

**ICBC Mastercard® Credit Card - Qoo10 Gift Card**  
**("Gift Card Promotion")**  
**Frequently Asked Questions**

**1. When is the Promotion Period?**

1 July 2021 until further notice.

**2. What discounts can I enjoy under this Promotion?**

Receive S\$8 Qoo10 Gift Card when you spend a min. of S\$60 with ICBC Mastercard Credit Card.

**3. What are the eligible credit cards under this Promotion?**

ICBC Global Travel Mastercard Credit Card  
ICBC Chinese Zodiac Credit Card

**4. How do I get the Gift Card after spending SGD60?**

Upon confirmation delivery of purchase(s) or redemption of E-ticket(s), eligible ICBC customer has to apply for the Gift Card on <https://www.qoo10.sg/ICBC> event page. Gift Card will be credited into eligible ICBC Cardholder's Qoo10 account.

**5. How do I redeem the Gift Card at Gift Card page?**

Gift Card is redeemable once payment has been made using ICBC MasterCard Credit Card upon checkout. Only direct ICBC MasterCard checkouts qualify.

**6. How many times can I redeem the Gift Card?**

Each Qoo10 account can only redeem one Gift Card during the Qoo10 Gift Card Campaign.

**7. Can my Supplementary Cardmember enjoy this Promotion?**

Yes, as long as your Supplementary Cardmember has a Qoo10 account and Gift Card is successfully applied on [https:// www.qoo10.sg/ICBC](https://www.qoo10.sg/ICBC) event page.

**8. Under what circumstances will I not be eligible for this Promotion?**

You will not be eligible for this Promotion if at the time of fulfilment: -

- a) your Card Account is not in good standing and is overdue; or
- b) your Card has been reported lost or stolen; or
- c) your Card has been frozen for any reason; or
- d) your Card is cancelled or terminated for any reason; or
- e) you violated the terms of your ICBC Credit Card Cardmember's Agreement; or
- f) We believe or suspect that any transaction is illegal, fraudulent, dishonest or unauthorized.

Information correct as at 1 September 2021.

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