

中國工商銀行股份有限公司 INDUSTRIAL AND COMMERCIAL BANK OF CHINA LIMITED

(於中華人民共和國註冊成立的股份有限公司)

(a joint stock limited company incorporated in the People's Republic of China with limited liability)

股份代號: Stock Code: 1398

美元優先股股份代號: USD Preference Shares Stock Code: 4620

26 April 2024

Dear registered shareholder(s),

Notice of Publication of the 2023 Annual Report (the "Current Corporate Communication") and Arrangement of Electronic Dissemination of Corporate Communications

The English and Chinese versions of the Current Corporate Communication of Industrial and Commercial Bank of China Limited (the "Bank") are available on the Bank's website at www.icbc-ltd.com and the HKEXnews website at www.hkexnews.hk. You may access the documents by clicking "All Announcements" under "Announcements" on the home page of the Bank's website or by browsing through the HKEXnews website. For the shareholders who have selected to receive the Bank's Corporate Communications in printed version, enclosed is the Current Corporate Communication in the language you have expressly chosen to receive. If you have any difficulty in receiving or gaining access to the Current Corporate Communication posted on the Bank's website for any reason, the Bank will promptly upon your request send the printed version of the Current Corporate Communication to you free of charge; please write to the Bank's H share registrar (the "H Share Registrar"), Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by email to icbc.ecom@computershare.com.hk.

Arrangement of Electronic Dissemination of Corporate Communications

Pursuant to Rule 2.07A of the Rules Governing The Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Listing Rules") under the expansion of paperless listing regime and electronic dissemination of corporate communications that came into effect on 31 December 2023, the Bank is writing to inform you that the Bank has adopted electronic dissemination of corporate communications (the "Corporate Communications"), which means any document issued or to be issued by the Bank for the information or action of holders of any of its securities or the investing public, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.

Please note that both the English and Chinese versions of all future Corporate Communications will be available electronically on the website of the Bank at www.icbc-ltd.com and the HKEXnews website at www.hkexnews.hk in place of printed copies (except for Actionable Corporate Communications (Note)). Please proactively check the Bank's website and the HKEXnews website to keep up with the publication of Corporate Communications.

Solicitation of electronic contact details

To ensure timely receipt of the Actionable Corporate Communications^(Note), the Bank recommends you to provide your email address by scanning your personalized QR code printed on the enclosed reply form (the "**Reply Form**"). Alternatively, you may complete, sign and return the Reply Form to the H Share Registrar at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong.

If the Bank does not receive a functional email address in your reply, until such time that the functional email address is provided to the H Share Registrar, the Bank will send the Actionable Corporate Communications^(Note) in printed form in the future.

As an environment-conscious corporate citizen, the Bank encourages its shareholders to access the Corporate Communications via the Bank's website. If you want to receive the future Corporate Communications in printed form, please complete and return the Reply Form on the reverse side to the H Share Registrar or send an email to icbc.ecom@computershare.com.hk specifying your name, address and request to receive the future Corporate Communications in printed form. Please note that such instruction shall be valid for one year starting from the receipt date of your instruction and will expire thereafter, unless it is revoked or superseded before its expiry.

Should you have any queries relating to this letter, please contact the H Share Registrar at (852) 2862 8688 during business hours from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Mondays to Fridays, excluding Hong Kong public holidays.

The Board of Directors of Industrial and Commercial Bank of China Limited

Note: Actionable Corporate Communication is any corporate communication that seeks instructions from the issuer's securities holders on how they wish to exercise their rights or make an election as the issuer's securities holder, including but not limited to election forms in connection with a dividend payment (e.g. choice of scrip or cash dividend, currency); excess application forms or provisional allotment letters in connection with a rights issue; and acceptance forms in connection with takeovers, mergers and share buy-backs (including acceptance forms in general offers and acceptance and approval form in partial offers).

