

**DragonPass VIP Lounge Services**  
**Frequently Asked Questions (“FAQ”)**

**1. What is DragonPass VIP lounge services?**

ICBC and DragonPass jointly offer the DragonPass VIP lounge services available at various high-speed railway stations and airports located worldwide to ICBC Credit Card cardholders. Upon successful registration of your DragonPass membership, you will receive a maximum of 6 DragonPass points to be used at any of the participating DragonPass VIP lounges. With these DragonPass points, you can enjoy up to 6 free visits to VIP lounges at airports or up to 12 visits to VIP lounges at high-speed railway stations within the Applicable Period.

**2. When do I have to register for DragonPass Membership in order to be eligible for the DragonPass VIP lounge services?**

Applicable Period: between 1 January 2021 – 31 December 2021 (both dates inclusive)

**3. What are the Applicable Cards for registration?**

ICBC Horoscope Credit Card  
ICBC Chinese Zodiac Credit Card  
ICBC Global Travel Mastercard Credit Card  
ICBC Unionpay Dual Currency Credit Card

**4. Are all Applicable Cards eligible for DragonPass VIP lounge services at both airports and high-speed railway stations?**

ICBC Horoscope Credit Card and ICBC Unionpay Dual Currency Credit Card are only eligible for DragonPass VIP lounge services at airports.

ICBC Chinese Zodiac Credit Card and ICBC Global Travel Mastercard Credit Card are eligible for DragonPass VIP lounge services at high-speed railway stations and airports.

**5. How many points will be deducted for each DragonPass VIP lounge visit?**

For every visit to VIP lounge at airports, 1 point will be deducted per person and for every visit to VIP lounge at high-speed railway stations, 0.5 points will be deducted

per person. Qualified Cardholders can only use high-speed railway stations' VIP lounge if there is only 0.5 points left.

**6. Can I bring in accompanying guests?**

Yes. Every accompanying guest visit will be considered as one (1) utilisation of the free visits and DragonPass points would be deducted accordingly.

**7. Where can I find more details on participating DragonPass VIP lounges?**

Please visit Global VIP lounge service network (<https://network.dragonpass.com.cn/airport/list>) for the full list of participating DragonPass VIP lounges. More information (such as DragonPass VIP lounge internet service network, location guide etc.) can also be found on the websites of the respective DragonPass VIP lounges, through the DragonPass official website or on their mobile app.

**8. When my DragonPass will be expired?**

The DragonPass will be expired by 31 December 2021.

**9. What happens to my DragonPass points after expired?**

Any unutilised free DragonPass points after the end of Applicable Period would be voided, and will not be exchangeable, refundable or transferrable.

**10. How do I apply for DragonPass Membership?**

- 1) Click on "Overseas ICBC Credit Card zone" in DragonPass official website and enter the card number on your ICBC Global Travel Mastercard Credit Card.

Link to page: <https://dwz.cn/xQn2plEJ>



QR Code for application :



### 尊敬的工银信用卡持卡人

需支付3元人民币验证卡片信息，以防范您的卡片专属权益被他人冒用，及保障您的用卡安全。

银行卡号  
CARD NUMBER

输入银行卡号

同意龙腾出行的《服务条款》。

校验卡号

2) Fill in your personal information.

### **IMPORTANT:**

Name submitted must be the same as name indicated on your passport.

Phone Number must be same as Bank's records.



✓ 您已成功通过核验

请填写个人信息，开通机场/高铁休息室权益

姓名  
NAME

(请填写本人真实姓名，如不符将影响使用)

国家/地区  
COUNTRY/AREA

==请选择==

手机号码  
PHONE NUMBER

验证码  
IDENTIFYING  
CODE

获取验证码

邮箱地址  
E-MAIL

提交

- 3) Fill in the relevant information of the Applicable Card and complete the verification process. Once the verification message has been generated, **3 RMB** will be debited from your account. This is to ensure that your card is not being used fraudulently and to secure the safety of your card.



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银行卡号 CARD NUMBER	<input type="text" value="5528146000011224"/>
有效期 EXPIRY DATE	MM <input type="text" value="MM"/> YY <input type="text" value="YY"/>
CVV CVV	<input type="text" value="CVV"/>

[支付](#)

- 4) Once submission is successful, please present your DragonPass card to enjoy privileges.

首页 > 账户中心 > 我的龙腾卡 > 龙腾卡详情

<p> Freya 130****8080</p> <p>账户中心</p> <p>我的龙腾卡 (5)</p> <p>订单中心</p> <p>我的订单</p>	<p>卡号 <input type="text" value="6868 2016 8888 8888"/></p> <p>姓名 XIAOTENG LONG</p> <p>发卡机构 中国工商银行</p> <p>卡类型 年卡</p> <p>剩余点数 3</p> <p>有效期 2017-12-31</p> <p>服务提示 此卡为年卡，本人使用免费，携伴需扣除相应点数，如点数不足请通过龙腾出行APP/微信/官网充值。 卡片剩余点数请通过龙腾出行APP/微信/官网/客服查询。</p>	
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[返回](#)

5) Click return by going back to the DragonPass card list page.



6) Please save the access link sent to you via SMS and email for your future use.

Information accurate as of 4 January 2021

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