring guests, but the points are not transferrable.

2) Guest below 2 years old will not be counted as an extra headcount. Guest above the age of 2 years old and above will be counted as an additional headcount. If the number of free visits is exceeded, the standard adult fee will apply.

3) VIP lounge service is limited to 2 hours per visit. If you exceed the 2 hours time frame, a re-scan will be required and points will be deducted accordingly.

4) VIP lounge (including dining experience hall) should be used at least 24 hours apart for two consecutive times. The total number of times that each cardholder can use the dining experience hall per month shall not exceed 4 people (including the number of people with company), and the total number of times that VIP hall and dining experience hall per month for company use shall not exceed 3 people.

5) The supervisor of VIP lounge service reserves the full discretion to reject entry of cardholders (eg, due to overcrowding).

6) Due to the limited resources and manpower of VIP lounge service at some of the airports, some airports may not provide a on-boarding alert service. Please be mindful and pay attention to the announcement made to your flights to avoid delays in boarding. We are not responsible for loss resulted by the delay of boarding as a result of this. .

7) "DragonPass" electronic membership card and other redemption services such as bringing guests, reservation, alteration, other fees and refund and other relevant rules and regulations shall be based on explanation given by DragonPass's Customer service (400-882-1111 Local Mandarin, +86 513-87199488 Overseas Mandarin, +886 4-2206-8053 English) and the latest news which are published on DragonPass official website.

8) Global VIP lounge services network's adjustment, update or newly added

information shall be subject to the information published at the DragonPass's official website and it shall be final.

9) The services available and the operating hours of each VIP lounge may differ. Please refer to each VIP lounge and its relevant regulations.

10) Industrial and Commercial Bank of China reserves the right to pursue legal action against any cardholders found to abuse the privileges herein. .

11. This user guide is available in English and Mandarin. Mandarin version prevails in the event of inconsistency.

Information accurate as at 30/12/2019