# ICBC Personal Internet Banking Guide



# ICBC 📴 <u>中国工商银行</u>

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### Internet Banking (Personal)

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If you have any questions about your token or log in, please call our hotline or visit any of our branches



+65 6369 5588 (24hrs)

**RMB Processing Centre** 

John Hancock Tower

6 Raffles Quay, #01-01 048580

(Raffles Place MRT Station, Exit I)

Monday-Friday

9:30am-4:00pm

Ang Mo KioSub-branch

53 Ang Mo Kio Ave 3, #B1-01,AMK

Hub 569933

ICBC (図) 中国工商银行

Monday-Friday Saturday

11:00am-7:00pm 11:00am-4:30pm

**Chinatown Sub-branch** 

**Chinatown Point** 

133 New Bridge Road, #01-10 059413

(Chinatown MRT Station, Exit E)

Monday-Friday Saturday

11:00am-7:00pm 11:00am-4:30pm

Simei Su	ıb-bra	nch
3 Simei Str	eet 6	#01-K6/K7/K8
Eastpoint	Mall	528833
Monday-Frida	ıy	Saturday
11:00am-7:00	pm 11:	00am-4:30pm

Ρ	unggol Sul	o-Branch	
83	Punggol	Central	#01-14
Wate	erway Point	828761	
Мо	nday-Friday	Satur	day
11:0	0am-7:00pm	11:00am-4	l:30pm

Sembawang Sub-Branch 30 Sembawang Drive #02-18/19/20 Sun Plaza 757713 (Sembawang MRT Station Exit B) Monday-Friday Saturday 11:00am-7:00pm 11:00-4:30pm

Holland Village Sub-Branch 257 Holland Avenue 278984 (Holland Village MRT Station Exit B) Monday-Friday Saturday 9:00am-5:00pm 11:00am-4:30pm

Juong East Sub-Branch 130 Jurong Gateway Road

#01-213/215/217 600130

Monday-Friday Saturday

10:00am-6:00pm 11:00am-4:30pm

Paya Lebar Sub-Branch 60 Paya Lebar Road #01-33/34/35/36 409051 Monday-Friday Saturday 11:00am-7:00pm 11:00am-4:30pm

## Introduction

In order to assist you to have a better understanding of our Bank Online Banking Functions, we have included a brief description of each function as follows:

 Welcome Page
 My A/C
 Transfer - Registration A/C
 External Transfer
 Outward Remittance
 Fixed Deposit
 Online FX
 Customer Service

 Credit Card Service
 Online precious metal
 Online funds
 ICBC Messenging
 bill payment

### **Key Features**

### Welcome page

Our welcome page shows the verification details you have with us to confirm that you have login to the correct webpage. If you notice anything suspicious you should logout immediately and contact our staff for clarification

### MY A/C

You can check and manage all the accounts of ICBC registered at internet banking, including account balance enquiry, transaction details, manage monthly e-statement, etc.

### **Balance and Transaction Details**

Under My A/C menu, you can check your account balance and transaction history for all the accounts you have registered to your internet banking, including credit card. You can also view or download the monthly statement under My A/C menu.

### Transafer-Registration A/C

**Current-to-Current** - Fund Transfer to My ICBC Account Transfer multi-currency funds between your registered accounts with real-time rate.

### External Transfer

Single Transfer – Fund Transfer to Other ICBC Account

Transfer money to another person's ICBC Singapore accounts, instant credit to beneficiary account is safe and reliable, allowing different currencies to exchange mutually using real time rate.

### **Outward Remittance**

**Local SGD Transfer** - Interbank Fund Transfer (Local Bank) Transfer SGD to other banks in Singapore. **Paynow transfer**-Paynow is an account-to-account fast transfer in Singapore. Customer can use handphone number or NRIC wo register.

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#### **RMB Fixed-rate Remittance:**

ICBC

Best choice to remit funds to China from SGD to CNY with attractive exchange rate, fast and reliable.

#### **Global Multi-Currency Remittance**

Remit currencies other than RMB to worldwide ICBC branches, fast and reliable.

#### ICBC Express - Remittance to Overseas ICBC Group

You can remit funds to a named beneficiary of ICBC bank located overseas.

#### **Transfer and Remittance**

Transfer funds globally anytime with ICBC online banking, you can now remit funds overseas securely and easily wherever you are, at a lower rate.

#### **Fixed Deposit**

You can make a fixed deposit of SGD, CNY or USD via internet banking to enjoy a better interest rate.

#### Online FX

Foreign exchange transactions is the exchange of one currency with another curreny, such CNY/SGD.

#### **Customer Service**

You can modify basic information and personalized settings.

#### **Credit Card Service**

You can do spot repayment, check the basic information, consume details, check list of your credit cards via internet banking.

#### Online precious metal

Online precious metal is between currencies and precious metals

#### **ICBC Messaging**

Protected from fraud and receive SMS notification alerts of your online transaction and balance to your Singapore mobile number.

#### AXS Bill Payment

You can make AXS bill payment at ICBC internet banking.

### **Important Information**

ICBC

**CompatibleBrowsers**:IET-IE11/Chrome20.0-Chrome52.0/Firefox10.0-Firefox45.0/Safari5.1-S afari9.1.2.



Our internet banking is not available on Apple.<sup>Chrome插件安装.(</sup>

System will automatically log off if your internet banking is inactive for more than 15 minutes.

## Chapter 1 Internet banking

## 1 Activation of Internet Banking Token







1 Press the "on-off" button for a few seconds

① Enter your token activation code and press "OK" button.

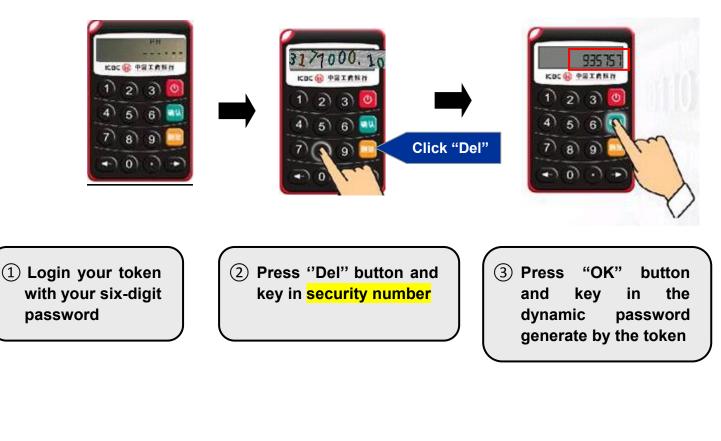
 2 Enter a six-digit password and press
 "OK" button. (Twice)

(3) Re-start and login your token using your password and press "OK" button to generate a dynamic password (OTP).

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## 2 Key in the Security Number

(When you want to transfer fund overseas or to other local SG banks, you need follow this step)







## 3 Internet Banking Login

Go to this page:

http://singapore.icbc.com.cn/ICBC/海外分行/新加坡网站/en/



### Press 'Personal Banking'

(For first time user, you need to download the security plug-in. The initial password is a six-digit number you set at the bank counter)

Static password logon		-		
Please select log-in mode Account No./User Name Password Verification code		O User name Find user ID		Enter the Internet banking account number, password and verification code
Me suggest you use the follo Chrome20.0-Chrome52.0, Fir If you logon first time using th	efox10.0-Firefox45.0, and Sa	afari5.1-Safari9.1.2.	iE11,	



 $\langle \rangle$ 

# ICBC 😰 中国工商银行

ICBC 图 中国工商银行	金融@家
® sm	S O e-Password Device
Please enter the SMS verification code received via your n number (	nobile phone 65 8858****)
	Get ventication code
Co	nfirm Cancel
Conversite difference all Banking of Industrial a	and Commercial Bank of China Singapore Branch. All rights reserved.

OR

(Click 'Get Verification Code', and enter the 'OTP')

ICBC <mark>图 中国工商银行</mark> 金融 3	家。
O SMS	
Please press [OK] on the token and finish the transaction as quickly as you can before	
Dynamic Password:	935 75 1 Koc @ 493 #N
Enter Verification Code:	
Confirm Cancel	4) 6) 6) 7) 8) 9) (1)
Copyright @Personal Banking of Industrial and Commercial Bank of China Singapore Branch. /	

(Key in the six-digit password into e-Password Device; get a dynamic password to login)

>>> Modify Logon Password of Internet Banking: Use this function to modify your logon password of Internet Banking for strengthening the security of using online banking services.

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New Pa	isword:
	, It is suggested to enter a 8-digit password combining letters and
	numbers.Please avoid setting Password of low security
Confirm New Pa	isword:
Type of Cer	tificate:Identity Card
Certifica	ate No.: S88
Please Input Validati	on No.: <b>r6dx</b>

#### Prompt:

ICBC

1.Owing to the Logon Password of Internet Banking your reserved at ICBC Business Offices is all numeric, System will modify password when you first logon in order to protect the security of your password. Password must be modified before it can be used. New password entered must be longer than 6 digits and shorter than 30 digits, and can be a combination of characters and numbers.

2. Verification Code needed to be entered refers to the numbers displayed on the right of the box for Verification Code input.

3.If you have forgotten the password, after reset at the ICBC Business Office where you open the Account, use this function to modify the password to strengthen the security while you are using online banking services.

(When you first time successfully login the Internet Personal Banking, you need to follow this step to set a new ibanking password.

Note: Your internet banking will be temporary locked if you exceeded the maximum number of attempts (3 times). Account will be reactivated after 24hrs from the time your account locked up.

## Chapter 2 My A/C

## 1 Manage Registration A/C

Customer Service Credit	Card Service	Online precious metal	Online funds ICBC M	essenging	bill payment		
Manage Registration A/C	~	Elite Club Card	<u>621719100103</u>	7 11120			
<ul> <li>Registration A/C List</li> </ul>		CURRENT AC				-	
- Alias Maintenance		ALL-IN-DNE	00000	name		A/C Movements	
Add Registration A/C					CNY 0.00		Polonoo
- Delete Registration A/C		CLICK Elite	Club Card can		USD 0.00		Balance
-		check Balanc	e		SGD 0.00		Enquiry
Global Account Linking Application		Elite Club Card	407661100002				
Global Account Linking Confirmation	•	TIME AC ALL-IN- ONE	010301080000				
Global Account Linking					SGD 100,000.00		
Application Progress		TIME AC ALL-IN- ONE	010302080000				
Check Accounts					CNY 70,019.60		
Report of Loss (Online)							
Balance Adjustment Agreement		CNYCumulative Depo USDCumulative Depo SGDCumulative Depo	sit 0.00				

## (1) Check Current A/C

My A/C	) >	Chec	k Acco	ounts →	C	heck	Curi	rent A/
Welcome Page My A/C	Transfer - Re Card Service	gistration A/C Ext	lernal Transfer tal Online fu		ed Deposit bill payment	Online FX		NEW .
ly A/C	^	> > My A/C > Che			bin paymont			
Manage Registration A/C Check Accounts		Check Current A						>>Help
Check/Download Statement		Account Type	Account Alias	Account No./Currency	Currency	Current Balance	Available Balance	Operation
Check e-Payroll Slip		Elite Club Card		621719100				
Check Current A/C	4	Elite Club		4076611				
Report of Loss (Online)	Stat	emen						<u> </u>
Balance Adjustment Agreement		t	A	/C Movements	Check A/C E	Details		
Agreement	Fn	nuirv 🧹		Inquire about interest rat	e of deposit			



	essenaina							
y A/C	> > My A	VC > Check Accounts	s > Check Current A/C					
Manage Registration A/C	Check Cu	urrent Accounts					>>Help	
Check Accounts		Card/ Account	No.: 6217192001030	016133 E-Age Card	]			
C Asset Portfolio Enquiry			unt: 00000 CD20140 ncy: SGD 💌	0203 💌				
Check/Download Statement		Starting/Ending D		▼ - 11-06-2014		C Recently 5-day		
Check e-Payroll Slip					Search			
and the second second second		enquiry on account o	etails					
<ul> <li>Check e-Slip</li> </ul>	Result of	The second se		count: 00000 Alias: Cl	020140203 Account	Type: Current Account Date	: 01-05-201 <mark>4 - 11-06-2014</mark>	
			1030010133 300-Ac					
Check Current A/C	Card/ Acc Currency:	SGD		on Type Remarks Amo	int of Income Amoun	of Expenditure Balance Cou	nterpart's A/C No. Voucher No. E	x. Rate Operation
Check e-Slip Check Current A/C Statement Agreement Report of Loss (Online)	Card/ Acc Currency:	SGD ). Transaction Time D 09-06-2014		on Type Remarks Amo CRS CASH	int of Income Amoun 10.00	of Expenditure Balance Cou	nterpart's A/C No. Voucher No. E	x. Rate Operation
Check Current A/C Statement Agreement	Card/ Acc Currency:	SGD ). Transaction Time D 09.06.2014	)ate of value Transacti	CRS			nterpart's A/C No. Voucher No. E	x. Rate Operation

Note: View up to latest 11 months transaction history.

