



## ICBC (Asia) Branch Service Updates

27 November 2020, Hong Kong – In view of the latest development of COVID-19 epidemic and to ensure the health and safety of its staff and customers, Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that its branch services will be adjusted until further notice.

### **1. Banking Hours**

From next Monday (30 November), the banking hours at all ICBC (Asia) branches and Personal Banking Centres will be temporarily adjusted to 9 am to 4 pm from Mondays to Fridays, and 9 am to 12 noon on Saturdays for the branches.

Meanwhile, the Tuen Mun Branch, located at 217 A-F Central Services Building, Nan Fung Industrial City, 18 Tin Hau Road, Tuen Mun, New Territories, and all Personal Banking Centres will remain closed on Saturdays.

### **2. Branch Service**

The following Personal Banking Centre will remain closed, until further notice:

**West Kowloon Station Personal Banking Centre:** Shop No. L1-1, Hong Kong West Kowloon Station, 3 Austin Road West, Tsim Sha Tsui, Kowloon, Hong Kong

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)’s website at [www.icbcasia.com](http://www.icbcasia.com).

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### **Industrial and Commercial Bank of China (Asia) Limited**

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 57 retail outlets (including 29 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.