ICBC (Asia) Branch Service Updates

9 April 2020, Hong Kong – Industrial and Commercial Bank of China (Asia) Limited ("ICBC (Asia)" or the “Bank”) announced that its branch services will be adjusted from next Tuesday (14 April) as follows, in light of the latest development of the novel coronavirus infection.

Branch that will resume normal operation from next Tuesday include:
**Mongkok Branch**: G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon

Branch that will be closed from next Tuesday, until further notice, include:
**Mok Cheong Street Branch**: 12-14 Mok Cheong Street, Tokwawan, Kowloon

Branches that remain closed, until further notice, include:
**West Point Personal Banking Centre**: Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong
**Admiralty Personal Banking Centre**: Shop 1019-1020, 1/F., United Centre, 95 Queensway, Admiralty, Hong Kong
**Caine Road Branch**: G/F., Caine Building, 22 Caine Road, Hong Kong
**Wanchai Branch**: 117-123 Hennessy Road, Wanchai, Hong Kong
**Wanchai Personal Banking Centre**: Shop 101, 1/F, China Resources Building, 26 Harbour Road, Wanchai, Hong Kong
**Electric Road Branch**: 113-115 Electric Road, Hong Kong
**Fortress Hill Branch**: Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King’s Road, Hong Kong
**City Garden Personal Banking Centre**: Shop Unit 23, G/F, Maximall, City Garden, 233 Electric Road, North Point, Hong Kong
**Quarry Bay Branch**: Shop SLG1, Sub-Lower Ground Floor, Westlands Gardens, Nos. 2-12, Westlands Road, Quarry Bay, Hong Kong
**West Kowloon Station Personal Banking Centre**: Shop No. L1-1, Hong Kong West Kowloon Station, 3 Austin Road West, Tsim Sha Tsui, Kowloon, Hong Kong
**Mei Foo Branch**: Shop N95A, 1/F, Mount Sterling Mall, Mei Foo Sun Chuen, Kowloon
**Ho Man Tin Branch**: G/F, Tsan Yung Mansion, No. 70 Waterloo Road, Ho Man Tin, Kowloon
Oi Man Branch: Shop F18 & F19, Oi Man Plaza, Oi Man Estate, Homantin, Kowloon
Wong Tai Sin Branch: Shop 128, Level One, Temple Mall South, Wong Tai Sin Plaza, 103 Ching Tak Street, Wong Tai Sin, Kowloon
Telford Branch: Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon
Tsui Lam Branch: Shop No. 135, 5/F, Tsui Lam Square, Tsui Lam Estate, No. 11 Tsui Lam Road, Tseung Kwan O, New Territories
Tseung Kwan O Personal Banking Centre: Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories
Kwai Fong Branch: C63A-C66, 2/F, Kwai Chung Plaza, Kwai Fong, New Territories
Sha Tsui Road Personal Banking Centre: Shop 4, G/F, Kwong Yick Building, 315-323 Sha Tsui Road, Tsuen Wan, New Territories
Tuen Mun Branch: 217 A-F Central Services Building, Nan Fung Industrial City, 18 Tin Hau Road, Tuen Mun, New Territories
Tai Hing Branch: Shop 21-23 Tai Hing Commercial Complex, Tai Hing Estate, Tuen Mun, New Territories
Kau Yuk Road Personal Banking Centre: Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories
Tai Wai Branch: Shop No. 5, G/F, Kam Shan Building, Tai Wai Road, Tai Wai, New Territories
Shatin Personal Banking Centre: Shop No.185, Level 3, Shatin Lucky Plaza, Shatin, New Territories
Tai Wo Branch (only safe deposit box service remains normal): Shop 216, 2/F, Tai Wo Plaza, Tai Wo Estate, Tai Po, New Territories

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia) ’s website at www.icbcasia.com.

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Industrial and Commercial Bank of China (Asia) Limited

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 57 retail outlets (including 29 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.