

**ICBC Mastercard® Credit Card –
Top Spenders: Win Singapore Cable Car Sky Dining – Champagne Cabin for 4 pax
("Promotion")
Frequently Asked Questions**

1. When is the Promotion Period ("Promotion Period")?

This Promotion is valid from 1 July 2021 till 31 August 2022 (both dates inclusive).

2. What are the qualifying cards ("Qualifying Card(s)") under this Promotion?

- a) ICBC Global Travel Mastercard Credit Card
- b) ICBC Chinese Zodiac Credit Card

3. What are the eligibility criteria for this Promotion?

This Promotion is open to ICBC Mastercard Credit Card Cardmembers of ICBC Singapore who satisfy the eligibility criteria below ("**Eligible Cardmembers**"):

- a) you are an individual that holds a Qualifying Card, and your card account is satisfactorily conducted and remains active; and
- b) Qualifying foreign currency transactions charged to your Qualifying Card(s) during the Promotion Period is equivalent to or more than S\$2,000.00.

4. What prize can I enjoy under this Promotion?

Eligible Cardmembers who meet the Promotion Eligibility Criteria and who are among the top 30 Eligible Cardmembers with the highest spend amount in qualifying foreign currency transactions will receive a Singapore Cable Car Sky Dining Champagne Cabin voucher for 4 pax ("**Prize**"), worth S\$315. Please note that dining capacities are subjected to the prevailing Covid-19 restrictions in place.

5. How do I redeem the Prize?

Eligible Cardmembers who qualify to receive the Prize will be notified via SMS and receive the Prize via email or post within forty-five (45) working days after the end of Promotion Period. If you qualify, you will receive Notification SMS from us. Thereafter, the Prize will be sent to your email or mailing address by ordinary post. We will use your mobile number, email or mailing address per our records to contact you. Please ensure your information with us are updated. Eligible Cardmembers should follow the instructions in the email or post enclosing Prize to redeem the Prize.

6. How can I contact Mount Faber Leisure Group?

- +65 63610088
- guestrelations@mflg.com.sg

7. What should I do if my reservation is affected by the Covid-19 restrictions?

You may contact guestrelations@mflg.com.sg or call +65 63610088 to modify the reservation dates.

8. Can my Supplementary Cardmember enjoy this Promotion?

Yes, all qualifying foreign currency transactions charged under the supplementary card will be calculated as qualifying foreign currency transaction under the principal card.

9. What are qualifying foreign currency transactions for this Promotion?

Qualifying foreign currency transactions are foreign currency (non-Singapore Dollar) retail and/or online spends charged to the Qualifying Card(s) (which, for the avoidance of doubt must be made in foreign currency) during the Promotion Period. Purchases in Singapore but charged in foreign currency will be considered as qualifying foreign currency transactions. For the avoidance of doubt, if transaction was made on or before 31 August 2022 and posted on 1 September 2022, this transaction would not be considered as qualifying transaction under this Promotion.

10. Will the qualifying foreign currency transactions across my Qualifying Card(s) be combined for the purposes of this Promotion?

Yes. Qualifying foreign currency transactions across all Qualifying Card(s) during the Promotion Period will be combined to determine the total spend amount in qualifying foreign currency transactions. For example, if you have one ICBC Global Travel Mastercard Credit Card and ICBC Chinese Zodiac Credit Card, we will calculate both your credit cards' total qualifying foreign currency transactions.

11. Under what circumstances will I not be eligible for this Promotion?

You will not be eligible for this Promotion if at the time of fulfillment:

- a) your Qualifying Card is not in good standing and is overdue;
- b) your Qualifying Card has been reported lost or stolen;
- c) your Qualifying Card has been frozen for any reason;
- d) your Qualifying Card and/or card account is suspended, cancelled or terminated for any reason during the Promotion Period;
- e) you violated the terms of your ICBC Credit Card Cardmember's Agreement; or
- f) we believe or suspect that any transaction is illegal, fraudulent, dishonest, or unauthorized.

All information correct as of 24 June 2022.

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