

Guideline on **Commercial Internet Banking** and **Commercial Mobile Banking**

Trade Service



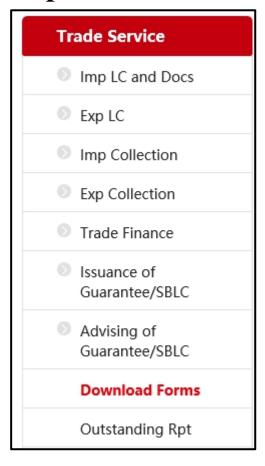
- 1. Introduction of Trade Service
- 2. Introduction of Functions
- **3. FAQ**



1. Introduction of Trade Service



The following 9 scopes are covered in the Trade Service





	Functions		
Scopes	Submission of application / instructions	Enquiry of Transaction Status	Download Processing Advice / LC copy
Import LC application/Amendment*	√	√	√
Import LC Documents (with Loan application)	√	√	$\sqrt{}$
Export LC		√	$\sqrt{}$
Export LC Documents		√	V
Import Collection (with Loan application)	√	√	$\sqrt{}$
Export Collection		√	$\sqrt{}$
Export Invoice Financing* #	√	√	$\sqrt{}$
Import Invoice Financing* #	√	√	V
Guarantee/SBLC application/Amendment*	√	√	V
Guarantee/SBLC advising		√	V
Loan Enquiry and Loan Repayment	For all loan types		
Download Forms	Linkage to Trade Form Library		
Outstanding Report	List out all outstanding transactions as of previous day		
Remarks: * Support upload documents. # Provide commercial mobile banking inquiry and authorization function.			

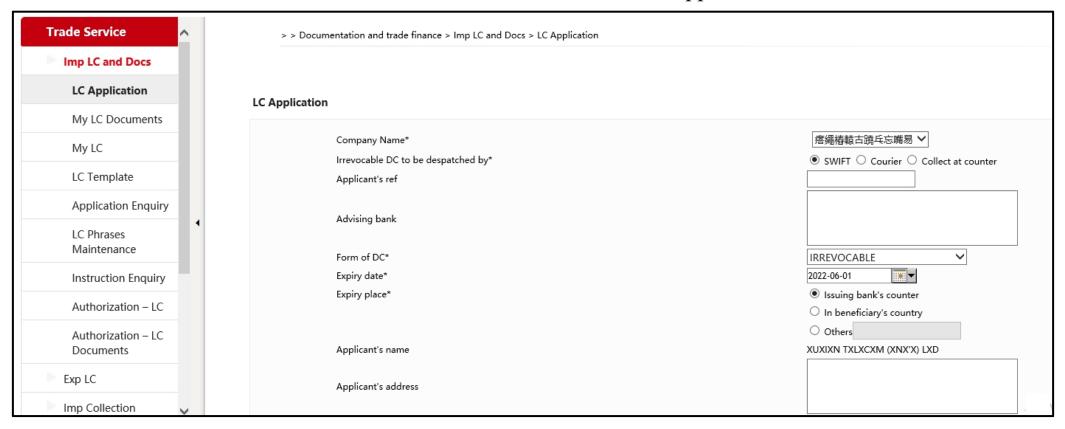


2. Introduction of Functions



LC Application

1. LC issuance/amendment applications can be submitted online.





LC Application

2. Upload supporting documents.

Reminder: Please press "Browse" to select the related documents, and then press "Upload". (Only applicable for BMP, DOC, DOCX, JPG, JPEG, PDF, PNG, XLS, XLSX formats without password protection).

3. Read and agree the relevant terms and conditions of LC application before submission.

Attachment: Browse Upload Note: Maximum of 20 attachments, single attachment size cannot exceed 20M, total attachment size cannot exceed 200M Attachment information			
Attachment name	Uploading time	Action	
ATTACHMENT 1 (1).docx	2022-05-31 09:23:17	<u>View</u> <u>Delete</u>	
Model remarks			
Model remarks			
☐ We (the Applicant) have read, understood and accepted the applicable Terms and Conditions of LC application. (Terms and Conditions)			
Temporarily saved	Submit Save Template and Submit	Fill In Again	



Please enter the following numbers on your Token: 8037421				
The above picture includes 6 digits random number and Amount, please check it carefully.				
Please press [OK] on the token and finish the tranaction as quickly as you can before timeout.				
Dynamic Password:				
Print	Confirm	Back		

LC Application

At the time of submitting LC Applications, customer needs an ICBC (Asia) Password Token to confirm and complete the submission.



ICBC(Asia)
LC Application
LC NO. LC302KWC100019
Amount HKD88.00
Above Transaction
completed[ICBC(ASIA)]



LC Application

When the application is approved successfully, an SMS confirmation message will be sent to customer's registered mobile phone number. (Note: Mobile phone number must be registered in advance)



My LC Documents

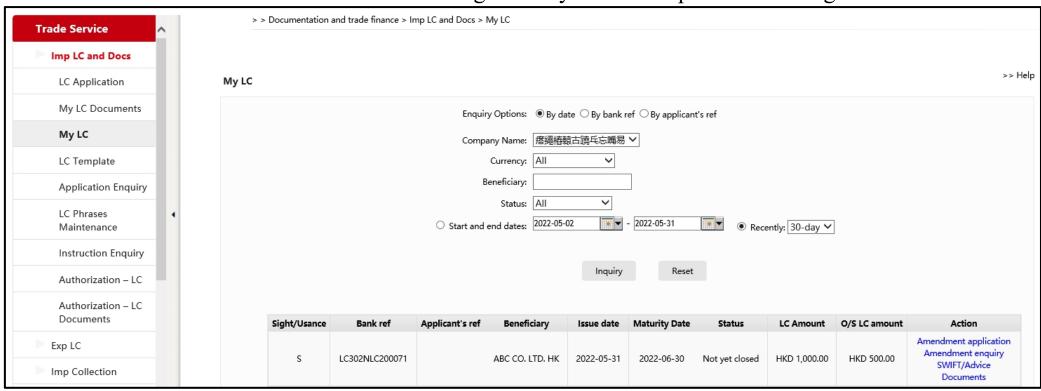
- 1. Enquiry on LC drawing details and document status.
- 2. Accept/Reject/Pay instructions can be submitted online.
- 3. Download processing advice.





