

**ICBC Mastercard® Credit Card –
Top Spenders: Win Universal Studios Singapore Adult Day Ticket (“Promotion”)
Frequently Asked Questions**

1. When is the Promotion Period (“Promotion Period”)?

This Promotion is valid from 1 November 2021 till 28 February 2022 (both dates inclusive).

2. What are the qualifying cards (“Qualifying Card(s)”) under this Promotion?

- a) ICBC Global Travel Mastercard Credit Card
- b) ICBC Chinese Zodiac Credit Card

3. What are the eligibility criteria for this Promotion?

This Promotion is open ICBC Mastercard Credit Card Cardmembers of ICBC Singapore who satisfy the eligibility criteria below (“**Eligible Cardmembers**”):

- a) you are an individual that holds a Qualifying Card, and your card account is satisfactorily conducted and remains active;
- b) you have successfully charged a minimum of S\$3,000 in qualifying transactions to your Qualifying Card(s) within the Promotion Period; and
- c) you are among the top 60 spenders with the highest spend amount in qualifying transactions.

4. What prize can I enjoy under this Promotion?

If you meet the eligibility criteria, you will receive **ONE (1)** Universal Studios Singapore Adult Day Ticket (“**Prize**”), worth S\$81.00.

5. How do I redeem the Prize?

Eligible Cardmembers who qualify to receive the Prize will be notified via SMS and receive Prize redemption email within thirty (30) working days after the end of Promotion Period. Notification SMS and Prize redemption email will be directed to Eligible Cardmembers’ last known registered number and email address in ICBC Singapore’s records. Eligible Cardmembers are to follow the instructions per the Prize redemption email to redeem the Prize.

6. What is the Prize redemption period?

Redemption period is valid for six (6) months from the date of the issuance of the Prize redemption letter. Redemption period will not be extended.

7. How can I contact Resorts World Sentosa?

Address: 8 Sentosa Gateway, 098269

8. Can my Supplementary Cardmember enjoy this Promotion?

Yes, all qualifying transactions charged to the supplementary card will be calculated as qualifying transaction under the principal card.

9. What are qualifying transactions for this Promotion?

Qualifying transactions shall refer to retail transactions, online transactions and foreign currency transactions charged to the Card and posted during the Promotion Period. For the avoidance of doubt, if transaction was made on 28 February 2022 and posted on 1 March 2022, this transaction would not be considered as qualifying transaction under this Promotion.

10. Will the qualifying transactions across my Qualifying Card(s) be combined for the purposes of this Promotion?

Yes. Qualifying transactions across all Qualifying Card(s) during the Promotion Period will be combined to determine the total spend amount in qualifying transactions. For example, if you have one ICBC Global Travel Mastercard Credit Card and ICBC Chinese Zodiac Credit Card, we will calculate both your credit cards' total qualifying transactions.

11. Under what circumstances will I not be eligible for this Promotion?

You will not be eligible for this Promotion if at the time of fulfillment:

- a) your Qualifying Card is not in good standing and is overdue;
- b) your Qualifying Card has been reported lost or stolen;
- c) your Qualifying Card has been frozen for any reason;
- d) your Qualifying Card and/or card account is suspended, cancelled or terminated for any reason during the Promotion Period;
- e) you violated the terms of your ICBC Credit Card Cardmember's Agreement; or
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest, or unauthorized.

All information correct as of 28 October 2021.

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