## (2) Check/Download Statement

My A/C →		Chee	ck Accounts	)	Check/Downloa	ad Statement
			ternal Transfer Outward Remittance		NEW DMD fixed rate	v
Customer Service Credit Card My A/C		>> My A/C > Che	etal Online funds ICBC Messengi eck Accounts > Check/Download Statem			e- C
+ Manage Registration A/C - Check Accounts		Check/Downloa	nd Statement		>>Help	Channel
Cneck/Download		Stateme	nt Date Agreement No.	Name of St	atement File	
- Check e-Payroll Slip		2018	010301082030100000150341	010300021286933_010301082	030100000150341_20180531.pdf	
- Check e-Slip		0 2018	0630 010301082030100000150341	010300021286933_010301082	030100000150341_20180630.pdf	
Check Current A/C	4	0 2018	010301082030100000150341	010300021286933_010301082	030100000150341_20180731.pdf	
+ Report of Loss (Online) + Balance Adjustment + Agreement		O 2018	010301082030100000150341	010300021286933_010301082	030100000150341_20180831.pdf	
			Download	Back		

## 2 Report Lost of Debit Card



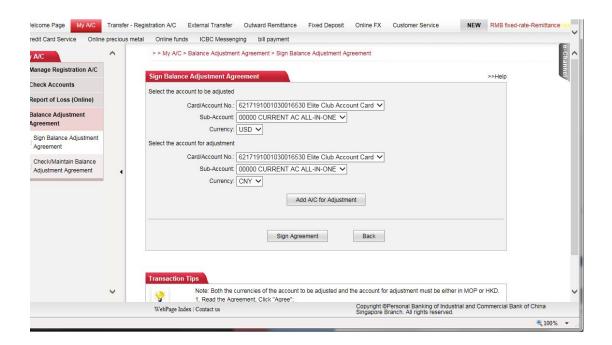
Note: Alternatively you may call our customer service hotline to report your lost card: +65 63695588



Welcome Page		
Online precious		
My A/C	> My A/C > Report of Loss (Online) > Report Loss of Registration Card/Account	
+ Manage Regist	istration A/C Report Loss of Registration Card/Account	
+ Check Account	unts	
Statement Agr	greement Card/Account No.: 6217192001030016133 E-Age Card  Joint A/C: C It is only valid to this card  Valid to this card and all accounts under the card	
- Report of Loss		
Report Loss ( Registration (	s of Report Lost	
+ Balance Adjust Agreement	istment	
	$\bullet$	
Welcome Page My A/C Transfe	fer - Registration A/C External Transfer Outward Remittance Fixed Deposit Online FX Customer Service Credit Card Service	NE
Welcome Page My A/C Transfe Online precious metal ICBC Messe	•	NE
Online precious metal ICBC Messe	•	NE
Online precious metal ICBC Messe	senaina >> My A/C > Report of Loss (Online) > Report Loss of Registration Card/Account	NE
Online precious metal ICBC Messe My A/C + Manage Registration A/C	senaina	NE >>Help
Online precious metal ICBC Messe My A/C + Manage Registration A/C + Check Accounts	senaina  >> My A/C > Report of Loss (Online) > Report Loss of Registration Card/Account  Report Loss of Registration Card/Account  Details of the lost account or card:	
Online precious metal ICBC Messe My A/C + Manage Registration A/C + Check Accounts	sending  >> My A/C > Report of Loss (Online) > Report Loss of Registration Card/Account  Report Loss of Registration Card/Account  Details of the lost account or card: Card/Account No.: 6217192001030016133 E-Age Card	
-	sending         >> My A/C > Report of Loss (Online) > Report Loss of Registration Card/Account         Report Loss of Registration Card/Account         Details of the lost account or card:         Card/Account No.:       6217192001030016133 E-Age Card         Joint A/C:       Valid to this card and all accounts under the card	
Online precious metal ICBC Messe My A/C Manage Registration A/C Check Accounts Statement Agreement	sending         >> My A/C > Report of Loss (Online) > Report Loss of Registration Card/Account         Report Loss of Registration Card/Account         Details of the lost account or card:         Card/Account No.:       6217192001030016133 E-Age Card         Joint A/C:       Valid to this card and all accounts under the card         Please press [OK] on the token and finish the tranaction as quickly as you can before timeout.	
Online precious metal ICBC Messe My A/C + Manage Registration A/C + Check Accounts + Statement Agreement - Report of Loss (Online) Report Loss of	sending         >> My A/C > Report of Loss (Online) > Report Loss of Registration Card/Account         Report Loss of Registration Card/Account         Details of the lost account or card:         Card/Account No.:       6217192001030016133 E-Age Card         Joint A/C:       Valid to this card and all accounts under the card	

## 3 Balance Adjustment

(1) Sign Balance Adjustment agreement



(Click 'Add A/C Adjustment', then click 'Sign Agreement')



ICBC	B	中国工商银行

redit Card Service Online precious metal Online funds ICBC Messenging bill payment  AIC  AIC  AIC  Sign Balance Adjustment Agreement > Sign Balance Adjustment Agreement > Sign Balance Adjustment Agreement >> My A/C > Balance Adjustment Agreement > Sign Balance Adjustment Agreement Sign Balance Adjustment Agreement Select the account to be adjusted  Card/Account No: [6217191001030016530 Elite Club Account Card  Sub-Account: Balance Adjustment  Sub-Account: [00000 CURRENT AC ALL-IN-ONE ]		and the second se	-	and the second s			-			Olicen c Olip	
ACC       >> My A/C > Balance Adjustment Agreement > Sign Balance Adjustment Agreement         Manage Registration A/C       Sign Balance Adjustment Agreement > Sign Balance Adjustment Agreement         Salance Adjustment Agreement       Sub-Account to be adjusted         Sugn Balance Adjustment Agreement       Sub-Account Card          Sign Balance Adjustment Agreement       Currency: USD          Select the account for adjustment Agreement       Currency: USD          Select the account for adjustment Agreement       Currency: CNY          Add A/C for Adjustment Agreement       Currency: CNY          Add A/C for Adjustment       Add A/C for Adjustment         Agreement       Balance Adjustment         CheckMaintain Balance       Add A/C for Adjustment         CheckMaintain Balance       Currency: CNY          Add A/C for Adjustment       Currency: CNY          Add A/C for Adjustment       Back         Sign Agreement       Back         WebPage Endex (Centat us       Copyright SPersonal Banking of Industrial and Commercial Bank of China Singapore Branch, All rights reserved.	/elcome Page	y A/C Transfer	-		Outward Remittance	Fixed Deposit	Online FX	Customer Service	NEW		~
Check Accounts         Report of Loss (Online)         Balance Adjustment Agreement         Sign Balance Adjustment Agreement         Check/Maintain Balance Adjustment Agreement         Details of the account for adjustment Currency: CNY          Add AIC for Adjustment Account for adjustment i: Card No.:6217191001030016530 Account linked below:00000 Currency:CNY         Image: Sign Agreement         Back         WebPage Index   Contact us	redit Card Service	Online precious	metal Online funds	ICBC Messeng	ing bill payment						
Check Accounts         Report of Loss (Online)         Balance Adjustment Agreement         Sign Balance Adjustment Agreement         Check/Maintain Balance Adjustment Agreement         Details of the account for adjustment Currency: CNY          Add AIC for Adjustment Account for adjustment i: Card No.:6217191001030016530 Account linked below:00000 Currency:CNY         Image: Sign Agreement         Back         WebPage Index   Contact us	A/C	^	>> My A/C >	Balance Adjustmen	t Agreement > Sign Bala	ance Adjustment Ag	reement				- Ch: ^
Check Accounts         Report of Loss (Online)         Balance Adjustment Agreement         Sign Balance Adjustment Agreement         Check/Maintain Balance Adjustment Agreement         Details of the account for adjustment Currency: CNY          Add AIC for Adjustment Account for adjustment i: Card No.:6217191001030016530 Account linked below:00000 Currency:CNY         Image: Sign Agreement         Back         WebPage Index   Contact us	Manage Registratio	n A/C	Sign Balance	Adjustment Agr	eement					>>Help	annel
Report of Loss (Online)       Card/Account No: 6217191001030016530 Elite Club Account Card          Sign Balance Adjustment       Sub-Account:       00000 CURRENT AC ALL-IN-ONE          Sign Balance Adjustment       Card/Account No: 6217191001030016530 Elite Club Account Card          Check/Maintain Balance       Sub-Account:       00000 CURRENT AC ALL-IN-ONE          Card/Account No:       6217191001030016530 Elite Club Account Card          Check/Maintain Balance       Card/Account No:       6217191001030016530 Elite Club Account Card          Adjustment Agreement       Currency:       CNY          Add AIC for Adjustment       Currency:       CNY          Add AIC for Adjustment       Account for adjustment       Account for adjustment         Account for adjustment:       Card No: 6217191001030016530 Account linked below:00000 Currency: CNY       Image: Contact us         Sign Agreement       Back       Back       Image: Contact us	Check Accounts										
Balance Adjustment Agreement Sub-Account: 00000 CURRENT AC ALL-IN-ONE Currency: USD Select the account for adjustment Card/Account No: 6217191001030016530 Elite Club Account Card Sub-Account: 00000 CURRENT AC ALL-IN-ONE Currency: CNY Add A/C for Adjustment Details of the account for adjustment Account for adjustment Card No: 6217191001030016530 Account linked below:00000 Currency:CNY Sign Agreement Back VebPage Index   Contact us	Report of Loss (On	line)			62171910010300165	30 Elite Club Acco	unt Card 🗙				
Sign Balance Adjustment Agreement Check/Maintain Balance Adjustment Agreement Card/Account No: 6217191001030016530 Elite Club Account Card Sub-Account 00000 CURRENT AC ALL-IN-ONE Currency: CNY Add A/C for Adjustment Details of the account for adjustment Account for adjustment Card No: 6217191001030016530 Account linked below:00000 Currency:CNY Sign Agreement Back VetPage Index   Contact us Copyright @Personal Banking of Industrial and Commercial Bank of China Singapore Branch. All rights reserved.	Balance Adjustmer Agreement	ıt		Sub-Account:	00000 CURRENT AC		din Gara V				
Check/Maintain Balance Adjustment Agreement Uurrency: CNY Add A/C for Adjustment Details of the account for adjustment Account for adjustment Currency: CNY Add A/C for Adjustment Details of the account for adjustment Sign Agreement Back Transaction Tips WebPage Index   Contact us Copyright ©Personal Banking of Industrial and Commercial Bank of China Singapore Branch. All rights reserved.		stment		ount for adjustment							
Details of the account for adjustment         Account for adjustment1:       Card No. 6217191001030016530         Sign Agreement       Back         Transaction Tips         WebPage Index   Contact us       Copyright ©Personal Banking of Industrial and Commercial Bank of China				Sub-Account:	00000 CURRENT AC		ount Card 🗸				
Transaction Tips     Copyright @Personal Banking of Industrial and Commercial Bank of China       WebPage Index   Contact us     Singapore Branch. All rights reserved.					nt lo.:62171910010300165	30 Account linke	d below:00000	) Currency:CNY			
WebPage Index   Contact us Copyright @Personal Banking of Industrial and Commercial Bank of China Singapore Branch. All rights reserved.		~	Transaction	Tips							~
<b>100%</b> •			WebPage Inde	ex   Contact us			Copyright Singapore	Personal Banking of Indu Branch. All rights reserved	ustrial and Com d.	mercial Bank of China	1
										<b>e</b> , 1	100% 👻

redit Card Service Online	precious meta	I Online funds ICBC Messenging bill payment	
AIC Online AIC Check Accounts Check Accounts Check Accounts Check Accounts Check Accounts Check Accounts Check Acounts Check Aco	e precious meta	Online funds ICBC Messenging bill payment     >> My A/C > Balance Adjustment Agreement > Sign Balance Adjustment     Sign Balance Adjustment Agreement     Confirm     Adjusted A/C : Card No.:6217191001030016530 Account linked below:0     Account for adjustment:     I. Card No.:6217191001030016530 Account linked below:00000 Curr     Please press [OK] on the token and finish the transac     Dynamic Password:     Enter Verification Code:	>>Help 0000 Currency:USD ency:CNY
	~	Confirm to sign	Back
			Singapore Branch. All rights reserved.

