

Date: March 2022

Dear Customer,

Re: Closure of Kau Yuk Road Personal Banking Centre

We would like to express our gratitude for your continuous support to our Kau Yuk Road Personal Banking Centre since its opening. In order to cope with our business development, our Kau Yuk Road Personal Banking Centre, which is located at Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories, will be closed starting from 16 May 2022 (Monday). Please visit our Yuen Long Branch nearby or other branches for patronage.

Yuen Long Branch:

G/F, 197-199 Castle Peak Road, Yuen Long, New Territories

Office Hours:

Monday to Thursday: 9:00 - 17:00

Friday: 9:00 - 17:30

Saturday: 9:00 - 13:00

For any enquiries, please visit our branches or call our customer hotline at (852) 218 95588. We apologize for any inconvenience caused.

Industrial and Commercial Bank of China (Asia) Limited

(In case of inconsistency between the English and Chinese versions of the letter, the English version shall prevail)

(This is a computer-generated letter and no signature is required)