

Date: November 2021

Dear Customer,

Re: Closure of Tsuen Wan Castle Peak Road Branch

We would like to express our gratitude for your continuous support to our Tsuen Wan Castle Peak Road Branch since its opening. In order to cope with our business development, our Tsuen Wan Castle Peak Road Branch, which is located at G/F, 423-427 Castle Peak Road Tsuen Wan, New Territories, will be closed starting from 20 January 2022 (Thursday)*. Please visit our Sha Tsui Road Branch nearby or other branches for patronage.

Sha Tsui Road Branch:

Shop 4, G/F Chung On Building, 297-313 Sha Tsui Road, Tsuen Wan, New Territories

Office Hours:

Monday to Thursday: 9:00 - 17:00

Friday: 9:00 - 17:30

Saturday: 9:00 - 13:00

For any enquiries, please visit our branches or call our customer hotline at (852) 218 95588. We apologize for any inconvenience caused.

Industrial and Commercial Bank of China (Asia) Limited

(In case of inconsistency between the English and Chinese versions of the letter, the English version shall prevail)

(This is a computer-generated letter and no signature is required)

*(Notice will be updated if there is a change on the closing date, and the latest version shall prevail)