## (2) Check/Maintain Balance Adjustment agreement

check Accounts	Check/Maintain Balance Adjustment Agreement	>>H
	Select the agreement to be checked/updated	
leport of Loss (Online)	Agreement No. Adjusted A/C No. Account linked below Currency Agreement Status Schedule Date	
alance Adjustment	0103010020201000003198374076611000021746 00000 CNY end 31-10-2018	
greement	© 010301082020100000815854076611000020169 00000 CNY end 22-05-2018	
Sign Balance Adjustment	© 010301082020100000819654076611000020169 00000 SGD Normal 24-05-2018	
Agreement	O 0103010820201000001376364076611000020169 00000 CNY Normal 27-05-2019     O	
	Details of Balance Adjustment Agreement	
•	Details of Balance Adjustment Agreement Agreement No.: 010301082020100000137636 Schedule Date: 27-05-2019	

## Chapter 3 Transfer-Registration A/C

## 1 Fund Transfer To My ICBC Account

Transfer - Regist	ration A/C → Current-te	o-Current
Welcome Page My A/C Transfer	- Registration A/C External Transfer Outward Remittance Fixed	d Deposit Online FX NEW
Customer Service Credit Card Service	e Online precious metal Online funds ICBC Messenging bi	II payment
Transfer - Registration	> > Transfer - Registration A/C > To My ICBC Account	
- To My ICBC Account	To My ICBC Account	>>Help
	Choose one Card No./Account No. to be 6217191	Elite Club Account Card
	Linked account: 00000	
	Currency: SGD V Available Balar	nce:414.97
	Credit Card/Account No.: 62171	Elite Club Account Card
	Linked account: 00000 qiaojingran 🗸	
Î	Currency: SGD	
	Amount: SGD	Enter
	Submit	Reset amount
	Ļ	
Velcome: C  System Announ Welcome Page My A/C Transfer - Ro-	cement: Banking, please call 63695588(7x24 hour hotline) or 67695588(Mon-F stration AC External Transfer Outward Remittance Fixed Deposit	Experience and a second s
Customer Service Credit Card Service	Online precious metal Online funds ICBC Messenging bill paymen	4
ransfer - Registration	>> Transfer - Registration A/C > To My ICBC Account	
To My ICBC Account	To My ICBC Account	>>Helg
	Choose one Card No./Account No. to be 6217191 7	
	debited Linked account: 00000	
	Currency: SGD	
	Debit Amount: SGD 100.00 Credit Cardi/Account No : 621719100	
	Linked account 00000	
	Currency: CNY	
	Credit Amount: CNY 497.05 (For reference Exchange Rate:	only) Reserve only refer to actual processing
	rate)	service end, there is active processing
	Enjoy preferential exchange rate: 50 00%	
	ok. Cancel	

(You can make internal multi-currency conversion within your ICBC account, i.e. transfer SGD to CNY. You will see the real-time exchange rate after clicking 'Submit')

## Chapter 4 External Transfer

## 1 Fund Transfer To Other ICBC Account

External	Tra	ansfer	$\rightarrow$	To other local ICBC account
Welcome Page My A/C	Transf	er - Registration A/C External Transfer	Outward Remittar	
Customer Service Credit C External Transfer - To Other ICBC Account - Check Instruction - Single Transfer - My Payees - Sign Schedule Transfer - Agreement - of Service for Transfer Agreement	ard Ser	From Card /acount No Card/Account I Sub-Acco Currer To Beneficiary Name Beneficiary's Na Beneficiary's A/C I	No.: 621719 uunt: 00000 ncy: USD V Avai ume: No.: ncy: USD V 2	Flite Club Account Card V Nable Balance:0.00
_	~	Transfer amo Payment Det	ails:	remittance, please enter the mobile number: 65 -

- (1) Fill up the beneficiary's name and account number;
- (2) Select corresponding currency;
- (3) Enter transfer amount.

Note: Transferring only available to local ICBC bank account. If you provide card number as your beneficiary account number, the transfer will go to its primary account by default.

Credit Card Service Online	precious metal	istration A	VC External Transfer e funds ICBC Messen	nging bill payme	nt					
xternal Transfer	^	> > Ex	ternal Transfer > To Other	r ICBC Account						
To Other ICBC Account		To Oth	er ICBC Account							>>Help
Check Instruction - Single			transfer details and ident	tity authentication						- Ticip
Transfer			Account Name	aty dutiented off			Account Name	ABC	<u> </u>	
My Payees		-	Card No /Account No	621	530		Card No./Account No.	62171910010		0
wy Payees		Sender	Payment Details	021		Beneficiary	Payment Details	02171910010	03001033	0
Sign Schedule Transfer		-	Concert & Concert Concertainty	SGD				SGE	0	
Agreement			Currency				Currency	SGL	U	
Check/Cancel Agreement			Transfer Amount	SGD 1.00						
f Service for Transfer			Remark							
			The above picture includ	is [OK] on the token	number fror and finish t	n payee account	7101651.0 Int and Transfer Amount, pl as quickly as you can befo	lease check it care	efully.	
	•		The above picture includ	des 6 digits random is [OK] on the token Dyn	number fror	n payee account transaction ord:	int and Transfer Amount, pl	lease check it care	efully.	
	•		The above picture includ	des 6 digits random is [OK] on the token Dyn	number fror and finish t amic Passw rification Co	n payee account transaction ord:	nt and Transfer Amount, pi as quickly as you can befo C u 63	lease check it care	efully.	
	•	WebP	The above picture includ	des 6 digits random is [OK] on the token Dyn	number fror and finish t amic Passw rification Co	n payee account transaction ord:	nt and Transfer Amount, pi as quickly as you can befo C u 63	lease check it care		mercial Bank of China

(Key in the security number into the e-Password Device to get a dynamic password, and enter verification code. Click 'OK')

# ICBC 屘 <u>中国工商银行</u>

## Chapter 5 Outward Remittance

## 1 Interbank Fund Transfer (Local Bank)

Welcome Page My A/C	Transfer -	Registration A/C	External Transfer	Outward Remittance	Fixed Deposit	Online FX	NEW	RMB fixed-rate
	Card Service	Online precious Step 1: Please Date of trans applicati Payer nar De card/acco numb Sub-Accou Curren Step 2: Benefic Nar A/C N SWIFT code receiving ba Transfer amou Payment Deta Transfer purpo	e select your transfo sfer 07-09-2018 on: information ebit unt 6217191001( per: 00000 c ticary Details ary e. of Choose ink:* unt: SGD	ICBC Messenging er account To find a sample remitta Clite Club Acc ble Balance: 414.97 * * *		lease click " <u>Temp</u> l	late " select t	
	~		Confirm	Save as Template		Template and Confi		Reset
			nter confiri hoice fast t	m after can ransfer				

Note: For normal transfer, money be generally credited on T+2 day. For FAST transfer, money will be credited immediately. Please select a transfer method. If the button is dimmed, the selected beneficiary bank does not support the transfer with this method.

RMB fi NEW

>> Outward Remittance > Local SGD transfer  Local SGD transfer  M I have read and agreed Transfer instruction Step 1: Plear	>>Help
Local SGD transfer	>>Help
I have read and agreed Transfer Instruction Step 1: Pleat	>>Help
I have read and agreed Transfer Instruction Step 1: Pleat	>>Help
Step 1: Pleas	
and the second se	rally credited on T+2 day. For FAST
	ately. Please select a transfer method. neficiary bank you selected does not
Payerni support the transf	sfer with this method.
I.	
Sub-Acci	and the second se
Curre FAST Non	n- Cancel
Step 2: Bene	
Name. *	
AIC No. 01030120155 *	
	<u> </u>
Payment Details	
WebBare Index   Context on	Copyright @Personal Banking of Industrial and Commercial Bank of Ch Singapore Branch, All rights reserved
	ongaphre branch. He fights reactives.
vi tva age saota i vonasta as	Singapore Branch. All rights reserved.
$\blacksquare$	
	. M. (1);
System Announcement: ns using our Internet Banking, please call 636	
	t cardiacc nun Sub-Acci Curre Benefican Name AC No. 01030120155 SWIFT code of BANK OF TOKYO-MITSUBISHI UFJ, LTD receiving bank- Transfer amount SGD 100.00 * Payment Details

<ul> <li>Local SGD transfer</li> </ul>	Local SGD transfer >>Help
+ PayNow	Cocal SQD transfer
-	Date of transfer application.09-09-2018
RMB Fixed-Rate	Appointed transfer date: 10-09-2018
Remittance	Payer name:QIAO JINGRAN
Global multi-currency	Debit card/account number:6217191001030030697
remittance	Sub-Account:00000 qiaojingran
	Currency:SGD
- ICBC EXPRESS	
Check Remittance	Beneficiary Namezhangsan
+ Instruction	A/C No.2102983923 SWIFT code of reactiving bank:CITISGSGXX
	SWIFT CODE OF TREASED SOLARY
- Template	Banking Charges:SGD 0.00
	Payment Details:
	Transfer purpose of Payment
	Charity Payment
	Authentication method:
	Get verification code
	Please enter the SMS verification code received via your mobile phone number ( 65 8858****)
	OK Cancel
or	
	Authentication method: O SMS password  e-Password Device
	Please enter the following numbers on your Token.
	The above picture includes 6 digits random number from payee account and Remittance Amount, please check it carefi
	The above picture includes 6 digits random number from payee account and remittance Amount, please check it caren
	Please press [OK] on the token and finish the transaction as quickly as you can before timeout.
	Please pless [OK] on the token and missi the transaction as quickly as you can before timeout.
	Dynamic Password:
	Enter Verification Code: bnpa
	OK Cancel

By using fast transfer, you can choose authentication method with SMS password or e-Password Device.

(Choosing e-Password Device, please key in the security number into the e-Password Device to get a dynamic password, and enter verification code. Click 'OK')

## 2 PAYNOW

### (1) Paynow Management

0	utwar	d Remittance	) > [	Paynow Mana	agement
Welcome Page My A/C	Transfer - Registra	ation A/C External Transfer Outward Remittance	e Fixed Deposit Online FX C	ustomer Service Credit Card Service	Online precious metal Online funds NEW
ICBC Messenging bill pay					
Outward Remittance	^	> > Outward Remittance > PayNow > PayNow Ma	nagement		
<ul> <li>Local SGD transfer</li> </ul>	P	ayNow Management			
- PayNow		PayNow Ag	reement	Status	Action
<ul> <li>PayNow Management</li> </ul>		- ayron Ag		olarao	Pleasi
PayNow Transfer		ZHANGSAN		News	
- RMB Fixed-Rate Remittance		Mobile number:+65 12345678		Normal	Modify Delete
Global multi-currency		621719' ZHANGSAN			
remittance		ZHANGSAN			
- ICBC EXPRESS		NRIC: \$1234567G		Normal	Modify Delete
Check Remittance		621715			
Welcome Page My A/C	Transfer - Registr	ation A/C External Transfer Outward Remittan	Fixed Deposit Online FX	Customer Service Credit Card Service	Online precious metal Online funds NEW
ICBC Messenging bill pay	ment	> > Outward Remittance > PayNow > PayNow M	anacoment		
outward Remittance		California Nethillaride - Faynow - Faynow m	anagement		
PayNow	P	ayNow Management	0.11		
<ul> <li>PayNow Management</li> </ul>				and Simple with PayNow. ile number or NRIC when you register for I	PayNow.
PayNow Management     PayNow Transfer			PayNow Details		
RMB Fixed-Rate			Mobile number: +65 123	45678	
Remittance			Card/ Account No.: 621719		d 🗸
Global multi-currency remittance			PayNow Nickname: ZHANG	SAN PavNow Agreement	
ICBC EXPRESS			Co	nfirm Cancel	

### (You can use phone number or IC number to register Paynow)

### (2) Paynow transfer

Outward Remi	ttance	→	Paynow	r transfer
PayNow Transfer				_
Payee Informati	on:			
Payee Details:	🖲 Mobile No. 🔘 NR			
Mobile No.:	+ Singapore,65		•	
Payment Inform	ation:			
From:	62171910	Elite Club Accour	nt Card 👻	
Currency:	SGD - Available B	alance:131.56		
Amount:	SGD			
Remarks.:	PayNow			
Transfer purpose:	Please choose		-	
		Transfer	]	



	Payee Information						
	Payee Details:	O Mob	ile No. 🧿 N	RIC OUEN			
	NRIC:						
	Payment Informa	ation:					
	From:	62171	9100	Elite Club	Account Car	d 🗕	
	Currency:	SGD	<ul> <li>Available</li> </ul>	Balance:131.56			
	Amount:	SGD					
	Remarks.:	PayNo	w				
	Transfer purpose:	Please	choose			-	
yNow Transfer				Tra	nsfer		
yNow Transfer		ion:		Tra	nsfer		
yNow Transfer			bile No. 🔘 1		nsfer		
yNow Transfer	Payee Informati	© Mo	bile No. 🔘 I		nsfer		į
yNow Transfer	Payee Informati Payee Details:	© Mo	bile No. 🔘 I		nsfer		
yNow Transfer	Payee Informati Payee Details: UEN: Payment Inform	© Mo		NRIC @ UEN	nsfer	ard 🔻	į
yNow Transfer	Payee Informati Payee Details: UEN: Payment Inform From:	© Mo ation: 62171	1910(	NRIC @ UEN	b Account C	ard 👻	į
yNow Transfer	Payee Informati Payee Details: UEN: Payment Inform From:	Mo ation: 62171 SGD	1910(	NRIC  UEN	b Account C	ard 🔻	
yNow Transfer	Payee Informati Payee Details: UEN: Payment Inform From: Currency:	© Mo ation: 6217 SGD SGD	1910( • Available	NRIC  UEN	b Account C	ard 🔻	

### 3 RMB Fixed-Rate Remittance

Outward Remittance →

**RMB Fixed-Rate Remittance** 

Note: Each Chinese national is only allowed to receive up to USD50, 000 or equivalent of RMB fixed-rate remittance in each year.

