

ICBC Mastercard® Credit Card – New Shopee User Promotion Frequently Asked Questions

1. When is the Promotion Period?

The New Shopee User Promotion ("Promotion") is available from now until 31 December 2021.

2. What are the credit cards eligible for this Promotion?

ICBC Global Travel Mastercard Credit Card

ICBC Chinese Zodiac Credit Card

3. What discount can I enjoy under this Promotion?

Enjoy S\$8 off with minimum spend of S\$16. Simply enter promo code "ICBC8NEW" at the checkout page and pay with any of the eligible cards.

4. How many times can I use the promo code under this Promotion?

The promo code is limited to one redemption per new Shopee user.

5. Can my Supplementary Cardmember enjoy this Promotion?

Yes, as long as your Supplementary Cardmember is a new Shopee user and enters the promo code upon payment.

6. Under what circumstances will I not be eligible for this Promotion?

You will not be eligible for this Promotion if at the time of fulfillment:

- a) your Card Account is not in good standing and has overdue payments;
- b) your Card has been reported lost or stolen;
- c) your Card has been frozen for any reason;
- d) your Card is cancelled or terminated for any reason;
- e) you violated the terms of your ICBC Credit Card Cardmember's Agreement; or
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest or unauthorized.

All information correct as at 8 January 2021.

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