

Notice of ICBC (Asia)'s New Personal Internet Banking Services

Dear Customer:

Thank you for your continuous support to ICBC (Asia). In order to provide you with more efficient and flexible banking services, our Bank will adopt the new design of the Personal Internet Banking Services in June 2016*.

We would like to inform you of the various service enhancement and amendments for the new system:

1. **New Design: Rearrangement of Internet Banking interface and enhancement of the My Portfolio function.**
The upgraded Welcome Page allows quicker access to assets management, quick links, suggestions and last used menu. "My Portfolio" also provides an overview of all your assets, with your stocks information and price movements.

Code	Stock Name	Quantity	Currency	Average buying rate	Reference price (market value)	Profit/Loss	Options
08090	CHI ASSURANCE	300000	HKD		306000.00	-	Buy Sell

2. **Your Choice Matters: Your preference on the horizontal or vertical menu**

You can select the horizontal or vertical menu according to your personal needs, which helps you find your frequently-used functions quickly.

3. [Forget Password?]:Reset password online

If you already have applied password token, you can reset password online instead of approaching any branch.

ICBC 工银亚洲 Personal Internet Banking 金融@家 Suggest a resolution of 1280*1024 (example) for the best result

1 Prepare materials 2 check identity 3 identify verification 4 enter new password 5 end

If no material below exists for identity verification or the internet banking is frozen, please go to any branch

You need to prepare the following materials:

1 Your internet banking user name/credit card number/account number

2 ATM card/credit card number/ATM password or telephone banking account number/telephone banking password

3 Your electronic password

Next Cancel

4. Quick Selection: “My Menu”- organizes according to your preferences

An icon of “★ Add to My Menu” will be located on the top right corner of every Personal Internet Banking function page. By clicking on the icon, the specific function will be added to “My Menu,”. Therefore you can have access to your frequently used functions quickly and at your convenience.

ICBC 工银亚洲 Personal Internet Banking 金融@家 Please enter search

Horizontal menu Homepage Online Customer Service Log out

My Menu Activities

My Card

My Portfolio

Buy/Sell Stock

ICBC(Asia) Token Calibrate

View e-Statement

Add Delete

An icon of “★ Add to My Menu” will be located on the top right corner of every Personal Internet Banking function page. By clicking on the icon, the specific function will be added to “My Menu” . Or you can edit the frequently used functions at the “My Menu” tag.

5. Wise Assistance: Provides your last used functions and enhances transactions explanations. After you have logged onto Personal Internet Banking, you will be able to access the “Last Used Menu,” and the Help function on the right. The bottom of the page also shows the functions you have already accessed at your current login, which enables you to return to these functions at your convenience.



We will continue to have more enhancements this year. Please stay tuned for our updates. If you have any enquiries, please contact our customer services representatives at (852) 218 95588.

*Please note that the effective date and detailed arrangements may be subject to change and please enter our website www.icbcasia.com for any latest announcements.