FAQs

Visa payWave is a fast and convenient way to pay for everyday purchases. It is a secure, contactless chip technology designed to make payments easier.

Is this technology secure?

The Visa payWave platform is based on secure EMV chip technology, which provides both data protection and transaction security via the use of keys and the latest encryption technology. Visa payWave transactions are processed through the same, reliable payment network as EMV chip transactions.

Is there a limit on the value of the goods you can purchase with Visa payWave technology?

There is no limit of the value of goods that you can purchase with your Visa payWave Card. For purchases below S$100, just wave your Card and no signature is required. For purchases above S$100, the Card will need to be inserted into the Card terminal or waved in front of the terminal, and your signature or PIN will be required to validate the transaction.

Can I unknowingly make a purchase if I walk past the reader?

No. Visa payWave is designed to ensure that the Cardholder is always in control. The retailer must first have entered the purchase amount for approval and your Card has to be held in very close proximity to the Card reader (within 4cm) for more than half a second in order for a transaction to take place. Terminals can also only process one payment transaction at a time.

Visa payWave))))

VISA

ICBC 中国工商银行

What is Visa payWave?

This contactless payment technology gives you the option to pay faster with your Visa Card.

Why pay with Visa payWave?

• **FAST AND EASY –** Wave to pay for your purchases. No signature needed for purchases below S$100.

• **SECURE –** Visa payWave Cards carry multiple layers of security and only works when they are within 4cm of the Card reader.

• **CONVENIENT –** Payment via Visa payWave is now accepted at 12,000 terminals islandwide, including merchants such as grocery stores, entertainment venues, restaurants and many more.

You can use your Visa payWave Card at the following merchants:

• Ajisen Ramen • BHG • Burger King • Cathay Cineplexes
• Challenger • Cold Storage • FairPrice • Fox • Fragrance
Foodstuff • G2000 • Giant • Golden Village • Guardian
• Hang Ten • Hush Puppies • McDonald's • Mango • Market
Place • Meidi-Ya • Pastamania • Pepper Lunch • Pizza Hut^
• Polar Puffs And Cakes • Popeyes Louisiana Kitchen
• Popular Book Company • Sakae Sushi • Shaw Theatres
• Sheng Siong • SPC • Starbucks • Subway • Swissbake • tcc
• The Coffee Bean & Tea Leaf • Unity • Watsons

^Only at selected restaurants

For updated contactless merchant listings, please visit www.visa.com.sg/visapaywave

How to pay with Visa payWave

STEP 1

VISA payWave

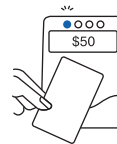Look for the Visa payWave mark and contactless logo at the point of sale.

STEP 2

The cashier enters your purchase amount into the terminal. This amount will be displayed on the Visa payWave reader.

STEP 3

Once the blue light blinks, hold your Card over the reader at close range (less than 4cm from where the contactless logo appears).

STEP 4

The yellow light indicates that your Card is being read and processed. Do not remove your Card when the yellow light is on.

STEP 5

Once the transaction is completed, you have the option of getting a printed receipt.