



DragonPass VIP lounge services
Terms and Conditions

DragonPass VIP lounge services

ICBC Credit Card cardholders who satisfy the eligibility criteria below would be entitled to access DragonPass VIP lounge services.

Eligibility Criteria

Step 1: You are an individual that holds ICBC Horoscope Credit Card / ICBC Chinese Zodiac Credit Card / ICBC Global Travel Mastercard Credit Card / ICBC Unionpay Dual Currency Credit Card issued by ICBC Singapore which is satisfactorily conducted and remains active (“**Qualified Cardholders**”).

Step 2: You have registered for DragonPass membership on their official website within the Applicable Period.

Applicable Period

1st January 2020 – 31st December 2020 (both dates inclusive)

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1. By registering for DragonPass membership, Qualified Cardholders hereby agree to the terms and conditions set out herein.
2. Upon fulfillment of all the conditions set out in the Eligibility Criteria above, each Qualified Cardholder will receive a maximum of 6 DragonPass points to be used at any of the participating DragonPass VIP lounges, regardless of how many ICBC credit cards held.
3. Each Qualified Cardholder can enjoy up to 6 free visits to DragonPass VIP lounges at airports or up to 12 visits to VIP lounges at high-speed railway stations within the Applicable Period. For every visit to DragonPass VIP lounge at the airports, 1 point will be deducted per person and for every visit to DragonPass VIP lounge at the high-speed railway stations, 0.5 point will be deducted per person. Qualified Cardholders can only use DragonPass VIP lounge at high-speed railway station if there is only 0.5 point left.
4. Each Qualified Cardholder is entitled to four (4) DragonPass VIP lounge visits each month (inclusive of the number of accompanying guests).
5. DragonPass VIP lounge service is solely for the Qualified Cardholder. Qualified Cardholders can however bring in accompanying guests along to enjoy DragonPass VIP lounge service. Every accompanying guest visit will be considered as one (1) utilization of the free visits and DragonPass points would be deducted accordingly.
6. No accompanying guest would be allowed to utilize any of the DragonPass VIP lounge visit without the presence of the Qualified Cardholder.

7. Guest below 2 years old will not be counted as an extra headcount. Guest above the age of 2 years old and above will be counted as an additional headcount.
8. If the number of free visits has been fully utilized, the prevailing standard adult fee of the respective DragonPass VIP lounge will apply.
9. DragonPass VIP lounge service is limited to 2 hours per visit. A re-scan will be required and DragonPass points will be deducted accordingly for extended stays.
10. Entry to DragonPass VIP lounges (including dining experience hall) must be at least 24 hours apart.
11. Access to DragonPass VIP lounges may be restricted due to reasons such as overcrowding, and this will be wholly at the discretion of the respective DragonPass VIP lounge's operator.
12. Due to limited resources and manpower of respective DragonPass VIP airport lounges, there may not be an onboarding alert service. Please be mindful and pay attention to the announcement about flights to avoid delays in boarding. The Bank will not be responsible for any loss resulted by the delay of boarding as a result of this.
13. Any unutilized free DragonPass points after the end of Applicable Period would be void, and will not be exchangeable, refundable or transferrable.
14. The use of the DragonPass VIP lounges and other services such as operating hours and availability, bringing accompanying guests, reservation, amendments or changes, fees, refund and all other aspects are subject to the discretion of DragonPass and their decision is final. Qualified Cardmember and accompanying guests agree to be bound by all requirements rules and regulations imposed for the use of the Dragon Pass VIP lounges.
15. DragonPass VIP lounge services network's adjustment, update or newly added information shall be subject to the latest information published on the DragonPass's official website and it shall be final.
16. The services available and the operating hours of each participating DragonPass VIP lounge may differ. Please refer to the respective DragonPass VIP lounge's regulations. The Qualified Cardmember and accompanying guests must abide by the regulations of the respective DragonPass VIP lounge.
17. The Bank shall not be held responsible for any disputes that may occur between the Qualified Cardholder and/or any of their accompanying guests and any DragonPass VIP lounge operator.
18. The Bank will not be responsible and assumes no liability for any injury, loss or damage suffered as a result of any act or defects in the goods or services offered by DragonPass and/or the participating DragonPass VIP lounges. Any dispute about the quality or service standard must be resolved directly with DragonPass.
19. DragonPass or the Bank reserves the right at any time at its absolute discretion and without notice to revoke the Qualified Cardholder's DragonPass membership. There will be no refund or transfer of any unutilized free DragonPass points should this happen. The Bank further reserves the right to pursue legal action against any cardholders found to abuse the privileges herein.

20. The Bank may at its absolute discretion, and without notice or assigning any reason thereof, delete, vary, supplement, amend or modify any one or more of the terms and conditions stated herein.
21. These Terms and Conditions are to be read together with our prevailing ICBC Credit Card Cardmember's Agreement ("**Cardmember's Agreement**") (and may be subject to changes from time to time). In the event of inconsistencies between these terms and the Cardmember's Agreement, these terms shall prevail only to the extent of such inconsistency.
22. The promotional materials may be prepared in English and Chinese, in the event of inconsistency, the English version shall prevail.

Information accurate as at 3rd February 2020

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