

ICBC SINGAPORE BRANCH

CORPORATE E-BANKING

OPERATION MANUAL

(2020 EDITION)



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I E-TOKEN ACTIVATION

First of all, please make sure that you have received the e-token device and activation code list(the e-version shows below)

Group number:	0103
Chinese name of the group:	XE
English name of the group:	
Internet banking login ID:	
Serial number of Password token:	215210000000844
Activation code for Password token:	657959424571

STEP 1: Press and hold the red button for a few seconds to turn on the token:



STEP 2: Enter the 12-digit activation code for Password token, shown in the list above:





STEP 3: Set a new password for your token (6 digits) and repeat the new password again for confirmation, once finished, the Password token set-up is done. Please take note that if the two passwords do not match, the token will be locked for security concern, if so, please contact our relationship manager for the assistance to unlock it:



Note: Once the setup is completed, the first dynamic code appeared is only for the purpose of successful authorisation reminder, please wait for the second 6-digit passcode for the internet banking usage.

ICBC () 中国工商银行 新加坡分行 INDUSTRIAL AND COMMERCIAL BANK OF CHINA LIMITED, SINGAPORE BRANCH

II INTERNET BANKING LOGIN

STEP 1 : Visit the ICBC Singapore Branch home page. The address is <u>WWW.ICBC.COM.SG</u>, The supporting internet explorer version includes IE 8-11, Safari 5.1-.1.2, Firefox 10.0-45 and Google Chrome 20.0-52.0.

Click 'Corporate Banking' under User Login ,to enter the log in page:



STEP 2: Choose 'Password + Token Login', key in the information accordingly



Please use the token to get the Dynamic Password. Turn on the token and press 'OK', to obtain the 6-digit Dynamic Password.



NOTE: If you are first time login to the internet banking, you need to change your login password. key in the initial password and follow the prompts accordingly:

	艮行 新加坡分行 K OF CHINA LIMITED, SINGAPORE BRANCH	6 RAFFLES 0 SWIFT CODE (65)64366508	QUAY #12-01, SINGA : :ICBKSGSG TEL(6 9(Working hours)FAX	APORE 048580 5)63695588(24h) (:(65)65381370
				简体中文
_		Suggest a	resolution of 1024*768 (ex	ample) for the best resu
ICBC <mark> 国</mark> 中国工商银谷	了 企业网上银行		金融	前间
Internet Banking Help	tate + static password logon	Pa User ID: Password: Verification code: s "Confirm" on the To Dynamic Password:	ssword+Token Login K ******************* erjn erjn verification code oken to get the dynamic pa ******* Login	.c.0103 Refresh ssword.

Click 'Login', the webpage will automatically direct you to the Modify-Password webpage:

Modify Password		XE	Internet Banking Service
Customer service: a group of	f functions provided to man	age the customer reserved data and password of	Internet banking.
	Current Password	***	
	It is su and num	ggested to enter a 8-digit password combining letters ibers.Please avoid setting <u>Password of low security</u>	
	Confirm New Password: Please enter the i3yb	i 3vb	
c	validation code: Corporate Customer Number: 01	Refresh verification code	
		Confirm	

NOTE : When you change your password , you will need to enter the group number ,

which you could find in the activation code list.

Group number:	0103
Chinese name of the group:	XE
English name of the group:	
Internet banking login ID:	
Serial number of Password token:	215210000000844
Activation code for Password token:	657959424571



And need to enter the dynamic password once again for verification purpose:

Modify Password		XE	Internet Banking Service						
Customer service: a group of functio	ns provided to manage the	e customer reserved data and password of I	nternet banking.						
Please	Please press [OK] on the token and finish the tranaction as quickly as you can before timeout.								
Dyn	amic Password: ******								
Enter V	erification Code: p3yj	p3yj Refresh verification code							
	Submit	Back							

After completing password setting, you need to log in again:

XE	Internet Banking Service							
sustomer service: a group of functions provided to manage the customer reserved data and password of Internet banking.								
inged your logon password. The new password wi take effect at the next logon.	II							
Logon again								
you reserved at our business office is purely digita ure the safety of your password, you can continue to between 6 and 30 digits and can be a combination issword through this function after password reset	I, system will request for password to use only after password has been of letters and numbers. at our business office so as to							
webmaster@icbc.com.cn Copyright - All Rights reserved								
	XE anage the customer reserved data and password of a served your logon password. The new password with take effect at the next logon. Logon again you reserved at our business office is purely digitate ure the safety of your password, you can continue of petween 6 and 30 digits and can be a combination ssword through this function after password reset webmaster@icbc.com.cn Copyright - All Rights reserved							

Now, you can use the new password to login to the internet banking.



III FUNCTION OVERVIEW

In order to provide a better understanding of ICBC Internet Banking, below is the brief introduction about the functions of Internet Banking.

A) ACCOUNT MANAGEMENT

You can inquire about the account information, balances and details, print e-slip and change the alias of all the accounts that belong to your internet banking account.

B) **PAYMENT and TRANSFER**

Various types of fund transfer and remittance services to fulfill the needs of internal and external business of the company, and support both domestic and overseas transactions at the same time.

C) PAYROLL SERVICE

Provide you the service of employees' salary batch pay-out services, the payees' accounts can be in China domestic banks or other banks across the region.

D) **FIXED DEPOSIT**

Provide RMB, SGD, USD fixed deposit products with different terms of high Interest rates, in order to meet your needs of fund appreciation.

E) CASH POOL

You can manage and transfer the funds to anywhere conveniently, and also enjoy the favorable policies like cross-border fund sweep and allocation, overdraft limit sharing, consolidated interest-bearing and internal pricing and etc.



IV ACCOUNT MANAGEMENT

a) Check Current Deposit Account

Click 'Manage A/C ' \rightarrow 'Current Account Services' \rightarrow 'Current Account Information':



- 1. You can check your account only if the account has already been connected to ICBC Singapore Branch internet banking.
- 2. The account of ICBC in other location can be connected to ICBC Singapore Branch Internet banking as well, including mainland China, HK, Thailand etc. for the detailed information, please contact our relationship manager.



- **1.** You can check your account only if the account has been connected to ICBC Singapore Branch E-banking.
- 2. Choose the region you want to check, and tick the corresponding accounts to view;
- **3.** Click the account or currency link to check the balance, inquired date & time, and viewing the summary of accounts with total balances.
- 4. The inquired results can be printed out directly.



