

ICBC (Asia) Branch Service Updates

17 February 2022, Hong Kong – In view of the latest development of COVID-19 epidemic and customers’ need for banking service, Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that its branch services have been adjusted as follows until further notice.

I. The services of the following additional branches are adjusted from today (17 February):

1. A branch staff member at **Fortress Hill Branch** (located at Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King’s Road, Hong Kong) tested preliminarily positive for COVID-19 on 16 February 2022 (Wednesday), and was last working in the branch on 14 February 2022 (Monday). The branch has been temporarily closed from today (17 February 2022) until further notice.

The Bank has arranged thorough cleaning and disinfection at Fortress Hill Branch, and requested all employees at that branch, as well as the employees who have been in close contact with the individual to take COVID-19 tests. They are required to obtain negative test results before returning to work. The Bank will continue to closely monitor the situation, and maintain close liaison with the Centre for Health Protection, to fully support the government’s epidemic prevention work. It will also provide appropriate assistance to its staff.

2. **Telford Branch** (located at Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon) has been temporarily closed from today (17 February 2022) until further notice.

II. The following 24 branches and Personal Banking Centres will remain suspended:

Hong Kong Island

1. Admiralty Branch: Shop 1013-1014, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
2. Admiralty Personal Banking Centre: Shop 1019-1020, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
3. Wanchai Branch: 117-123 Hennessy Road, Wanchai, Hong Kong
4. Wanchai Road Branch: G/F Times Media Centre, No.133 Wan Chai Road, Hong Kong
5. Aberdeen Branch: Shop 7A, G/F, Site 1, Aberdeen Centre, Hong Kong
6. West Point Personal Banking Centre: Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong
7. Siu Sai Wan Branch: Shop Nos 17-19, Ground Floor, Harmony Garden, No.9 Siu Sai Wan Road, Hong Kong

8. North Point Branch: G/F, 436-438 King's Road, North Point, Hong Kong
9. Electric Road Branch: 113-115 Electric Road, Hong Kong

Kowloon

10. Yaumatei Branch: 542 Nathan Road, Yaumatei, Kowloon
11. Mongkok Branch: G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon
12. Lai Chi Kok Branch: Shop G06, G/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Lai Chi Kok, Kowloon
13. Ho Man Tin Branch: G/F, Tsan Yung Mansion, No. 70 Waterloo Road, Ho Man Tin, Kowloon
14. Oi Man Branch: Shop F18 & F19, Oi Man Plaza, Oi Man Estate, Homantin, Kowloon
15. China Hong Kong City Branch: Shop No. 55, UG/F & Shop Nos. 15, 16 & 17B, 1/F, China Hong Kong City, 33 Canton Road, Tsimshatsui, Kowloon
16. Kwun Tong Branch: Shop 5&6, 1/F, Crocodile Center, 79 Hoi Yuen Road, Kwun Tong, Kowloon

New Territories

17. Tsui Lam Branch: Shop No. 135, 5/F, Tsui Lam Square, Tsui Lam Estate, No. 11 Tsui Lam Road, Tseung Kwan O, New Territories
18. Tseung Kwan O Personal Banking Centre: Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories
19. Kwai Chung Branch (safe deposit box services remain available by appointment): Unit G02, Tower A, Regent Centre, 63 Wo Yi Hop Road, Kwai Chung, New Territories
20. Tai Hing Branch: Shop 21-23 Tai Hing Commercial Complex, Tai Hing Estate, Tuen Mun, New Territories
21. Tai Wo Branch (safe deposit box services remain available by appointment): Shop 216, 2/F, Tai Wo Plaza, Tai Wo Estate, Tai Po, New Territories
22. Shatin Personal Banking Centre: Shop No.185, Level 3, Shatin Lucky Plaza, Shatin, New Territories
23. Sha Tsui Road Personal Banking Centre: Shop 4, G/F, Kwong Yick Building, 315-323 Sha Tsui Road, Tsuen Wan, New Territories
24. Kau Yuk Road Personal Banking Centre: Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories

III. Banking hours at all branches and Personal Banking Centres

The banking hours at all ICBC (Asia) branches and Personal Banking Centres continue to be adjusted to 9 am to 4 pm from Mondays to Fridays. For the services on Saturdays, all branches and Personal Banking Centres will remain suspended except for the below seven branches operating from 9 am to 12 noon:

1. Queen's Road Central Branch: Basement, Ground Floor and First Floor of 122 QRC, Nos. 122-126 Queen's Road Central, Hong Kong
2. Causeway Bay Branch: Shop A on G/F, 1/F, Hennessy Apartments, 488 & 490 Hennessy Road, Hong Kong

3. Tsimshatsui East Branch: Shop B, G/F, Railway Plaza, 39 Chatham Road South, Tsimshatsui, Kowloon
4. Mongkok Branch: G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon
5. Kwun Tong Branch: Shop 5&6, 1/F, Crocodile Center, 79 Hoi Yuen Road, Kwun Tong, Kowloon
6. Sha Tsui Road Branch: Shop 4, G/F Chung On Building, 297-313 Sha Tsui Road, Tsuen Wan, New Territories
7. Tai Po Branch: Shop F, G/F, Mee Fat Building, No 34-38 Tai Wing Lane, Tai Po, New Territories

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)'s website at www.icbcasia.com.

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Industrial and Commercial Bank of China (Asia) Limited

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 51 retail outlets (including 27 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.