

ICBC (Asia) Branch Service Status

16 February 2022, Hong Kong – Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that two branch staff members tested preliminarily positive for COVID-19. The details are as follows:

I. A branch staff member at **North Point Branch** (located at G/F, 436-438 King’s Road, North Point, Hong Kong) tested preliminarily positive for COVID-19 on 15 February 2022 (Tuesday). North Point branch has been temporarily closed from 7 February 2022 (Monday) until further notice, and the employee last served the customers in the branch on 31 January 2022 (Monday).

II. A branch staff member at **Lai Chi Kok Branch** (located at Shop G06, G/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Lai Chi Kok, Kowloon) tested preliminarily positive for COVID-19 on 15 February 2022 (Tuesday), and was last working in the branch on 9 February 2022 (Wednesday). The branch has been temporarily closed from 11 February 2022 (Friday) until further notice.

The Bank has arranged thorough cleaning and disinfection at North Point Branch and Lai Chi Kok Branch, and requested all employees at these branches, as well as the employees who have been in close contact with the two individuals to take COVID-19 tests. They are required to obtain negative test results before returning to work. The Bank will continue to closely monitor the situation, and maintain close liaison with the Centre for Health Protection, to fully support the government’s epidemic prevention work. It will also provide appropriate assistance to its staff.

ICBC (Asia) has been adopting a series of preventive measures at all branches during the pandemic period, in order to safeguard the health and safety of its customers and employees. For enquiry, please contact our customer service hotline at (852) 218 95588 or visit ICBC (Asia)’s website at www.icbcasia.com.

- END -

Industrial and Commercial Bank of China (Asia) Limited

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 51 retail outlets (including 27 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.