Check Bal in Current A/C					>> Help	
Account Details	Search	Acc	arch			
Transaction History	Search	Acc	ount Summary	Do	wnload	
Country / Area:Singapore						
Account Name:XO						
Account Name in English:XO				Account Summar	y Download	
Account Number	Currency	Account Type	Current Balance	Available Balance	Enquiry Tim	
© <u>0103</u>	SGD	Current Account	29,127.59	29,127.59	30-10-2013 09:4	
© <u>0103</u>	USD	Current Account	1,066,775,00	1,066,775.40	30-10-2013 09:4	
© <u>0103</u>	USD	Current Account	34,026,425.31	34,026,425.31	30-10-2013 09:4	
Total Balance / Net Position(SGD)		Env	29,127.59	29,127.59		
Total Balance / Net Position(USD)	rest	ins	35,093,200.71	35,093,200.71		
currAccountBalance_convert_sum	Tes		35,116,283.04	35,116,283.04		
currAccountBalance_convert_Not Group balance summary	e					
Curre	ncy		Current	Balance	Available Balance	
SG	D		29,12	29,127.59		
US	D	35,093	35,093,200.71			
currAccountBalance_c	onvert_balar	35,116	35,116,283.04			
		Print	Back			

ICBC 🔢	中国工商银行 新加坡分行 INDUSTRIAL AND COMMERCIAL BANK OF CHINA LIMITED, SINGAPORE BRANCH	6 RAFFLES QUAY #12-01, SINGAPORE 048580 SWIFT CODE :ICBKSGSG TEL(65)63695588(24h) (65)64366508(Working hours)FAX:(65)65381370
c) Check De Click 'Manag	tails of Current Account e A/C' → 'Current Account Se	ervices' \rightarrow 'Current Account Statements':
Manage A/C Payment & Transfer	Cash Pool Management Documentation and trade finance Payroll Service	Fixed Deposit Online Loan ICBC Messenging Customer Services Cross-border/cross-group instruction
Manage Â/C	> > Manage A/C > Current Account Services > Current Account Statemen	its
- Current Account Services		a em
- Current Account Information	Current Account Statements	>> Help
- Current Account Balance	Company Name: XU	in Ohr
Current Account Statements	Account 0007	đ v
- Maintain A/C Alias	Date: 01-03-2020	20 Recently 5-day V
- E-slip Services	tille	Inquiry Send Email
* Review statement	TOSTA	
+ Statement Agreement	Please	e select detail file format EXCEL (.csv)
•		Download
Manage A/C Payment & Transfer	Cash Pool Management Documentation and trade finance Payroll Service Fixed Depo	osit Online Loan ICBC Messenging Customer Services Cross-border/cross-group instruction
Manage	Branch Name: Industrial and Commercial Bank Of China Singapore Branch	
- Current Account Services	account name in English:XU	Enquiry Time:01-04-2020 15:32:32
- Current Account Information	Account:010: Date: 01-03-2019 To 01-04-2020	Currency.SGD
- Current Account Balance	Seq. Transaction Time Value Date Business Type Summary Credit Amount Debit	Amount Balance Centric enumber Counterpart Account
Current Account Statements	1 25-11-2019 09:59:44 25-11-2019 ! @#¥#¥#¥ 50,000.00	92.00 0103
- Maintain A/C Alias	2 25-11-2019 25-11-2019 REMITTANCE EBANK-FYJH	0 80 49 868 20 0119 BEL
- E-slip Services	10:25:16	
+ Review statement	3 25-11-2019 25-11-2019 CHARGE EBANK-FYJ	3.00 49,865.20 0103
+ Statement Agreement	4 25-11-2019 25-11-2019 REMITTANCE EPANK BYJH 2	2,194.06 47,671.14 12 XUX
	5 25-11-2019 25-11-2019 CHARGE EBANK-FYJH	40.84 47,630.30 010

- 1. You can check your account only if the account has been connected to ICBC Singapore Branch E-banking.
- 2. The default time range is to check the details of the account within last 5 days. You can select the range of date that you would like to view. The maximum period is ten year's account details.
- 3. E-slip printing function requires the token device for verification purpose.
- 4. The account details can be printed out.
- 5. The account details support both Excel and PDF format.



Branch Accoun Accoun Accoun	Name:Indus t Name:XO t Name in E t Number:0	strial and Comme inglish:XO 103	rcial Bank	Of China Si	ngapore Br	anch	Enquiry Currence	Time:30-1 y:SGD	.0-2013 (09:47:57					
Date Ra	unge: 01-09-	2013 To 30-10-2	013												
Tı	ansaction T	ime Date of value	Transactio	n Type Rei	marks Cred	lit Amount I	Debit Amoun	t Balance	Certif	icate number	Transac	ction Details	Transac	tion Details	
1	02-09-201 15:32:45	3 02-09-2013	REMITT	ANCE EB	ANK- YJH		10.0	140,750.	81	ent	1234567	890123456789	XX 123	CXXXX 4567890	
2	25-09-201 11:46:51	3 25-09-2013					19.2	140,721	am		0103				
3	29-09-201 18:17:15	3 29-09-2013				0	EM2	140,712.	37		0103				
4	01-10-201 17:47:52	3 01-10-2013		4	res	ine	19.2	2 140,693.	15		0103				
5	01-10-201 17:47:54	3 01-10-2013			X		12.8	140,680.	34		0103				
6	01-10-201 17:45:03	³ 01-10-2013				112.00		140,792.	34		0103		XRXGX XHX X (XNXM XOX XIXUX	TXOXIXN LXIXGX TX.X IXMXEXSX UXTXRX DXTXOX)X	1
7	30-10-201	3 30-10-2013			232	145.00		140.937.	34		0103		XPXT	(PXEXLXD)
Total	10:25:24					257.00	80.47								
Branch	Name	Industrial and	Commerci	al Bank O	f China S	inganore	Branch								-
Accoun	t Name:	YE		ar baik o		angapore	Diancii			1					
Account	t Name in	XE								61					
Enguir	v Time:	01-03-2014 10:	24:07					-	1 P	-					
Accoun	t Number:	0103													
Curren	icy:	USD						V							
Date R	ange:	01-02-2014 To	01-03-201	.4				-							
		Transaction Ti	me	Date of v	Transacti	Remarks	Ciedit AnD	ebit AmcE	alance	Certifica	Transact	iTransactiTr	ransacti	on Details	
1		01-02-2014	17:28:46	01-02-201	REMITTAN	EBANT-INT	Н 9	3.00 2	21,000.8	32	123456	123456 1234	456		
2		01-02-2014	17:28:46	01-02-201	CHARGE	EL ALK-FYJ	́Н 1	0.00 2	20, 990. 8	32	0103				
3		01-02-2014	10:20:55	01-02-20	T THIT IAN C	EBANK-FYJ	Н 2	0.00 2	20, 970. 8	32	778899	PETROEAST 1	12345678	9	
4		01-02-2014	10:20:55	01-02-201	Ch RGE	EBANK-FYJ	Η 1	0.00 2	20, 960. 8	32	0103				
5		01-03-2014	16:20:48	01-03-201	INTEREST		3.40	2	20, 964. 2	2					
Total							3.40 1	33.00							