## FOR NON-ICBC CHINA BANK

ICBC 
国
中国工商银行

Welcome Page	My A/C	Transfer - Reg	gistration A/C	External Transfer	Outward Remittance	Fixed Deposit	Online FX	Customer Service	NEW		
Credit Card Servi	ce Onlin	e precious meta			nging bill payment						
utward Remitt	ance	^	Contract of the second second	Rate Remittance					>	>Help	5
Local SGD tran			Step 1: Select	t your Account	<u>llar on Remittance</u>						
PayNow			Remittar	nce application date Your Name		annela ramittance ir	oformation pla	ase click " <u>Template</u> "			-
				Card/Account No.		Elite Club Acco		ase click <u>remplate</u>			
RMB Fixed-Rat Remittance	e				00000 CURRENT AG						
Remittance				Currency	USD V Available Bal	ance:0.00					
Global multi-cu	irrency										
remittance			Step 2: Benef		* 🔿 Yes 🖲 No						
ICBC EXPRES	5		Bank of b	eneficiary's account							
Check Remitta	nce			eneficiary's account			Othe "City	City * Check			
Instruction			Hame or c		Inquire by bank num			City " Oncert			
Template			Beneficia	ary Name (Chinese)		*	- HOIG				
remplate				A/C No.		*					
			Ben	eficiary's ID number		*					
		4			Please enter a complete	and correct benefic	iary address, v	hich must be accurate to	door number. F	P.O	
				Payee's address	Box cannot be provided.						
				House number		*					
				Street		*					
				City		*					
				Postal Code							
				Tel		*					
			Step 3: Paym	ent Details							
				Amount	USD	*					
				Amount	Ex. Rate: To be inquired	6					
				rce for settlement o		*					
					View description on func			of beneficiary			
			Pay		62171910010300165		unt Card 🗸				
					00000 CURRENT AC	ALL-IN-ONE V					
				Currency	030 +						
		~	S	ubmit	Save as Template	Save	as Template a	nd Confirm	Reset		

### FOR ICBC CHINA BANK

ICBC

-	Registration A/C External Transfer Outward Remittance Fixed Deposit Online FX Customer Service NEW RM etal Online funds ICBC Messenging bill payment	B fixed-rate-Remittance
utward Remittance	RMB Fixed-Rate Remittance	elp 💡
Local SGD transfer	✓ I have read and agreed Circular on Remittance	anne
PavNow	Step 1: Select your Account Remittance application date:15-05-2019	P
	Your Name: ( To find a sample remittance information, please click "Template"	
RMB Fixed-Rate	Card/Account No.: 62171910010300 ite Club Account Card 🗸	
Remittance	Sub-Account 00000 CURRENT AC ALL-IN-ONE V	
Global multi-currency remittance	Currency: USD V Available Balance:0.00	
	Step 2: Beneficiary Details	
ICBC EXPRESS	ICBC A/C:*   Yes   No	
Check Remittance	Beneficiary Name (Chinese): *	
Instruction	A/C No.: *	
Template	Beneficiary's ID number: *	
	Please enter a complete and correct beneficiary address, which must be accurate to door number. Payee's address:	
	P.O Box cannot be provided.	
	House number.	
	Street*	
	City:*	
	Postal Code:	
	Tel:*	
	Step 3: Payment Details	
	Amount_USD *	
	Ex. Rate: To be inquired	
	Fund source for settlement ofSelect *	
	exchange of beneficiary: View description on fund source for settlement of exchange of beneficiary	
	Pay remittance fee from: 6217191001030016530 Elite Club Account Card V	
	Sub-Account 00000 CURRENT AC ALL-IN-ONE V	
	Currency: USD V	

- (1) Select your account and currency used to make the remittance;
- (2) Fill up the beneficiary details;
- (3) Enter the amount and choose remittance purpose;
- (4) Click 'Submit' to next step;
- (5) You can click 'Save as Template', for future uses.

#### 

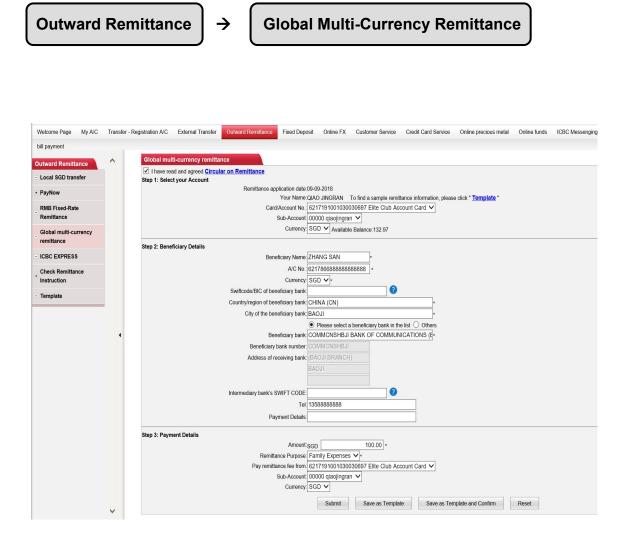
Welcome Page My A/C Transf	fer - Registration A/C External Transfer Outward Remittance Fixed Deposit Online FX Customer Service Credit Card Service Online precious metal Online funds
ICBC Messenging bill payment	
	RMB Fixed-Rate Remittance
Outward Remittance	Remittance application date:09-09-2018
<ul> <li>Local SGD transfer</li> </ul>	Your Name3 Card/account No.6217191 Elite Club Account Card
	Catatox.coount No.52 / 191 etta Cuto Account Cata
+ PayNow	Gurrecont.cource quaginguan Currecy:SGD
RMB Fixed-Rate	Guilany,555
Remittance	ICBC A/C:Yes
	Beneficiary Name (Chinese):雅三
Global multi-currency	A/C No.:6217865000002609285
remittance	Beneficiary's ID number:130102200001011111
- ICBC EXPRESS	Payee's address:guangzhou china
- ICBC EXPRESS	Tel:1351111111
Check Remittance	
+ Instruction	Amount:SGD 100.00
	Amount in RMB or equivalent:CNY 494.50
- Template	Ex. rate for RMB Pre-Settlement Remittance:1 SGD = 4.945 CNY
	Fund source for settlement of exchange of beneficiary:staff payment & family expense
	Pay remittance fee from:6217191001 Elite Club Account Card
	Sub-Account:00000 (
	Currency:SGD
	Banking Charges:SGD 0.00
	Telex Fee:SGD 0.00
	Remittance fee - Discount %:No Discount
	Total remittance fee after discount:SGD 0.00
	Authentication method:  SMS password O e-Password Device
	Get verification code
	Get verification code
	Please enter the SMS verification code received via your mobile phone number ( 65 8858****)
	OK Cancel
•	
Or	
•.	
	Authentication method: 🔘 SMS password 💿 e-Password Device
	600609100,00
	Please enter the following numbers on your Token:
	The above picture includes 6 digits random number from payee account and Remittance Amount, please check it carefully.
	Please press [OK] on the token and finish the transaction as quickly as you can before timeout.
	Dynamic Password:
	-,
	Enter Verification Code:
	OK Cancel

You can choose authentication method with SMS password or e-Password Device.

(Choosing e-Password Device, please key in the security number into the e-Password Device to get a dynamic password, and enter verification code. Click 'OK')

## 4 Global Multi-Currency Remittance

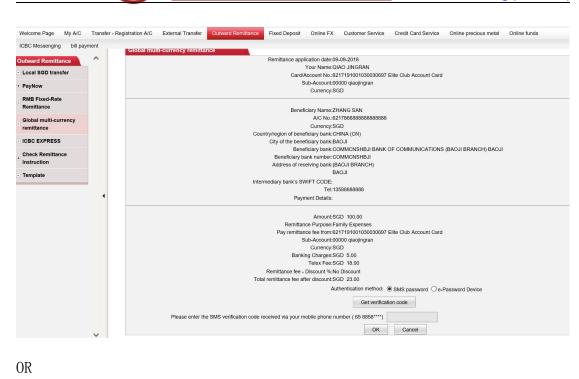
ICBC (記) 中国工商银行



- (1) Select your account and currency used to make the remittance;
- (2) Fill up the beneficiary details;
- (3) Enter the amount and choose remittance purpose;
- (4) Click 'Submit' to next step;
- (5) You can click 'Save as Template', for future uses.



Note: Global Multi-Currency remittance will take approximately 3-5 working days to process.



13) 中国工商银行

**ICBC** 

Authentication method: O SMS password O e-Password Device Please enter the following numbers on your Token The above picture includes 6 digits random number from payee account and Remittance Amount, please check it carefully Please press [OK] on the token and finish the transaction as quickly as you can before timeout. Dynamic Password: Enter Verification Code: OK Cancel

You can choose authentication method with SMS password or e-Password Device.

(Choosing e-Password Device, please key in the security number into the e-Password Device to get a dynamic password, and enter verification code. Click 'OK')

## 5 Remittance to Overseas ICBC Group

ICBC

(53)

中国工商银行

Outward	Ren	nittance → ICBC Express
Welcome Page My A/C ICBC Messenging bill pay		Registration A/C External Transfer Outward Remilitance Fixed Deposit Online FX Customer Service Credit Card Service Online precious metal Online funds
Outward Remittance	^	> > Outward Remittance > ICBC EXPRESS
- Local SGD transfer		ICBC EXPRESS
+ PayNow		✓ I have read and agreed Circular on Remittance
RMB Fixed-Rate		Step 1: Select your Account Remittance date:09-09-2018
Remittance		Your Name:QIAO JINGRAN To find a sample remittance information, please click " Template."
Global multi-currency		Remiltance account: 6217191001030030697 Elite Club Account Card 💙
- ICBC EXPRESS		Sub-Account; 00000 qiaojingran V Currency; SGD V Available Balance:132.97
		Step 2: Beneficiary Details
Check Remittance		Country/region of payee's account opening bank, China V +
- Template		Receiving bank's name: Industrial and Commercial Bank Of China 🗸
•		Beneficiary Name
		A/C No.;621786500000008888
		Payee's address (GUANG ZHOU CHINA -
		Payment Details:
		Step 3: Payment Details
		Amount:sgp 32.00
		Remittance Purpose; SALARY
		Banking Charges:SGD 0.00 Submit Save as Template Save as Template and Confirm Reset

- (1) Select your account and currency used to make the remittance;
- (2) Fill up the beneficiary details;
- (3) Enter the amount and choose remittance purpose;
- (4) Click 'Submit' to next step;
- (5) You can click 'Save as Template', for future uses.

Note: Available remitting currency: SGD, USD, CNH,

## Chapter 6 Fixed Deposit

## 1 Check fixed A/C



CBC Messenging bill payment	t	
xed Deposit		> > Fixed Deposit > Check Fixed A/C
Check Fixed A/C		Check Fixed A/C
Check Basic Details		account name: ZHANG SAN
Open Fixed Deposit		Deposit card/account number: 010302080
Withdraw/renew time		Deposit Seq.: 00001 Currency of Deposit: CNY
deposit		Deposit Amt.: CNY 70,019.60
Change Instruction on		Deposit Period: 1Year
Maturity		Account Opening Date: 30-08-2018
Check Interest Rate		Value Date: 30-08-2018
Uncok interest rute		Maturity Date: 30-08-2019
		Interest Rate: 3.6000%
		Interest Due: CNY 2,555.72
		Total principal and interest: CNY 72,575.32
	4	Instruction upon maturity: Transfer principal and interest to A/C specified below
		Deposit Card/Account No.:01030108000009
		Currency of Deposit: CNY

(You can check the details of specific fixed deposit by clicking the sequence number, including account holder name, account number, currency of deposit, deposit amount, deposit period, value date, maturity date and interest rate)

## 2 Open Fixed Deposit Account

Fixed De	epos	it → Op	en Fixed	d Deposit				
elcome: QIAO JINGRAN		∎ Svstem An	nouncement:				Welcome to logon ICBC F	Personal Interr
Welcome Page My A/C	Transfer - F		rd Remittance Fixed D	Deposit Online FX Customer S	Service Credit Card Service Online preciou	us metal Online	e funds	NEW
ICBC Messenging bill pa	yment		_					
ixed Deposit	^	> > Fixed Deposit > Open Fixed Dep	osit					
Check Fixed A/C			CUC	Y V				
Open Fixed Deposit		Open Fixed Deposit	CLIC	.Ν				
		Please select deposit currency: SGD V	Check					
Withdraw/renew time deposit								
Change Instruction on		Deposit type	Deposit Period	Minimum deposit amount	Interest Rate (%) 0.00 < Amount < 5,000.00	0.3000%	Preference description	Action
Maturity					5,000.00 ≤ Amount < 20,000.00	0.4000%		
Check Interest Rate					20,000.00 ≤ Amount < 20,000.00	0.4000%		
	-	1M SGD TD -REMMIT(RES)	1 Months	SGD 500.00	200.000.00 ≤ Amount < 500.000.00	0.5000%		deposit
					500,000.00 ≤ Amount < 1,000,000.00	0.5000%		
					Amount ≥ 1,000,000.00	0.5000%		
					0.00 < Amount < 5,000.00	0.3500%		
	•				5,000.00 ≤ Amount < 20,000.00	0.4500%		
					20,000.00 ≤ Amount < 200,000.00	0.4500%		
		3M TIME DEPOSIT SGD	3 Months	SGD 500.00	200,000.00 ≤ Amount < 500,000.00	0.5500%		deposit
					500,000.00 ≤ Amount < 1,000,000.00	0.5500%		

(Choose deposit currency, and click 'check')



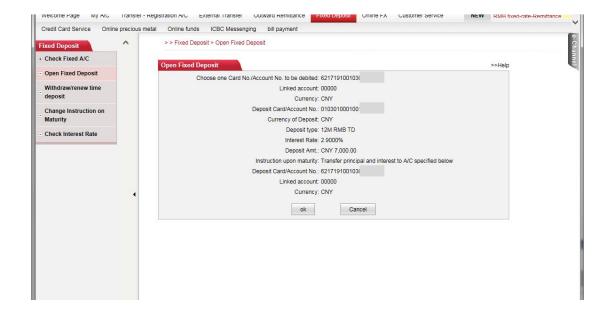
			Amount ≥ 1,000,000.00	0.7500%	
SGD Regular Saving 1Year	1 Year	SGD 100.00	1.6100%		deposit
			0.00 < Amount < 5,000.00	0.6000%	CLICK
		SGD 20,000.00	5,000.00 ≤ Amount < 20,000.00	0.6000%	CLICK
	4.1/2-22		20,000.00 ≤ Amount < 200,000.00	1.6500%	4
<u>12M SGD TD</u>	1 Year		200,000.00 ≤ Amount < 500,000.00	1.6500%	<u>deposit</u>
			500,000.00 ≤ Amount < 1,000,000.00	1.6500%	
			Amount ≥ 1,000,000.00 1.6500%		
SGD Regular Saving 2 Year	2 Year SGD 100.00		1.4300%		deposit
			0.00 < Amount < 5,000.00	0.6000%	

