

Barrier-free facilities in branch (As at 31 Mar 2020)

| District | Branch Name | Address | Barrier-free accessible entrance (which is: no level difference / Permanent ramp) |
|----------|--|---|---|
| HK | West Point Branch | 242-244 Queen' s Road West, Sai Ying Pun, Hong Kong | |
| HK | West Point Personal Banking Centre (No teller service) | Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong | |
| HK | Sheung Wan Branch | Shop F, G/F, Kai Tak Commercial Building, 317-319 Des Voeux Road Central, Sheung Wan, Hong Kong | ✓ |
| HK | Central Branch | Shop A1, 1/F, 9 Queen' s Road Central, Hong Kong | ✓ |
| HK | Queen's Road Central Branch | Basement, Ground Floor and First Floor of 122 QRC, Nos. 122-126 Queen's Road Central, Hong Kong | |
| HK | Admiralty Branch | Shop 1013-1014, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong | ✓ |
| HK | Admiralty Personal Banking Centre (No teller service) | Shop 1019-1020, 1/F., United Centre, 95 Queensway, Admiralty, Hong Kong | ✓ |
| HK | Caine Road Branch | G/F., Caine Building, 22 Caine Road, Hong Kong | |
| HK | Wanchai Branch | 117-123 Hennessy Road, Wanchai, Hong Kong | |
| HK | Wanchai Road Branch | G/F Times Media Centre, No.133 Wan Chai Road, Hong Kong | |
| HK | Wanchai Personal Banking Centre (No teller service) | Shop 101, 1/F, China Resources Building, 26 Harbour Road, Wanchai, Hong Kong | ✓ |
| HK | Happy Valley Branch | 23 King Kwong Street, Happy Valley, Hong Kong | |
| HK | Aberdeen Branch | Shop 7A, G/F, Site 1, Aberdeen Centre, Hong Kong | |
| HK | Electric Road Branch | 113-115 Electric Road, Hong Kong | |
| HK | Fortress Hill Branch | Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King' s Road, Hong Kong | |
| HK | City Garden Personal Banking Centre (No teller service) | Shop Unit 23, G/F, Maximall, City Garden, 233 Electric Road, North Point, Hong Kong | |
| HK | North Point Branch | G/F, 436-438 King' s Road, North Point, Hong Kong | |
| HK | Quarry Bay Branch# | Shop SLG1, Sub-Lower Ground Floor, Westlands Gardens, Nos. 2-12, Westlands Road, Quarry Bay, Hong Kong | |
| HK | Sai Wan Ho Branch | Shop G10 G/F, Tai On Building, 57-87 Shau Kei Wan Road, Hong Kong | |
| HK | Siu Sai Wan Branch | Shop Nos 17-19,Ground Floor, Harmony Garden, No.9 Siu Sai Wan Road, Hong Kong | ✓ |
| HK | Causeway Bay Branch | Shop A on G/F, 1/F, Hennessy Apartments, 488 & 490 Hennessy Road, Hong Kong | ✓ |
| KLN | West Kowloon Station Personal Banking Centre (No teller service) | Shop No. L1-1, Hong Kong West Kowloon Station, 3 Austin Road West, Tsim Sha Tsui, Kowloon, Hong Kong | ✓ |
| KLN | Tsimshatsui East Branch | Shop B, G/F, Railway Plaza, 39 Chatham Road South, Tsimshatsui, Kowloon | ✓ |
| KLN | Tsim Sha Tsui Branch | Shop 1&2, G/F, No. 35-37 Hankow Road, Tsimshatsui, Kowloon | |
| KLN | China Hong Kong City Branch | Shop No. 55, UG/F & Shop Nos. 15, 16 & 17B, 1/F, China Hong Kong City, 33 Canton Road, Tsimshatsui, Kowloon | ✓ |
| KLN | Yaumatei Branch | 542 Nathan Road, Yaumatei, Kowloon | |
| KLN | Mongkok Branch | G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon | |
| KLN | Prince Edward Branch | 777 Nathan Road, Mongkok, Kowloon | |
| KLN | Shamshuipo Branch | G/F, 290 Lai Chi Kok Road, Shamshuipo, Kowloon | ✓ |
| KLN | Lai Chi Kok Branch | Shop G06, G/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Lai Chi Kok, Kowloon | |
| KLN | Mei Foo Branch | Shop N95A, 1/F, Mount Sterling Mall, Mei Foo Sun Chuen, Kowloon | |
| KLN | Ho Man Tin Branch | G/F, Tsan Yung Mansion, No. 70 Waterloo Road, Ho Man Tin, Kowloon | |
| KLN | Oi Man Branch | Shop F18 & F19, Oi Man Plaza, Oi Man Estate, Homantin, Kowloon | ✓ |