d) Bank statement inquiry

Click 'Manage A/C' \rightarrow 'Review Statement'



- **1.** You can check your account only if the account has been connected to ICBC Singapore Branch E-banking.
- 2. You can select the range of date that you would like to view. The maximum period for the monthly bank statement is one year.
- 3. The bank statements can be printed out.
- 4. The bank statements support both Excel and PDF format.



V INTERNAL TRANSFER

Click 'Payment & Transfer' \rightarrow 'Transfer' \rightarrow 'Internal Transfer':





- **1.** The function applies to the funds transfer between internal registered accounts within the company;
- 2. The payer and payee must be in the same account opening region, such as Singapore accounts, or domestic accounts. China domestic accounts belongs to same region;
- 3. Internet banking supports payer and payee using different types of currencies;
- 4. Once submitting your order, you will see the referential exchange rate indicated in the activation code page;
- 5. It is real-time transfer without any charges;
- 6. The function needs to use token device;
- 7. The successful submitting page can be printed.

Internal Transfer	>> Help
Real-time in	struction submitting succeeded!
Instruction No.: ACA18921	
Time of Submission: 30-10-2013	09:53:33
Customer Name:	
From: 0103	povinient ac
Currency: SGD	ironu
Debit Amount: SGD 100.	
Transfer To: MINS	
V F0: 0103	
Currency: USD	
Credit Amount: USD 79.25	
Exchange Rate: 1 USD = 1.	2619 SGD
Reference:	
Transfer type: Real-time	
Save	Finish



VI EXTERNAL TRANSFER

Click 'Payment & Transfer' \rightarrow 'Transfer' \rightarrow 'External Transfer':

Manage A/C	Payment & Transfe	er	Cash Pool Management	Documentation and trade finance	Payroll Service	Fixed Deposit	Online Loan	ICBC Messenging	Customer Services	Cross-border/cross-group	instruction
Payment & T	Transfer		>> Payment	& Transfer > Transfer > External Trans	'er			h.			
- Transfer							0	n			
- Internal Tra	nsfer		External Transfe				-nk				>> Help
- External Tra	ansfer			From	n: XU					¥	
- Check Instr	uction - Transfer			From Accour Currenc	it 0103 y: SGD v Usebl	• Pala ce:13,532,6	674.87				
Approve Ins Transfer	struction -				T.F.						
Payee/Bene Maintenanc	eficiary			Name of Account to be credited			Please select the	e Beneficiary's Account	t from My payee	,or enter the beneficiary's	
Sign Sched	lule Transfer			Accourt	it						
Agreement	cel Agreement of			Currenc	y: USD 🔻 🔇						
 Service for Agreement 	Transfer	•		Remar	k						
Check Instr	uction on		Whet	ner to send SMS reminder to beneficiar	y: 🔍 Yes 🔍 No						
Approve Ins	struction on					Submit	Re	eset			
schedule tra	ansfer										
External Tr	ransfor										>> Help
External fi	ansier										~~ neip
				Customer Name: X							
				From Account Name: 0103	1						
				Currency: SGD	20.00						
				Transfer To: X	20.00			nt			
				To: 0103	i		ne				
				Credit Currency: USD			0112				
				Credit Amount: USD Reference Exchange Rate: 1 US	15.85 (For Ref D = 1.2619 SG	For in ormati	on only. The	actual processing	rate may vary.		
				Reference:	11						
			Whether to send SM	S reminder to beneficiary: No	5 1						
		P	lesse enter the followi		001962	0. 00					
		т	he above picture inclu	des 6 digit, rai dom number fro	m payee accou	int and Transfe	r Amount, ple	ase check it carefu	illy.		
		P	lease press [OK] on th	e token and finish the tranaction	as quickly as y	ou can before f	timeout.				
			Dvn	amic Password							
			Enter Ve	ification Code: uc86	c 86	esh verification	code				
				Confirm	c	ancel					
Eutomal 7											an Unio
External	ransier										>> Help
				Real	-time instructio	n submitting su	cceeded!				
				00							
								A			
				Instruction No.: ACB	28947	-	ne	II.			
				Time of Submission: 30-1	0-2013 09:57:4		UIII.				
				From Account Name: 0103	И	iru	*				
				Currency: SGD	61						
				Amount to be debited: SGD	20.00						
				Transfer To. X	0						
				TPS TO: 0103	N						
				Credit Amount: USD	15.95						
			R	eference Exchance Rate: 1 US	D = 1.2619 SG	D					
				Reference:							
				Save	Pr	int	Finish	1			
				Cave				1			

Note:

1. It applies to the Singapore ICBC local accounts transfer and supports payers and



payees using different type of currencies;

2. After submitting your order, you will see the referential exchange rate in the activation code page;

3. It is real-time transfer without any charge;

4. The information of payees can be saved for direct selection next time, to avoid manually keying in;



5. You can choose to send SMS message to inform the payees to check their accounts, the language of SMS message can be either English or Chinese, it depends on the version of the e-banking you login to. The SMS message service is free of charge;

Whether to send SMS rem	inder to benef	iciary: 💿 ye	s 🔘 no	en.
		Notice	Cell phone number	SMS content
			65 XXXXXXXXX	The Bank has deducted the payment of
	Payment successful			USD from the account number ending
			ting	with 3544 to that ending with .[ICBC]
		Lez	Submit Rese	t