My LC

- 1. Enquiry on LC issued and related information.
- 2. Amendment application can be submitted online.
- 3. Download processing Advice/SWIFT message.
- 4. Linkage to "My LC" to enquire on drawing details.





My LC

Upload supporting documents for amendment application.

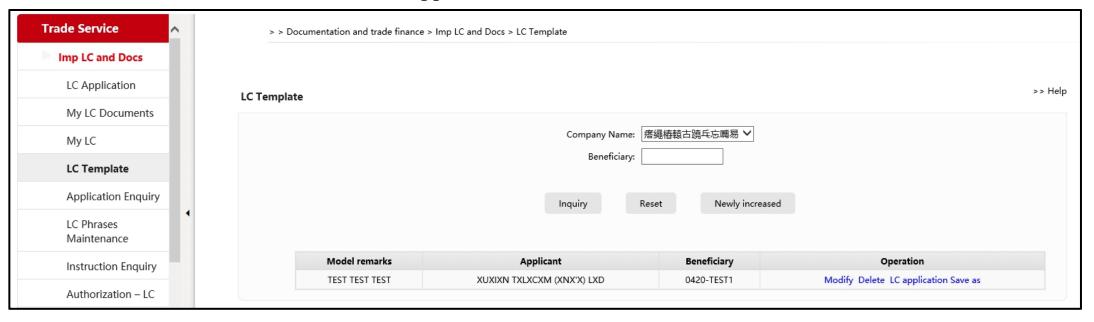
Reminder: Please press "Browse" to select the related documents, and then press "Upload". (Only applicable for BMP, DOC, DOCX, JPG, JPEG, PDF, PNG, XLS, XLSX formats without password protection).

Amendment to be despatched by	● SWIFT
	O Courier
	O Collect at counter
Bank charges	
 Please debit all charges to our account no. 	
This amendment charges are for the account of*	Applicant
Attachment:	
Browse Up	<u>bload</u>
Note: Maximum of 20 attachments, single attack	hment size cannot exceed 20M, total attachment size cannot exceed 200M
	Submit Temporarily saved Back



LC Template

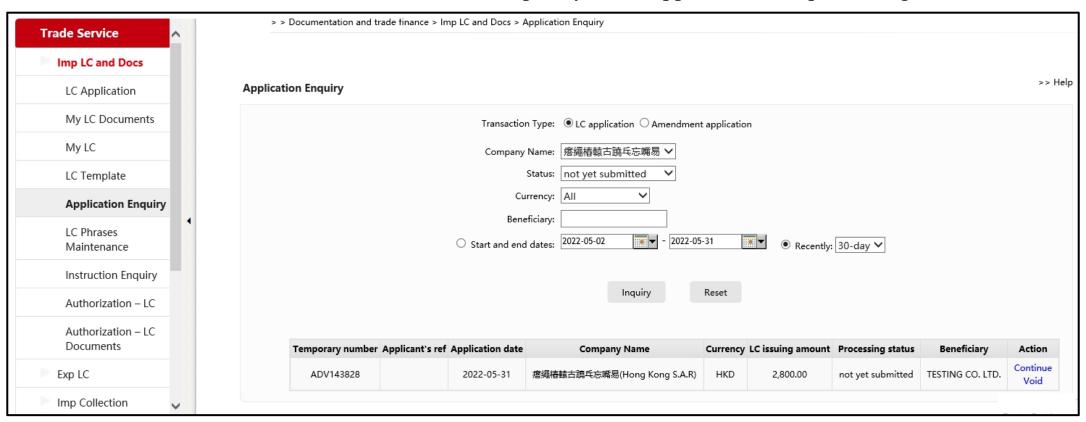
Maintain LC Template and submit default template for LC applications.





Application Enquiry

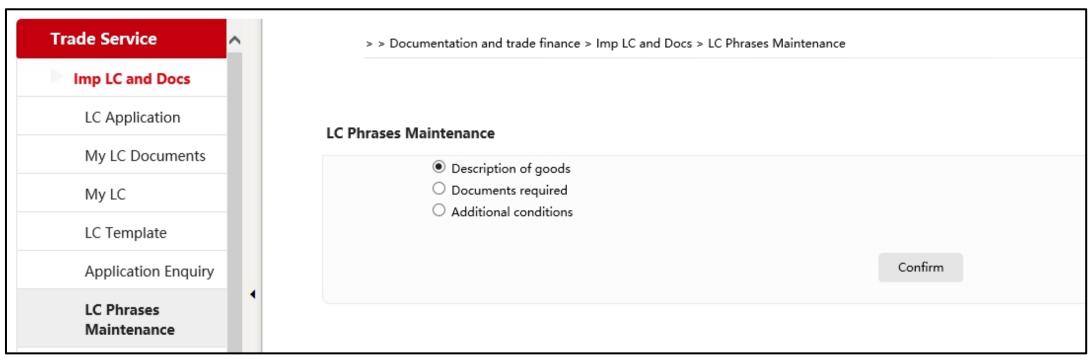
Extract temporary saved applications for processing.





LC Phrases Maintenance

Maintain frequently used Description of goods, Documents required and Additional conditions.

