

ICBC (Asia) Branch Service Updates

8 February 2021, Hong Kong – In view of the latest development of COVID-19 epidemic, Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that its Queen's Road Central Branch and Hung Hom Branch will resume normal operations from tomorrow (9 February).

I. Updates on Branch Operations

1. The following branches will resume normal operations from tomorrow (9 February):

Queen's Road Central Branch: Basement, Ground Floor and First Floor of 122 QRC, Nos. 122-126 Queen's Road Central, Hong Kong

Hung Hom Branch: Shop 2A, G/F, Hung Hom Shopping Mall, 2-34E Tak Man Street, Hung Hom, Kowloon

2. The following branch and Personal Banking Centre remain closed, until further notice:

Shamshuipo Branch (only safe deposit box services are available by appointment): G/F, 290 Lai Chi Kok Road, Shamshuipo, Kowloon, Hong Kong

West Kowloon Station Personal Banking Centre: Shop No. L1-1, Hong Kong West Kowloon Station, 3 Austin Road West, Tsim Sha Tsui, Kowloon, Hong Kong

II. Banking Hours of Branches and Personal Banking Centres

The banking hours at all ICBC (Asia) branches and Personal Banking Centres continues to be adjusted to 9 am to 4 pm from Mondays to Fridays, and 9 am to 12 noon on Saturdays for the branches.

Meanwhile, the Tuen Mun Branch, located at 217 A-F Central Services Building, Nan Fung Industrial City, 18 Tin Hau Road, Tuen Mun, New Territories, and all Personal Banking Centres remain closed on Saturdays.

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)'s website at www.icbcasia.com.

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Industrial and Commercial Bank of China (Asia) Limited

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 57 retail outlets (including 29 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.