

ICBC (Asia) Branch Service Updates

16 February 2022, Hong Kong – In view of the latest development of COVID-19 epidemic and customers' need for banking service, Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that its branch services have been adjusted as follows until further notice.

I. The services of the following branches are adjusted from today (16 February):

- Service resumption

1. West Point Branch: 242-244 Queen's Road West, Sai Ying Pun, Hong Kong

- Service suspension

1. Ho Man Tin Branch: G/F, Tsan Yung Mansion, No. 70 Waterloo Road, Ho Man Tin, Kowloon
2. Mongkok Branch*: G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon
3. Kwun Tong Branch*: Shop 5&6, 1/F, Crocodile Center, 79 Hoi Yuen Road, Kwun Tong, Kowloon
4. Wanchai Branch*: 117-123 Hennessy Road, Wanchai, Hong Kong
5. Wanchai Road Branch*: G/F Times Media Centre, No.133 Wan Chai Road, Hong Kong

* Additional branches

II. The following 19 branches and Personal Banking Centres will remain suspended:

Hong Kong Island

1. Admiralty Branch: Shop 1013-1014, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
2. Admiralty Personal Banking Centre: Shop 1019-1020, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
3. Aberdeen Branch: Shop 7A, G/F, Site 1, Aberdeen Centre, Hong Kong
4. West Point Personal Banking Centre: Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong
5. Siu Sai Wan Branch: Shop Nos 17-19, Ground Floor, Harmony Garden, No.9 Siu Sai Wan Road, Hong Kong
6. North Point Branch: G/F, 436-438 King's Road, North Point, Hong Kong
7. Electric Road Branch: 113-115 Electric Road, Hong Kong

Kowloon

8. Yaumatei Branch: 542 Nathan Road, Yaumatei, Kowloon
9. Lai Chi Kok Branch: Shop G06, G/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Lai Chi Kok, Kowloon

10. Oi Man Branch: Shop F18 & F19, Oi Man Plaza, Oi Man Estate, Homantin, Kowloon
11. China Hong Kong City Branch: Shop No. 55, UG/F & Shop Nos. 15, 16 & 17B, 1/F, China Hong Kong City, 33 Canton Road, Tsimshatsui, Kowloon

New Territories

12. Tsui Lam Branch: Shop No. 135, 5/F, Tsui Lam Square, Tsui Lam Estate, No. 11 Tsui Lam Road, Tseung Kwan O, New Territories
13. Tseung Kwan O Personal Banking Centre: Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories
14. Kwai Chung Branch (safe deposit box services remain available by appointment): Unit G02, Tower A, Regent Centre, 63 Wo Yi Hop Road, Kwai Chung, New Territories
15. Tai Hing Branch: Shop 21-23 Tai Hing Commercial Complex, Tai Hing Estate, Tuen Mun, New Territories
16. Tai Wo Branch (safe deposit box services remain available by appointment): Shop 216, 2/F, Tai Wo Plaza, Tai Wo Estate, Tai Po, New Territories
17. Shatin Personal Banking Centre: Shop No. 185, Level 3, Shatin Lucky Plaza, Shatin, New Territories
18. Sha Tsui Road Personal Banking Centre: Shop 4, G/F, Kwong Yick Building, 315-323 Sha Tsui Road, Tsuen Wan, New Territories
19. Kau Yuk Road Personal Banking Centre: Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories

III. Banking hours at all branches and Personal Banking Centres

The banking hours at all ICBC (Asia) branches and Personal Banking Centres continue to be adjusted to 9 am to 4 pm from Mondays to Fridays. For the services on Saturdays, all branches and Personal Banking Centres will remain suspended except for the below seven branches operating from 9 am to 12 noon:

1. Queen's Road Central Branch: Basement, Ground Floor and First Floor of 122 QRC, Nos. 122-126 Queen's Road Central, Hong Kong
2. Causeway Bay Branch: Shop A on G/F, 1/F, Hennessy Apartments, 488 & 490 Hennessy Road, Hong Kong
3. Tsimshatsui East Branch: Shop B, G/F, Railway Plaza, 39 Chatham Road South, Tsimshatsui, Kowloon
4. Mongkok Branch: G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon
5. Kwun Tong Branch: Shop 5&6, 1/F, Crocodile Center, 79 Hoi Yuen Road, Kwun Tong, Kowloon
6. Sha Tsui Road Branch: Shop 4, G/F Chung On Building, 297-313 Sha Tsui Road, Tsuen Wan, New Territories
7. Tai Po Branch: Shop F, G/F, Mee Fat Building, No 34-38 Tai Wing Lane, Tai Po, New Territories

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)'s website at www.icbcasia.com.

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Industrial and Commercial Bank of China (Asia) Limited

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 51 retail outlets (including 27 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC's global asset management business respectively.