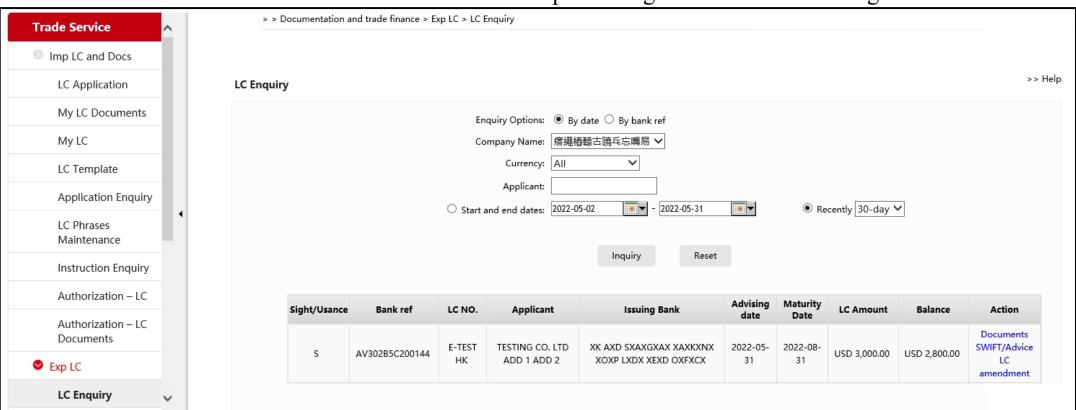




2. Exp LC

LC Enquiry

- 1. Instant checking of arrival of Export LCs/amendments.
- 2. Linkage to bills presented under respective LC.
- 3. Download processing advice/SWIFT message.





2. Exp LC

LC Documents Enquiry

- 1. Enquiry on status of submitted documents.
- 2. Download processing advice.





3. Imp Collection

Import Collection Enquiry

- 1. Instant checking of arrival of documents.
- 2. Reject/Pay instructions can be submitted online.
- 3. Download processing advice.





4. Exp Collection

Export Collection Enquiry

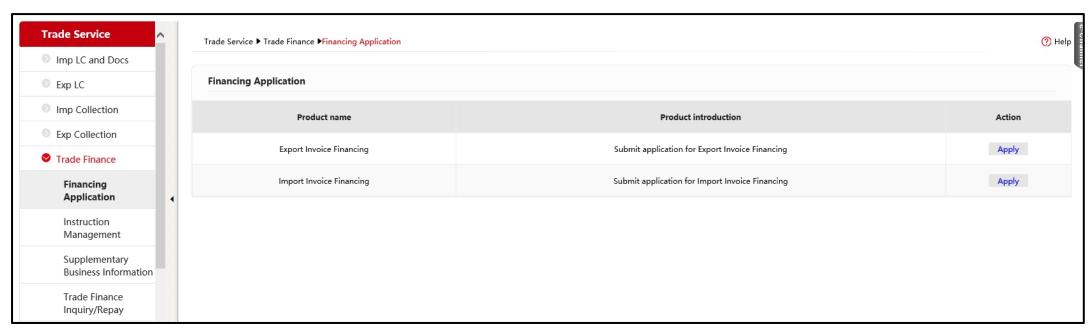
- 1. Checking status of documents.
- 2. Download processing advice.





Financing Application

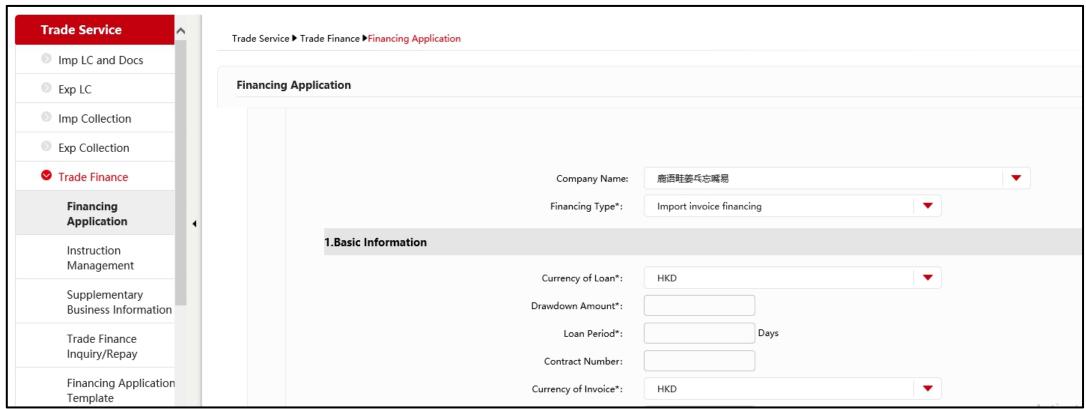
- 1. Submit application for Export Invoice Financing.
- 2. Submit application for Import Invoice Financing.





Financing Application

- 3. Complete the transaction details.
- 4. Fill in the *required field.





Financing Application

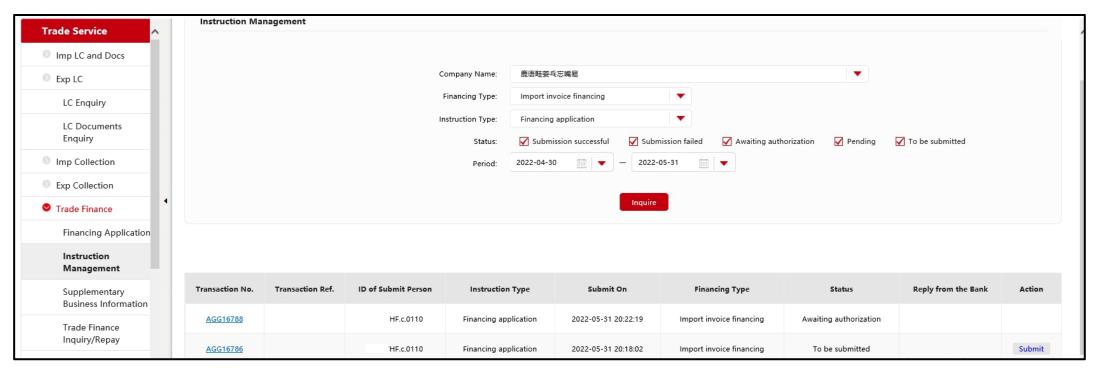
- 5. Upload supporting documents, i.e. invoice, transport documents etc. Reminder: Please press "Browse" to select the related documents, and then press "Upload". (Only applicable for BMP, DOC, DOCX, JPG, JPEG, PDF, PNG, XLS, XLSX formats without password protection).
- 6. Press "Save" before submission to avoid missing information.
- 7. Create template if required, input template name, select "Save Template and Submit".
- 8. Read and agree the relevant terms and conditions of Trade Financing Application before submission.

