Reply Form 回條 中國工商銀行股份有限公司(「本行」) 致: To: Industrial and Commercial Bank of China Limited (the "Bank") Stock Code: 1398 股份代號: 1398 USD Preference Shares Stock Code: 4603 美元優先股股份代號: 4603 **EUR Preference Shares Stock Code: 4604** 歐元優先股股份代號: 4604 RMB Preference Shares Stock Code: 84602 人民幣優先股股份代號: 84602 c/o Computershare Hong Kong Investor Services Limited 經香港中央證券登記有限公司 17M Floor, Hopewell Centre, 香港灣仔皇后大道東 183 號 183 Queen's Road East, Wanchai, Hong Kong 合和中心 17M 樓 I/We would like to receive the Corporate Communications* of the Bank ("Corporate Communications") in the manner as indicated below: 本人/我們希望以下列方式收取 貴行之公司通訊*(「公司通訊」): (Please mark ONLY ONE (X) of the following boxes) (請從下列選擇中,僅在其中**一個空格**內劃上「X」號) read the Website version of all future Corporate Communications published on the Bank's website in place of receiving printed copies; and receive an email notification of the publication of Corporate Communications on the Bank's website; OR 瀏覽在本行網站發表之公司通訊**網上版本**,以代替印刷本,並收取公司通訊已在本行網站刊發之**電郵通知**;或 Email Address 電郵地址 email address is provided, only a notification letter of the publication of the Corporate Communications on the Bank's website will be sent. <u>Please provide the email address in English Capital Letters</u> and the email address is used for notification of release of Corporate Communications only.) (本行日後會在公司通訊於本行網站發佈時發出通知至以上提供之電郵地址(如有)。如未有提供電郵地址,則會發出公司通訊已在網上刊發的通知信函予 關下。 <u>請以英文正楷填寫電郵地址</u>,以上電郵地址僅供用作通知公司通訊已發佈。) read the Website version of all future Corporate Communications published on the Bank's website in place of receiving printed copies; and receive a notification letter of the publication of Corporate Communications on the Bank's website; OR 瀏覽在本行網站發表之公司通訊**網上版本**,以代替印刷本,並收取公司通訊已在本行網站刊發之**通知信函;或** to receive the printed English version of all future Corporate Communications ONLY; OR 僅收取所有日後公司通訊之英文印刷本;或 to receive the printed Chinese version of all future Corporate Communications ONLY; OR 僅收取所有日後公司通訊之中文印刷本;或 to receive both the printed English and Chinese versions of all future Corporate Communications. 同時收取所有日後公司通訊之英文及中文印刷本。 Contact telephone number 聯絡電話號碼 Signature Date 簽名 日期 Notes 附註:

- Please complete all your details clearly.
- 閣下清楚填妥所有資料
- If the Bank does not receive this Reply Form or receive a response indicating your objection by 24 May 2019, you will be deemed to have consented to read the Website Version in place of If the Bank does not receive this kepty form of receive a response indicating your objection by 24 May 2019, you win be deemined to nave consented to read the website version in place of receiving printed copies. All future Corporate Communications will be sent out in the manner specified in the Bank's letter dated 25 April 2019 and we will send you a printed notification letter of the publication of the Corporate Communications on the Bank's website. (商苦本行於 2019 年 5 月 24 日仍未收到 關下的回條或表示反對的回覆, 関下將被視為已同意瀏覽網上版本以代替收取印刷本,而本行將按 2019 年 4 月 25 日之本行函件內所述之方式只向 關下寄發有關公司通訊已在本行網站刊發的通知信函印刷本。
 By electing to read the Website Version of the Corporate Communications published on the Bank's website in place of receiving printed copies, you have expressly consented to waive the right to
- receive the Corporate Communications in printed form. 在選擇瀏覽在本行網站發出之公司通訊網上版本以代替收取印刷本後, 閣下已明示同意放棄收取公司通訊印刷本的權利。
- If your shares are held in joint names, the shareholder whose name stands first on the register of members of the Bank in respect of the joint holding should sign on this Reply Form in order to be 如屬聯名股東,則本回條須由該名於本行股東名冊上就聯名持有股份其姓名位列首位的股東簽署,方為有效。
- The above instruction will apply to all future Corporate Communications to be sent to shareholders of the Bank until you notify otherwise by reasonable notice in writing or by email to he ecom@computershare.co n.hk to the Bank c/o Bank's H Share Registrar, Computershare Hong Kong Investor Services Limited, 17M Floor, Hopewell Centre, 183 Queen's Road East,
- wanchai, Hung Noug. 上越指示疆用於將來奇發予本行股東之所有公司通訊,直至 閣下發出合理時間的書面通知或以電郵方式到 <u>icbc.ecom@computershare.com.hk</u>予本行之 H 股證券登記處香港中央證券 登記有限公司,地址為香港灣仔皇后大道東 183 號合和中心 17M 樓另作選擇為止。 Shareholders are entitled to change the choice of means of receipt and language of the Corporate Communications at any time by reasonable notice in writing or by email to icbc.ecom@computershare.com.hk to the Bank c/o the Bank's H Share Registrar.
- 股東有權隨時發出合理時間的書面通知或以電郵方式到 <u>icbc.ecom@computershare.com.hk</u> 予本行之 H 股證券登記處,要求更改公司通訊之收取方式及語言版本。

form and (g) a reply slip. 調指根據香港聯合交易所有限公司證券上市規則第 1.01 條定義所藏,本行發出或將予發出以供其任何證券持有人參照或採取行動的任何文件,包括但不限於:(a)年度報告;(b)中期報告;(c) 會議通告;(d)上市文件;(e)通函;(f)代表委任表格;及(g)回執。

閣下寄回此回條時,請將郵寄標籤剪貼於信封上。

如在本港投寄毋須貼上郵票。

Please cut the mailing label and stick this on the envelope to return this Reply Form to us.

No postage stamp necessary if posted in Hong Kong.

郵寄標籤 MAILING LABEL

香港中央證券登記有限公司 Computershare Hong Kong Investor Services Limited 簡便回郵號碼 Freepost No. 37 香港 Hong Kong