6. The successful submitting page can be printed out.



External Transfer

>> Help

Real-time instruction submitting succeeded!
Instruction No.: ACB28947
Time of Submission: 30-10-2013 09:57:45
Customer Name:
From Account Name: 0103 payment ac Currency: SGDS
Amount to be debited. SGD 20.00
Transfer To: X
To: 0103020
Credit Currency: USD
Credit Amount: USD 15.85
Reference Exchange Rate: 1 USD = 1.2619 SGD
Reference:
Save Print Finish



VII REMITTANCE

Click 'Payment & Transfer' - 'Remittance' - 'Create':







Note:

1. When you choose 'Registered Account', there will be a pop-up to remind you that the internal registered account transfer can not be done by this function;

Submit Instruction - Remittance	>> Help
☑ I have read and agree with the g	Circular on Remittance
Remitter Name:	·
Applicant's Account Number:	0103 -
Remitting Currency:	SGD ▼ Usable Balan 来自网页的消息
Beneficiary account type:	Registered Account
Benefician/s Name:	X Please access "Payments-Transfer-Internal Transfer" to conduct transfer. The transfer is free of charges.
To:	
Receiving Currency:	SEL
Industrial and Commercial Bank of China or no.	Ves No
Cross-border or not:	©Yes ◉No
	Next Reset



- 2. The function supports different currencies of the payers' and payees' accounts;
- Save and Submit You can choose when you submit the instruction or add new 3. sample to avoid keying in the same information again.
- The input of the payee's name, account and currency in the first page will be saved; 4. The input box with symbol '*' must be filled in;
- After keying in the country and city information of beneficiary's bank, you can use 5. SWIFT CODE or name of the bank to choose the correct bank in the drop-down box, where no manual keyin is required;

Country/region of beneficiary bank:	SINGAPORE (SG)
City of the beneficiary bank:	SINGAPORE *
	Please select a beneficiary on k in the list
Beneficiary bank:	dbs *
Beneficiary Bank Code:	DBSESGSGXXX OBS VICKERS SECURITIES (SINGAPORE) PTE LTD SINGAPORE DBSSSGS GIED DBS BANK LTD. (INVESTMENT BANKING DEPARTMENT) SINGAPORE
Address of receiving bank:	DB SSGSGLMS DBS BANK LTD. (LIQUIDITY MANAGEMENT SYSTEM) SINGAPORE DBSSSGSGPCG DBS BANK LTD. (PCG-PRIVATE BANKING DEPARTMENT) SINGAPORE
	DBSSSGSGXXX DBS BANK LTD. SINGAPORE
	KODBSGSGXXX KOREA DEVELOPMENT BANK, THE (SINGAPORE BRANCH) SINGAPORE

6. Internet banking supports SWIFT GPI to trace remittance progress and fund status:

Click 'Payment & Transfer' - 'Remittance' - 'Check' - 'Inquiry'

	ranster	Cash Pool Ma	nagement D	ocumentation and	trade finance	Payroll Service	Fixed Depos	it Online Lo	an ICBC Messenging	Customer	Services (Cross-border/cro	ss-group instructio
Payment & Transfer	*	>	> Payment & Tr	ansfer > Remittanc	e > Check								
+ Transfer													
+ Transfer Batches		Check							hr				>:
- Remittance				Re	emitting unit:				1				
- Create				Rem	ittance type:	Real-time •			ner				
- Check					Status:	Remittance succe	ssful 🗹 Rem	ittance fail d	Pending for processing				
- Approve Instruction - Remittance					Date:	11-03-2019			1				
- Saved Record						A L	IL.	Inquiry					
Remittance receipt information inquiry			Instruction	ID of Submit	Pulmul	n9 ×				Beeslying	Demittenee	Instruction	Demittenes
- My reservation	•		No.	Person	Subini	Remittance A/C	Currency	Debit Amount	Receiving A/C	Currency	Amount	Status	progress
+ Batch remittance			ACC589594	GEVIN.c.0103	25-02- 2020	0103(SGD		0103(USD	USD 100.00	Wait for authorization	
+ ICBC EXPRESS					10:20:32							danonzatori	
* Local SGD G3 remittance			ACC589596	GEVIN.c.0103	25-02- 2020 16:57:47	0103(SGD	SGD 119.65	0103	USD	USD 88.00	Remittance successful	Inquiry





VII Batch Remittance

Click 'Payment & Transfer' \rightarrow 'Batch remittance \rightarrow 'Create batch SWIFT/Local SGD/ICBC EXPRESS':



- **1.** You can choose different batch-remittance types as per you required and download the corresponding templates.
- 2. Fill in all the required information correctly and save the copy.
- 3. Choose the excel file and upload it accordingly.



IX ICBC EXPRESS

Click 'Payment & Transfer' \rightarrow 'ICBC Express' \rightarrow 'Create':





Note:

1. It applies to the global remittance whose payer's and payee's accounts are ICBC accounts;

2. The fund is debited into accounts real-time and the message is sent on real-time basis;

3. The currencies of the payer's and payee's accounts can be either RMB or others;

4. You can save the remittance information as samples to avoid manually keying in the same information next time.



X Local SGD G3 Remittance

Click 'Payment & Transfer' → 'Local SGD G3 Remittance' → 'Paynow Transfer':

Manage A/C Payment & Tra	ansfer	Cash Pool Management	Documentation and trade finance	Payroll Service	Fixed Deposit	Online Loan	ICBC Messenging	Customer Services	Cross-border/cross-group instruction
Payment & Transfer	^	> > Payment	& Transfer > Local SGD G3 remittance	> PayNow transfer	r				
+ Transfer									
+ Transfer Batches		PayNow transfer							>> Help
+ Remittance									
+ Batch remittance			Collection information: Collection method:	Cell phone pur	mber NRIC/FIN		16m		
+ ICBC EXPRESS			Cell phone number:	+ Singapore,65					
- Local SGD G3 remittance			Transfer information:			0			
- PayNow management			Ordering Customer	-	11				
- PayNow transfer			Payment Account: Currency:	SGD V Us ble	Balance: 13,532,67	4.87			
Submit remittance instruction			Amount Details:	15					
Approve remittance instruction			Tra sfer postscript:	PayNow					
Inquire remittance instruction			Priansfer purpose:	Choose • *					
Scheduled local SGD transfer inquiry						Transfer			
- Reference sample						ranoial			

Click 'Payment & Transfer' \rightarrow 'Local SGD G3 Remittance' \rightarrow 'Submit remittance instruction':