(Choose deposit period, and click 'deposit')



Welcome Page My A/C	Transfer - Re	egistration A/C	External Transfer	Outward Remittanc	Fixed Deposit	Online FX	Customer Service	Credit Card Service	Online precious metal
ICBC Messenging bill pay	ment								
Fixed Deposit	^	> > F	ixed Deposit > Oper	Fixed Deposit					
+ Check Fixed A/C		Open Fixed	1 Deposit						
- Open Fixed Deposit		opennike		Choose one Card No./A	ccount No. to be debi	ited: 621719	100103 Elite	Club Account Card N	·
Withdraw/renew time					Sub-Acco	unt: 00000 c	1 🗸		
deposit					Curren	ncy: SGD 🗸	Available Balance:19	5.97	
Change Instruction on				C	eposit Card/Account I	No.: 0103010	08000( FIMI	E AC ALL-IN-ONE 🗸	
Maturity					Currency of Dep	osit: SGD			
- Check Interest Rate						r			
				۲	Expend from the acco		200,000	.00	
					<ul> <li>Deposit into acco</li> </ul>	unt: SGD			
					Deposit ty	ype: 12M SGD	D TD		
					Reference interest r	ate: 1.6500%			
					Net interest for referer	nce: SGD 3,30	00.00		
	•				Instruction upon matu	irity: 🔿 Rene	w principal and accrue	d interest	
						O Rene	w Principal, Repay inte	erest to A/C specified be	low
						Trans	sfer principal and intere	st to A/C specified below	v
					Type of Deposit /	A/C:   Your I	registered account	Other Account	
				C	eposit Card/Account I	No.: 621719	100100 Elite	Club Account Card 🥆	•
					Sub-Acco	unt: 00000 c	· · · · ·		
					Curren	ncy: SGD 🗸	1		
							Submit	Reset	





- (1) choose account to be debited and currency;
- (2) enter account to be deposited;
- (3) choose instruction upon maturity;
- (4) press 'Submit'';
- (5) confirm all the information,



## 3 Withdraw/renew time deposit

And Field Control of the Control of		Registration A/	eposit	Outward Remittance		mer Service Credit Card Servi		cious metal	Online funds	NEW
Check Task AL		>	> Fixed Deposit > With	draw/renew time deposit						
Ninderstanding Ober Interest Rate       My AC       Tomes- Registration AC       External Transfer       Outward Remitting       For Deposit       Total-Column	Check Fixed A/C	Withdra	w/renew time depos	it						
terest findered field Class inderest Rate Window Construction on Standy Class Construction on Manage Inderest Rate Velocine Page My AC Transfer - Registration ACC External Transfer Outward Remittance Transfer Outward Remi										
Name       Desk         Cisk interest Rate       Image: Status       Image: S	deposit			Depo	it card/account number: 01030108000	DOC TIME AC ALL-IN-OI	NE 🗸			
Deposit Bred         Deposit Period         Account Opening Date         Value Date         Muncip Date         Principal of Deposit         Action           00001         1 Year         17.07.2018         17.00.1						Check				
0001         1 Year         1747-2019         1747-2019         1747-2019         1947-1019         9620 100,00.00         Nettowed           Veloome Page         My AC         Transfer - Registration A/C         External Transfer         Outward Remittance         Fued Deposit         Online FX         Customer Service         Credit Card Service         Online predio           CBC Messenging         bill payment         Ked Deposit         Value Date:         7747-2018         Maturity Oate:         T747-2019         Online FX         Customer Service         Credit Card Service         Online predio           Open Filed Deposit         Value Date:         T747-2018         Maturity Oate:         T747-2019         Deposit:         T747-2019         Deposit:         T747-2019         Deposit:         T740-10         T740-10<	Check Interest Rate		Deposit Seq	Deposit Period	Account Opening Date	Value Date	Maturity Date		Principal of Deposit	Action
CRC Messenging bill payment  Account Slatus: Normal  Check Fixed AlC Open Fixed Deposit  Withdrawrenew time deposit  Change instruction on Maturity  Check Interest Rate										
Withdraw/renew time       Image: Instruction on Maturity       Image: Instruction on Maturity       17-07-       120180       1,5000%         Check Interest Rate       Image: Instruction on Maturity       1,700-       1,700-       1,700-         Interest Rate       Image: Instruction on Maturity       1,700-       1,700-       1,700-         Interest Rate       Image: Instruction on Maturity       1,700-       1,700-       1,700-         Interest Rate       Image: Instruction on Maturity       1,700-       1,700-       1,700-         Interest Rate       Image: Instruction on Maturity       1,700-       1,700-       1,700-         Interest Rate       Image: Instruction on Maturity       1,700-       1,700-       1,700-         Interest Rate       Image: Instruction on Maturity       1,700-       1,700-       1,700-         Interest Rate       Image: Instruction on Maturity       1,700-       1,700-       1,700-         Interest Rate       Image: Instruction on Maturity       1,700-       1,700-       1,700-         Interest Rate       Image: Instruction on Maturity       1,700-       1,700-       1,700-         Interest Rate       Image: Instruction on Maturity       Image: Instruction on Maturity       1,700-       1,700-         Interest Rat	Check Fixed A/C	^				Ma	aturity Date:	17-07-201	9	
deposit       Interval       Nate         Change instruction on Maturity       1,500%       1,500%         Check Interest Rate       17,10, 2018)       1,500%         Interest Rate       17,01, 2019)       1,700%         Interest Rate       1,700%       1,700%         17,01, 2019)       1,900%       1,900%         17,02, 2019)       1,900%       1,900%         17,02, 2019)       2,100%       2,100%         17,02, 2019)       2,100%       2,100%         Credit Card/Account No:       [62171910010]       Elite Club Account Card >         Sub-Account       [00000 + -v]						ешара	or Deposit:	Time	Interest	
Maturity       1.000%       1.000%         Check Interest Rate       17.10.       1.000%         17.01.       1.000%       1.700%         17.01.       1.000%       1.000%         17.01.       1.000%       1.000%         17.02.       1.000%       1.000%         17.02.       1.000%       1.000%         17.02.       1.000%       1.000%         17.03.       1.000%       1.000%         17.04.       1.000%       1.000%         17.05.       1.000%       1.000%         17.05.       1.000%       1.000%         17.05.       1.000%       1.000%         17.05.       1.000%       1.000%         17.05.       1.000%       1.000%         17.05.       1.000%       1.000%         17.05.       1.000%       1.000%         17.05.       1.000%       1.000%         17.05.       1.000%       1.000%         17.05.       1.000%       1.000%         17.05.       1.000%       1.000%         17.05.       1.000%       1.000%         17.05.       1.000%       1.000%         10.000%       1.000%								17-07-	Rate	
Interest Rate <sup>17-10-</sup> <sup>2018to</sup> <sup>17-01-</sup> <sup>2019to</sup> <sup>17-04-</sup> <sup>19-00%</sup> <sup>1000%</sup> <sup>10000</sup> <sup>100000</sup> <sup>1000000</sup> <sup>1000000</sup> <sup>100000000000000000000000000000</sup>	Maturity							17-10-	1.5000%	
2019to 17-04- 20190 17-04- 20190 17-07- 20190 17-07- 20190 2.1000% 2.1000% 2.1000% Elite Club Account Card \v Sub-Account Currency: SGD \v						In	terest Rate:	2018to 17-01-	1.7000%	
2019to 17-07- 2019         2.1000%           Credit Card/Account No.:         62171910010(         Elite Club Account Card V           Sub-Account:         00000 (         V           Currency:         SGD V		•						2019to 17-04-	1.9000%	
Sub-Account: 00000 ( V Currency: SGD V								2019to 17-07-	2.1000%	
Sub-Account: 00000 ( V Currency: SGD V										
						Credit Card/Account N	p.: 621719	10010:	Elite Club Ac	count Card 🗸
Withdrawal amount: SGD 100,000.00								10010:		count Card 🗸
						Sub-Accou Current	nt: 00000 ( cy: SGD V	]	~	count Card 🗸

- (1) Select account number, click "Check";
- (2) Choose your fixed deposit account to withdraw, click 'withdrawal';
- (3) After confirming the maturity instruction, click "Submit".

Note: early withdrawal will involve loss of expected interest.

# ICBC 😰 <u>中国工商银行</u>

### 4 Change Fixed Deposit Maturity Instruction

ICBC Messenging bill payment	ansiei - Negisui		Outwaru Remittance	Pixed Deposit	Cusionei deiv	ice crear cara service crime pr	cuous metal comme tunt	49
		> > Fixed Deposit > Char	nge Instruction on Maturit	v				
Fixed Deposit + Check Fixed A/C								
<ul> <li>Open Fixed Deposit</li> </ul>	C	hange Instruction on Matu						
Withdraw/renew time			Account to be upda					
deposit				Deposit card/accou	unt number: 01030	2080000 "IME AC ALL-IN-ON	le ✓	
Change Instruction on Maturity						Check		
<ul> <li>Check Interest Rate</li> </ul>		Deposit Seq	Deposit Period	Account Opening Date	Principal of Deposit	Options upon Maturity	Renewed Period	Action
		00001	1 Year	30-08-2018	CNY 70,019.60	Transfer principal and interest to A/C specified below		Change
Welcome Page My A/C ICBC Messenging bill p	C Transfe	r - Registration A/C	External Transfer	Outward Remittance	Fixed Deposit	Online FX Customer Service	ce Credit Card Ser	vice Online precious
Fixed Deposit	^	> > Fixe	d Deposit > Change	Instruction on Maturity				
+ Check Fixed A/C		Change Instru	uction on Maturity					
<ul> <li>Open Fixed Deposit</li> </ul>				of current Fixed Deposit				
Withdraw/renew time deposit					eposit card/acco	unt number: 01030208000		
Change Instruction on						eposit Seq.: 00001		
- Maturity						ount Status: Normal		
- Check Interest Rate						l of Deposit: CNY 70,019.60 posit Period: 1 Year		
	-					on maturity: Transfer principal an	d interest to A/C speci	fied below
			instruction u	pon maturity of new depo	sit↓			
						O Renew principal	and accrued interest	
							, Repay interest to A/C	C specified below
							al and interest to A/C s	
					Renewed d	leposit type: 3M RMB TD 🗸		
					Type of [	Deposit A/C:   Your registered a	account O Other Acc	ount
					Deposit Card/A	ccount No.: 6217191001	Elite Club Acc	ount Card 🗸
					S	ub-Account: 00000 qi Currency: USD V	~	
						Submit	Back	

- (1) Select account number, click 'Check';
- (2) Choose the fixed deposit account, click 'Change';
- (3) After confirming the maturity instruction, click "Submit".

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## Chapter 7 Online FX

### 1 Market Price & deal

Welcome Page My A/C	Transfer - F	tegistration A/C External Tr	ansfer Outw	ard Remittance	Fixed Depos	Online FX	Customer S	ervice Credit C	ard Service Online precious metal Online funds NEW	
CBC Messenging bill pay	ment									
nline FX	^	> > Online FX > Ma	arket Price & De	al						
Market Price & Deal		Market Price & Deal								>>Help
Check TX Details		market Price & Dear		Pi	rice Quote				Spot Trade	
Assign Trading A/C				0					● Immediate ○ Pending order	
Manage pending orders			•		Cross Order O A				Immediate     O Pending order	
	4		C		uiry Set self-de				Sell Currency: Choose 🗸	
				Add	Save	1				
				No pre	ference class				Buy Currency: Choose 🗸	
		Currency Pair	Up Down	Buying price	Selling price	Mean	Max	Min	Amount available:	
		GBP/USD	Û	1.2874	1.2974	1.2924	1.2874	1.2870	2 ALLO MAR OF BALMORE	
		USD/CAD	-	1.3058	1.3298	1.3178	1.3061	1.3053	Amount Sold:	
		USD JPY	9	110.18	111.78	110.98	110.24	110.17		
	•	EUR/USD	0	1.1543	1.1683	1.1613	1.1583	1.1526	Expected amount available to buy:	
		USD/SGD		1.3739	1.3839	1.3789	1.3740	1.3739		
		USD CHF		0.9588	0.9788	0.9688	0.9591	0.9587	Submit	
		USD/HKD		7.8350	7.8650	7.8500	7.8350	7.8350	If operation time for internet banking foreign exchange trading of the Bank is work	ine dev00.00.00.22.50
		AUD/USD	-	0.7264	0.7364	0.7314	0.7296	0.7258	a operation take for morner owneng to eight exchange a sonny of the bank is work	ing dayou to to 25.55
		USD/CNY	-	6.8542	6.8842	6.8692	6.8555	6.8535		

## (1) Foreign exchange trading

C Messenging bill payr	iners								
ne FX	^	>> Online FX > M	arket Price & De	al					
rket Price & Deal		Market Price & Deal	-						
eck TX Details		Market Price & Deal			rice Quote				>>Help Spot Trade
				P	nee quote				
ign Trading A/C			۲	Basic Order	Cross Order () Al	l Onlen			O Immediate   Pending order
age pending orders					creference class				
					uiry Set self-def				Type of pending order: Pending order for protit-taking V
			C	(		inc •			Sell Currency: Choose V
				Add	Save				Buy Currency: Choose V
					ference class				Amount available:
		Corrency Pair	Up/Down	Buying price	Selling price	Mean	Max	Min	Amount Sold:
		GBP/USD	Û	1.2874	1.2974	1.2924	1.2874	1.2870	Expected amount available to buy:
		USD/CAD	-	1_3058	1.3298	1.3178	1.3061	1.3053	
		USD JPY	0	110.18	111.78	110.98	110.24	110.17	Pending order time: 12hours V
	·	EUR/USD	0	1.1543	1.1683	1.1613	1.1583	1.1526	Price of profit-making pending order:
		USD/SGD	-	1.3739	1.3839	1.3789	1.3740	1.3739	Price of pronomaking perioding order:
		USD/CHP	-	0.9588	0.9788	0.9688	0.9591	0.9587	Additional pending order
		USD/HKD	-	7.8350	7.8650	7.8500	7.8350	7.8350	Pending order time: 12hours V
		AUD/USD	-	0.7264	0.7364	0.7314	0.7296	0.7258	Type of pending order: Pending order for profit-taking V
		USD/CNY	-	6.8542	6.8842	6.8692	6.8555	6.8535	Currency (Self:
									Buy Currency:
									Price of profit-making pending order:
									Pending order amount:
									· · · · · · · · · · · · · · · · · · ·

- (1) You can check buying & selling price at 'Price Quote';
- (2) Enter the sell currency, buy currency and amount sold at 'Spot Trade', and click 'Submit';
- (3) Complete the trade within 10 seconds.

