

User guide for VIP lounge service at the high-speed railway station and airport

1. Privilege detail

Industrial and Commercial Bank of China and DragonPass now jointly offer Global VIP lounge service at high-speed railway stations and Airports to all ICBC Global Travel Mastercard customers. All qualified card holders can enjoy VIP lounge services at high-speed railway stations and airports globally. Simply log on to the “ DragonPass “ official website , click on the “ Overseas ICBC Credit Card Zone“, make payment and complete the verification process to instantly enjoy the Global VIP lounge services, making your journey more comfortable.

2. Promotion period

From now till 31 December 2019

3. Applicable card

ICBC Global Travel MasterCard Credit Card

4. Privileges' rules and regulations

1. From now till 31 December 2019, all ICBC Global Travel MasterCard Credit Card holders can receive a total 6 DragonPass points. For every visit to VIP lounge at the airports, 1 point will be deducted per person and for every visit to VIP lounge at the high-speed railway stations, 0.5 point will be deducted per person. You can enjoy up to 6 free visits to VIP Lounge at airports or up to 12 visits to VIP lounge at high-speed railway stations. When there are only 0.5 points left, it can only be used at high-speed railway stations' VIP lounge.

2. Customers can bring guests along to enjoy the VIP lounge service at airports and high-speed railway stations. The free DragonPass points given to customers will be deducted according to the number of guests' customers brings along.

3. Customers can find out more information on VIP lounge at airports and high-speed railway station (including the VIP lounge internet service network, location guide and etc) or enquire about the relevant services available through the DragonPass official website or on their mobile app.

5. User manual

1. Click on “Overseas ICBC Credit Card zone” in DragonPass official website and enter the card number on your ICBC Global Travel MasterCard Credit Card.

Link to page : <https://dwz.cn/xQn2pIEJ>



QR Code for application :



尊敬的工银信用卡持卡人

需支付3元人民币验证卡片信息，以防范您的卡片专属权益被他人冒用，及保障您的用卡安全。

银行卡号
CARD NUMBER

输入银行卡号

同意龙腾出行的《服务条款》。

校验卡号

2. Submit your personal account details.



 **您已成功通过核验**
请填写个人信息，开通机场/高铁休息室权益

姓名
NAME
(请填写本人真实姓名，如不符将影响使用)

国家/地区
COUNTRY/AREA ==请选择== ▼

手机号码
PHONE NUMBER

验证码
IDENTIFYING CODE

邮箱地址
E-MAIL

3. Enter the relevant information of the card and complete the verification required. Once the verification message is generated, 3RMB will be debited from your account. This is to ensure that your card is not being used fraudulently and to secure the safety of your card.



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银行卡号 CARD NUMBER	<input type="text" value="5528146000011224"/>
有效期 EXPIRY DATE	<input type="text" value="MM"/> <input type="text" value="YY"/>
CVV CVV	<input type="text" value="CVV"/>

支付

4. Once the VIP lounge service privilege has been granted, please show us your DragonPass card.

首页 > 账户中心 > 我的龙腾卡 > 龙腾卡详情

 Freya 130****8080	卡号 <input type="text" value="6868 2016 8888 8888"/>	
账户中心	姓名 XIAOTENG LONG	
我的龙腾卡 (5)	发卡机构 中国工商银行	
订单中心	卡类型 年卡	
我的订单	剩余点数 3	
	有效期 2017-12-31	
	服务提示 此卡为年卡，本人使用免费，携伴需扣除相应点数，如点数不足请通过龙腾出行APP/微信/官网充值。 卡片剩余点数请通过龙腾出行APP/微信/官网/客服查询。	

返回

5. Click return by going back to the Dragon Pass card list page



6. The access link for the privilege entitled to you will be sent to you via SMS and email, please save it for your future use.

6. Content of Email and SMS

Dear ICBC credit card customer, your Lounge Pass service has been activated. To use the service, please click [http: XXX](http://XXX) and present the QR code to lounge staff for verification upon arrival at the lounge. Please save the link and keep it for next use, or you can download the DragonPass APP via this link <http://dwz.cn/xGzrEe7e>. You can login APP by mobile number and SMS verification code (If you have already registered as a member, your password remains unchanged). For more details, please contact DragonPass at 4008821111, overseas at +86 (20) 32311919.

尊敬的工行信用卡客户，您的贵宾厅服务已经激活，点击 [http](http://XXX)（凭证短链），将二维码提供给贵宾厅工作人员即可使用。请保存链接以便下次使用，或点击 <http://dwz.cn/xGzrEe7e>，下载龙腾出行 APP，凭手机号及短信验证码登录（已注册过的会员密码不变），具体可咨询龙腾出行 4008821111，+86 513-87199488（境外普通话）+886 4-2206-8053（英语）。

7. Service network

Global VIP lounge service network :

<https://network.dragonpass.com.cn/airport/list>

8. Utilization rules and regulations

1. After a qualified card holder visits “DragonPass” official website to activate the DragonPass electronic membership card, the card holder can immediately enjoy the worldwide VIP lounge service available at airports and high-speed railway stations during the promotion period. This service is solely restricted to the card holder. Card holders can bring guests, but it is not transferrable and cannot be lent to others.
2. Guest under 2 years old will not be counted as an extra headcount; Guest aged 2 years old and above will be counted as an additional headcount. If the free visits have exceeded, the standard adult fee will apply.
3. VIP lounge service is limited to 2 hours per visit. If you exceed the 2 hours time frame, a re-scan will be required and points will be deducted accordingly.
4. The supervisor of VIP lounge service may decide to reject entry of card holders if airports or high speed railway stations are overcrowded.
5. Due to the limited resources and manpower of VIP lounge service at some of the airports, some airports may not able to provide a personal on-boarding alert service. Please be mindful and pay attention to the announcement made to your flights to avoid delays in boarding. Our company will not responsible for the cost resulted by the delay of boarding of card holder or his /her guest directly or indirectly.
6. “DragonPass” electronic membership card and other redemption services such as bringing guests, reservation, alteration, other fees and refund and other relevant rules and regulations shall be based on explanation given by DragonPass’s Customer service (400-882-1111 Local Mandarin, +86 513-87199488 Overseas Mandarin, +886 4-2206-8053 English) and the latest news which are published on DragonPass official website.
7. Global VIP lounge services network’s adjustment, update or newly added information shall be subject to the information published at the DragonPass’s official website and it shall be final.
8. The services available and the operating hours of each VIP lounge may differ.

Please refer to each VIP lounge and its relevant regulations.

9. Industrial and Commercial Bank of China reserves the right to cancel card holder's participating rights if suspicious cash out activity arise, and Industrial and Commercial Bank of China reserves the right to pursue legal action against serious offenders.