各位登記股東:

2023年度報告(「本次公司通訊」)之發佈通知及以電子方式發佈公司通訊之安排

中國工商銀行股份有限公司(「本行」)本次公司通訊的中、英文版本已上載於本行網站 www.icbc-ltd.com 及香港交易所「披露易」網站 www.hkexnews.hk。如要閱覽,請登錄本行網站首頁選擇「公司公告」項下的「全部公告」,或登錄香港交易所「披露易」網站,即可下載瀏覽有關文件。若 閣下之前選擇收取本行公司通訊之印刷版本,現向 閣下奉上按照 閣下之前所選擇語言編製的本次公司通訊。 閣下若因任何理由以致在收取或接收載於本行網站上的本次公司通訊出現困難,本行將於接到 閣下通知後,盡快向 閣下免費發送有關本次公司通訊的印刷本; 閣下可以書面方式通知本行的H股股份過戶登記處(「H股股份過戶登記處」)香港中央證券登記有限公司,地址為香港灣仔皇后大道東183號合和中心17M樓,或電郵至 icbc.ecom@computershare.com.hk。

以電子方式發佈公司通訊之安排

根據自2023年12月31日起生效的擴大無紙化上市機制及以電子方式發佈公司通訊規定下香港聯合交易所有限公司證券上市規則(「上市規則」)第2.07A條,本行謹此通知 閣下,本行已採用以電子方式發佈公司通訊(「公司通訊」)之安排,該公司通訊是指本行發出或將予發出以供其任何證券的持有人或投資大眾參照或採取行動的任何文件,包括但不限於(a)董事會報告、年度賬目連同審計報告副本以及財務摘要報告(如適用);(b)中期報告及其中期報告摘要(如適用);(c)會議通告;(d)上市文件;(e)通函;及(f)委任表格。

請注意,所有未來公司通訊的英文版和中文版將在本行網站www.icbc-ltd.com和香港交易所「披露易」網站www.hkexnews.hk 上提供,以代替印刷本(可供採取行動的公司通訊(網註)除外)。請 閣下主動查看本行和香港交易所「披露易」網站以留意公司通訊的發佈。

徵集電子聯絡資料

海確保及時收到可供採取行動的公司通訊^(確註),本行建議 閣下透過掃描本函背頁之回條(「**回條**」)上列印的 閣下專屬二維碼來提供 閣下的電子郵件地址。或者, 閣下亦可以簽署回條並交回H股股份過戶登記處,地址為香港灣仔皇后大道東183號合和中心17M樓。

如果本行沒有收到 閣下的有效電子郵件地址,直至H股股份過戶登記處收到 閣下有效的電子郵件地址前,本行未來將以印刷本形式發送可供採取行動的 公司通訊(網誌)。

為積極履行本行保護環境的社會責任,本行鼓勵股東通過本行網站瀏覽公司通訊。若 閣下希望收取未來公司通訊之印刷版,請填妥本函背頁之回條並交回H股股份過戶登記處,或發送電子郵件至icbc.ecom@computershare.com.hk,並註明 閣下的姓名、地址以及收取未來公司通訊印刷版的要求。請注意,除非 閣下提前撤回或修改了指示,否則收取未來公司通訊印刷版之指示由收悉 閣下指示當日起計一年內有效,此後將過期。

如 閣下對本函件有任何疑問,請於辦公時間星期一至五(香港公眾假期除外)上午9時正至下午6時正(香港時間)期間致電H股股份過戶登記處(852)2862868套詢。

中國工商銀行股份有限公司

2024年4月26日

附註:可供採取行動的公司通訊指任何涉及要求發行人的證券持有人指示其擬如何行使其有關證券持有人的權利或作出選擇的公司通訊,例如有關派付股息的選擇表格(例如選擇 以股代息或現金股息、貨幣)、有關供股的額外申請表格及暫定配額通知書、有關收購、合併及股份回購的接納表格(包括全面要約的接納表格以及部分要約的接納及批准表 格)。

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REPLY FORM 回條

To: Computershare Hong Kong Investor Services Limited (The "H Share Registrar")

17M Floor, Hopewell Centre

183 Queen's Road East, Wanchai, Hong Kong

致: 香港中央證券登記有限公司 (「H股股份過戶登記處」) 香港灣仔皇后大道東183號 合和中心17M樓

(Please choose ONLY ONE of the options below)