	Browse Upload Note: Maximum of 20 attachments, single attachment size cannot exceed 20M, total attachment size cannot exceed 200M
Attachment*:	
	Note: Please upload attachment
Contact Person and Tel no.*:	
Template name:	
	We (the Applicant) have read, understood and accepted the applicable Terms and Conditions of Import Invoice Financing application. (Terms and Conditions)
	Save Submit Save Template and Submit



Instruction Management

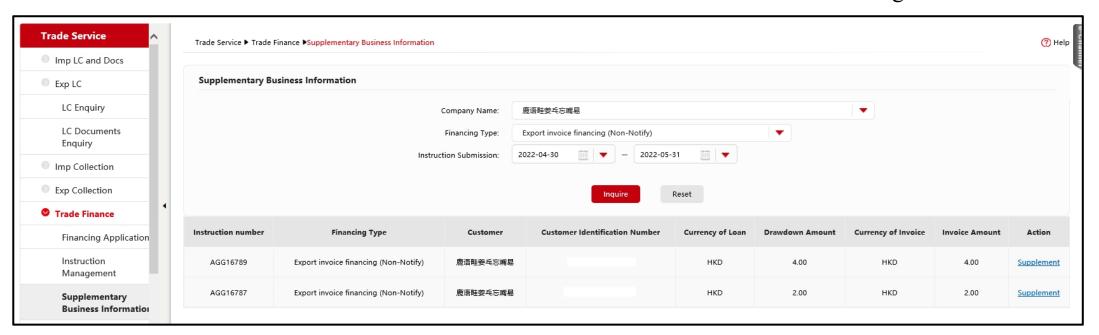
- 1. Approval for Financing Application and supplement business materials.
- 2. Process and submit the temporary saved application.





Supplementary Business Information

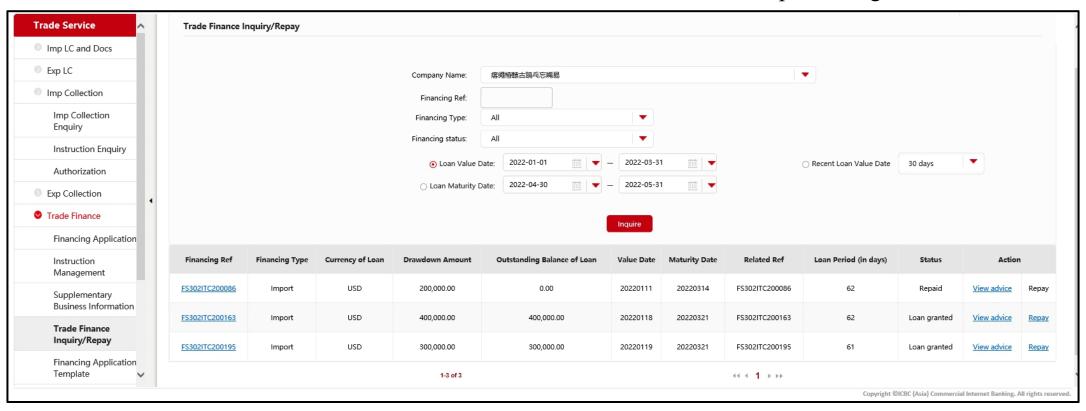
- 1. This service is for supplement of application supporting documents.
- 2. Please contact the Bank's relevant staff before using this service.



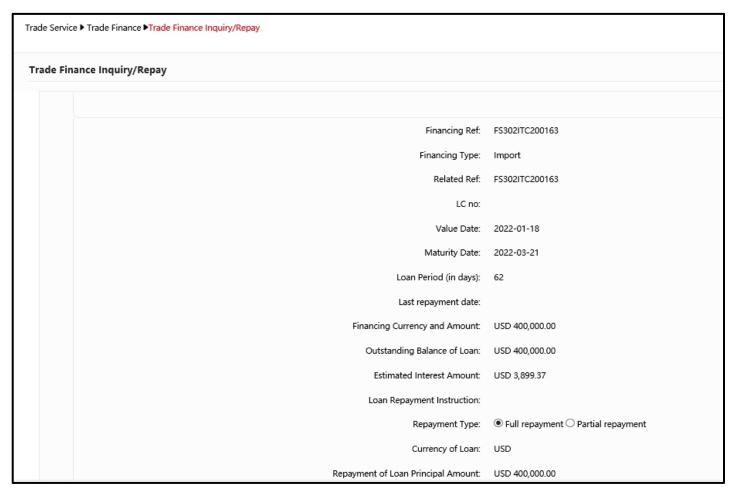


Trade Finance Inquiry/Repay

Access to loan content and download processing advice.







