

ICBC Credit Card –Spend and Receive Celebrity Live Performance Tickets at Marina Bay Sands (“Promotion”)

Frequently Asked Questions

- 1. When is the Promotion Period (“Promotion Period”)?**

This Promotion is valid from 1 to 31 August 2022 (both dates inclusive).
- 2. What are the qualifying cards (“Qualifying Card(s)”) under this Promotion?**

All ICBC Credit Cards issued by Singapore branch.
- 3. Who will be entitled to receive ONE (1) pair of Celebrity Live Performance Tickets under this Promotion?**

Be one of the **top 20** spenders from 1 to 31 August 2022 and be awarded with **ONE (1) pair of** Celebrity Live Performance Tickets (“Tickets”).
This offer is exclusive for Sands Rewards LifeStyle member. You must provide your Sands Rewards LifeStyle (“SRL”) member ID for the Tickets collection.
- 4. How to sign up for SRL member?**

Please click [here](#), to sign up for e-membership.
Plus, present your ICBC Cards (Gold tier and above) at any Sands Rewards counter at Marina Bay Sands to enjoy 3 months upgrade to Sands Rewards LifeStyle Elite tier to enjoy exclusive privileges.
Upgrade is valid for one-time redemption per member. Members who have redeemed an Elite upgrade offer under third party partners will not be eligible for another redemption.
- 5. By when I will be required to sign up for SRL member in order to be eligible for this Promotion?**

The Tickets is exclusive for Sands Rewards LifeStyle member. You must present your Sands Rewards LifeStyle (“SRL”) membership card or the E-Card in the Marina Bay Sands Mobile App for the Tickets collection.
Spend can be accumulated prior to your signing up for SRL member within the Promotion Period, however you must become a SRL member and provide your SRL member ID for the Tickets collection.
- 6. What are qualifying transactions for this Promotion?**

Qualifying transactions shall refer to retail transactions, online transactions and foreign currency transactions charged to the Qualifying Card and posted from 1 to 31 August 2022. For the avoidance of doubt, if transaction was made on or before 31 August 2022 and posted on 1 September 2022, this transaction would not be considered as qualifying transaction under this Promotion.
- 7. Will the qualifying transactions across my Qualifying Card(s) be combined for the purposes of this Promotion?**

Yes. Qualified Spend is the sum of all qualifying transactions across Qualifying Card(s) during the Promotion Period. For example, if you have ICBC UnionPay credit card and

Mastercard credit card, we will calculate both your UnionPay and Mastercard credit card total qualifying transactions.

8. Can my Supplementary Cardmember enjoy this Promotion?

All qualifying transactions charged to the supplementary card will be calculated as qualifying transaction under the principal card.

9. Under what circumstances will I not be eligible for this Promotion?

You will not be eligible for this Promotion if at the time of fulfillment:

- a) your Qualifying Card is not in good standing and is overdue;
- b) your Qualifying Card has been reported lost or stolen;
- c) your Qualifying Card has been frozen for any reason;
- d) your Qualifying Card and/or card account is suspended, cancelled or terminated for any reason during the Promotion Period;
- e) where applicable, you violated the terms of your ICBC Credit Card Cardmember's Agreement; or
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest, or unauthorized.

10. How will I receive the Tickets if I am one of the top 20 spenders?

Eligible Cardmembers who qualify to receive the Tickets ("Winner") will be notified via email, SMS or phone call which deem suitable by the bank and base on the Eligible Cardmember's last known registered details in ICBC Singapore's records.

The Tickets collection details will be share within ten (10) working days after the end of Promotion Period.

11. What can I do if I am unable to attend the Celebrity Live Performance?

The Tickets is neither transferable nor exchangeable for cash, credits, other gifts or otherwise refundable in part or in full. The Tickets will be forfeited if you are unable to attend.

In the event of a dispute, the Winner's entitlement is subject to the sole discretion and final decision of ICBC Singapore. ICBC Singapore's decision is final and no correspondence will be entertained.

12. What is the Terms and Conditions of the Tickets?

ICBC does not assume any responsibility for any products and services offered under the Promotion. For more Tickets details and Terms and Conditions, please contact ticket's issuer.

All information is correct as of 29 July 2022.

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