



## ICBC (Asia) Mobile Banking Services Demo

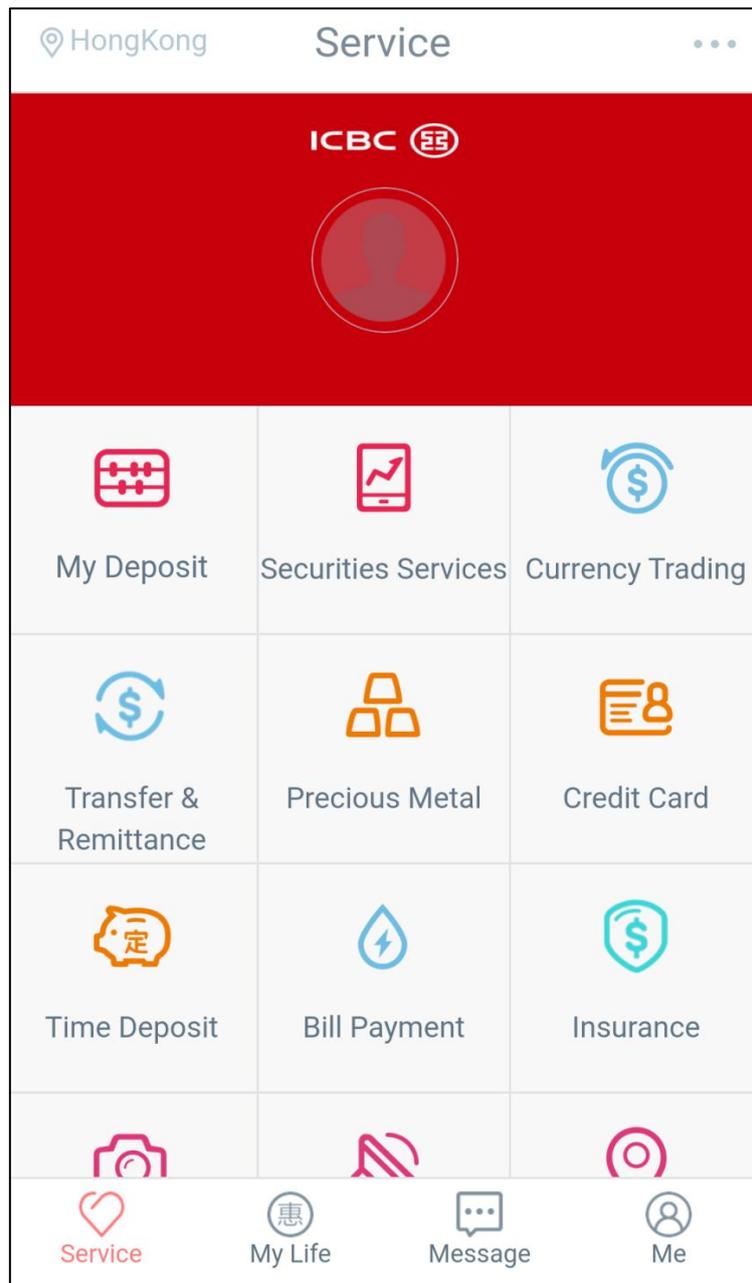
### 1. Mobile Banking Login Demo

Step 1: After opening ICBC (Asia) mobile banking app, please select “Hong Kong” for the region and your preferred language.



