

Date: April 2022

Dear Customer,

Re: Closure of Electric Road Branch

We would like to express our gratitude for your continuous support to our Electric Road Branch since its opening. In order to cope with our business development, our Electric Road Branch, which is located at 113-115 Electric Road, Hong Kong, will be closed starting from 25 June 2022 (Saturday). Please visit our Fortress Hill Branch nearby or other branches for banking services.

Fortress Hill Branch:

Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King's Road, Hong Kong

Office Hours:

Monday to Thursday: 9:00 - 17:00

Friday: 9:00 - 17:30

Saturday: 9:00 - 13:00

For any enquiries, please visit our branches or call our customer hotline at (852) 218 95588. We apologize for any inconvenience caused.

Industrial and Commercial Bank of China (Asia) Limited

(In case of inconsistency between the English and Chinese versions of the letter, the English version shall prevail)

(This is a computer-generated letter and no signature is required)