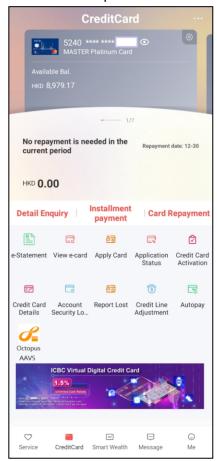
Octopus AAVS Application process on mobile App

1. Press "Credit Card" at the bottom of mobile App main page



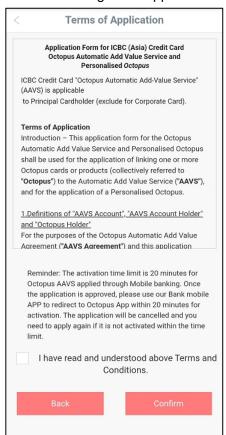
2. Select "Octopus AAVS"



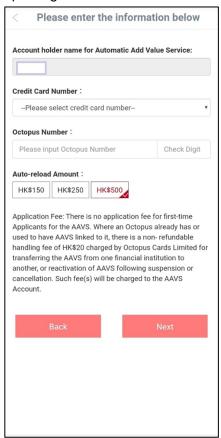
3. Select "Apply AAVS/ Change Reload Amount"



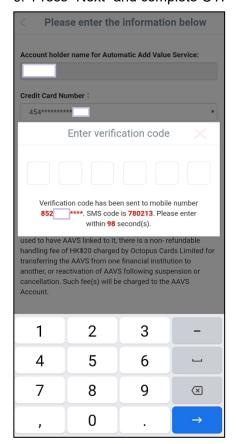
4. Read and Agree to Application Terms and Conditions



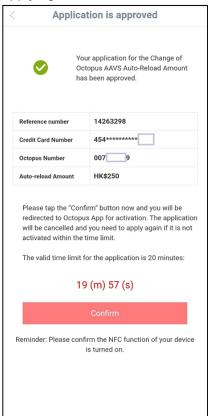
5. Choose the credit card for linking AAVS service, input Octopus Number and auto-reload amount. If you have AAVS record in ICBC, the record will be shown for updating auto-reload amount.



6. Press "Next" and complete OTP verification

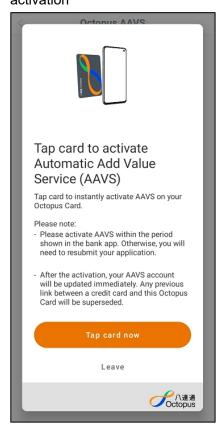


7. Application will be approved in real time and application result is shown instantly. Once the application is approved, please use our Bank mobile App to redirect to Octopus App within 20 minutes for activation. The application will be cancelled and you need to apply again if it is not activated within the time limit.



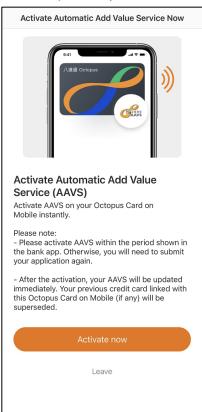
8. You will be redirected to Octopus App for activation after tapping "Confirm".

Physical Octopus Card: Press "Tap card now" and follow instructions on screen for activation

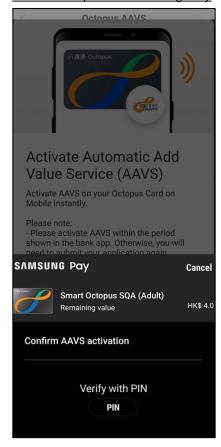


Octopus on smart phones: Press "Activate now"

(Octopus in iPhone / Apple Watch, Smart Octopus in Samsung Pay, Huawei Pay Octopus and Octopus SIM)



Smart Octopus in Samsung Pay: Authenticate in Samsung Pay



<u>Huawei Pay Octopus</u>: Click "ADD" in Huawei Pay pop-up window to confirm adding the AAVS service

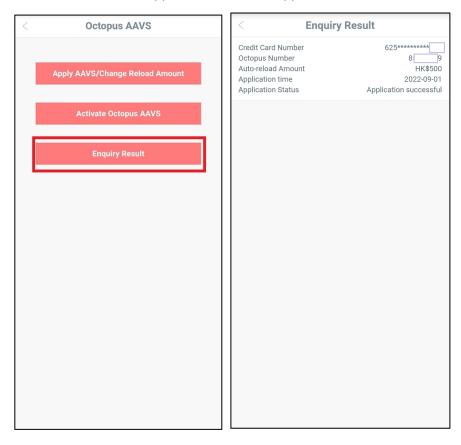


9. Octopus App will show activation result

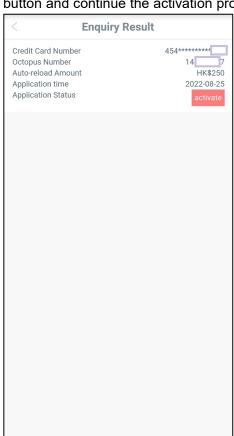


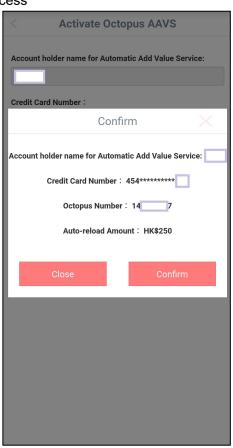
Checking application result on mobile App

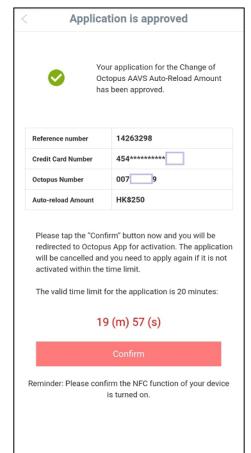
After choosing "Enquiry result" under "Octopus AAVS", Credit Card No, Octopus Number, Auto-reload Amount, Application time and Application Status will be shown.

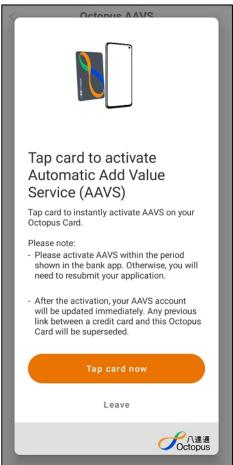


If there is approved but not yet activated AAVS mobile application, you can tap "activate" button and continue the activation process









Activate AAVS

If you are not redirected to Octopus App right after the successful application, you may use "Activate Octopus AAVS" function in mobile App to complete the activation process. You will be redirected to Octopus App for activation after confirming the application details. (This function is only applicable for activation of mobile applications, if you have submitted offline application, please follow the instructions on the result notification letter and activate your Octopus AAVS.)