Trade Finance Inquiry/Repay

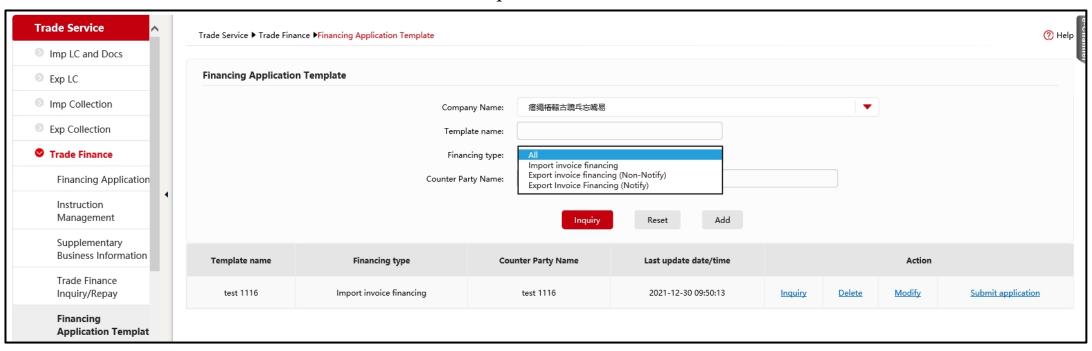
- 1. Submit application for financing repayment
- 2. Full repayment or Partial repayment
- 3. Note:

The application for financing repayment submitted on nonbanking business days or nonbanking business hours (after 18:00) will be postponed to the next business day



Financing Application Template

- 1. Template is applicable to Import Invoice Financing, Export Invoice Financing (Non-Notify) and Export Invoice Financing (Notify) application.
- 2. Template function can be used to set up repetitive applications.
- 3. The template can be modified, deleted, or used for submit application by the user who create the template.





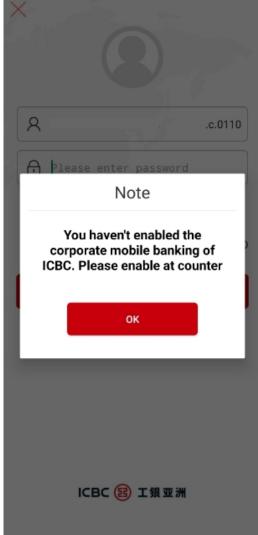


Commercial Mobile Banking Functions

- 1. Newly provide the function of Instruction inquiry and Instruction authorization.
- 2. Apply to application and supplementary business information for Import Invoice Financing, Export Invoice Financing (Non-Notify) and Export Invoice Financing (Notify).
- 3. Download ICBC (Asia)
 Commercial Mobile Banking APP
 "ICBC Business" (Support
 IOS/Android platforms).



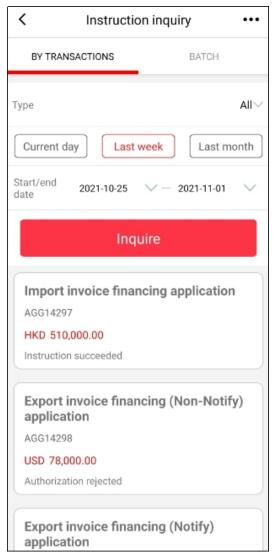


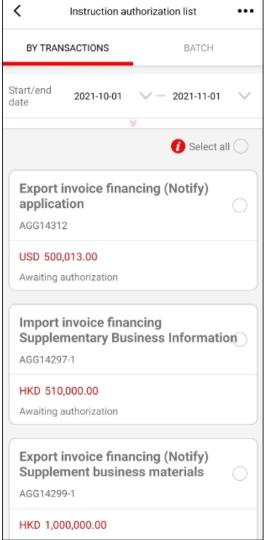


Commercial Mobile Banking Functions

4. If the Commercial Mobile Banking has not been activated yet, user will receive a notice when logging in: "You haven't enabled the corporate mobile banking of ICBC. Please enable at counter".



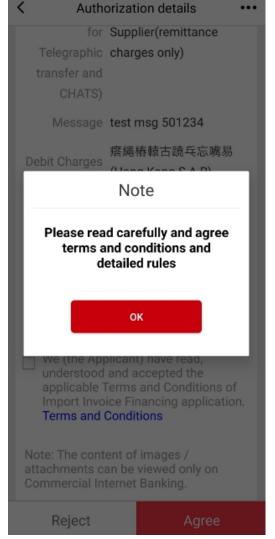


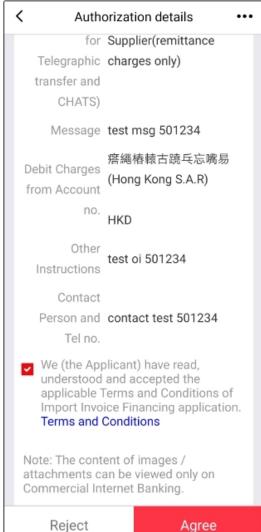


Commercial Mobile **Banking Functions**

5. Approver of current ID can search for the instructions with the status of "Approved", "Rejected" or "Awaiting Authorization".



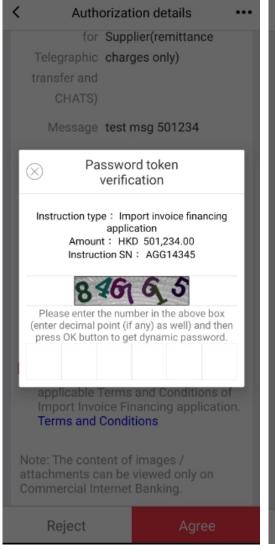


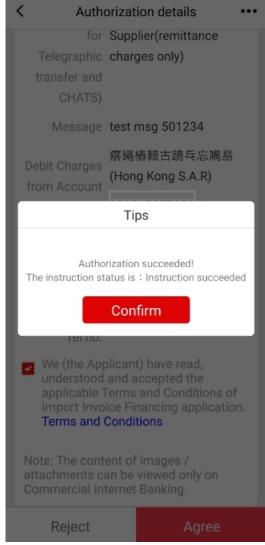


Commercial Mobile Banking Functions

- 6. The content of images or attachments can be viewed only on Commercial Internet Banking.
- 7. Approver is required to read and agree the relevant terms and conditions of trade financing application before authorization, and then select "Agree" or "Reject".







