

ICBC Mastercard® Credit Card – Top Spenders:
Win a Pair of Adventure Cove Waterpark Day Pass Tickets (“Promotion”)
Frequently Asked Questions

1. When is the Promotion Period (“Promotion Period”)?

This Promotion is valid from 1 September 2022 till 30 November 2022 (both dates inclusive).

2. What are the qualifying cards (“Qualifying Card(s)”) under this Promotion?

ICBC Global Travel Mastercard Credit Card
ICBC Chinese Zodiac Credit Card

3. What are the eligibility criteria for this Promotion?

New ICBC Mastercard Credit Card Cardholders:

- a) you are not an existing Credit Card Cardmember with ICBC Singapore or have not previously terminated ICBC Credit Card(s);
- b) you applied for a new Qualifying Card issued by ICBC Singapore as a principal credit cardholder (“**Application**”);
- c) your Application must be approved by ICBC Singapore between 1 September 2022 to 30 September 2022; and
- d) you must activate your Qualifying Card issued pursuant to your Application between 1 September 2022 to 30 September 2022;
- e) you are among the top 50 Eligible Cardmembers with the highest spend amount in qualifying transactions (minimum spending is S\$2,000) from 1 October to 30 November 2022 (both dates inclusive).

Existing ICBC Mastercard Credit Card Cardholders:

- a) you are an individual that holds a Qualifying Card, and your card account is satisfactorily conducted and remains active; and
- b) you are among the top 75 Eligible Cardmembers with the highest spend amount in qualifying transactions (minimum spending is S\$3,000.00) from 1 September 2022 to 30 November 2022 (both dates inclusive).

4. What prize can I enjoy under this Promotion?

After the Promotion Period, if you are one of the top spenders, you will receive a PAIR of Adventure Cove Waterpark Day Pass Tickets (“**Prize**”), each ticket worth S\$38.00.

5. How do I redeem the Prize?

Eligible Cardmembers who qualify to receive the Prize will be notified via SMS and/or email within forty-five (45) working days after Promotion end date. Notification SMS and email will be directed to Eligible Cardmember’s last known registered number and/or emailing address in ICBC Singapore’s records. You may follow the instructions on the letter to redeem Adventure Cove Waterpark Day Pass Tickets.

6. What is the Prize redemption period?

Redemption period is valid for two (2) months from the date of the issuance of the Prize redemption letter and is non-extendable.

7. How can I contact Resorts World Sentosa?

- Address: 8 Sentosa Gateway, 098269
- Contact email: Groups@RWSentosa.com

8. Can my Supplementary Cardmember enjoy this Promotion?

Yes, all qualifying transactions charged to the supplementary card will be calculated as qualifying transaction under the principal card.

9. What are qualifying transactions for this Promotion?

Qualifying transactions shall refer to retail transactions, online transactions and foreign currency transactions charged to the Qualifying Card and posted during 1 October 2022 – 30 November 2022 (for new ICBC Credit Card Cardholders) and 1 September 2022 – 30 November 2022 (for existing ICBC Credit Card Cardholders). For the avoidance of doubt, if transaction was made on 30 November 2022 and posted on 1 December 2022, this transaction would not be considered as qualifying transaction under this Promotion.

10. Under what circumstances will I not be eligible for this Promotion?

You will not be eligible for this Promotion if at the time of fulfillment:

- a) your Qualifying Card is not in good standing and is overdue;
- b) your Qualifying Card has been reported lost or stolen;
- c) your Qualifying Card has been frozen for any reason;
- d) your Qualifying Card and/or card account is suspended, cancelled or terminated for any reason during the Promotion Period;
- e) you violated the terms of your ICBC Credit Card Cardmember's Agreement; or
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest, or unauthorized.

All information correct as of 26 August 2022.

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