## Chapter 8 Customer Service

ICBC (E

#### 1 Change Internet Banking Login Name

中国工商银行

Welcome Page My A/C	Transfer - Registration A/C External Transfer Outward Remittance Fixed Deposit Online FX NEW
Welcome Page My A/C	Transfer - Registration A/C External Transfer Outward Remittance Fixed Deposit Online FX NEW
	-
Customer Service Credit	t Card Service Online precious metal Online funds ICBC Messenging bill payment
+ Manage Customer Details	s >> Customer Service > Personalized Settings > Set Logon Option
- Personalized Settings	Set Logon Option
Customize Home Page	Please select one or more prefered logon options below. Once complete, you can only logon by the option you
Set Logon Option	choose. You may change your preference at any time by login to your online account.
🖃 Set Tab	Card (A/C) No. + Logon Password
- Set Background Skin	Username + Logon Password Username: Check if available
- Search Internet Banking	Necesficelling the username + Internet banking login password, you can no longer login by username. You can I by the chosen account number.
- Cancel Internet Banking	Tick
+ SMS	
T 3013	
	Insfer - Registration A/C External Transfer Outward Remittance Fixed Deposit Online FX Customer Service NEW
Welcome Page My A/C Traf	
Welcome Page My A/C Tran Credit Card Service Online prec	cious metal Online funds ICBC Messenging bill payment >> Customer Service > Personalized Settings > Set Logon Option
Welcome Page My A/C Tran Credit Card Service Online prec Customer Service + Manage Customer Details - Personalized Settings	clous metal Online funds ICBC Messenging bill payment >> Customer Service > Personalized Settings > Set Logon Option
Welcome Page My A/C Tran Credit Card Service Online prec Customer Service • Manage Customer Details • Personalized Settings • Customize Home Page	cious metal Online funds ICBC Messenging bill payment >> Customer Service > Personalized Settings > Set Logon Option Set Logon Option >>Help
Welcome Page My A/C Trai Credit Card Service Online prec Customer Service Manage Customer Details - Personalized Settings - Customize Home Page - Set Logon Option	cious metal Online funds ICBC Messenging bill payment  >> Customer Service > Personalized Settings > Set Logon Option  Set Logon Option >>Help Confirm the logon option changed
Welcome Page My A/C Tran Credit Card Service Online prec Customer Service + Manage Customer Details - Personalized Settings - Customize Home Page - Set Logon Option - Set Tab	cious metal Online funds ICBC Messenging bill payment  >> Customer Service > Personalized Settings > Set Logon Option  Set Logon Option >>Help Confirm the logon option changed Logon Options: Card (A/C) No. + Logon Password and Username + Logon Password Username: 123123123123
Welcome Page My A/C Trai Credit Card Service Online prec Customer Service Manage Customer Details - Personalized Settings - Customize Home Page - Set Logon Option	cious metal Online funds ICBC Messenging bill payment  >> Customer Service > Personalized Settings > Set Logon Option  Set Logon Option >>Help Confirm the logon option changed Logon Options: Card (A/C) No. + Logon Password and Username + Logon Password
Welcome Page       My A/C       Translocation         Credit Card Service       Online precision <b>Customer Service</b> • <b>Manage Customer Details</b> •         • Personalized Settings       •         • Set Logon Option       •         • Set Tab       •         • Set Background Skin       •	cious metal Online funds ICBC Messenging bill payment
Welcome Page       My A/C       Translocation         Credit Card Service       Online precision         • Manage Customer Details       •         • Manage Customer Details       •         • Personalized Settings       •         • Customize Home Page       •         • Set Logon Option       •         • Set Tab       •         • Set Background Skin       •         • Setach Internet Banking       •	cious metal Online funds ICBC Messenging bill payment

- (1) Enter your preferred username, and click 'Submit';
- (2) Enter the dynamic password generated by Token, and click 'confirm'.



#### 2 Change of Personal Contact Details

Manage Customer Details

#### Check/Change Personal Particulars

Welcome Page My A/C	Transfer - F	egistration A/C External Transfer Outward Remittance Fixed Deposit	Online FX NE	W	
Customer Service Credit	Card Service	Online precious metal Online funds ICBC Messenging bill payment			
Manage Customer Details	^	> > Customer Service > Manage Customer Details > Check/Change Personal Pa	articulars		e-Cha
- Change Password		Check/Change Personal Particulars		>>Help	Channel
Check/Change Personal Particulars		Name: (			
Check discount details for customers		Nationality: China Occupation: Please select		V	
Personalized Settings		Country/Region: Singapore			~
Search Internet Banking		Estate:	<u>î</u>		
Cancel Internet Banking	_	Mobile No.: + Singap	Phone No.	:	
SMS		E-Mail:	postcode	·	
Password-exempted beneficiary		C-Wall. Verification question: Name of your best fri∈ ✓ Answer for the e	-	1	_
Token Management		Registered date of Internet Banking: 22-05-2018 Expi	ire date of Internet Banking	Long-term	
Online security payment		Submit Res	set		

→

#### 3 Change password

Customer Service

→

ustomer Service	<b>→</b>	Manage Customer Details       →       Change Pa	asswo
Welcome Page My A/C	Transfer - Regis		
		nline precious metal Online funds ICBC Messenging bill payment	
- Manage Customer Details	^	> > Customer Service > Manage Customer Details > Change Password	
Change Password		Change Password >>Help	
Check/Change Personal Particulars		Original Password:	
Check discount details for customers		New Password:	
+ Personalized Settings		Type of Certificate:Identity Card	
- Search Internet Banking	4	Certificate No. S88	
- Cancel Internet Banking		Enter Verification Code	
+ SMS			
+ Password-exempted beneficiary		Confirm Reset	
+ Token Management			
- Online security payment		Transaction Tips           1. Enter original password, Enter new password, Confirm new password, Enter verification code,	
		Committee organise password, Enter new password, Committee password, Enter Vehildation Code,	





- Change Password		
Check/Change Personal	Change Password Please confirm the information of the transaction	>>Help
Particulars Check discount details for	Please press [OK] on the token and finish the transaction as quickly as you can befor Dynamic Password:	935 75 7
- customers	Enter Verification Code: j 8 h V	
Personalized Settings Search Internet Banking	Confirm Back	
Cancel Internet Banking		m 2 6 8 5
		+ 0 · ) + (

- (1) Enter your new password, and click 'Confirm';
- (2) Enter the dynamic password generated by Token, and click 'confirm'.

#### 4 Cancel Internet Banking

Welcome Page My A/C	Transfer - Registration A/C External Transfer Outward Remittance Fixed Deposit Online FX Customer Service Credit Card Service Online precious metal Online
ICBC Messenging bill paym	ent
Customer Service	Source > Caucel Internet Banking
+ Manage Customer Details	Cancel Internet Banking
+ Personalized Settings	
- Search Internet Banking	Your registration card/ account number as below: 6217191001030030697-00000
Cancel Internet Banking	4076611000020169-00000
+ SMS	0103010800000265111 0103020800000033035
+ Password-exempted beneficiary	You cannot logon or use any function once you have cancelled Internet Banking, please confirm.
+ Token Management	Submit
- Online security payment	

### 5 Token Management

#### Calibrate your Token

Welcome Page My A/C	Transfer	Registration A/C External Transfer Outward Remittance Fixed Deposit Online FX Customer Service Credit Card Service Online precious metal Online funds
ICBC Messenging bill payn	nent	
Customer Service	^	> > Customer Service > Token Management > Calibrate Your Token
+ Manage Customer Details		Calibrate Your Token
+ Personalized Settings		
<ul> <li>Search Internet Banking</li> </ul>		Please have your Token on hand and follow the instructions below: Step I: Please press "OK" button in the electronic password device of Industrial and Commercial Bank of China to obtain dynamic password and enter It.
- Cancel Internet Banking		Step I: Please wait the password device of Industrial and Commercial Bank of China to change the password and enter it:
+ SMS		Step III: Please enter the verification code:
+ Password-exempted beneficiary		Confirm Reset
<ul> <li>Token Management</li> </ul>		
Change authentification method		Transaction Tips
Calibrate Your Token		*1. When you enter a right password but are rejected, time-synchronization shall be done in "Calibration of Token"; 2. Only two consecutive dynamic password are needed to complete the time-synchronization;
- Online security payment		3.To avoid the inproper time, please frequently use your Token.*



#### 6 Open SMS authentication method

Custome	er Se	rvice	→	SMS	-	> [M	ly SMS Authenticati	on Method
Welcome Page My A/C ICBC Messenging bill payr	Transfer - Reg				Online FX Customer Ser	vice Credit	t Card Service Online precious metal Online funds	
Customer Service    Manage Customer Details  Personalized Settings		> > Customer		/ly SMS authentication method				_
<ul> <li>Search Internet Banking</li> <li>Cancel Internet Banking</li> </ul>					Function status: Payment channel: Mobile Phone No.:	Mobile Bankin	ng/Internet Banking	
SMS     Enable SMS     authentication				Daily			<ol> <li>(Maximum for single transaction:SGD 10,000.00)</li> <li>(Maximum daily accumulation:SGD 10,000.00)</li> </ol>	
<ul> <li>My SMS authentication method</li> <li>Inquire operation records</li> </ul>				Modify mobile	le phone number	Modify lin	Close	
Password-exempted beneficiary	•							
Token Management     Online security payment								

Once the SMS authentication is activated, the transaction below SGD10,000.00 can be made via the SMS verification.

### 7 Password-Exempted Beneficiary

Manage Customer Details	My password-exempted beneficiary >>Help
Personalized Settings	Payment channel: Mobile Banking/Internet Banking
Search Internet Banking	Single payment limit: SGD 1,000.00 (Maximum for single transaction: SGD 1,000.00.)
Cancel Internet Banking	Daily cumulative payment limit: SGD 1,000.00 (Maximum daily accumulation: SGD 1,000.00)
SMS	Modify limit
Password-exempted beneficiary	NOURLY INTRE
My password-exempted beneficiary	
Inquire operation records	
oken Management	
Online security payment	



	Inquire operation re	cords						>>Help
Personalized Settings		Operation type:	All					
Search Internet Banking			Verification Cancel verific	ation	- 11-09-2018		-	
Cancel Internet Banking			Modify limit	Che	ck			
SMS	2							
Password-exempted beneficiary	Time	Beneficiary's card/account number	币种	A/C Name of Beneficiary	Action	Transaction channel	Daily accumulative limit	Single transaction limit
_ My password-exempted	27-08-2018 22:37:13	646281998001	-	QIAOJ JINGRAN	Verification	Mobile Banking	-	-

Note: You can only set password-exempted beneficiary via mobile banking. After that you can use internet banking to check transaction history and modify the limit.

