

Date: 21 Feb 2020

Dear Customer,

Notice on ICBC (Asia) Branch Services and the Strengthening of Preventive Measures

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”or the “Bank”) announced that Sheung Wan Branch, Hung Hom Branch and Kwun Tong Branch will resume normal operations from 21 Feb 2020. In order to prevent the spread of the noval infectious disease in the community, the services of the following branches are suspended until further notice. Except for the branches listed below, other branches will open for business as usual.

The following branches will suspend services:

Branch Name	Address
Hong Kong Island	
North Point Branch	G/F, 436-438 King’s Road, North Point, Hong Kong
Sai Wan Ho Branch	Shop G10 G/F, Tai On Building, 57-87 Shau Kei Wan Road, Hong Kong
Siu Sai Wan Branch	Shop Nos 17-19,Ground Floor, Harmony Garden, No.9 Siu Sai Wan Road, Hong Kong
West Point Personal Banking Centre	Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong
Admiralty Personal Banking Centre	Shop 1019-1020, 1/F., United Centre, 95 Queensway, Admiralty, Hong Kong
Wanchai Personal Banking Centre	Shop 101, 1/F, China Resources Building, 26 Harbour Road, Wanchai, Hong Kong
City Garden Personal Banking Centre	Shop Unit 23, G/F, Maximall, City Garden,233 Electric Road, North Point, Hong Kong
Kowloon	
Tsim Sha Tsui Branch	Shop 1&2, G/F, No. 35-37 Hankow Road, Tsimshatsui, Kowloon
Mongkok Branch	G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon
Mei Foo Branch	Shop N95A, 1/F, Mount Sterling Mall, Mei Foo Sun Chuen, Kowloon
West Kowloon Station Personal	Shop No. L1-1, Hong Kong West Kowloon Station, 3 Austin Road

Banking Centre	West, Tsim Sha Tsui, Kowloon, Hong Kong
New Territories	
Kwai Fong Branch	C63A-C66, 2/F, Kwai Chung Plaza, Kwai Fong, New Territories
Tuen Mun Branch	217 A-F Central Services Building, Nan Fung Industrial City, 18 Tin Hau Road, Tuen Mun, New Territories
Sheung Shui Branch	Shop 2, G/F, San Fung Building, No.33 San Fung Avenue, Shek Wu Hui, Sheung Shui, New Territories
Tai Wo Branch <i>(safe deposit box services remain normal)</i>	Shop 216, 2/F, Tai Wo Plaza, Tai Wo Estate, Tai Po, New Territories
Tseung Kwan O Personal Banking Centre	Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories
Sha Tsui Road Personal Banking Centre	Shop 4, G/F, Kwong Yick Building, 315-323 Sha Tsui Road, Tsuen Wan, New Territories
Kau Yuk Road Personal Banking Centre	Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories
Shatin Personal Banking Centre	Shop No.185, Level 3, Shatin Lucky Plaza, Shatin, New Territories

Customers are advised to access bank services via electronic means such as Mobile Banking, Internet Banking and Phone Banking. For enquiry, please contact our customer service hotline 218 95588 or visit ICBC (Asia) 's website at www.icbcasia.com

Industrial and Commercial Bank of China (Asia) Limited

(In case of inconsistency between the English and Chinese versions of the letter, the English version shall prevail)

(This is a computer-generated letter and no signature is required)