Manage A/C	Payment & Transfer	Cash Pool Management	Documentation and trade finance	Payroll Service	Fixed Deposit	Online Loan	ICBC Messenging	Customer Services	Cross-border/cross-group instruction
	*	Step 1: Pleas	e select your transfer account						
Payment & Tra	ansfer	Date of							
+ Transfer		transfer (01-04-2020 You can Choose from " Sa	mple Select transfe	r information in "				
. Transfer Date	-	application:					k		
* Transfer Bato	cnes	English name of					-11	,	
+ Remittance		paver:					ACH		
* Batch remitta	ance	Ordering				-			
		Customer:			•		1 Million		
+ ICBC EXPRE	SS	Payment	-		. 17	TU			
- Local SGD G	3 remittance	Account:							
- PayNow man	nagement	Currency:	SGD V Usable Balance:13,532,674	.87	P. M.				
- PayNow trans	Isfer	Step 2: Fill in	Beneficiary's Details	ins	<i>y</i>				
Submit remitt	tance	name: -		LL C					
Approve comi	ittanco	A/C No:							
instruction	intance	Name of	<u>}</u>						
Inquire remitt	tance	receiving	Choose				▼ * Ber	eficiary bank's SWIFT	code
instruction	unce	bank:							
Scheduled lo	ocal SGD	Step 3: Fill in	Amount Details						
transfer inqui	iry	Transfer							
- Reference sa	ample	amount	\$GD *						
		Transfer	Choose = *						
		purpose:	Choose +						
			*						
		remarks:							
		I want to							
		conduct							
	-	scheduled							
		transfer							

Note:

1. You can choose Corporate Paynow to transfer funds by referring to the Payee's registered Phone number, NRIC or UEN Number.

2. While choosing Local SGD Transfer, you can choose either FAST or G3 path to finish the fund transfer.





XI PAYROLL SERVICE

You can use Internet banking to check the payroll order, order-submit, order-approve and payment account management. Payroll services include regular authority, separate authority and via RMB pre-settlement remittance.



A) Payroll Service With Regular Authority Click 'Payroll Service' - 'Submit Instruction - Payroll'

Manage A/C	Payment & Transfer	Cash Pool Management	Documentation and trade finance	Payroll Service	Fixed Deposit	Online Loan	ICBC Messenging	Customer Services	Cross-border/cross-group instruction
Payroll Servie	ce	> > Payroll Se	rvice > Submit Instruction – Payroll						
- Check Instru Payroll	uction -								
- Approve the	instruction	Submit Instructio	n – Payroll						>> Help
- Submit Instr Payroll	uction -		Cut-off time. O	time of Payroll Servi therwise , it will be p	ice is 6:30. Please rocessed in the ne	submit and auth xt business day.	orize the transaction b Sorry for the convier	efore the cut-off nce brought to	
_ Self-manage payment acc	ment on count		you.				1en		
				Name of branch inst	titution: *	-11		•	
				Payer account n Payment cu	iumber: *	01	•		
			(Ordering Customer A	ddmss. 1Xi JXI	XN BXKXT M	XRX		
				- Nne	ent fate:* 01-04-202	0 💽 🗸	(DD-MM-YYYY)		
	•			Payment	tusage:* Payroll	service •			
				Uplo	ad files:* Choose	File No file	chosen		
			COCV.		Please cl	ck EXCEL file to	emplate Here Downloa	d	
			162	Total A	Amount:* USD 🔻				
			<i>y</i>	Total Tran	saction:*				
				Name of the batch p	package:				
			After sub	Banking (Charges: Collect by	r transaction	n under the inquiny inc	truction transaction	
		In order to comply w	th relevant policies please provide the	e country/region and	l complete address	of beneficiary in	the attachment uploa	ded when applying for p	avroll payment via our internet banking with
				effect from 20	019/01/02, otherwi	se the payroll pa	yment might be affecte	ed.	
					Submit	В	ack		

- 1. Click 'Submit', to submit the instruction of payroll service with regular authority;
- 2. All the staffs' salary list and payment information should be submitted by the finance ID;
- 3. The payment account must be the same with the default setting in the agreement. If modification is needed, you can change it in the function 'Self-management on payment account' in the drop-down list below;
- 4. You can submit the instruction in advance and choose the date to execute it. If you choose T day, the instruction will be accepted on T day. The money will be debited on T day and arrived in payees' accounts on T+1 day. You can also check it in the internet banking on T+1 day.



If the Payee's account is other banks' account, then, T+3 days will be needed to reach Payee's account.

- The staff salary list (Excel file) must be uploaded before submitting; 5.
- The currency, total amount must be the same with the staff salary list, otherwise it 6. will be failed.
- 7. When authorizer would like to make a payment approval, click on the 'Review' to proceed.
- **B)** Payroll Service with Separate Authority

Process flow example: HR submit salary details \rightarrow HR authorize the salary details \rightarrow Finance submit the payment details \rightarrow Finance approve.



Click 'Payroll Service' - 'Submit Instruction - Payroll'

Submit the instruction of agency distribution of wages	>> Help
Upload files: E\新加坡交流\代发工资\8月权限分离.sal	
Total Amount SGD 90.00	
Total Transaction: 3	
Banking Charges: Collect by transaction	
After submitting the instruction, please inquire the fee inform tion under the inquiry instruction transaction	
Please press [OK] on the token and finits other inanaction as quickly as you can before timeout.	
Dynamic Password, A Aven	
Test	
Enter Verification Code: 83ea 83ea Refresh verification code	
Confirm Cancel	
Submit the instruction of agency distribution of wages	>> Help
Your batch instruction of ADK233 The payround in the payround of Please use inquiry	

Click 'Submit payment instruction':

Note:

- 1. The staff salary detail list need to be submitted by the HR ID. The payment instruction should be submitted by the finance ID. The authority is separated to ensure that information is protected;
- 2. Before you submit the payment instruction, you should double check the instruction of staff salary list;
- 3. If you submit the instruction on T day. The money will be debited on T day and arrived in T+1 day. You can also check the status in the internet banking on T+1 day;

If the Payee's account is other banks' accounts, T+3 days will be needed.

- 4. Only the HR ID can query and check staff salary list after the instruction submitted; Finance ID shall only be able to click ' REVIEW ' to proceed the payment.
- 5. The payment account can be modified through self-service function in the drop-down list.