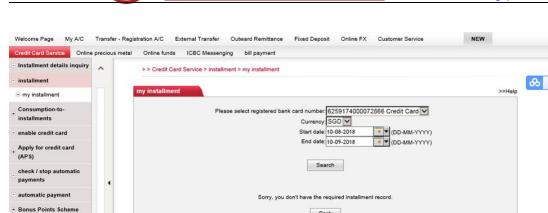
### Chapter 9 Credit Card

Online security payment

#### 1 Installment details inquiry

redit Card Service Online precious n	netal Online funds ICBC I	fessenging bill p	ayment							
Installment details inquiry	> > Credit Card Service	Installment details	inquiry							
installment										8
Consumption-to- installments	Installment details inqu	liry							>>Hel	
enable credit card		Ca	ard: 62591740	000072866 C	Credit Card 🔽	]				
Apply for credit card (APS)		Curren	te: 10-08-2018		- 10-09-2018					
check / stop automatic payments		Please	select the form	at for download	ding details T		_			
automatic payment			Search	r	Download					
Bonus Points Scheme										
my credit card		Card: 625917	4000072866		Inquiry time	: 10-09-2018	17:38:30		÷	
Credit card Transaction History										
enquire/download bank statement	last 4 Principa digits card/sub of card card number mark		Application Date	Currency	Deduction amount	Banking Charges	Date of A/C Entry	Amount to be deducted	Installment type	
credit card repayment			No	eligible installr	nent details					
eport the loss of credit ard V				angress in stan	and a chairs				]	

#### 2 MY installment



Back

ICBC 🔁 中国工商银行

#### 3 Activation Credit Card

my credit card Credit card Transaction

Credit Car	d Ser	vice	<b>→</b>	Enabl	e Credit C	ard		
Welcome Page My A/C Credit Card Service Online	Transfer - Reg		External Transfer Out	bward Remittance Fix	ed Deposit Online FX	Customer Service	NEW	
Installment details inquiry     installment	^	> > Credit Car	rd Service > enable credi	it card				
+ Consumption-to- installments		enable credit		the datalled information	for your credit card activati		>>	Help
enable credit card		r lease follow (		Name: F	tor your creat card activat	un.		
+ Apply for credit card (APS)				*Card No.: *Card valid till:	(MM/YYYY)			
check / stop automatic payments				Card security code:	(Latter 3-digit number	s of signature strip at card back)		
<ul> <li>automatic payment</li> </ul>				*Mobile No.:				
+ Bonus Points Scheme			*Bu	siness postal code:				
my credit card					Next Step			



#### 4 Check/stop automatic payments

redit Card Service Online	e precio	us metal	Online funds	ICBC Messengin	g bill payment					
Installment details inquiry	^		> > Credit Card	Service > check / s	top automatic payme	nts				
installment										🗞 feit
Consumption-to- installments			check / stop au	tomatic payment Online banking		unt number: 62171920	E-Ag	e Card 🔽	>>Help	
enable credit card						Search				
Apply for credit card APS)										
heck / stop automatic ayments										
automatic payment										
Sonus Points Scheme										
my credit card										
Credit card Transaction History										
enquire/download bank statement										
redit card repayment										
eport the loss of credit										
eard	~									

#### 5 Automatic payments

elcome Page My A/C	Transfer - Re	egistration A/C Ex	ternal Transfer	Outward Remittance	Fixed Deposit	Online FX 0	Customer Service	NEW	
edit Card Service Online	e precious met	al Online funds	ICBC Messengi	ng bill payment					
nstallment details inquiry	~	> > Credit Card	Service > automa	tic payment					
nstallment									
onsumption-to- stallments		automatic payr	nent					>>+	leip
nable credit card		account country/area	main/subsidiary card mark	Card No.	Status of card	Currency	Internet Banking Registration Flag	Operation	
apply for credit card APS)		Singapore	main card	62591740000	Normal	SGD / CNY	Registration card of Internet Banking	automatic payment	
heck / stop automatic		Singapore	main card	48152540000	Normal	SGD / USD	Registration card of Internet Banking	automatic payment	
ayments utomatic payment		Singapore	main card	55215040000	Normal	SGD	Registration card of Internet Banking	automatic payment	
ionus Points Scheme		If you haven't	set automatic payr	ment mode for any of y	our main credit card	i, you can <mark>automa</mark>	tic payment use this function.		
ny credit card									
redit card Transaction listory									
nquire/download bank tatement									
redit card repayment									
eport the loss of credit									

#### 6 Credit Card Transaction History

 $\rightarrow$ 

Credit Card Service

**Credit Card Transaction History** 



	Tra	nsfe	er - Regi	stration A/C	External Tra	ansfer	Outward	Remittance	Fixed Depo	sit Online	FX Customer Ser	vice NEW
Credit Card Service Online	e pre	ciou	s metal	Online fund	s ICBC N	lesser	nging bill j	payment				
<ul> <li>Installment details inquiry</li> </ul>	^			> > Credit C	ard Service >	Cred	it card Transs	action History				
+ installment												
+ Consumption-to- installments				Credit card 1	ransaction	HIST	ory					>>H
<ul> <li>enable credit card</li> </ul>							Credit Card	No.: 625917	40	redit Card	$\checkmark$	
+ Apply for credit card (APS)						Start		ncy: SGD		- 10-09-20	018	
check / stop automatic payments									Se	arch		
- automatic payment				40								
+ Bonus Points Scheme												
- my credit card												
Credit card Transaction History												
enquire/download bank statement												
<ul> <li>credit card repayment</li> </ul>												
report the loss of credit card	Ų											
Credit Card Service Online				tration A/C E Online funds	External Tran		Outward R	emittance syment	Fixed Deposit	Online FX	Customer Service	e NEW
						esseng	ing bill pe	ayment				e NEW
Credit Card Service Online	prec					esseng	ing bill pa redit Card No	eyment		Conline FX		e NEW
Credit Card Service Online Installment details inquiry	prec				ICBC Me	esseng Ci	ing bill pa redit Card No Currency	ayment				e NEW
Credit Card Service Online Installment details inquiry installment Consumption-to-	prec				ICBC Me	esseng Ci	ing bill pa redit Card No Currency	eyment 6259174( / SGD V		redit Card 🔽	[	e NEW
Credit Card Service Online Installment details inquiry Installment Consumption-to- installments	prec				ICBC Me	esseng Ci	ing bill pa redit Card No Currency	eyment 62591740 /: SGD V e: 10-05-2018	Search	redit Card 🔽 - 10-09-2018	[	e NEW
Credit Card Service Online Installment details inquiry Installment Consumption-to- Installments I enable credit card Apply for credit card (APS) Check / stop automatic	prec			Online funds	ICBC Me	esseng Ci Starting	ing bill pa redit Card No Currency g/Ending Date	e: 10-05-2018	Search	redit Card - 10-09-2018 h	Text format (.bxt)	Download
Credit Card Service Online Installment details inquiry Installment Consumption-to- Installments I enable credit card Apply for credit card (AP S) check / stop automatic payments	prec				ICBC Me	Co Starting Entry Date	ing bill pa redit Card No Currency g/Ending Date	e: 10-05-2018	Search	redit Card 🔽 - 10-09-2018	[ 	
Credit Card Service Online Installment details inquiry installment Consumption-to- installments I enable credit card Apply for credit card (AP 5) check / stop automatic payments automatic payment	prec			Online funds	ICBC Me	Entry Date 22- 05-	ing bill pa redit Card No Currency g/Ending Date	Pleas Booking Deposit	Search Search Amount Withdrawal	redit Card  - 10-09-2018 h Balance	Text format (.bxt)	Download Summary
Credit Card Service Online Installment details inquiry Installment Consumption-to- Installments I enable credit card Apply for credit card Apply for credit card (AP 5) check / stop automatic payments automatic payment Bonus Points Scheme	prec			Online funds Serial number	ICBC Me	Entry Date 22- 2018	ing bill pa redit Card No Currency pEnding Date	Pleas Booking Deposit	Search Search Amount Withdrawal	redit Card  - 10-09-2018 h Balance	Text format (.txt) Marketplace	Download Summary
Credit Card Service Online Installment details inquiry Installment Consumption-to- Installments	prec			Online funds Serial number	Transaction date 23-05-2018	Entry Date 22- 05- 2018 22- 05- 2018	ing bill paredit Card No Currency g/Ending Date TX amount SGD 150.00	Pleas Booking Deposit	Search Search e select the dc Amount Withdrawal SGD 150.00	- 10-09-2018 h www.ioad format Balance SGD -134.34	Text format (.txt) Marketplace	Download Summary TER ANNUAL FEE
Credit Card Service Online Installment details inquiry Installment Consumption-to- Installments I enable credit card Apply for credit card (AP S) Check / stop automatic payments automatic payment Bonus Points Scheme my credit card	prec			Online funds Serial number 1	Transaction date 23-05-2018	Co Starting Date 22- 05- 2018 22- 05- 2018 22- 05- 2018 12-	ing bill paredit Card No Currency g/Ending Date TX amount SGD 150.00	event SGD V E SGD V E 10-05-2018 Please Booking Deposit SGD 150.00	Search Search Amount Withdrawal SGD 150.00	- 10-09-2018 h www.ioad format Balance SGD -134.34	Text format (.txt) Marketplace CREDIT CARD CENT	Download Summary TER ANNUAL FEE
Credit Card Service Online Installment details inquiry Installment Consumption-to- Installments	prec			Online funds Serial number 1 2	Transaction date 23-05-2018	Entry Date 22- 05- 2018 22- 05- 2018 12- 07-	ing bill paredit Card No Currency g/Ending Date	event SGD V E SGD V E 10-05-2018 Please Booking Deposit SGD 150.00	Search Amount Withdrawal SGD 150.00	redit Card - 10-09-2018 h wwnload formal Belance SGD -134.34 SGD 15.68 SGD 17.69	Text format (.txt) Marketplace CREDIT CARD CENT	Download Summary TER ANNUAL FEE
Credit Card Service Online Installment details inquiry Installment Consumption-to- Installments Installment Installments Installment Installments Installment	prec			Online funds Serial number 1 2	Transaction date 23-05-2018	Entry Date 22- 05- 2018 22- 05- 2018 12- 07-	ing bill paredit Card No Currency g/Ending Date	event SGD V E SGD V E 10-05-2018 Please Booking Deposit SGD 150.00	Search Search Amount Withdrawal SGD 150.00	redit Card - 10-09-2018 h wwnload formal Belance SGD -134.34 SGD 15.68 SGD 17.69	Text format (.txt) Marketplace CREDIT CARD CENT	Download Summary TER ANNUAL FEE

# ICBC 😰 中国工商银行

### 7 Enquire /download bank statement

		ous meta	istration A/C Online fu		Remittance Fixed Deposit Online FX	Customer Service	NEW RM
Installment details inquiry	^		> > Credit	t Card Service > enquire/download	bank statement		
installment			_				
Consumption-to-			enquire/de	ownload bank statement		CLICK	>>H
nstallments				Statement Date	card number		
enable credit card Apply for credit card				No statement issued.	6259174000 4815254000 5521504000	View	
(APS)				30-09-2017	6259174000 6259174000	View	
payments				30-09-2017	4815254000 4815254000	View	_
Bonus Points Scheme		1		30-09-2017	5521504000	View	
ny credit card				31-10-2017	6259174000 6259174000	View	
listory				31-10-2017	4815254000 4815254000	View	
nquire/download bank statement				31-10-2017	5521504000	View	
redit card repayment				30-11-2017	8259174000 8259174000	View	
ard	~			30-11-2017	4815254000 4815254000	View	



/elcome Page My A/C	Transfer - Re	egistration A/C External Transfe	r Outward Remittance Fi	ked Deposit Online FX Custom	er Service N	EW
redit Card Service Online	precious met	al Online funds ICBC Messe	enging bill payment			
Installment details inquiry	~	> > Credit Card Service > eng	uire/download bank statement			
nstallment						
Consumption-to- nstallments		enquire/download bank sta	tement			>>Hel;
enable credit card		serial number	Card No.	Currency	operation	
Apply for credit card APS)		1	625917400(	SGD	Inquire details	
sheck / stop automatic				CNY SGD	Inquire details	
ayments		2	4815254000	USD	Inquire details	
utomatic payment		3	5521504000	SGD	Inquire details	
Sonus Points Scheme				Back		
ny credit card						
Credit card Transaction						
nquire/download bank tatement						
redit card repayment						
eport the loss of credit ard	~					

#### 8 Credit Card Repayment

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Credit Card Service

Credit Card Repayment

Select the repayment account and currency and enter the repayment



#### amount.

Transfer - Registration A/C	External Tra	nsfer Outward Remittance Fixed Deposit Online FX Customer Service Credit Card Service Online precious metal ICBC Me	ssenging
> > Cre	dit Card Servi	ce > credit card repayment	
credit card r	repayment		>>
		Internet Banking Credit Card	
		Credit Card No.: 6210 / 100001 / 000 > Enter ICBC Credit Card No. to repay	
		Currency: SGD -	
		Submit	
Welcome Page My A/C	Transfor	Registration A/C External Transfer Outward Remittance Fixed Deposit Online FX Customer Service NEV	
	ne precious n		
Installment details inquiry		netal Online funds ICBC Messenging bill payment	
	· ^	> > Credit Card Service > credit card repayment	
installment		credit card repayment	>>Help
Consumption-to- installments			22Help
		Credit Card No.:         7245         Currency:         SGD           Current Balance:         SGD 0.01         Usable Balance:         SGD 3.087.26	
enable credit card		Minimum	
Apply for credit card (APS)		Amount due: SGD 0.00 SGD 0.00 Repayment due:	
() 4 6/			
		Amount repayable in SGD 0.00 Minimum repayment SGD 0.00	
check / stop automatic payments		last statement:	
payments		last statement. In last statement.	
payments automatic payment		Payment due date: 25-09-2018 Vesterday's optimal	
payments automatic payment Bonus Points Scheme	•	Payment due date: 25-09-2018 Yesterday's optimal SGD 0.00 repsyment amount:	
payments automatic payment Bonus Points Scheme my credit card	•	Account No. to be debited: 621719: E-Age Card	
payments automatic payment Bonus Points Scheme my credit card Credit card Transaction	•	Account No. to be debited: [521715] E-Age Card V Sub-Account: [00000 CD20130812] V	
payments automatic payment Bonus Points Scheme my credit card Credit card Transaction History	٠	Account No. to be debited: 621719; E-Age Card Sub-Account: 00000 CD20130812 Debit Currency: USD Available Balance:1.093.05 Enter repayment amount: SGD C	
payments automatic payment Bonus Points Scheme my credit card Credit card Transaction		as tratement: an last statement: Payment due date: 25-09-2018 Payment due date: 25-09-2018 Cepsyment amount: Coocount No. to be debited: 521719: E-Age Card Sub-Account: 00000 CD20130812 Debit Currency: USD Available Balance:1.093.05	
payments automatic payment Bonus Points Scheme my credit card Credit card Transaction History enquire/download bank statement	×	Account No. to be debited: 621719; E-Age Card Sub-Account: 00000 CD20130812 Debit Currency: USD Available Balance:1.093.05 Enter repayment amount: SGD C	
payments automatic payment Bonus Points Scheme my credit card Credit card Transaction History enquire/download bank	٠	Account No. to be debited: 621719; E-Age Card Sub-Account: 00000 CD20130812 Debit Currency: USD Available Balance:1.093.05 Enter repayment amount: SGD C	