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|----------|---|---|---|
| KLN | Hung Hom Branch | Shop 2A, G/F, Hung Hom Shopping Mall, 2-34E Tak Man Street, Hung Hom, Kowloon | |
| KLN | Mok Cheong Street Branch | 12-14 Mok Cheong Street, Tokwawan, Kowloon | |
| KLN | Wong Tai Sin Branch | Shop 128, Level One, Temple Mall South, Wong Tai Sin Plaza, 103 Ching Tak Street, Wong Tai Sin, Kowloon | ✓ |
| KLN | Telford Branch | Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon | ✓ |
| KLN | Kwun Tong Branch | Shop 5&6, 1/F, Crocodile Center, 79 Hoi Yuen Road, Kwun Tong, Kowloon | ✓ |
| NT | Tsui Lam Branch | Shop No. 135, 5/F, Tsui Lam Square, Tsui Lam Estate, No. 11 Tsui Lam Road, Tseung Kwan O, New Territories | ✓ |
| NT | Tseung Kwan O Personal Banking Centre (No teller service) | Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories | ✓ |
| NT | Tseung Kwan O Branch | Shop 1025A, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories | ✓ |
| NT | Kwai Fong Branch | C63A-C66, 2/F, Kwai Chung Plaza, Kwai Fong, New Territories | ✓ |
| NT | Kwai Chung Branch | Unit G02, Tower A, Regent Centre, 63 Wo Yi Hop Road, Kwai Chung, New Territories | ✓ |
| NT | Tsuen Wan Castle Peak Road Branch | G/F, 423-427 Castle Peak Road Tsuen Wan, New Territories | ✓ |
| NT | Sha Tsui Road Branch | Shop 4, G/F Chung On Building, 297-313 Sha Tsui Road, Tsuen Wan, New Territories | |
| NT | Sha Tsui Road Personal Banking Centre (No teller service) | Shop 4, G/F, Kwong Yick Building, 315-323 Sha Tsui Road, Tsuen Wan, New Territories | |
| NT | Tuen Mun Branch | 217 A-F Central Services Building, Nan Fung Industrial City, 18 Tin Hau Road, Tuen Mun, New Territories | ✓ |
| NT | Yan Ching Street Branch | Shops 4 and 5, G/F, Tuen Mun Centre, 11 Yan Ching Street, Tuen Mun, New Territories | |
| NT | Tai Hing Branch | Shop 21-23 Tai Hing Commercial Complex, Tai Hing Estate, Tuen Mun, New Territories | |
| NT | Yuen Long Branch | G/F, 197-199 Castle Peak Road, Yuen Long, New Territories | |
| NT | Kau Yuk Road Personal Banking Centre (No teller service) | Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories | ✓ |
| NT | Tai Wai Branch | Shop No. 5, G/F, Kam Shan Building, Tai Wai Road, Tai Wai, New Territories | |
| NT | Shatin Personal Banking Centre (No teller service) | Shop No.185, Level 3, Shatin Lucky Plaza, Shatin, New Territories | ✓ |
| NT | Shatin Branch | Shop 22I, Level 3, Shatin Centre, New Territories | ✓ |
| NT | Tai Po Branch | Shop F, G/F, Mee Fat Building, No 34-38 Tai Wing Lane, Tai Po, New Territories | |
| NT | Tai Wo Branch | Shop 216, 2/F, Tai Wo Plaza, Tai Wo Estate, Tai Po, New Territories | ✓ |
| NT | Sheung Shui Branch | Shop 2, G/F, San Fung Building, No.33 San Fung Avenue, Shek Wu Hui, Sheung Shui, New Territories | |

* Guide dogs are welcomed, barrier-free service desk and assistive listening system are available in our branches and personal banking centres. Branch staff will provide suitable assistance to people with special needs

Barrier-free accessible entrance is not available in Quarry Bay Branch. People with special needs can notify our branch staff to provide suitable assistance.