ICBC (図) 中国工商银行 新加坡分行

C) RMB pre-settlement remittance

Click 'Payroll Service' - 'Submit Instruction - Payroll'

MERCIAL BANK OF CHINA LIMITED , SINGAPORE BRANCH

Note:

1. Click^{Submit}, to submit the instruction of payroll service with regular authority;

2. All the staff salary list and payment information should be submitted by the finance **ID**;

3. The payment account must be the same with the default setting in the agreement. If modification is needed, you can change it in the function 'Self-management on payment account' in the internet banking;

4. You can submit the instruction in advance and choose the date to execute it. If you choose T day, the instruction will be accepted on T day. The money will be debited on T day and arrived on T+1 day. You can also check it on the internet banking on T+1 day.

If the Payee's account is other banks' account, then, T+3 days shall be needed to reach Payee's account.

5. The staff salary list (Excel file) must be uploaded before submitting;

XII ICBC MESSENGING

The function will notify you any change of your account balance and also update you about account status at all times.

A) Set receiving option

Manage A/C	Receivable	Payroll Service	Payment & Transfer	Cash Pool Management	Fixed Deposit	Online Loan	ICBC Messenging	Customer Services	Liquidity management	
ICBC		<u> </u>	> > ICBC Messenging	> Set receiving option		_		-		
_ Subscribe ICE	вс									
Messenging	· · · · ·	s	et receiving option							>> Help
- MyICBC Mes	senging		The following is the ID a	d contact information of all c	sustamers of the	company please s	select and maintair	the contact method v	ou want to use for ICBC to se	and SMS or
- Set receiving	option		e-mail:			company, prodoc .	~	X		
			Outtom D		Con	tact No.: 65 -	20	ample:County code-m	obile phone number	
			Castomento.		Mailbox a	iddress:		Example:example@	icbc.com.cn	
			Customer ID:		Con	tact No. 165 - 19	90818323 E	ample:County code-m	obile phone number	
					Mailbora	iau ess:		1 Example:example@	icbc.com.cn	
			Customer ID:		Moilhoy o	tact No.: 65 - 9	90263918 E	(ample:County code-m	obile phone number	
				actin	Con	tact No : 65 - 9	0263018 F	example:County code-m	obile phone number	
			Customer ID:	162.	Mailbox a	iddress:	JO2003710 L.	Example:example@	icbc.com.cn	
			Note: After this setting, yo	u still need to modify the Mess	senger service alr	eady contracted.				
						Confirm	Concol			
						Commit	Calicer			
2	> ICBC Mes	ssenging > Set i	receiving option							
Set	eceiving o	ption								>> Help
		1	he information of mo	odification is as follows,	please confir	m:				
		С	ustomer ID:	Conta	ict No.:	Mailbo	ox address:	k		
		С	ustomer ID:	Conta	ict No.:	Mailbo	ox address:	6		
		c	ustomer ID:	Conta	ict No.:	Mailbo	ox ad treas.			
		C	ustomer ID:	Conta	ICTINO.:	::07	ix audress:			
			Please pr	ess (UK) on the token an	id finish the tra	nacti in es quic	kiy as you can b	etore timeout.		
			D	ynamic Password: 👫	*	<u></u>				
				nin	6	100-000				
			Ente	r Verification Co. e: 4 fyf	4f]	Refrest	h verification cod	le		
				T.						
				Cor	nfirm	Cancel				

- **1.** You can update the Mobile phone number and email address for all your registered Token IDs under your company. Please update immediately if there is any change about the contact information.
- 2. Contact number must be a Singapore mobile phone number, and please key in the correct email address.
- 3. You need the token device to complete this section.

B) Subscribe ICBC Messenging

Customized functions for account changes acknowledgement and balance changes alert setting, including SMS messages and emails.

Manage A/C	Receivable	Payroll Service	Payment & Transfer	Cash Pool Management Fixed Deposit Online Lo	an ICBC Messenging Customer Services	Liquidity management
CBC lessenging			> > ICBC Messenging	1 > Subscribe ICBC Messenging	ant	
Subscribe IC Messenging	BC.				men	
lly ICBC Mes	ssenging	E E	Subscribe ICBC Messe	nging	011.	>
Set receiving	y option					
			Serial number	Product na. e	Product description	Action
			1	Acc. un choise reminder		Subscribe
			2	Eved-time balance reminder		Subscribe
			3	emmder for collection and distribution of cash pool	I	Subscribe
			4	Business processing reminder		Subscribe
			5	Regular expiry reminder		Subscribe
		•				

a. Account change reminder

Manage A/C	Receivable	Payroll Service	Payment & Transfer	Cash Pool Managemen	t Fixed Deposit	Online Loan	ICBC Messenging	Customer Services	Liquidity management	t
ICBC		<u> </u>	ubscribe ICBC Messen	ging						>> Help
Messenging		5	Type of mes	senging service: Alert or	n account changes					
- Subscribe ICE Messenging	BC .		С	company's name:				~		
- My ICBC Mass	onging			Subscribed A/C:						
ing iebe mess	renging		1	Custom currency: SGD	~	1	4	•		
- Set receiving	option		Withdrawal r	eminder amount	1.00	The transaction	with incurring amoun	above the amount will b	be subject to financial ren	ninding
			Reminding amount for	r account posting:	1.00	The transaction	with incurring amount	t above the amount will b	be subject to financial ren	ninding
			Display transaction am	ount and account balance: Ois	play 🔘 Not displaye					
				Service period: 1 mor	nth 💌	III Y				
				Auto-renew: will be	stem will auton inti al deducted from the sp	ly make extensio ecified payment	n for you upon the expi account	ry of the services. Each (extension period is one n	nonth, and fees
			Re	ceiving language: 💿 E.	alisk.					
		•	Receivin	Receiving model L1 SM	IS 🗹 E-mail eiving option					
				Customer ID:		Con	tact No.	Ма	ailbox address:	
				Customer ID:		Conta	ct No.: (Mailbo	x address:	
				Customer ID:		Con	tact No.	Ma	ailbox address:	
				Customer ID:		Con	tact No.	Ma	ailbox address:	
			С	ompany's name:			1	~		
				Payment A/C No.:	4 💌	•				
				Currency: SGD	~					
						Confirm	Cancel			