#### 9 Report Lost of Credit Card

Credit Card Service → Report the Lost of Credit Card

report the loss of credit c	ard Credit Card No.: No A/C under the given cr	click	
	Credit Card No No A/C under the given of		
		Report Lost	



/elcome Page My A/C	Transfe	r - Registration A/C	External Transfer	Outward Remittance	Fixed Deposit	Online FX	Gustomer Service	NEW	Check e-Slip
redit Gard Service Online	precious	s metal Online f	unds ICBC Messen	ging bill payment					
Installment details inquiry	^	> > Cred	it Card Service ≻ report	the loss of credit card					
installment									
Consumption-to-		report the	loss of credit card						>>Help
nstallments				Name					
enable credit card				issuing date:					
Apply for credit card				Card No.:					
(APS)				expiry date:	10-2019				
heck / stop automatic					Confirm	Back			
payments					Contin	Daux			
automatic payment									
Bonus Points Scheme									
ny credit card									
Credit card Transaction									
History									
enquire/download bank statement									
credit card repayment									
report the loss of credit									
card	~								

Note: Alternatively you may call our customer service hotline to report your lost card: +65 63695588

#### Chapter 10 Online Precious Metal

Online FX

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Online Precious Metal

lcome Page My A/C	Transfer - Re	egistration A/C	External	Transfe	r Out	ward Re	mittance	Fixed	d Deposit	Onlin	e FX	Customer Service	NEW	RMB fixed-ra	te-Remittance
edit Card Service Online	precious met	al Online funds	ICB	IC Messe	enging	bill pa	yment								
ine precious metal	^	> > Online pro	ecious m	netal > A	ccount pr	recious I	metal > N	larket info	ormation a	nd transa	action	n			
ccount precious metal		Market inform	nation a	and tran	saction	10								>>Help	
Market information and		Real-time p					eal-time r	market qu	ote is 15	second)		Tra	de Zone		∞ 拖拽上
ransaction My account precious metal		Variety	Rise and drop	Unit	Buying price	100000	Mean	middle	Lowest middle	Action	^	Transaction variety: A			
ransaction details inquiry		AUG/CNH	arop J	gram	262.97	264.17	263.57	rate 264.20	rate 263.29	Chart		Transaction card (account) number: N	and a second second		anditions V
		CNH Paper AGG	-	gram	3.16	3.32	3.24	3.25	3.24	Chart		Trading mark: B	uy 🗸	-	
		CNH Paper PTG	-	gram	<u>170.53</u>	<u>174.53</u>	172.53	171.55	170.39	Chart		Available fund: <u>To</u> Please enter the transaction volume:	be inquired		gram
		USD Paper Gold		ounce	1203.37	1205.77	1204.57	1207.99	1203.59	Chart		(Minimum transaction volume: 10	zram.Minim		-
	•	USD Paper AG	-	ounce	<u>14.67</u>	<u>14.97</u>	14.82	14.87	14.79	Chart		Reference transaction price: 26			
		USD Paper PT		ounce	780.50	796.50	788.50	785.50	779.50	Chart		Reference transaction amount: CN	TY 0.00		
		Variety selection:					h Real-ti	me curve	V Click	to enlarge		Submit		Reset	
		10-09-2018 12:	00:40 Pri	ice: Rise: i	Max:263.	57		-							
		263.57	_		-			0.00%							
	~														

nline precious metal	^	> > Online pre	ecious	metal > A	occount p	recious r	metal > N	Aarket info	rmation a	and transi	action	n
Account precious metal		Market inform	ation	and tra	nsaction	1						>>Help 施捜」
Market information and		Real-time p	rice are	a(Updat	ing freque	ency of n	eal-time	market qu	ote is 15	second)		Trade Zone
transaction My account precious metal		Variety	Rise and drop	Unit	Buying price	223 (197)	Mean	Highest middle rate	Lowest middle rate	Action	^	Note: Complete the trade as soon as possible, time remained before submission: 00:45
Transaction details inquiry		AUG/CNH	4	gram	262.97	264.17	263.57	264.20	263.29	Chart		Transaction variety: AUG/CNH
		CNH Paper AGG	-	gram	<u>3.16</u>	<u>3.32</u>	3.24	3.25	3.24	Chart		Transaction card (account) 6217192001030000061 E-Age Card number: Sub-Account: 00000 CD20130812
		CNH Paper PTG		gram	170.53	174.53	172.53	171.55	170.39	Chart		Sub-Account: 00000 CD20150812 Trading mark: Buy
		USD Paper Gold		ounce	1203.37	1205.77	1204.57	1207.99	1203.59	Chart		Transaction volume: 10 gram
	4	USD Paper AG		ounce	14.67	14.97	14.82	14.87	14.79	Chart		Transaction middle rate: 264.06 CNY/gram
		USD Paper PT		ounce	780.50	796.50	788.50	785.50	779.50	Chart		Benchmark spread: 0.60 CNY/gram
		Variety selection:	AUG/C	NH	Colu	ımn swite	h: Real-ti	ime curve	Click	to enlarge		Actual transaction price: 264.66 CNY/gram
		10-09-2018 17:3	35:13 P	ice: Rise:	Max:263.	57						Transaction amount: CNY 2,646.60
												Submit Cancel

## Chapter 11 ICBC Messenging

 $\rightarrow$ 

ICBC (習) 中国工商银行

1 My ICBC Messenging

Online FX

**ICBC Messenging** 

Welcome Page My A/C	Transfer - R	egistration A/C External Tr	ansfer Outward Remittance Fixed Deposit	Online FX Customer Service Credit Card Ser	vice Online preciou	s metal Online fund	s	NEW			
CBC Messenging bill pay	ment										
BC Messenging	^	> > ICBC Messeng	jing > My ICBC Messenging								
My ICBC Messenging		My ICBC Messenging						>>He			
Subscribe ICBC Messenging		Ny IcBC Messenging >>ne									
Set receiving option		serial number	Messenger type	Account No.	Delivered via	Receiving language	Display balance/amount or not	operation			
		1	Account activities reminder	0103010800000263431	SMS	English	Not displayed	Save end Suspend	Click		
		2	Account activities reminder	0103010800000263431	SMS	English	Not displayed	Save end Suspend			
		3	Account activities reminder	0103010800000263431	SMS	English	Not displayed	Save end Suspend			



-	Registration AVC External Transfer Outward Remittance Fixed Deposit Online FX Customer Service Cr ill payment	edit Card Service Online precious metal NEW NWD roco-rate-recrimitance
	> ICBC Messenging > My ICBC Messenging	
Messenging		
CBC Messenging	My ICBC Messenging	>>Help
cribe ICBC lenging	Type of messenging service: Account activities reminder	
eceiving option	Subscribed AIC: 010301001011011051892 Currency: SGD	
	Withdrawal reminder 500.00 We will send reminder for the transaction amount exceeding	the amount you entered. If you do not enter a value or enter 0, we will send reminder for all
	amount: monetary transactions.	
	Account posting reminder 500.00 We will send reminder for the transaction amount exceeding amount: monetary transactions.	the amount you entered. If you do not enter a value or enter 0, we will send reminder for all
	Display transaction amount Display O Not displayed	
•	and account balance. Service period: 12 months ✓	
	Auto renew: The system will automatically extent the services for you upon service expiration. Each ex	tention period is one month basis and fees will be deducted from the designated payment account.
	Receiving language    English	
	Delivered via SMS E-mail APP	
	APP receiving method only supports signing on mobile banking	
	Receiving number: 85-82968163 Use other number/email	
	Email 1	
	Email 2	
~	Submit Car	cel
	WebPage Index   Contact us	Copyright @Personal Banking of Industrial and Commercial Bank of China Singapore Branch. All rights reserved

(You can set withdrawal and account posting reminder in this section)

#### 2 Subscribe ICBC Messenging

ICBC 🔁 中国工商银行

^		essenging > Subscribe ICBC Messenging Business remind Product name Account activities reminder Reminder for new service and important information	ling type Product description	>>Help Action <u>Set -&gt;</u>	
	Card 1	Business remind Product name Account activities reminder Reminder for new service and important information		Action	
	1	Product name Account activities reminder Reminder for new service and important information			
	1	Product name Account activities reminder Reminder for new service and important information			
		Reminder for new service and important information		<u>Set -&gt;</u>	
	2				
		of Industrial and Commercial Bank of China		<u>Set -&gt;</u>	
•	3	Alert on mature fixed deposit		<u>Set -&gt;</u>	
	4	Reminder of foreign exchange quotation		<u>Set -&gt;</u>	
,	~	•	•		WebPage Index   Contact us Copyright @Personal Banking of Industrial and Commercial Bank of Branch. All rights reserved.



(You can change SMS account activities reminder in this section)

## ICBC 📴 <u>中国工商银行</u>

## Chapter 12 Bill Payment-AXS Bill Payment

## 1 AXS Bill Payment

Welcome Page My A/C	Transfer	- Registration A/C	External Transfer	Outward Remittance	Fixed Deposit	Online FX	Customer Service	Credit Card Ser	vice Online prec	ious metal O	nline funds	NEW		
ICBC Messenging bill pa	yment													
<ul> <li>bill payment</li> <li>AXS Bill Payment</li> </ul>	^	>>Custom	er Service > Bill Payme	nt > AXS Payment										
AXS Bill Payment		-												
Transaction Detail Enquir	У	Condo-Building <u>≥&gt;More</u> The Summit							Credit Card <u>&gt;&gt;More</u>					
												rrs Club		
				Equato	rial Apartments							of China		
											CIMB	Singapore		
		General 🞽	More						Healthcare 🏊	lore				
				IRAS -	Tax Reference						National Uni	iversity Hospital		
				IRAS - F	ayment Voucher						KK Women and	l Children Hospital		
			Seraya Energy						NKF Dialysis Centre					
		Insurance	>>More						Loans <u>&gt;&gt;More</u>					
			Manulife						W.Y. Motor Pte Ltd					
				AXA	Life Insurance				Hitachi Capital					
			China Taiping Insurance -Motor Insurance						Choong Kok Agency					
		Membership	>>More						Town Councils >>More					
				Marina	Country Club						Tam	pines TC		
				Singapore Polyt	echnic Graduates G	aild					Chua Ch	u Kang TC		
				Chang	ri Beach Club						AM	<u>IK TC</u>		
		Other ≥	lore						Season Parking	>>More				
				In	affic Police									

(Select the organization to be paid)



Welcome Page	My A/C	Transfer	- Registration A/C	External Transfer	Outward Remittance	Fixed Deposit	Online FX	Customer Service	Credit Card Service	Online precious metal	Onl
ICBC Messenging	bill payr	ment									
bill payment		^	>>Custom	er Service > Bill Paymer	nt > AXS Payment						
<ul> <li>AXS Bill Paymen</li> </ul>	t		AXS Payme	ent							
AXS Bill Paymen Transaction Deta						Bille	's Name : A	XA Life Insurance			
						Transact	ion Date : 2	018-09-09			
						Pol	icy No. * : 1	22334			
							NRIC * : S	8860453G			
						Cont	act No. * : 8	8822929			
						Pay	Account :	217191001030030697	· ~		
							Balance : In				
						C	currency :				
						А	mount * : 1	00	×		
		4						Submit	Reset		



Welcome Page	My A/C	Transfer	- Registration A/C	External Transfer	Outward Remittance	Fixed Deposit	Online FX	Customer Service	Credit Card Service	Online precious metal
ICBC Messenging	bill payr	nent								
oill payment		^	>>Custom	er Service > Bill Paymer	at ≥ AXS Payment					
AXS Bill Payme	nt		AXS Payme	nt						
AXS Bill Payme			Алотауше							
Transaction Det	tail Enquiry					Biller	's Name: /	XA Life Insurance		
						Transact	ion Date: 2	018-09-09		
						Poli	cy No. * : 1	22334		
							NRIC * :	688604		
						Conta	ct No. * : 8	8822929		
						Pay	Account:	217191001030030697		
						c	urrency:	GD		
						A	mount * :	00.00		
						Please press	[OK] on the	e token and finish the tranac	tion as quickly as you can	before timeout.
		4				Dyr	namic Passv	ord:	_	
						Enter V	erification C	ode: ki á	13 Refresh verificatio	n code
								Submit	Back	

- (1) Fill in the payment information, and click 'Submit';
- (2) Enter the dynamic password generated by Token, and click 'Submit'.

### 2 AXS Payment Transaction Detail

Bill Payn	nent	→	AXS Bi	II Payme	ent Transa	ction De	etail Enq	uiry
Welcome Page My A/C Tr ICBC Messenging bill paymen	ransfer - Registratio	n A/C External Tra	hsfer Outward Remittance	Fixed Deposit Onl	ine FX Customer Service	Credit Card Service	Online precious metal	Online funds
	^ >>	Customer Service>Bill P: <b>'ay Enquiry</b>	y Enquiry/>		count: 6217191001030030 ; Date: 2018-08-28	697 V 2018-0 Enquiry	9-09	×

(Set Starting/Ending Date, and click 'Enquiry')

Note: For more information regarding Internet Banking, please contact our customer service hotline: +65 63695588