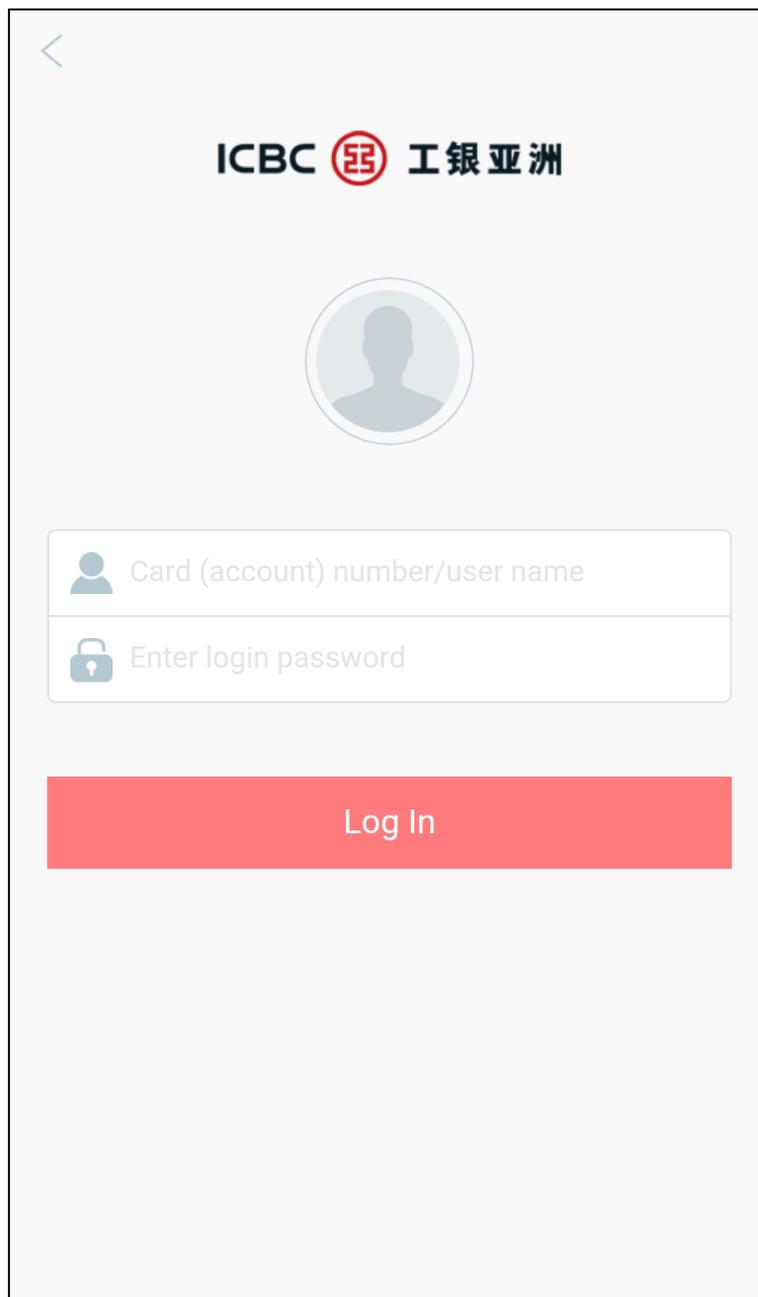
# ICBC 工银亚洲

Step 2: After entering the new version mobile banking services, you may select any function or press 「...」 at the top right corner to enter the login page.