- **1.** The function supports different currencies or accounts with different reminder settings.
- 2. If the service period ends, Auto-renewal function can help you continue this reminder service.
- **3.** This ICBC Messaging is free of charge, but the payment account information need to be provided for reference purpose.

b. Fixed-time balance reminder

Manage A/C Receivable	Payroll Service	Payment & Transfer Cash Pool Manag	gement Fixed Deposit	Online Loan	ICBC Messenging	Customer Services	Liquidity management
ICBC	<u>^</u>	> > ICBC Messenging > Subscribe ICBC 1	dessenaina				
Messenging			webbenging				
Messenging							
- My ICBC Messenging	S	ubscribe ICBC Messenging					>> Help
- Set receiving option		Type of messenging service: F	ixed-time balance remine	ler			
		Company's name:		_	1	~	
		Subscribed A/C:		~			
		Currency.	SGD 💌	kusilahla Dalassa	k		
		Sending period:	Current Balance	wallable Balarice		be a second s	
		Service period:	6 months	onur	mer		
			The system will automatica	illy make extensio	n lor you upon the expir	y of the services. Each	extension period is one month, and fees
	4	Auto-renew:	will be deducted from the s	pecified hayment	account		
		Receiving language:	English				
		Receiving mode:	SMS 🗌 E mail				
		Receiving number / email:	Set renearing option				
				Cur	naci Nu.	IWa	moox address.
		U us imeriD:		Conta	act No.: I	Mailbo	(address:
		Customer ID:		Cor	itact No.	Ma	illbox address:
		Customer ID:		Cor	ntact No.	Ma	ilbox address:
		Company's name:			1	*]	
		Payment Alc No.	SCD 🖌				
		Culture, [
				Confirm	Cancel		
Subscribe ICBC Me	ssenaina						>> Help
		Type of messenging service: I	Fixed-time balance re	eminder			
		Enterprise name:					
		Subscribed A/C:					
		Currency: 5	SGD				
		Balance reminder type: •	Current Balance Ava	ilable Balanc	e		
		Sending period:	Day				
		Service term: 1	6 months				
		Auto-renew: "	Yes		1090	k	
		Receiving language: I	English		m		
		Receiving mode: 1	SMS				
		Beceiving number / email: 1	Customer ID:	11			
			Customer				
			CustomerilD				
		Enterprise north					
		Enterplace name	15				
		Paymer A No.:					
		Currency: 3	SGD				
		Please press [OK] on the token	and finish the tranac	tion as quickly	/ as you can before	timeout.	
		Dynamic Password: 🏞	****				
		Enter Verification Code: e	a6b ea6t	Refresh v	verification code		
			Confirm	Cancel			

ІСВС 😰	中国工商银行 新加坡分行	6 RAFFLES QUAY #12-01, SINGAPORE 048580 SWIFT CODE :ICBKSGSG TEL(65)63695588(24h) (65)64366508(Working hours)FAX:(65)65381370
	Custo	mizing Industrial and Commercial Bank of China Messenger succeeded
	Transaction No.:ACK86 Submit On: 26-06-2014 15:54:10	ı
	Your information is as follows: Type of messenging service: Fixed-time balance n Enterprise name:	eminder
	Subscribed AVC: Currency: SGD Balance reminder type: Current Balance Aw	Niable Balance
	Sending period: Day Service term: In anths Autor ronew: Yes	
	Receiving language: English	
	Receiving mode: SMS	
	Receiving number / email: Customer ID:	
	Customer ID:	
	Customer ID:	
	Enterprise name: INDUSTRIAL AND C	OMMERCIAL BANK OF CHINA LIMITED
	Payment A/C No.:	
	Currency: SGD	
	Save	Back

Note:

- **1.** The function supports different currencies or accounts with different reminder settings.
- 2. If the service period ends, auto-renew function can help you continue this reminder service.
- **3.** This ICBC Messaging is free of charge, but the payment account information needs to be provided for reference purpose.

C) My ICBC Messenging

wanage A/C	Receivable	Payroll Sen	nce Payment & Transf	er Casri Pool Management Fixed Deposit Online L	pan iCBC wessenging Cu	isturrier Services Liqi	uluity management	
CBC lessenging			> > ICBC Messen	ging > My ICBC Messenging				
Subscribe ICI Messenging	BC				-*			
My ICBC Mes	senging		My ICBC Messengin	ġ	opr			>
Set receiving	option		My Industrial and Cor	nmercial Bank of China Messenger List:	anne			
					0.		Disular	
			serial number	Message type	Sunt No. Receivin	g mode Receiving language	balance/amount or not	Action
			serial number	Message type	Sunt No. Receivin SN E-rr	g mode Receiving language IS English	balance/amount or not	Action Modify End
			serial number 1 2	Message type b.co Alert on account changes Fixed time bake severminder	Sunt No. Receivin SM E-m SM E-m	g mode Receiving language ts call English ts call English	Display balance/amount or not Display	Action Modify End Modify End

- **1.** You can manage your subscribed ICBC Messaging Services, each setting is able to be modified under the Action column.
- 2. You can terminate the service by clicking the 'End' under the Action column.

XIII TERM DEPOSIT (FIXED DEPOSIT)

1. Login to the ICBC Corporate Banking, choose the menu "Fixed Deposit"

2. Check the details of All Fixed Deposit under menu "Check Fixed Deposit"

Check I	Fixed Deposit					h.		>> H
Time de	posit list of the Bank's accounts:					Ino		
	Account Type	Company Name	Account No.	Deposit Seq.	Account Status	Deno. It I mult Maturity date	Balance	Action
				-			-	
				00001	No mar	01-11-2018	USD 5,000.00	Change Instruction on Maturity
	Cumulative Deposit						USD 5,000.00	
			Test	ing Print				

3. Click the menu "Current to Fixed" and choose the currency from USD,

CNY or SGD

Manage A/C Receivable	Payro	Il Service Payment & Transfer Cash F	ool Management	Document	ation and trade finance	Fixed Deposit
Fixed Deposit	^	> > Fixed Deposit > Curre	nt to Fixed			
- Operation Guide				1	at	
- Check Fixed Deposit		Current to Fixed		me	11.	
- Current to Fixed			ori-			
Change Instruction at Maturity		Please select deposit currency:	ISD GO ENY	quiry		
		Test Deposit typ	e Depos	it Period	Minimum Amount Required	
		1.				0.00 < Amount
					USD 5,000.00	$1,000,000.00 \le Amc$
						10,000,000.0
						0.00 < Amount