Commercial Mobile **Banking Functions**

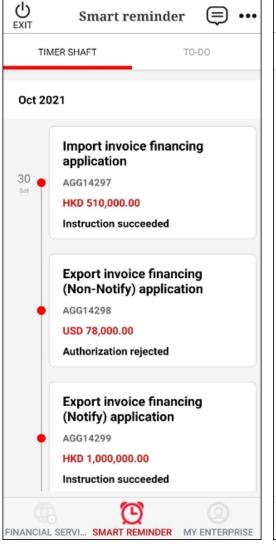
- 8. Same as Commercial Internet. Banking, approver needs an ICBC (Asia) Password Token to confirm and complete the authorization.
- 9. Successful authorization will be confirmed via SMS to be sent to approver's registered mobile phone number.

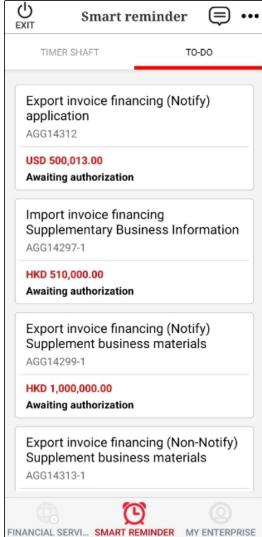
(Note: Mobile phone number must be registered in advance)

> ICBC (Asia) Import Invoice Financing Application Transaction No.AGG14345 Amount HKD 501234.00 **Above Transaction Completed** [ICBC (Asia)]









Commercial Mobile Banking Functions

10. Smart Reminder -TIMER SHAFT: The timer shaft is sorted according to the instructions submission time. Approver of current ID can search for the instructions with the status of "Approved", "Rejected" or "Awaiting Authorization".

11. Smart Reminder -TO-DO:

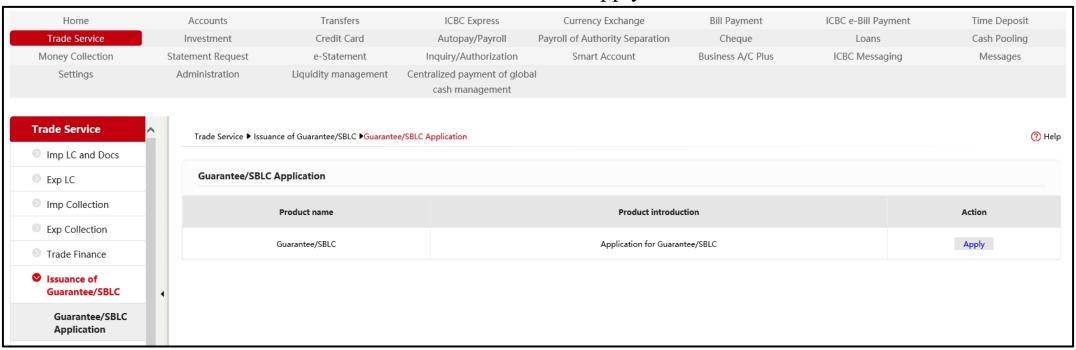
Approver can directly select the instructions to be authorized in the TO-DO list.



6. Issuance of Guarantee/SBLC

Guarantee/SBLC Application

1. Click "Apply" of Guarantee/SBLC for online submission.

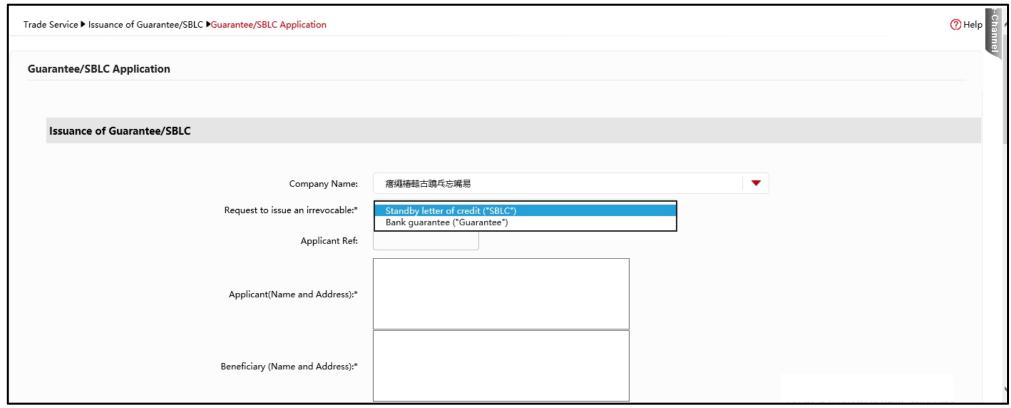




6. Issuance of Guarantee/SBLC

Guarantee/SBLC Application

- 2. Select SBLC/Guarantee.
- 3. Complete the transaction details.
- 4. Fill in the *required field.



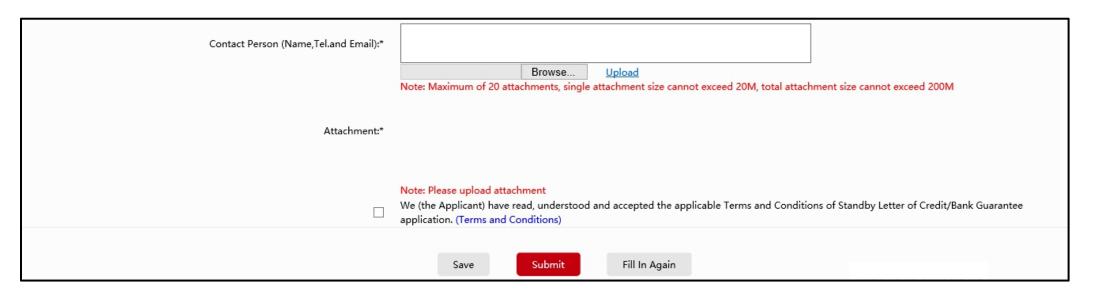


Guarantee/SBLC Application

5. Upload supporting documents.

Reminder: Please press "Browse" to select the related documents, and then press "Upload". (Only applicable for BMP, DOC, DOCX, JPG, JPEG, PDF, PNG, XLS, XLSX formats without password protection).