丽 <u>作以下选块干欠选择关中一块</u>						
				Personalized QR Code 專屬二維碼		
Option 1:	I/we hereby provide my/our email address for receipt of future Actionable Corporate Communications ^(Note 3) of Industrial and Commercial Bank of China Limited (the "Bank") via electronic dissemination by scanning the personalized QR code					
選項1:	選項1: 本人/吾等現掃瞄專屬二維碼以提供本人/吾等之電子郵件地址,以接收中國工商銀行股份有限公司(「本行」)未來通過電子方式發佈的可供採取行動的公司通訊(^{開注3)}					
You are NO 如選擇了選	T required to return this Reply Form if yo 項1, 関下無須交回本回條。	ı choose Option 1.				
Option 2: I/v	we hereby provide my/our email address in v	vriting for receipt of future Act	ionable Corporate Communication	ns ^(Note 3) of the Bank via electronic dissemination		
選項2: 本人/吾等現以書面提供本人/吾等之電子郵件地址,以收到本行未來通過電子方式發佈的可供採取行動的公司通訊 (開注3)						
Name of Secu	urities holder(s) 證券持有人姓名:	Name of	the listed company 上市公司名稱:	:		
			trial and Commercial 工商銀行股份有限公司	Bank of China Limited		
Email address	s 電郵地址: (Note 3/附註3)					
	I/we hereby request for receipt of future Co the receipt date of instruction. (************************************	ark "✓" in the below box if appl	icable)	struction is valid only for one year starting from 請在以下方格內劃上「✔」號)		
	d English version 印刷本	printed Chinese version 中文印刷本		both printed English and Chinese versions 英文及中文印刷本各一份		
Signature(s): ^{(^} 簽名: ^(附註1)	(ote 1)	Contact number: 聯絡電話號碼:		Date: 日期:		
2. Any Reply I 任何回條若 3. If the Bank Corporate C with a divid	communication is any corporate communication that seeks instruction end payment (e.g. choice of scrip or cash dividend, currency); excess seral offers and acceptance and approval form in partial offers)	I. unable to receive the Actionable Corporate Con from issuer's securities holders on how they wapplication forms or provisional allotment letters	nunications by email and the Bank will send the Aci ish to exercise their rights or make an election as the in connection with a rights issue; and acceptance for	tionable Corporate Communications to you in printed form in the future. Action is suer's securities holder, including but not limited to election forms in connection with takeovers, mergers and share buy-backs (including accept /		

- - 有關證券持有人的權 准表格)。 推表格) If you provide more than one email address by QR code, email, reply form and/or other means, only the latest one email address provided will be registered. 如 屬下電腦一端鄉。電影、回條及/成北格方式機將多於一個的電子解析地址,只有 屬下海機程供的電子鄉科地址將會畫開於登記。 If you matk "" in the box in Option 3, no email address will be registered and only Corporate Communications" in printed form will be received. 如 屬下在墨班马洛格內里 [/] 號,將內看有電子鄉件地址被登記,只有公司經訊"的印刷版會被收取 方 the avoidance of doubt, the Bank does not accord any other instructions given on this Reply Form. 為免存疑,在本回账上的任何部外指示,本行將子處理。

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

- (i)
- (ii)
- (iii)
- | **Personal Data** in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").

 本費明中指的「個人資料」與香港之時第48点章(個人資料(経過、條例)(《私職條例》) 中「個人資料」的語義相同。

 Your Personal Data provided in this Reply Form will be used in connection with, including but not limited to, the Bank's electronic dissemination of Corporate Communications and to liaise with you on other matters relating to your holdings in the Bank. Your supply of Personal Data to the Bank is on a voluntary basis. In case of a failure to provide sufficient information, the Bank may not be able to process your instruction and/or request as stated in this Reply Form.

 国家公司和保护院投稿的人员种种用的,包括电子规则,有量不行以施子力大资格公司通讯支援 国家个名种格产的基础。由于一个专品和企业的工作,由于一个工作,由于一个工作,由于一个工作,由于一个工作,由于一个工作,由于一个工作,由于一个工作,由于一个工作,由于一个工作,由于一个工作,由于一个工作,由于一个工作,由于一个工作,由于一个工作,由于一个工作,由于一个工作,由于一个工作,由于一个工作,由于一个工作,

Mailing Label 郵寄標籤

Computershare Hong Kong Investor Services Limited 香港中央證券登記有限公司 Freepost No. 簡便回郵號碼:37 Hong Kong 香港



Please cut the mailing label and stick it on an envelope to return this form to us.

No postage is necessary if posted in Hong Kong.