

### **Bogus Call Alert**

14 January 2021, Hong Kong – Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or “the Bank”) noticed that there have been calls to our customers or the public recently from culprits pretending to be staff members of Industrial and Commercial Bank of China, during which the Bank’s contact number and branch address have been mentioned among some calls. The Bank would like to alert all customers and the public, and declare that the Bank has no connection with such calls. ICBC (Asia) will not ask customers for personal information through phone calls.

The Bank has reported the above case to the Hong Kong Police Force, and will take necessary and appropriate action to protect the interests of our customers and the public and the reputation of the Bank.

Anyone who has provided personal information to any suspicious callers should report to the Hong Kong Police Force immediately for investigation.

Should customers have any enquiries, please call the Bank at (852) 2189 5588 or send an email to [enquiry@icbcasia.com](mailto:enquiry@icbcasia.com).

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### **Industrial and Commercial Bank of China (Asia) Limited**

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 57 retail outlets (including 29 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.