

## ICBC (Asia) Branch Service Updates

21 February 2022, Hong Kong – In view of the latest development of COVID-19 epidemic and customers' need for banking service, Industrial and Commercial Bank of China (Asia) Limited ("ICBC (Asia)" or the "Bank") announced that its branch services will be adjusted as follows until further notice.

### **I. The services of the following additional branch are adjusted from today (21 February):**

#### ***- Service Resumption***

1. Wanchai Branch: 117-123 Hennessy Road, Wanchai, Hong Kong
2. Kwai Chung Branch: Unit G02, Tower A, Regent Centre, 63 Wo Yi Hop Road, Kwai Chung, New Territories
3. Yuen Long Branch: G/F, 197-199 Castle Peak Road, Yuen Long, New Territories

#### ***- Service Suspension***

1. A branch staff member at **Wanchai Road Branch** (located at G/F, Times Media Centre, No. 133 Wan Chai Road, Hong Kong) tested preliminarily positive for COVID-19 on 19 February 2022 (Saturday), and was last working in the branch on 18 February 2022 (Friday). The branch has been temporarily closed from today (21 February 2022) until further notice.

A branch staff member at **Queen's Road Central Branch** (located at Basement, Ground Floor and First Floor of 122 QRC, Nos. 122-126 Queen's Road Central, Hong Kong) tested preliminarily positive for COVID-19 on 18 February 2022 (Friday), and was last working in the branch on 16 February 2022 (Wednesday). The branch has been temporarily closed from 19 February 2022 (Saturday) until further notice.

A branch staff member at **Fortress Hill Branch** (located at Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King's Road, Hong Kong) tested preliminarily positive for COVID-19 on 20 February 2022 (Sunday), and was last working in the branch on 15 February 2022 (Tuesday). The branch has been temporarily closed from 17 February 2022 (Thursday) until further notice.

A staff member at **Telford Branch** (located at Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon) tested positive for COVID-19 on 18 February 2022 (Friday), and was last

working in the branch on 15 February 2022 (Tuesday). The branch has been temporarily closed from 17 February 2022 (Thursday) until further notice.

A staff member at **Siu Sai Wan Branch** (located at Shop Nos 17-19, Ground Floor, Harmony Garden, No.9 Siu Sai Wan Road, Hong Kong) tested preliminarily positive for COVID-19 on 18 February 2022 (Friday). Siu Sai Wan Branch has been temporarily closed from 5 February 2022 (Saturday) until further notice, and the employee last served the customers in the branch on 4 February 2022 (Friday).

The Bank has arranged thorough cleaning and disinfection at the five branches, as well as the employees who have been in close contact with the three individuals to take COVID-19 tests. They are required to obtain negative test results before returning to work. The Bank will continue to closely monitor the situation, and maintain close liaison with the Centre for Health Protection, to fully support the government's epidemic prevention work. It will also provide appropriate assistance to its staff.

2. Central Branch: Shop A1, 1/F, 9 Queen's Road Central, Hong Kong
3. Sai Wan Ho Branch (From 12 noon today): Shop G10 G/F, Tai On Building, 57-87 Shau Kei Wan Road, Hong Kong
4. Prince Edward Branch: 777 Nathan Road, Mongkok, Kowloon
5. Hung Hom Branch: Shop 2A, G/F, Hung Hom Shopping Mall, 2-34E Tak Man Street, Hung Hom, Kowloon

## **II. Banking hours at all branches and Personal Banking Centres**

The banking hours at all ICBC (Asia) branches and Personal Banking Centres continue to be adjusted to 9 am to 4 pm from Mondays to Fridays. For the services on Saturdays, all branches and Personal Banking Centres will remain suspended except for the below **five** branches operating from 9 am to 12 noon:

1. Wong Tai Sin Branch: Shop 128, Level One, Temple Mall South, 103 Ching Tak Street, Wong Tai Sin, Kowloon
2. Causeway Bay Branch: Shop A on G/F, 1/F, Hennessy Apartments, 488 & 490 Hennessy Road, Hong Kong
3. Tsimshatsui East Branch: Shop B, G/F, Railway Plaza, 39 Chatham Road South, Tsimshatsui, Kowloon
4. Sha Tsui Road Branch: Shop 4, G/F Chung On Building, 297-313 Sha Tsui Road, Tsuen Wan, New Territories
5. Tai Po Branch: Shop F, G/F, Mee Fat Building, No 34-38 Tai Wing Lane, Tai Po, New Territories

## **III. The following 22 branches and Personal Banking Centres will remain suspended:**

### ***Hong Kong Island***

1. Admiralty Personal Banking Centre: Shop 1019-1020, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
2. Queen's Road Central Branch: Basement, Ground Floor and First Floor of 122 QRC, Nos. 122-126 Queen's Road Central, Hong Kong
3. Aberdeen Branch: Shop 7A, G/F, Site 1, Aberdeen Centre, Hong Kong
4. West Point Personal Banking Centre: Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong
5. Siu Sai Wan Branch: Shop Nos 17-19, Ground Floor, Harmony Garden, No.9 Siu Sai Wan Road, Hong Kong
6. North Point Branch: G/F, 436-438 King's Road, North Point, Hong Kong
7. Electric Road Branch: 113-115 Electric Road, Hong Kong
8. Fortress Hill Branch: Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King's Road, Hong Kong

### ***Kowloon***

9. Yaumatei Branch: 542 Nathan Road, Yaumatei, Kowloon
10. Mongkok Branch: G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon
11. Lai Chi Kok Branch: Shop G06, G/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Lai Chi Kok, Kowloon
12. Ho Man Tin Branch: G/F, Tsan Yung Mansion, No. 70 Waterloo Road, Ho Man Tin, Kowloon
13. Oi Man Branch: Shop F18 & F19, Oi Man Plaza, Oi Man Estate, Homantin, Kowloon
14. China Hong Kong City Branch: Shop No. 55, UG/F & Shop Nos. 15, 16 & 17B, 1/F, China Hong Kong City, 33 Canton Road, Tsimshatsui, Kowloon
15. Kwun Tong Branch: Shop 5&6, 1/F, Crocodile Center, 79 Hoi Yuen Road, Kwun Tong, Kowloon
16. Telford Branch: Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon

### ***New Territories***

17. Tsui Lam Branch: Shop No. 135, 5/F, Tsui Lam Square, Tsui Lam Estate, No. 11 Tsui Lam Road, Tseung Kwan O, New Territories
18. Tseung Kwan O Personal Banking Centre: Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories
19. Tai Wo Branch (safe deposit box services remain available by appointment): Shop 216, 2/F, Tai Wo Plaza, Tai Wo Estate, Tai Po, New Territories
20. Shatin Personal Banking Centre: Shop No.185, Level 3, Shatin Lucky Plaza, Shatin, New Territories
21. Sha Tsui Road Personal Banking Centre: Shop 4, G/F, Kwong Yick Building, 315-323 Sha Tsui Road, Tsuen Wan, New Territories
22. Kau Yuk Road Personal Banking Centre: Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)'s website at [www.icbcasia.com](http://www.icbcasia.com).

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### **Industrial and Commercial Bank of China (Asia) Limited**

Industrial and Commercial Bank of China (Asia) Limited ("ICBC (Asia)") is the flagship of overseas business of Industrial and Commercial Bank of China Limited ("ICBC") – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 51 retail outlets (including 27 "Elite Club" Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC's global asset management business respectively.