

ICBC Credit Card Branch Sign-up Promotion ("Promotion") Frequently Asked Questions

1. Who is eligible for this Promotion?

Only for new principal ICBC Singapore Credit Card Cardmembers and who does not have any previously terminated ICBC Credit Card(s).

2. How do I apply for this Promotion?

Submit your ICBC Singapore Credit Card Application Form and mandatory documents (such as proof of identify, proof of income and proof of address) over-the-counter at selected ICBC Singapore Branches when applying for a credit card as the main cardholder during the Promotion Period.

3. When is the Promotion period?

This Promotion is valid while stocks last.

4. Which ICBC Singapore Branches can I visit?

Please click here for more details: https://singapore.icbc.com.cn/ICBC/海外分 行/新加坡网站/en/CustomerService/ContactUs/.

5. How can I redeem my Promotion gift ("Gift")?

You need to complete and submit the Gift Acknowledgement Form at an ICBC Singapore Branch counter when you apply for a credit card. Redemption is on a first-come-first-serve basis and strictly while stocks last.

6. What is the Promotion Gift?

A 420ml Flask bottle.

7. Can I change or exchange my Gift to credits or other gifts?

The Gift is neither transferable nor exchangeable for credits, other gifts or otherwise refundable in part or in full.

All information is correct as at 5 February 2021.

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