

ICBC Asia Upgraded Commercial Internet Banking Coming Soon

Dear Valued Customers,

With continuous efforts to improve our services, we're pleased to inform you that we are going to introduce our newly upgraded Commercial Internet Banking on December 16, 2018*. With brand new layout and streamline-designed tools in our Commercial Internet Banking, you can now manage your accounts and transactions in a smarter and simpler way.

New features highlighted:

Brand new layout: Information is presented in a simple and concise manner, getting what you need at one glance;

Newly added '*pending approval transaction*' alerts: Alerts are added on the welcome page, helping you stay informed with the *pending approval* transactions and take further actions easily;

Transaction procedure indicator: Transaction procedure indicator is added on the transaction pages, showing clearly the current step of your transaction and how many steps are remained further before completing the transaction.

With the value of 'Broaden Your Vision, Bank with Us', we are striving to evolve and upgrade our service continuously to provide you better experience.

For enquiry, please visit our branches or call our hotline at 218 95588.

*Please be advised that the detailed arrangements are subject to change. You may visit our website www.icbcasia.com for updates.


Industrial and Commercial Bank of China (Asia) Limited

December 3, 2018

Appendix:

1. Brand New Layout

简体中文 | 繁体中文

ICBC  工银亚洲Commercial Internet Banking金融@家

Login

Login

System Announcement: If customers have problems using E-banking service, please call 218 95588 or approach any of our branches.


Important


- We suggest you use the following browser versions to visit our Internet banking: IE6-IE11, Chrome20.0-Chrome52.0, Firefox10.0-Firefox45.0, and Safari5.1-Safari9.1.2.
- 1.gdfgdfg 1. ICBC(Asia) Internet Banking have been upgraded on 11th July 2015, the background colour of the password input field will turn into a light gray when entering the password.
- 2. As Chrome version 45 or above no longer supports Java Applet Plugin, you are recommended to use Internet Explorer or Firefox for USB-Shield function.


Risk alert More>>


- Stay vigilant to suspicious popups and do not input any confidential information when logging into or during the internet Banking sessions.
- Never click on embedded URLs in emails or SMS from unknown sender to login Internet Banking.
- Ensure the personal computer is not left unattended whilst the service are in use.


Internet Banking Help



Security Tips


Market Update


Services Charges


FAQ


Download Internet Banking Assistant


Service Demo

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2. Newly Added 'Pending Approval Transaction' Alert

ICBC 工银亚洲 Commercial Internet Banking 金融@家 Client | Inbox | Exit

System Announcement: Welcome to logon ICBC(ASIA) Commercial Internet Bankin HongKong Time : 2019-01-31 13:58:11

Home Accounts Transfers ICBC Express Currency Exchange Bill Payment Time Deposit Trade Service Investment Credit Card
Autopay/Payroll Cheque Loans Cash Pooling Money Collection Statement Request e-Statement Inquiry/Authorise Smart Account Business A/C Plus
ICBC Messaging Messages Settings Administration

Home
My Welcome Page
Switch Company

Welcome: Client

notification center

- You have 3 transfer & remittance transactions to be authorized. Please [click](#) for authorization

Online security

- Successful login at 2019-01-31 13:53:50 in Hong Kong: 2019-01-31 13:53:50 Successful login
Automatically log out if there is no movement of 15 minutes.

Arrangement in Relation to Shanghai - Hong Kong Stock Connect (Effective on 2016-02-15)	2016-02-15
Stock Exchange of Hong Kong Limited, the levy payable by a buyer or a seller of a stock traded from 0.003% to 0.0027%, effective 1st November, 2014.	2014-09-01

'Pending Approval Transaction' alert helps you stay informed with the transactions

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3. Transaction Procedure Indicator

The screenshot displays the ICBC Commercial Internet Banking interface. At the top, the header includes the ICBC logo, the text '工银亚洲 Commercial Internet Banking', and '金融@家'. On the right side of the header, there are links for 'Client', 'Inbox', and 'Exit', along with the time 'HongKong Time : 2019-01-20 09:29:05'. Below the header is a navigation menu with various services like 'Home', 'Accounts', 'Transfers', 'ICBC Express', 'Currency Exchange', 'Bill Payment', 'Time Deposit', 'Trade Service', 'Investment', and 'Credit Card'. The main content area is titled 'Fund Transfer To Local/Overseas Bank Account' and features a procedure indicator at the top with three steps: '1 Complete transfer & remittance information', '2 Confirm transfer & remittance information', and '3 Instruction submitted successfully'. A red box highlights this indicator. Below the indicator, there are radio buttons for 'Transfer - Electronic exchange', 'Express transfer - CHATS', 'Telegraph transfer', and 'e钞转-FPS'. The 'Electronic exchange' option is selected. Below this, there are fields for 'Payer's name' (Sample), 'Payment Account No.' (123 456 7890), and 'Currency' (HKD). A 'Usable Balance' of 6,315,833.77 is displayed. The next step is 'Step 2: Fill in Beneficiary's Details', which includes a 'Beneficiary account type' section with 'Third-party account registered in advance' selected, and a message 'You have no pre-registered third party account.' for the 'A/C Name of Beneficiary'. Other fields include 'Beneficiary Account No.' and 'Country/region of beneficiary bank' (Hong Kong, China). A callout box with a red border and a white background points to the procedure indicator, containing the text 'Procedure Indicator shows transaction'. The footer contains the copyright notice 'Copyright ©ICBC (Asia) Commercial Internet Banking. All rights reserved.'