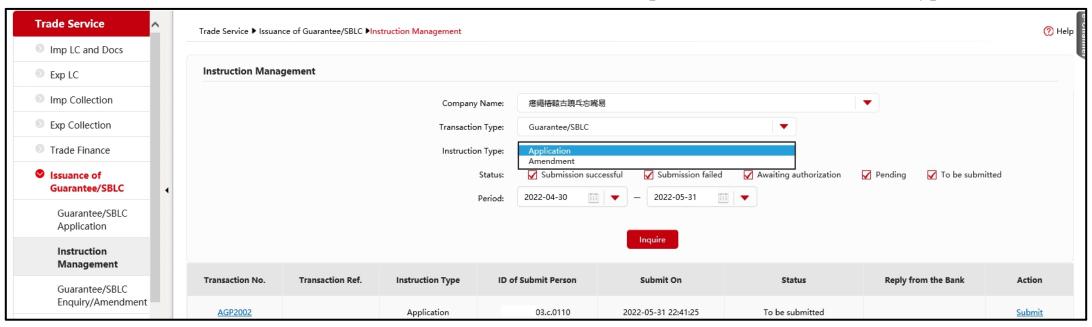
- 6. Press "Save" before submission to avoid missing information.
- 7. Read and agree the relevant terms and conditions of Trade Financing Application before submission.





Instruction Management

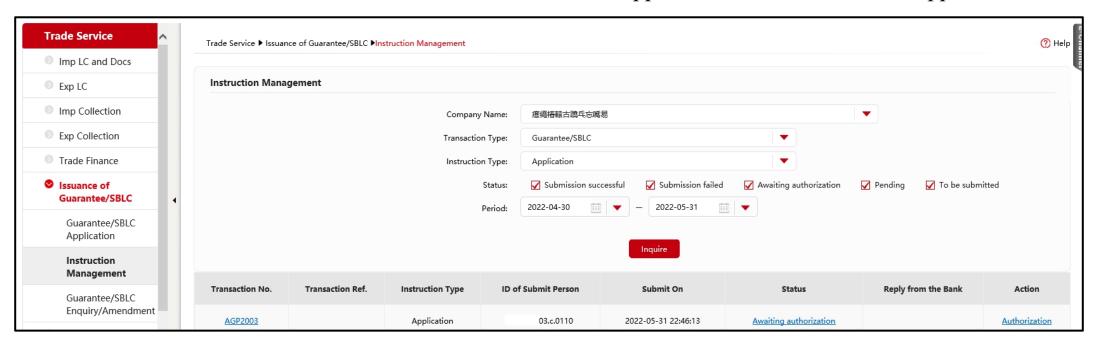
1. Select and proceed related instruction type.





Instruction Management

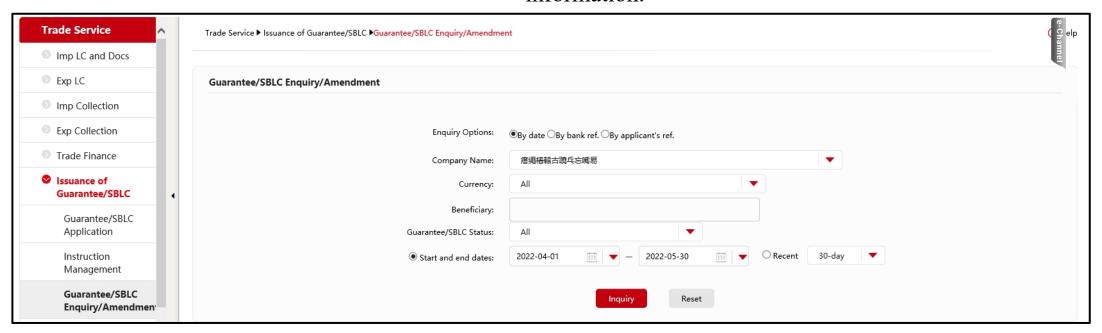
2. Click "Authorization" to approve for Guarantee/SBLC application.





Guarantee/SBLC Enquiry/Amendment

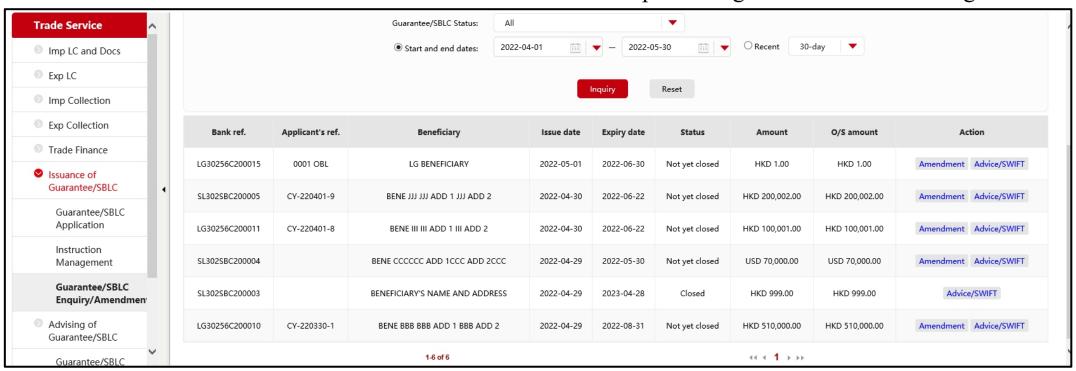
1. Enquiry on Guarantee/SBLC issued and related information.





Guarantee/SBLC Enquiry/Amendment

- 2. Enquire/Amend Guarantee/SBLC application for online submission.
- 3. Download processing Advice/SWIFT message.