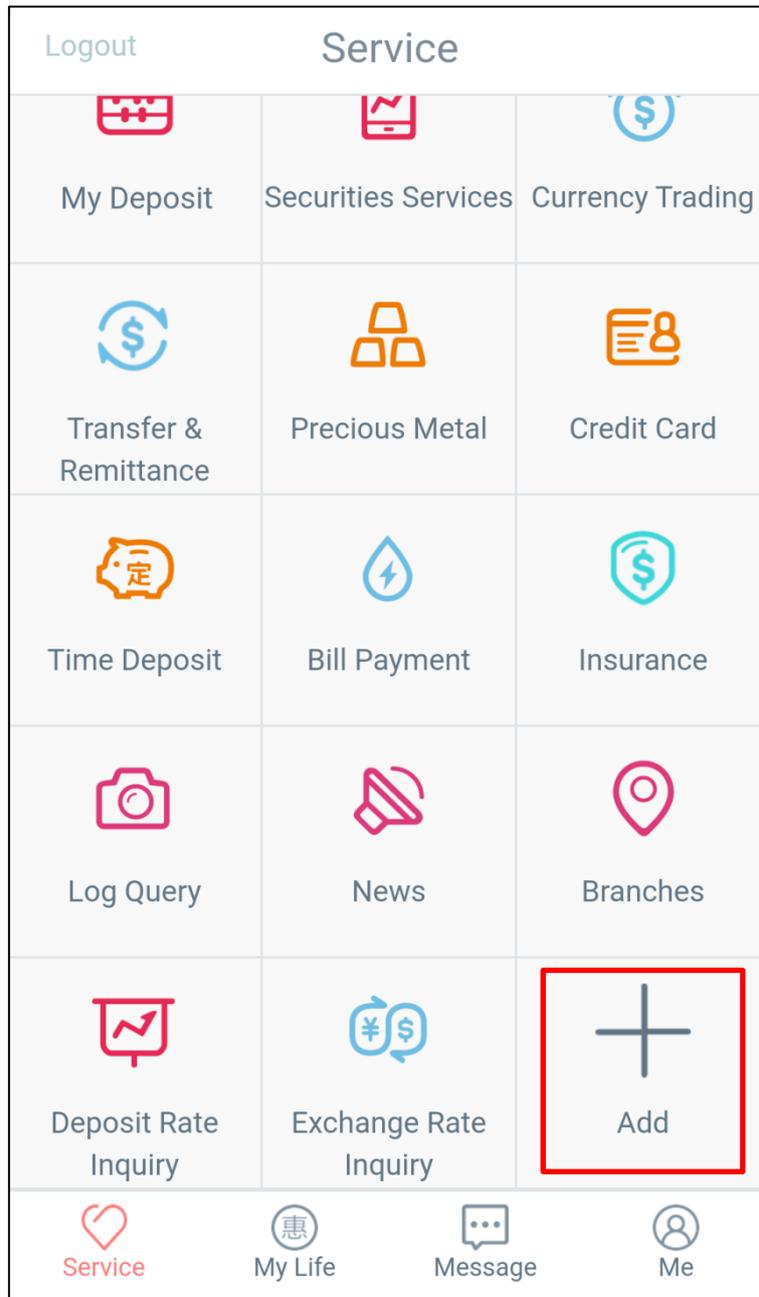




Step 3: You may log into mobile banking services after filling in your card (account) number/user name and password.

The image shows a mobile banking login screen. At the top left, there is a light blue back arrow icon. In the center, the ICBC logo and Chinese text '工银亚洲' are displayed. Below the logo is a circular placeholder for a user profile picture. Underneath the profile picture are two input fields: the first is labeled 'Card (account) number/user name' and the second is labeled 'Enter login password'. At the bottom of the screen is a large red button with the text 'Log In' in white.

In the new version of mobile banking, you can use the “Add” function to add or hide functions on the main menu.



## 2. Registration of 「Message」 and 「My Life」 Services

Step 1 : Carefully read and agree the Privacy Statement & Disclaimer under

「Message」 / 「My Life」.





## Step 2: Register Mobile Number

Please select the country code (Hong Kong/ Macau/ Mainland China), then input your mobile number and press “确定” ( “Confirm” ).

A screenshot of a mobile application interface for registering a mobile number. At the top, there is a back arrow on the left and the title "登記手機號碼" (Register Mobile Number) in the center. Below the title is a horizontal line. Underneath, the text "手機號碼" (Mobile Number) is followed by a dropdown menu showing "+852" with a downward arrow. To the right of this is a text input field with the placeholder text "請輸入手機號碼" (Please enter mobile number). At the bottom of the screen, there is a large, prominent red button with the white Chinese characters "確定" (Confirm) centered on it.



### Step 3: Input the Verification Code

A verification code will be sent to your mobile, please input the code within one minute before it expires. After the correct code has been input, you may successfully register our 「Message」 / 「My Life」 services and automatically follow all of the ICBC (Asia) Official Accounts.

A screenshot of a mobile application interface for verifying a phone number. At the top, there is a back arrow and the title "登記手機號碼". Below this, a message states: "已向您的手機59\*\*\*\*44發送驗證碼,請您儘快輸入驗證碼。如果您在57秒內沒有收到我行發送的驗證碼,請點擊". Underneath the message is a button labeled "正在獲取驗證碼...". Below that is a text input field with the placeholder "請輸入短信驗證碼". At the bottom of the screen is a large red button with the text "確定".

< 登記手機號碼

已向您的手機59\*\*\*\*44發送驗證碼,請您儘快輸入驗證碼。如果您在57秒內沒有收到我行發送的驗證碼,請點擊

正在獲取驗證碼...

請輸入短信驗證碼

確定

### 3. Unfollow Official Account and Deactivate the “Receive Message” Function

In case you do not wish to receive message from us, you may follow few simple steps showed below to stop following the account or deactivate the “Receive Message” Function.

Step 1: Please open the Official Account page, then click the “” icon at the top right corner.



Step 2: You may deactivate the “接收消息” ( “Receive Message” ) Function , and you will not receive any message from us via this account until re-activate this function. Or you may click “取消關注” ( “Unfollow” ) to stop following this account.