4. Choose the Deposit type and Deposit-in

свс 🖲			银行 新加坡分行	6 RAF SWIF (65)64	FLES QUAY #12-01, SII T CODE :ICBKSGSG TE \$366508(Working hours)	NGAPORE 048 L(65)63695588 FAX:(65)65381
Deposit type	Deposit Period	Minimum Amount Required	Interest Rate(%)		Priviledge Description	Action
			0.00 < Amount< 1,000,000.00	0.0100%		
OVERNIGHT USD TD		USD 5,000.00	1,000,000.00 ≤ Amount< 10,000,000.00	0.0100%		Deposit -in
CORP-RES			10,000,000.00 or above	0.0100%		
			0.00 < Amount< 1,000,000.00	0.2500%		
USD TD CORP-RES	7 Day	USD 5,000.00	1,000,000.00 ≤ Amount< 10,000,000.00	0.2500%		Deposit -in
			10,000,000.00 or above	0.3000%		
			0.00 < Amount< 1,000,000.00	0.3000%		
USD TD CORP-RES	14 Day	USD 5,000.00	1,000,000.00 ≤ Amount< 10,000,000.00	0.3000%		Deposit -in
			10,000,000.00 or above	0.3500%	h.	
M USD TD CORP-RES 1 months		USD 5,000.00	0.00 < Amount< 1,000,000.00	1.1000%	100	
	1 months		1,000,000.00 ≤ Amount< 10,000,000.00	1.1000%	men	Deposit -in
			10,000,000.00 or above	1.1500%	min	
			0.00 < Amount< 1,000,000.00	1.3000	0.**	
USD TD CORP-RES	2 months	USD 5,000.00	1,000,000.00 ≤ Amount< 10,000,000.00	1.30.0%		Deposit -in
			10,000,000.00 or above	1.3500%		
			0.00 < Amount< 1.00 (0.0.0)	1.5000%		
USD TD CORP-RES	3 months	USD 5,000.00	1,000,000.00 ≤ moi nt< 10,000,000.00	1.5000%		Deposit -in
			10,000,000.00 or above	1.5500%		
			0.00 < Amount< 1,000,000.00	1.6500%		
USD TD CORP-RES	6 months	USD 5,000.00	$1,000,000.00 \le Amount \le 10,000,000.00$	1.6500%		Deposit -in
			10,000,000.00 or above	1.7000%		
			0.00 < Amount< 1,000,000.00	1.7500%		
USD TD CORP-RES	9 months	USD 5,000.00	$1,000,000.00 \le \text{Amount} \le 10,000,000.00$	1.7500%		Deposit -in
			10,000,000.00 or above	1.8000%		
			0.00 < Amount< 1,000,000.00	1.8000%		
I USD TD CORP-RES	12 months	USD 5,000.00	$1,000,000.00 \le \text{Amount} \le 10,000,000.00$	1.8000%		Deposit -in
			10,000,000.00 or above	1.8500%		

*The above Interest rate is only for reference purpose and subject to change with prior notice on the ICBC Corporate Banking website.

5. Fill in the required information and submit the instruction

From		~		
From Account 0103	V			
Debit Currency: USD V Use	able Balance:8,286.84		-k	
Deposit account No.: 0103	~		an'	
Currency Credited: USD			ner	
Withdrawait USD	5,000.00	-11		
O Deposit USD		aror		
Deposit Type:	USD TD CORP-RES			
Reference Interest Rate:	1	Amo ni Kange		Interest Rate
	0.00	Amount< 1,000,000.00		0.0100%
Net interest for reference: USD 0.00	4110			
Option upon maturity: 🛞 Transfer p	r pan no interest to other acc	count		
Deposit account No: 0103				
Currency: USD V				
Remark				

6. Confirm the information and enter the Dynamic Password generate by ICBC e-token

7. Instruction submitted successfully and waits for authorization

8. Login to ICBC Internet Banking using Authorized ID, choose the menu

"Fixed Deposit-Approve regular instruction"

9. Inquiry the submitted instruction by choosing the account and instruction

type "Apply Term Deposit"

10. Click the transaction No., Confirm the information and enter the Dynamic

Password generate by ICBC e-token

Approve regular instruction	>> Help
Transmiss No. 1 CA100	544 ·
Iransaction No.: AGA100	J11
Status. Wall for	Jumonzadori
Instruction Type: Open til	e deposit at real time
Submitted By: (ID) TEST1.	.0103
Submit On: 31-10-2	18 16:25:59
From:	h.
From Account: 0103	- AL
Currency: USD	. ON .
Deposit account No.: 0103	
Currency Credited: USD	- nu
Deposit Type: OVERN	GHT USD TD CORE RES
Deposit Period: Jays	
Interest Rate-mick to	
Debit Amount: U. D.5.	00 00
Depositian of thus Do	00.00
October of the transfer	principal and interest to other account
De stracount No: 0103	
Currency USD	
Bemark	
Operation hope - Approve	
Operation type: Approve	
Please press [OK] on the token and fir	sh the tranaction as quickly as you can before
	imeout.
Dynamic Passw	rd.
Confirm	Cancel
Contern	C-BTRUE

11. Transaction successful.

Approve regular instruction		>> Helç
	Instruction has been approved.	
	0.0	
	Transaction No.:ACA100311	
	Status Instruction succeeded	
	Instruction Type Open time deposit at real time	
	Submitted By: (ID)TEST1.c.0103	
	Submit On:31-10-2018 16:25:59	
	Authorizer ID and authorization time TEST2 c 0103(31-10-2018 10 20 15)	
	Deposit Information:	
	From:	
	From Account: 0103	
	Currency USD	
	Current of the st	
	Deposit Type: OVERNIGHT USD TD CORP-RES	
	Deposit Period: Jays	
	Interest Rate: Click to enquire	
	Debit Amount: USD 5,000.00	
	Deposit amount: USD 5,000.00	
	Option upon maturity: Transfer principal and interest to other account	
	Deposit account No.: 0103	
	Currency: USD	
	Remark:	
	Operation type: Approved	
	Save Print Back	

Note:

1. If you wish to withdraw in advance, please contact our ICBC product

manager.

XIV CASH POOL MANAGEMENT

Please contact our ICBC Product Manager for more information.