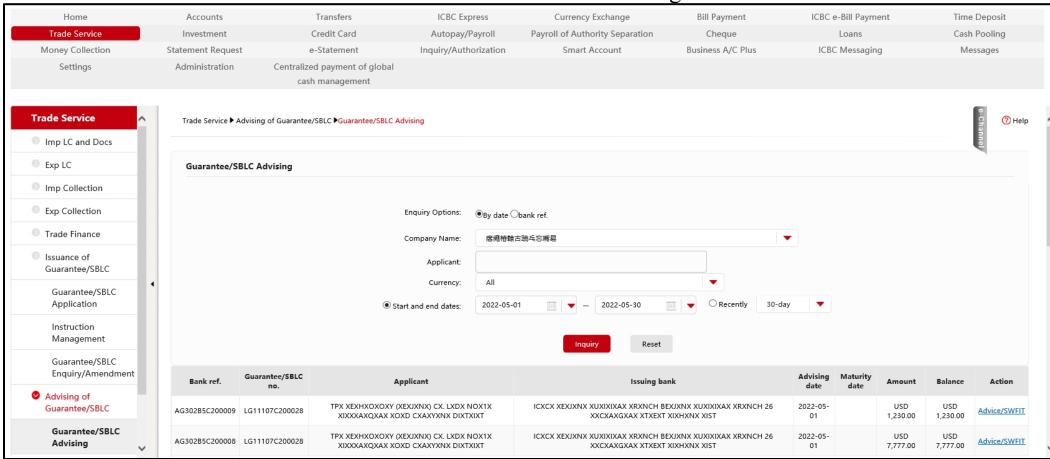




7. Advising of Guarantee/SBLC

Guarantee/SBLC Advising

1. Instant checking of arrival of Guarantee/SBLC.





7. Advising of Guarantee/SBLC

Guarantee/SBLC Advising

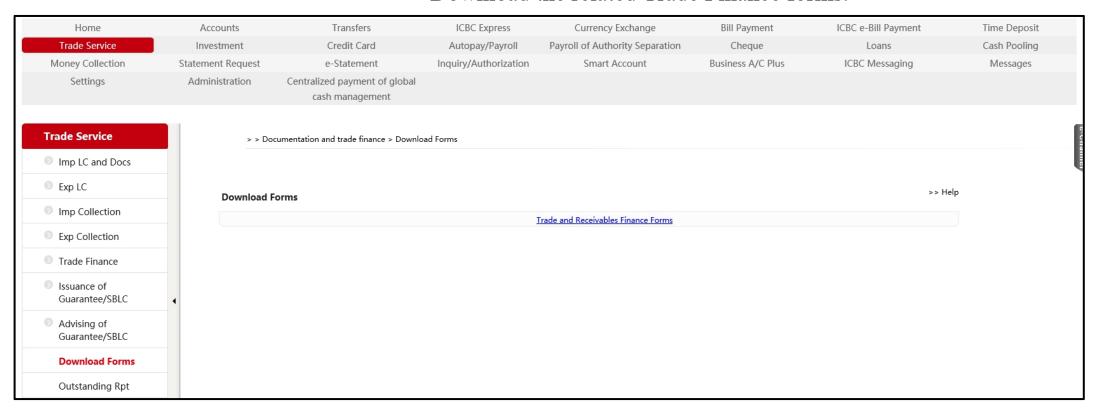
2. Download processing advice/SWIFT message.





8. Download Forms

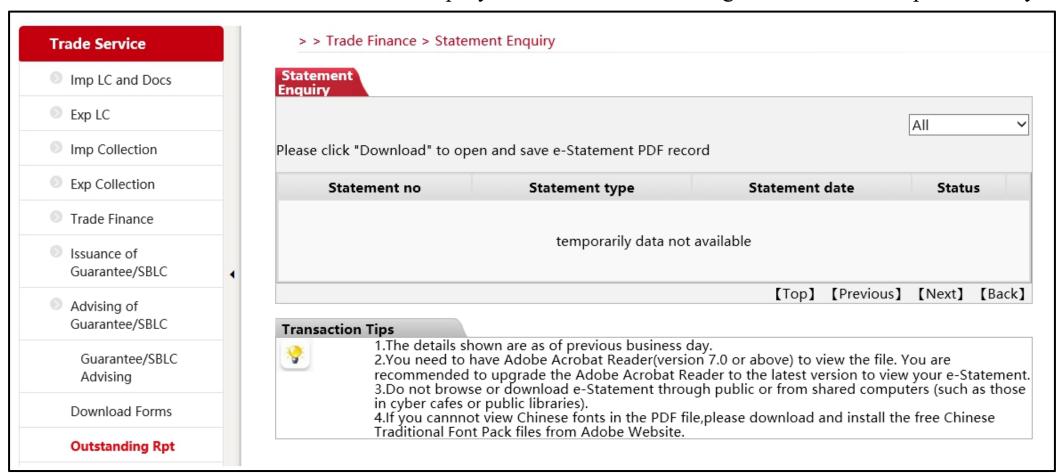
Download the related Trade Finance forms.





9. Outstanding Report

For enquiry on the list of outstanding transactions as of previous day.





3. FAQ

Q1: How do I apply for the Trade Service in Commercial Internet Banking?

A: Customers can go to ICBC (Asia) website select [eTools] > [Download Forms] > [Business Banking Services Forms] > [Commercial Internet Banking Service Forms] > [Commercial Internet Banking Service Application Form] / [Commercial Internet Banking Service Amendment Form], fill in and return to any ICBC (Asia) branch.

Q2: Is it feasible to open several user accounts with different access rights of Trade Service in one company, e.g. one with Enquiry access right without Input and Approval Access right while other user accounts with Enquiry/Input/Approval/Input and Approval Access right?

A: Yes. It is feasible to open several user accounts with different access rights of Trade Service in one company. Once the company granted the access to Trade Service, all users will have the Enquiry function. Individual users can be granted with Enquiry/Input/Approval/Input and Approval Access right as appropriate.

Q3: How to recall the temporary saved LC Application/Amendment for future completion? A: To recall the temporary saved applications, go to [Imp LC and Docs] > [Application Enquiry], under [Action] column, click [Continue] to complete the application.



Thank you